

We're thrilled to have you on board as a valued customer. Please carefully read the following Terms of Service to understand your rights, obligations, and our commitment to providing a secure and reliable hosting environment. By using our services, you agree to comply with and be bound by these terms. If you do not agree with any part of these terms, please do not use our services.

1. Acceptance of Terms

By accessing or using AstroLaunch Hosting services, you acknowledge that you have read, understood, and agree to be bound by these terms. If you are entering into this agreement on behalf of a company or other legal entity, you represent that you have the authority to bind such entity and its affiliates to these terms.

2. Hosting Services

AstroLaunch Hosting provides hostings and related services. We reserve the right to modify, suspend, or discontinue any aspect of our services at any time.

3. Account Registration and Security

You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. Notify us immediately of any unauthorized use of your account or any other breach of security. We will not be liable for any loss or damage arising from your failure to protect your account.

4. Prohibited Content and Activities

You agree not to upload, transmit, or host any content that is unlawful, harmful, threatening, abusive, defamatory, or otherwise objectionable. Additionally, you may not engage in activities that violate the law or the rights of others, including but not limited to hacking, spamming, or distributing malware.

5. Data Protection and Privacy

We take the privacy and protection of your data seriously. Our Privacy Policy outlines how we collect, use, and protect your personal information. By using our services, you consent to the collection and use of your data in accordance with our Privacy Policy.

6. Service Level Agreement (SLA)

Our SLA outlines the standards for the availability and performance of our services. We strive to provide a reliable hosting environment, and any deviations from the SLA will be addressed in accordance with its terms.

7. Payment and Billing

Payment for services is due in advance of the billing cycle. Failure to pay may result in suspension or termination of services. All fees are non-refundable unless otherwise specified.

8. Termination

To the extent permitted by law, AstroLaunch will not be liable for any indirect, incidental, special, consequential or punitive damages, or any loss of profits or revenue.

9. Our Image

We comprehend various situations, but it is strictly prohibited to utilize our image during confidential moments. In other words, any ticket, contact, private operation, or private measures associated with AstroLaunch S.L. cannot be disclosed.
