# Project understanding

#### General

- Problem formulation
- Mapping the problem formulation to a data analysis task
- $\bullet$  Understanding the situation (available data, suitability of the data,  $\ldots)$

#### The 80-20 Rule!

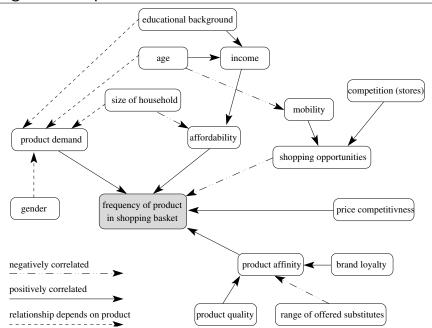
- Average time spent for project and data understanding within the CRISP-DM model: 20%
- Importance for success: 80%

## 1 Determine the Project Objective

problem	project owner perspective	analyst perspective
source		
communication	1	analyst does not understand the terms of the domain of the project owner
lack of understanding	project owner was not sure what the analyst could do or achieve	analyst found it hard to under- stand how to help the project owner
	models of analyst were different from what the project owner envisioned	
organization	requirements had to be adopted in later stages as problems with the data became evident	project owner was an unpre- dictable group (not so concerned with the project)

Table: Problems faced in data analysis projects.

## Cognitive Map



## Determine project objective

- The aim of the project should be clearly defined.
- Criteria to measure the success of the project should be defined.

#### Example

objective: increase revenues (per campaign and/or per cus-

tomer) in direct mailing campaigns by personalized

offer and individual customer selection

deliverable: software that automatically selects a specified

number of customers from the database to whom the mailing shall be sent, runtime max. half-day

for database of current size

success criteria: improve order rate by 5% or total revenues by 5%,

measured within 4 weeks after mailing was sent,

compared to rate of last three mailings

### Asses the situation

#### requirements and constraints

- model requirements, e.g. model has to be explanatory
- ethical, political, legal issues, e.g. variables such as gender, age, race must not be used
- technical constraints, e.g. time limits

#### assumptions

representativeness:

The sample represents the whole.

• informativeness:

The model includes all important information.

- good data quality
- presence of external factors:

The external world is not changing.

## Determine analysis goals

#### Determine data mining tasks

(classification, regression, cluster analysis, finding associations, deviation analysis,...).

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## Specify the requirements for the models

### Determine analysis goals

- Interpretability
- Reproduceability/stability
- Model flexibility/adequacy
- Runtime
- Interestingness and use of expert knowledge