Jonathan Philipos

Resume

Experience

Company - DET-IO Pty. Ltd.
Managing Director

(2015 - Now)

- Developed a Cloud Management Platform with a team of 10 outsourced staff.
- Developed the brand VirtEngine.com, including the website and most graphics.
- Provided technical support to customers.
- Started the company with minimal resources.

Work Placement - DIYComputers.com.au (Part of IDT Certificate requirements)

(2014) July 13th to 17th (5 working days, 35 hours)

- Customer Service - Answering Phone Calls, Online Enquiries and In Store assistance.
- Building and repairing PC's, Including testing & Quality Assurance

Work Placement - Hire Technologies (Part of IDT Certificate requirements)

(2014) October 18th to 22th (5 working days, 35 hours)

- Repairing & Resetting to original state (previously hired equipment)
- Customer service
- Delivering, unpacking & setting up equipment
- Organising warehouse

Freelancer with various projects

(2014 - 2015) January ^{2014} to October ^{2015}

- Took on various projects ranging from Frontend Development (Web Development) to Designing.
- Generally exceeded client expectations.

Sole Trader - PavHost
Owner

(2012 - 2014) March ^{2012} to January ^{2014} (1 year, 10 months)

- Building the business from scratch, With little experience & financial assistance.
- Managed a team of three Customer Service representatives.
  - Handled Billing, Sales & L1/L2 Support tickets.
- Managing the business socially, advertising, provisioning servers.

Key Achievements within Business

- Achieved 1000 clients & 600 concurrent clients within first 12 months of operation. (2,000% increase from our first two months of operations.)
- Created a brand-new website to boost sales.
- Achieved rank 1 in a few keywords in regards to Google searches which boosted viewership of business.

Education

RMIT University – Bachelor of Information Technology
(2015 - Now)

- Completed 14 out of 24 units so far.

Glenwood High School
(Graduated 2015)

Subjects -
Standard English
General Mathematics
Business
Economics
Information & Digital Technology (VET Course)
Software Design & Development

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Skill Set *Certifications*

<u>ICA30111 Certificate III in Information, Digital Media and Technology through TAFE NSW</u>
USI for confirmation: DYYZM6S6GN
Example Job Roles qualified: help
desk officer
help desk assistant
ICT operations support
ICT user support

Applications -
Wordpress, Microsoft Office (Including Publisher & Outlook), Photoshop(Photo Editing), Visual Studio, Google Docs(Remotely like Microsoft Office), Adobe Premiere, Adobe After Effects, Sony Vegas(Movie Editing)

Operating Systems -
Windows Microsoft XP/7/8/Srv08/Srv12, Linux Ubuntu/Centos/Fedora, Apple Mac OS, Chromium OS

Applications Relating to Prior Projects -
WHMCS (Billing System), SolusVM (Virtual Private Servers), cPanel (Shared Hosting), OpenStack/CloudStack/OpenNebula/Proxmox(Open Source
Cloud Servers management & CDN), XenApp/VMWare/Hyper-V (Clouse Source Cloud Server management & CDN), Google

Analytics & Webmasters, Wordpress, Active Directory (Windows), AWS/Google Cloud Platform/Azure (Public Cloud Platforms).

Development -
HTML5
CSS3
JavaScript
- Node.JS
- Aurelia.io/AngularJS

C#/VB.NET
- ASP.NET
- Xamarin - Platform for Mobile Development (Cross-Platform)

Ruby
- Ruby on Rails

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Resume

- Gems

Python

Personal Skills

- Confident: Trusting, fully assured, belief, trust in yourself.
- Responsible: Capable of rational conduct, trustworthy.
- Accurate: Careful, precise, free from error.
- Alert: Watchful, wide awake, ready to act.

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- Ambitious: Full of ambition, strong desire "to do" something
- Capable: Having the skills/ability or fitness for.
- Time Management: Able to execute projects efficiently & effectively.

Other Notable Skills

- Can learn new things very quickly with absolutely no trouble of understanding
- Can type 100+ Words per minute.
- Great English writing skills, can communicate and understand others with ease.
- Very innovative thinking, can utilize today's technologies to solve existing problems.
- I learn greatly from previous failures and ensure avoiding or repeating mistakes.
- Can think out of the box to solve problems.
- Can work extremely well in stressful situations with time restraints or angry customers.
- Can deploy and manage IaaS clouds for the company with ease.

- Have previously created & maintained a business from an investment less than $100 and turned it into $15,000 profit ($25,000 Revenue) within 12 months.

References -

Elizabeth Rose
Head Teacher - Administration Students
NSWTF - Federation Representative

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