



# Blaise Chinedu Uwaforo

Bachelor of Engineering

Python Backend Developer

Highly motivated and dedicated Python backend developer with a touch of frontend development, seeking an opportunity to contribute my skills and knowledge in a challenging and dynamic work environment. I am eager to apply my programming expertise to develop efficient and scalable solutions for web applications.

## Education

### Python Backend Developer

Digital Career Institute (DCI) GmbH, Berlin, Deutschland

Nov 2022 - Nov 2023

- Completion of a 1-year intensive training course, including Python basics, database, Django Rest framework, API and AWS cloud services
- Completion of a group project on the IMDB database and its display
- Creating a blog application with Django framework
- Building a payroll administration for employees with Vscod, Python, DRF, Cloud
- Taking German lessons during the course to improve grammar and spoken language

### B.Eng Elektrotechnik/Elektronik

Madonna Universität, Okija Nigeria

Sept 2012 - Aug 2017

- Completed a 5-year degree in electrical/electronics Engineering including Power, communication and control theory
- Completed a final project on water tank level detector

## Professional Experience

### Sortation Associate

UPS | Köln, Germany

Sept 2022 - Oct 2023

- Scanning and packing incoming and outgoing parcels
- Created weekly and daily reports on goods and services
- Developed and implemented sophisticated error-checking scripts using advanced coding techniques. This effort led to a remarkable 25% reduction in packaging errors. Applied coding skills to create robust error detection algorithms, reinforcing the integrity of parcel processing
- Giving weekly and daily report of goods and services

## Contact

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Location:

Ossendorf, Köln



## Tech

HTML / CSS

Python

Framework: Django

Database: PostgreSQL

RESTful API's

AWS Cloud Services

## Skills

Python Scripting

Call Routing Algorithms

Email Communication Automation

CRM Integration

Performance Metrics

Implementation

Performance Dashboards

Data Analysis with Python

Predictive Analytics

Customer-Centric Development

Product Improvement through Python

Outbound Calling Strategies

Inbound Call Management  
Automation

Customer Satisfaction  
Enhancement

Individual Sales Performance  
Improvement

Sales Team Leadership

Tech-Infused Customer Support

Strategic Decision-Making with  
Python

Innovative Problem Resolution  
with Python

Maintenance repair and troubleshooting

## IT- Support

**Primeoakmont | Kiev, Ukraine**

**June 2021 - Feb 2022**

- Revolutionized PC installation processes, implementing customized deployment strategies that reduced setup time by 25%. Pioneered advanced troubleshooting methodologies for micro-service applications, enhancing system resilience and minimizing downtime
- Engineered user-centric IT support protocols, reducing response time to critical issues. Introduced personalized training modules to empower users in troubleshooting common problems independently, fostering a self-reliant user community
- Championed CRM optimization initiatives, integrating agile methodologies to enhance user experience and boost efficiency. Developed and implemented feature enhancements, resulting in a increase in user adoption and overall satisfaction.

## Account Manager

**Fx Point PLC | Kiev, Ukraine**

**Jan 2021 - May 2021**

- Engaged in proactive initiation of outbound calls and managed high volume of incoming calls
- Provided comprehensive customer support through email and phone communication, addressing inquiries, resolving issues and ensuring positive customer experience
- Led team of sales professionals, providing guidance, training, and support, monitoring performance and implementing performance metrics to ensure sales targets are met.

## Installation Specialist

**Multi Choice Group (DSTV) | Owerri, Nigeria**

**April 2016 - May 2019**

- Handled multiple Pc installation and troubleshooting of Decoders
- Engaged in external and Internal field work activities
- Tracking and installation of satellite Dish, cable and Antenna's.

# Language

**English: Mother Tongue**

**German: B1**