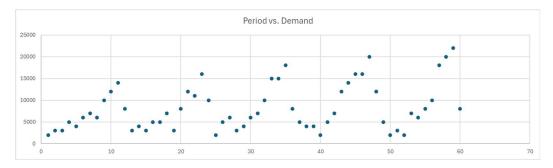
## Question 1.

**a.** First, I analyzed the data trend by plotting sales over the given periods. The detailed calculations are available in the sheets named "Question1.a-sheet1" and "Question1.a-sheet2"



From this visualization, we can observe that the sales exhibit both yearly seasonality and an overall trend.

Next, the deseasonalized demand and seasonal factors were calculated by the following relations.

$$\bar{D}_t = \frac{1}{24} \left( \sum_{i=t-6}^{t+5} D_i + \sum_{i=t-5}^{t+6} D_i \right)$$
$$\bar{S}_t = \frac{D_t}{\overline{D}_t}$$

The table below summarizes the results.

| Period   | Demand | Deseasonalized Demand      | Seasonal Factor            |
|----------|--------|----------------------------|----------------------------|
| 1        | 2000   | -                          | -                          |
| 2        | 3000   | -                          | =                          |
| 3        | 3000   | -                          | =                          |
| 4        | 5000   | -                          | =                          |
| 5        | 4000   | -                          | =                          |
| 6        | 6000   | -                          | -                          |
| 7        | 7000   | 6708.333333                | 1.043478261                |
| 8        | 6000   | 6791.666667                | 0.883435583                |
| 9        | 10000  | 6833.333333                | 1.463414634                |
| 10       | 12000  | 6833.333333                | 1.756097561                |
| 11       | 14000  | 6875                       | 2.036363636                |
| 12       | 8000   | 6958.333333                | 1.149700599                |
| 13       | 3000   | 6833.333333                | 0.43902439                 |
| 14       | 4000   | 6750                       | 0.592592593                |
| 15       | 3000   | 6916.666667                | 0.43373494                 |
| 16       | 5000   | 6958.333333                | 0.718562874                |
| 17       | 5000   | 7000                       | 0.714285714                |
| 18       | 7000   | 7166.666667                | 0.976744186                |
| 19       | 3000   | 7208.333333                | 0.416184971                |
| 19<br>20 | 8000   | 7208.33333                 | 1.10982659                 |
|          |        |                            |                            |
| 21       | 12000  | 7375                       | 1.627118644<br>1.483146067 |
| 22       | 11000  | 7416.666667<br>7291.666667 | 1.483146067<br>2.194285714 |
| 23       | 16000  |                            |                            |
| 24       | 10000  | 7208.333333                | 1.387283237                |
| 25       | 2000   | 7333.333333                | 0.272727273                |
| 26       | 5000   | 7583.333333                | 0.659340659                |
| 27       | 6000   | 7791.666667                | 0.770053476                |
| 28       | 3000   | 8083.333333                | 0.371134021                |
| 29       | 4000   | 8333.333333                | 0.48                       |
| 30       | 6000   | 8333.333333                | 0.72                       |
| 31       | 7000   | 8375                       | 0.835820896                |
| 32       | 10000  | 8458.333333                | 1.18226601                 |
| 33       | 15000  | 8333.333333                | 1.8                        |
| 34       | 15000  | 8208.333333                | 1.827411168                |
| 35       | 18000  | 8208.333333                | 2.192893401                |
| 36       | 8000   | 8291.666667                | 0.964824121                |
| 37       | 5000   | 8541.666667                | 0.585365854                |
| 38       | 4000   | 8916.666667                | 0.448598131                |
| 39       | 4000   | 9125                       | 0.438356164                |
| 40       | 2000   | 9208.333333                | 0.21719457                 |
| 41       | 5000   | 9333.333333                | 0.535714286                |
| 42       | 7000   | 9583.333333                | 0.730434783                |
| 43       | 12000  | 9750                       | 1.230769231                |
| 44       | 14000  | 9666.666667                | 1.448275862                |
| 45       | 16000  | 9541.666667                | 1.676855895                |
| 46       | 16000  | 9500                       | 1.684210526                |
| 47       | 20000  | 9583.333333                | 2.086956522                |
| 48       | 12000  | 9625                       | 1.246753247                |
| 49       | 5000   | 9416.666667                | 0.530973451                |
| 50       | 2000   | 9083.333333                | 0.220183486                |
| 51       | 3000   | 9000                       | 0.33333333                 |
| 52       | 2000   | 9250                       | 0.216216216                |
| 53       | 7000   | 9500                       | 0.736842105                |
| 54       | 6000   | 9416.666667                | 0.637168142                |
| 55       | 8000   | -                          | -                          |
| 56       | 10000  | -                          | =                          |
| 57       | 18000  | -                          | -                          |
| 58       | 20000  | -                          | -                          |
| 59       | 22000  | _                          | -                          |
| 60       | 8000   | _                          | -                          |
|          | 5550   |                            |                            |

