# JAECHEOL PARK

Ph.D. Candidate in Management Information Systems Sauder School of Business, University of British Columbia jaecheol.park@sauder.ubc.ca | Personal Website | Google Scholar

### **EDUCATION**

### **University of British Columbia**

Vancouver, BC, Canada

Ph.D. Candidate. Sauder School of Business

2020 - Ongoing

Major: Management Information Systems (Minor: Economics of Information Systems)

Committee: Drs. Gene Moo Lee (Chair), J. Frank Li, & Jiyong Park (U. of Georgia)

Dissertation: "Strategic Roles of AI and Mobile Management on Performance: Evidence from U.S. Public Firms"

Yonsei University Seoul, Korea

M.S. in Business Administration, School of Business

2019

Major: Information Systems

B.B.A. in Business Administration, School of Business

2017

B.A. in Applied Statistics, College of Commerce and Economics

**Technological University Dublin** (Formerly, Dublin Institute of Technology)

Dublin, Ireland

Exchange Student, College of Business

2015

# **RESEARCH INTERESTS**

- Business Value of IT, Future of Work, Emerging IT
- Platforms and User Behavior

# JOURNAL PUBLICATIONS AND PAPERS UNDER REVIEW/REVISION

- [1] **J. Park**, A. Aziz, & G. M. Lee. "Do Incentivized Reviews Poison the Well? Evidence from a Natural Experiment at Amazon.com," Under revision for 2<sup>nd</sup> round review at *Information Systems Research*.
- [2] J. A. Laddaran, J. Park, & I. Im. (2024). "Where and How to Advertise? An Empirical Study on Mobile Ad Attitude and Response Based on Contextual Factors," *Asia Pacific Journal of the Information Systems*.
- [3] J. Yoo, J. Park, H. Jeon, & J. Son. (2022). "Three Qualities of OTT Services: A Mixed Methods Approach," *Information Systems Review*, 24(1), pp. 59-87.
- [4] Y. Kwon, **J. Park**, & J. Son. (2021). "Accurately or Accidentally? Recommendation Agent and Search Experience in Over-The-Top (OTT) Services," *Internet Research*, 31(2), pp. 562-586.
- [5] J. Choe, **J. Park**, & S. Yoon. (2020). "COVID-19, Social Distancing, Social Media: Evidence from Twitter and Facebook Users in Korea," *Asia Pacific Journal of the Information Systems*, 30(4), pp. 785-807.

### PAPERS IN PREPARATION

[1] **J. Park**, M. Lee, & G. M. Lee. "The Effect of Mobile Device Management on Work-from-home Productivity: Insights from US Public Firms," *Working Paper*.

[2] **J. Park**, M. Lee, J. F. Li, & G. M. Lee. "Unpacking AI Transformation: The Impact of AI Strategies on Firm Performance with a Dual Lens on Product and Process Orientation," *Work-in-Progress*.

# CONFERENCE AND WORKSHOP PRESENTATIONS († PRESENTED BY A CO-AUTHOR)

- [1] **J. Park**, M. Lee, J. F. Li, & G. M. Lee. "Unpacking AI Transformation: The Impact of AI Strategies on Firm Performance with a Dual Lens on Product and Process Orientation"
  - Submitted to CIST 2024
  - Presented at INFORMS Annual Meeting 2024 (scheduled), UBC Sauder 2024.
- [2] **J. Park**, M. Lee, & G. M. Lee. "The Effect of Mobile Device Management on Work-from-home Productivity: Insights from US Public Firms"
  - Previous title: "Mobile Resilience: The Effect of Mobile Device Management on Firm Performance during the COVID-19 Pandemic"
  - Presented at AOM CTO 2024 (scheduled), WeB 2023 [Best Paper Nominee], BIGS 2023, KrAIS Summer Workshop 2023, MSISR 2023, UBC Sauder 2023.
- [3] **J. Park**, A. Aziz, & G. M. Lee. "Do Incentivized Reviews Poison the Well? Evidence from a Natural Experiment at Amazon.com"
  - Presented at BIGS 2022, CIST 2022, BU Platform Strategy 2022, PACIS 2022, SCECR 2022<sup>†</sup>, WISE 2021, KrAIS 2021, UBC Sauder 2021.
- [4] T. Kim, I. Im, J. Park, & Y. Bang. "How Does Receipt-based Consumer Verification Affect Online Reviews?"
  - Presented at KrAIS 2022<sup>†</sup> [Best Student Paper Runner-up], Korea Society of IT Services Fall Conference 2022<sup>†</sup> [Best Paper]
- [5] T. Kim, J. Park, & I. Im. "The Effect of Reward Provision Timing in Mobile Application Platforms: A Social Exchange Theory Perspective"
  - Presented at AMCIS 2020<sup>†</sup>.
- [6] J. A. Laddaran, **J. Park**, & I. Im. "When and How to Advertise? An Empirical Study on Mobile Ad Response Based on Contextual Factors"
  - Presented at AMCIS 2020<sup>†</sup>.
- [7] J. Yoo, J. Park, & J. Son. "Three Qualities of OTT Services: A Mixed Methods Approach"
  - Presented at AMCIS 2020<sup>†</sup>.
- [8] Y. Kwon, J. Park, & J. Son. "Accurately or Accidentally? Recommendation Agent and Search Experience in Over-The-Top (OTT) Services"
  - Presented at  $KrAIS 2020^{\dagger}$  [Best Student Paper].
- [9] K. Lee, J. Kim, T. Kim, **J. Park**, L. J. Anne, & I. Im. "Empirical Analysis of Transfer Motivation in Soccer Using Machine Learning Techniques"
  - Presented at Korean Intelligent Information System Society Fall Conference 2019<sup>†</sup>.
- [10] **J. Park**, G. Hong, H. Do, & I. Im. "Why Consumers Shop in Social Network Services (SNS) Markets: Two-Factor Theory and Mixed-Methods Approach"
  - Presented at KrAIS 2018 [Best Student Paper], KMIS Fall Conference 2017.
- [11] J. Meng, J. Park, & I. Im. "The Effect of Online Social Capital, Star Ratings, and Popularity Information on Subsequent Sales Volume on Knowledge-Sharing Market in China: Evidence from 'Zhihu Live'"
  - Presented at KMIS Fall Conference 2018<sup>†</sup>.

