JAECHEOL PARK

Ph.D. Candidate in Management Information Systems Sauder School of Business, University of British Columbia <u>jaecheol.park@sauder.ubc.ca</u> | <u>Personal Website</u> | <u>Google Scholar</u>

EDUCATION

University of British Columbia

Vancouver, BC, Canada

Ph.D. Candidate, Sauder School of Business

2020 – Ongoing

Major: Management Information Systems (Minor: Economics of Information Systems)

Committee: Drs. Gene Moo Lee (Chair), J. Frank Li, & Jiyong Park (U. of Georgia)

Dissertation: "Strategic Roles of AI and Mobile Management on Performance: Evidence from U.S. Public Firms"

Yonsei University Seoul, Korea

M.S. in Business Administration, School of Business

2019

Major: Information Systems

B.B.A. in Business Administration, School of Business

2017

B.A. in Applied Statistics, College of Commerce and Economics

Technological University Dublin (Formerly, Dublin Institute of Technology)

Dublin, Ireland

Exchange Student, College of Business

2015

RESEARCH INTERESTS

- Business Value of IT, Future of Work, Emerging IT
- Platforms and User Behavior

WORKING PAPERS/WORK-IN-PROGRESS

- [1] **Park, J.**, Aziz, A., & Lee, G. M. Do Incentivized Reviews Poison the Well? Evidence from a Natural Experiment at Amazon.com. Under revision for 2nd round review at *Information Systems Research*.
- [2] **Park, J.**, Lee, M., & Lee, G. M. The Effect of Mobile Device Management on Work-from-home Productivity: Insights from US Public Firms. *Working Paper*.
- [3] **Park, J.**, Lee, M., Li, J. F., & Lee, G. M. Unpacking AI Transformation: The Impact of AI Strategies on Firm Performance with a Dual Lens on Product and Process Orientation. *Work-in-Progress*.

OTHER JOURNAL PUBLICATIONS

- [1] Laddaran, J. A., **Park, J.**, & Im, I. (2024). Where and How to Advertise? An Empirical Study on Mobile Ad Attitude and Response Based on Contextual Factors. *Asia Pacific Journal of the Information Systems*.
- [2] Yoo, J. S., **Park, J.**, Jeon, H. J., & Son, J. (2022). Three Qualities of OTT Services: A Mixed Methods Approach. *Information Systems Review*, 24(1), 59–87.
- [3] Kwon, Y., **Park, J.**, & Son, J. (2021). Accurately or Accidentally? Recommendation Agent and Search Experience in Over-The-Top (OTT) Services. *Internet Research*, 31(2), 562–586.
- [4] Choe, J. S., **Park, J.**, & Yoon, S. (2020). COVID-19, Social Distancing, Social Media: Evidence from Twitter and Facebook Users in Korea. *Asia Pacific Journal of the Information Systems*, 30(4), 785–807.

CONFERENCE AND WORKSHOP PRESENTATIONS († PRESENTED BY A CO-AUTHOR)

- [1] **Park, J.**, Lee, M., Li, J. F., & Lee, G. M. Unpacking AI Transformation: The Impact of AI Strategies on Firm Performance with a Dual Lens on Product and Process Orientation.
 - Submitted to CIST 2024
 - Presented at INFORMS Annual Meeting 2024 (scheduled), UBC Sauder 2024.
- [2] **Park, J.**, Lee, M., & Lee, G. M. The Effect of Mobile Device Management on Work-from-home Productivity: Insights from US Public Firms.
 - Previous title: "Mobile Resilience: The Effect of Mobile Device Management on Firm Performance during the COVID-19 Pandemic"
 - Presented at AOM CTO 2024 (scheduled), WeB 2023 [Best Paper Nominee], BIGS 2023, KrAIS Summer Workshop 2023, MSISR 2023, UBC Sauder 2023.
- [3] **Park, J.**, Aziz, A., & Lee, G. M. Do Incentivized Reviews Poison the Well? Evidence from a Natural Experiment at Amazon.com.
 - Presented at BIGS 2022, CIST 2022, BU Platform Strategy 2022, PACIS 2022, SCECR 2022[†], WISE 2021, KrAIS 2021, UBC Sauder 2021.
- [4] Kim, T., Im, I., Park, J., & Bang, Y. How Does Receipt-based Consumer Verification Affect Online Reviews?.
 - Presented at KrAIS 2022[†] [Best Student Paper Runner-up], Korea Society of IT Services Fall Conference 2022[†] [Best Paper]
- [5] Kim, T., **Park**, **J.**, & Im, I. The Effect of Reward Provision Timing in Mobile Application Platforms: A Social Exchange Theory Perspective.
 - Presented at AMCIS 2020[†].
- [6] Laddaran, J. A., **Park, J.**, & Im, I. When and How to Advertise? An Empirical Study on Mobile Ad Response Based on Contextual Factors.
 - Presented at AMCIS 2020[†].
- [7] Yoo, J. S., Park, J., & Son, J. Three Qualities of OTT Services: A Mixed Methods Approach.
 - Presented at AMCIS 2020[†].
- [8] Kwon, Y., **Park, J.**, & Son, J. Accurately or Accidentally? Recommendation Agent and Search Experience in Over-The-Top (OTT) Services.
 - Presented at KrAIS 2020[†] [Best Student Paper].
- [9] Lee, K., Kim, J., Kim, T., **Park, J.**, Laddaran, J. A., & Im, I. Empirical Analysis of Transfer Motivation in Soccer Using Machine Learning Techniques.
 - Presented at Korean Intelligent Information System Society Fall Conference 2019[†].
- [10] **Park. J.**, Hong, G., Do, H., & Im, I. Why Consumers Shop in Social Network Services (SNS) Markets: Two-Factor Theory and Mixed-Methods Approach.
 - Presented at KrAIS 2018 [Best Student Paper], KMIS Fall Conference 2017.
- [11] Meng, J., Park, J., & Im, I. The Effect of Online Social Capital, Star Ratings, and Popularity Information on Subsequent Sales Volume on Knowledge-Sharing Market in China: Evidence from 'Zhihu Live'.
 - Presented at *KMIS Fall Conference 2018*[†].