Next, to estimate future demand, I formulated the static model as follows.

$$F_t = (L + tT)S_t$$

To determine each parameter, I first performed linear regression on the deseasonalized demand.

| SUMMARY OUTPUT    |              |                |             |             |                |             |             |             |
|-------------------|--------------|----------------|-------------|-------------|----------------|-------------|-------------|-------------|
|                   |              |                |             |             |                |             |             |             |
| Regression St     | tatistics    |                |             |             |                |             |             |             |
| Multiple R        | 0.956756465  |                |             |             |                |             |             |             |
| R Square          | 0.915382933  |                |             |             |                |             |             |             |
| Adjusted R Square | 0.913543431  |                |             |             |                |             |             |             |
| Standard Error    | 309.9811871  |                |             |             |                |             |             |             |
| Observations      | 48           |                |             |             |                |             |             |             |
| ANOVA             |              |                |             |             |                |             |             |             |
|                   | df           | SS             | MS          | F           | Significance F |             |             |             |
| Regression        | 1            | 47816011.47    | 47816011.47 | 497.6255525 | 2.61879E-26    |             |             |             |
| Residual          | 46           | 4420063.473    | 96088.33636 |             |                |             |             |             |
| Total             | 47           | 52236074.94    |             |             |                |             |             |             |
|                   | Coefficients | Standard Error | t Stat      | P-value     | Lower 95%      | Upper 95%   | Lower 95.0% | Upper 95.0% |
| Intercept         | 5963.188112  |                | 55.11774676 | 1.16208E-43 |                | 6180.963254 | 5745.412971 | 6180.963254 |
| X Variable 1      | 72.04597264  | 3.229671659    | 22.30752233 | 2.61879E-26 | 65.54498078    | 78.54696451 | 65.54498078 | 78.54696451 |

Additionally, I calculated the seasonal factor for each month by averaging the corresponding seasonal factors derived from the data.

The resultant parameters were obtained as follows.

| Model Parameters |          |
|------------------|----------|
| L                | 5963.188 |
| Т                | 72.04597 |
| S1               | 0.457023 |
| S2               | 0.480179 |
| S3               | 0.493869 |
| S4               | 0.380777 |
| S5               | 0.616711 |
| S6               | 0.766087 |
| <b>S7</b>        | 0.881563 |
| S8               | 1.155951 |
| S9               | 1.641847 |
| S10              | 1.687716 |
| S11              | 2.127625 |
| S12              | 1.18714  |

Here,  $S_{12i+j} = S_j$ , for i = 1,2,3,4,5 and j = 1,2,...,12

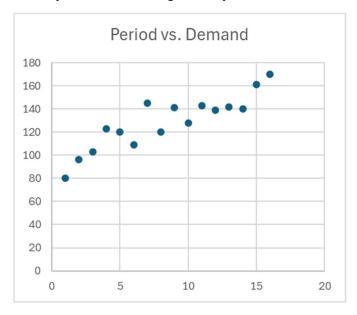
Finally, the Year 6 forecast is as follows.