# TEACHING EXPERIENCE

Instru	ctor at Sauder School of Business, University of British Columbia		
•	Business Programming and Analytics (COMM337)  - Undergraduate Elective  - 2 Sections after the Midterm Exam (1.5 credit * 2 sections)  - NumPy, Pandas, Machine Learning, Text Analytics  - Evaluation: 4.3 and 4.2 (for each section, Sauder average: 4.2)	2023	
•	Management of Information Systems (COMM438)  - Undergraduate Elective  - Guest Lecture for Project Management Risks (Evaluation: 4.6)	2021	
Teaching Assistant at Sauder School of Business, University of British Columbia			
•	Business Analytics Programming (BAIT 508, Instructor: Gene Moo Lee) - Master of Business Analytics (MBAN)	2020, 2022, 2023	
•	Fundamentals of Analytics and Technology (BA515, Instructor: Gene Moo Lee) - Full-Time MBA (FTMBA), Professional MBA (PMBA), Master of Management (Management)	2021 – 2022 IM)	
•	Management of Information Systems (COMM438, Instructor: Arslan Aziz)	2020 - 2021	
•	Business Programming and Analytics (COMM337, Instructor: Mi Zhou)	2021, 2023	
Teachi	ing Assistant at Yonsei School of Business, Yonsei University		
•	Business Game for Intensive Decision Making (MBA7266, Instructor: Im Il)	2018	
•	IT for Value Creation (MBA6110, MBG6110, MBK6007, Instructor: Im II)	2017 – 2018	
•	Management Information Systems (BIZ3189, Instructor: Im II)	2017	
Hono	ORS		
Award	ls		
•	Doctoral Consortium Participant, Academy of Management CTO Division	2024	
•	Best Paper Nominee, Workshop on e-Business	2023	
•	Doctoral Consortium Participant, KrAIS Summer Workshop	2023	
•	Best Student Paper Runner-up, KrAIS Research Workshop	2022	
•	Best Paper, Korea Society of IT Services Fall Conference	2022	
•	Best Student Paper, KrAIS Research Workshop	2018, 2019	
Schola	arships		
•	Doctoral Recruitment Fellowship	2020-Ongoing	
•	Doctoral Recruitment Fellowship Tuition Award	2020-Ongoing	
•	President's Academic Excellence Initiative PhD Award	2020-Ongoing	
•	International Tuition Award	2020-Ongoing	
•	Dean Earle D MacPhee Memorial Fellowship in Commerce and Business Admin.	2020, 2023	

## **ACADEMIC SERVICES**

ACADEMIC SERVICES		
Journal Reviewer		
Data & Knowledge Engineering	2021	
Conference Reviewer		
• International Conference on Information Systems (ICIS, 10 reports)	2020 - 2024	
<ul> <li>Pacific Asia Conference on Information Systems (PACIS, 3 reports)</li> </ul>	2021 - 2022	
• European Conference on Information Systems (ECIS, 1 report)	2024	
<ul> <li>Americas Conference on Information Systems (AMCIS, 1 report)</li> </ul>	2020	
<ul> <li>Workshop on Information Technologies and Systems (WITS, 4 reports)</li> </ul>	2022 - 2023	
<ul> <li>Conference on Information Systems and Technology (CIST, 1 report)</li> </ul>	2023	
<ul> <li>Hawaii International Conference on System Science (HICSS, 6 reports)</li> </ul>	2021 - 2025	
<ul> <li>KrAIS Research Workshop (KrAIS, 3 reports)</li> </ul>	2021, 2023	
<ul> <li>Annual Meeting of the Academy of Management (AOM, 3 reports)</li> </ul>	2024	
Student Volunteer		
MISQ Insider Interview	2024	
<ul> <li>International Conference on Information Systems (ICIS)</li> </ul>	2017	
PROJECT EXPERIENCES		
Samsung R&D Canada	Jan 2024 – Ongoing	
- "Estimating the Economic Value of Mobile Device Management on Firm Performance"		
LG Electronics, Korea	2020	
Nemo Commerce, Korea	2017	
PROFESSIONAL EXPERIENCES		
Research Assistant, Yonsei Business Research Institute, Korea	2020	
• Business Developer, Project WITH, Korea	2018 - 2019	
• Peacekeeper, United Nations, Haiti	2012	
• Sergeant, the Republic of Korea Army, Korea	2011 –2013	
REFERENCES		

### Gene Moo Lee

Associate Professor of Information Systems & Analytics Sauder School of Business

University of British Columbia Email: gene.lee@sauder.ubc.ca

Website: https://blogs.ubc.ca/genemoolee

## Jiyong Park

Assistant Professor of Management Information Systems

Terry College of Business University of Georgia

Email: jiyong.park@uga.edu

Website: https://jiyong-park.github.io/

### J. Frank Li

Assistant Professor of Management Information Systems

Sauder School of Business University of British Columbia Email: <u>jfrankliwork@gmail.com</u> Website: <u>https://jfrankli.com</u>

## Ronald T. Cenfetelli

CANFOR Chair in Management Information Systems

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