TEACHING EXPERIENCE

Instru	ctor at Sauder School of Business, University of British Columbia	
•	Business Programming and Analytics (COMM337)	2023
	 Undergraduate Elective 2 Sections after the Midterm Exam (1.5 credit * 2 sections) NumPy, Pandas, Machine Learning, Text Analytics Evaluation: 4.3 and 4.2 (for each section, Sauder average: 4.2) 	
•	Management of Information Systems (COMM438)	2021
	 Undergraduate Elective Guest Lecture for Project Management Risks (Evaluation: 4.6) 	
Teach	ing Assistant at Sauder School of Business, University of British Columbia	
•	Business Analytics Programming (BAIT 508, Instructor: Gene Moo Lee) - Master of Business Analytics (MBAN)	2020, 2022, 2023
•	Fundamentals of Analytics and Technology (BA515, Instructor: Gene Moo Lee) - Full-Time MBA (FTMBA), Professional MBA (PMBA), Master of Management (Management)	2021 – 2022 fM)
•	Management of Information Systems (COMM438, Instructor: Arslan Aziz)	2020 - 2021
•	Business Programming and Analytics (COMM337, Instructor: Mi Zhou)	2021, 2023
Teach	ing Assistant at Yonsei School of Business, Yonsei University	
•	Business Game for Intensive Decision Making (MBA7266, Instructor: Im Il)	2018
•	IT for Value Creation (MBA6110, MBG6110, MBK6007, Instructor: Im Il)	2017 - 2018
•	Management Information Systems (BIZ3189, Instructor: Im II)	2017
Hone	ORS	
Award	ds	
•	Doctoral Consortium Participant, Academy of Management CTO Division	2024
•	Best Paper Nominee, Workshop on e-Business	2023
•	Doctoral Consortium Participant, KrAIS Summer Workshop	2023
•	Best Student Paper Runner-up, KrAIS Research Workshop	2022
•	Best Paper, Korea Society of IT Services Fall Conference	2022
•	Best Student Paper, KrAIS Research Workshop	2018, 2019
Schola	arships	
•	Doctoral Recruitment Fellowship	2020 – Ongoing
•	Doctoral Recruitment Fellowship Tuition Award	2020 – Ongoing
•	President's Academic Excellence Initiative PhD Award	2020 – Ongoing
•	International Tuition Award	2020 – Ongoing
•	Dean Earle D MacPhee Memorial Fellowship in Commerce and Business Admin.	. 2020, 2023

ACADEMIC SERVICES

ACADEMIC SERVICES		
Journal Reviewer		
Data & Knowledge Engineering	2021	
Conference Reviewer		
• International Conference on Information Systems (ICIS, 10 reports)	2020 - 2024	
 Pacific Asia Conference on Information Systems (PACIS, 3 reports) 	2021 - 2022	
• European Conference on Information Systems (ECIS, 1 report)	2024	
 Americas Conference on Information Systems (AMCIS, 1 report) 	2020	
 Workshop on Information Technologies and Systems (WITS, 4 reports) 	2022 - 2023	
 Conference on Information Systems and Technology (CIST, 1 report) 	2023	
 Hawaii International Conference on System Science (HICSS, 6 reports) 	2021 - 2025	
 KrAIS Research Workshop (KrAIS, 3 reports) 	2021, 2023	
 Annual Meeting of the Academy of Management (AOM, 3 reports) 	2024	
Student Volunteer		
MISQ Insider Interview	2024	
 International Conference on Information Systems (ICIS) 	2017	
PROJECT EXPERIENCES		
Samsung R&D Canada	Jan 2024 – Ongoing	
- "Estimating the Economic Value of Mobile Device Management on Firm Performance"		
LG Electronics, Korea	2020	
Nemo Commerce, Korea	2017	
PROFESSIONAL EXPERIENCES		
Research Assistant, Yonsei Business Research Institute, Korea	2020	
• Business Developer, Project WITH, Korea	2018 - 2019	
• Peacekeeper, United Nations, Haiti	2012	
• Sergeant, the Republic of Korea Army, Korea	2011 –2013	
REFERENCES		

Gene Moo Lee

Associate Professor of Information Systems & Analytics Sauder School of Business

University of British Columbia Email: gene.lee@sauder.ubc.ca

Website: https://blogs.ubc.ca/genemoolee

Jiyong Park

Assistant Professor of Management Information Systems

Terry College of Business University of Georgia

Email: jiyong.park@uga.edu

Website: https://jiyong-park.github.io/

J. Frank Li

Assistant Professor of Management Information Systems

Sauder School of Business University of British Columbia Email: <u>jfrankliwork@gmail.com</u> Website: <u>https://jfrankli.com</u>

Ronald T. Cenfetelli

CANFOR Chair in Management Information Systems

Sauder School of Business University of British Columbia Email: <u>cenfetelli@sauder.ubc.ca</u>