| Sales | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | Year 6      |
|-------|--------|--------|--------|--------|--------|-------------|
| JAN   | 2000   | 3000   | 2000   | 5000   | 5000   | 4733.838108 |
| FEB   | 3000   | 4000   | 5000   | 4000   | 2000   | 5008.282468 |
| MAR   | 3000   | 3000   | 6000   | 4000   | 3000   | 5186.658939 |
| APR   | 5000   | 5000   | 3000   | 2000   | 2000   | 4026.384794 |
| MAY   | 4000   | 5000   | 4000   | 5000   | 7000   | 6565.60901  |
| JUN   | 6000   | 7000   | 6000   | 7000   | 6000   | 8211.088388 |
| JUL   | 7000   | 3000   | 7000   | 12000  | 8000   | 9512.304939 |
| AUG   | 6000   | 8000   | 10000  | 14000  | 10000  | 12556.30314 |
| SEP   | 10000  | 12000  | 15000  | 16000  | 18000  | 17952.54974 |
| ОСТ   | 12000  | 11000  | 15000  | 16000  | 20000  | 18575.69148 |
| NOV   | 14000  | 16000  | 18000  | 20000  | 22000  | 23570.78979 |
| DEC   | 8000   | 10000  | 8000   | 12000  | 8000   | 13237.20572 |
| Total | 80000  | 87000  | 99000  | 117000 | 111000 | 129136.7065 |

With this model, TS, MAD, MAPE, MSE are calculated as follows.

| <b>Performance Metrics</b> |          |
|----------------------------|----------|
| TS                         | -2.09262 |
| MAD                        | 1115.362 |
| MAPE                       | 21.22319 |
| MSE                        | 2265146  |

**b.** To analyze the overall trend, I plotted the demand against the period.



The demand shows a clear trend that cannot be adequately captured by just a single parameter (i.e., level). Therefore, I initially hypothesized that Holt's model would provide a better fit.

Exponential smoothing, detailed calculations are in "Question1.b-sheet1"

| Year | Quarter | Period | Demand (\$1000) | Level (\$1000) | Estimated Demand (\$1000) | Errors (\$1000) |
|------|---------|--------|-----------------|----------------|---------------------------|-----------------|
|      |         | 0      |                 | 128.75         |                           |                 |
| 1    | I       | 1      | 80              | 123.875        | 128.75                    | 48.75           |
|      | II      | 2      | 96              | 121.0875       | 123.875                   | 27.875          |
|      | III     | 3      | 103             | 119.27875      | 121.0875                  | 18.0875         |
|      | IV      | 4      | 123             | 119.650875     | 119.27875                 | -3.72125        |
| 2    | I       | 5      | 120             | 119.6857875    | 119.650875                | -0.349125       |
|      | II      | 6      | 109             | 118.6172088    | 119.6857875               | 10.6857875      |
|      | III     | 7      | 145             | 121.2554879    | 118.6172088               | -26.38279125    |
|      | IV      | 8      | 120             | 121.1299391    | 121.2554879               | 1.255487875     |
| 3    | I       | 9      | 141             | 123.1169452    | 121.1299391               | -19.87006091    |
|      | II      | 10     | 128             | 123.6052507    | 123.1169452               | -4.883054821    |
|      | Ш       | 11     | 143             | 125.5447256    | 123.6052507               | -19.39474934    |
|      | IV      | 12     | 139             | 126.890253     | 125.5447256               | -13.45527441    |
| 4    | I       | 13     | 142             | 128.4012277    | 126.890253                | -15.10974696    |
|      | II      | 14     | 140             | 129.561105     | 128.4012277               | -11.59877227    |
|      | Ш       | 15     | 161             | 132.7049945    | 129.561105                | -31.43889504    |
|      | IV      | 16     | 170             | 136.434495     | 132.7049945               | -37.29500554    |
| 5    | I       | 17     | -               |                | 136.434495                |                 |
|      | II      | 18     | -               |                | 136.434495                |                 |
|      | Ш       | 19     | -               |                | 136.434495                |                 |
|      | IV      | 20     | -               |                | 136.434495                |                 |

| Metrics   |              |
|-----------|--------------|
| TS (-)    | -4.237493038 |
| MAD (\$K) | 18.13453131  |
| MAPE (-)  | 14.43813353  |
| MSE (\$M) | 501.533821   |

Holt's method, detailed calculations are in "Question1.b-sheet2" and "Question1.b-sheet3." Note that linear regression was performed to obtain  $L_0$  and  $T_0$ , with its result in "Question1.b-sheet3."

| Year | Quarter | Period | Demand (\$K) | Level (\$K) | Trend (\$K) | Estimated Demand (\$K) | Errors (\$K) |
|------|---------|--------|--------------|-------------|-------------|------------------------|--------------|
|      |         | 0      |              | 90.675      | 4.479411765 |                        |              |
| 1    | 1       | 1      | 80           | 93.63897059 | 4.327867647 | 95.15441176            | 15.15441170  |
|      | II      | 2      | 96           | 97.77015441 | 4.308199265 | 97.96683824            | 1.96683823   |
|      | III     | 3      | 103          | 102.1705183 | 4.317415728 | 102.0783537            | -0.921646324 |
|      | IV      | 4      | 123          | 108.1391406 | 4.482536388 | 106.487934             | -16.5120659  |
| 2    | I       | 5      | 120          | 113.3595093 | 4.556319617 | 112.621677             | -7.378322979 |
|      | II      | 6      | 109          | 117.024246  | 4.467161328 | 117.9158289            | 8.915828936  |
|      | III     | 7      | 145          | 123.8422666 | 4.702247254 | 121.4914074            | -23.50859263 |
|      | IV      | 8      | 120          | 127.6900625 | 4.616802115 | 128.5445139            | 8.54451388   |
| 3    | I       | 9      | 141          | 133.1761782 | 4.703733469 | 132.3068646            | -8.69313538  |
|      | II      | 10     | 128          | 136.8919205 | 4.604934353 | 137.8799116            | 9.87991162   |
|      | III     | 11     | 143          | 141.6471693 | 4.619965805 | 141.4968548            | -1.50314518  |
|      | IV      | 12     | 139          | 145.5404216 | 4.547294454 | 146.2671351            | 7.26713513   |
| 4    | I       | 13     | 142          | 149.2789445 | 4.466417293 | 150.0877161            | 8.08771607   |
|      | II      | 14     | 140          | 152.3708256 | 4.328963675 | 153.7453618            | 13.7453617   |
|      | III     | 15     | 161          | 157.1298103 | 4.371965783 | 156.6997893            | -4.300210739 |
|      | IV      | 16     | 170          | 162.3515985 | 4.456948021 | 161.5017761            | -8.498223883 |
| 5    | ı       | 17     | -            |             |             | 166.8085465            |              |
|      | II      | 18     | -            |             |             | 171.2654945            |              |
|      | III     | 19     | -            |             |             | 175.7224426            |              |
|      | IV      | 20     | -            |             |             | 180.1793906            |              |

| Metrics   |             |
|-----------|-------------|
| TS (-)    | 0.24808613  |
| MAD (\$K) | 9.054816282 |
| MAPE (-)  | 7.284651333 |
| MSE (\$M) | 114.9955251 |

All the metrics of Holt's model are smaller than exponential smoothing's, implying that the Holt's model fits better than the other. Therefore, the initial guess I had seems correct.

## Question 2.

- a.
- b.