

Muhammad Ja'far Sodik Bin Abdul Aziz

6, Jalan 13/154, Taman Bukit Anggerik
Cheras, 56000, Kuala Lumpur

Contact Number : +6016-358 8091

Email Address : jafar8565@gmail.com



Personal Particulars

Marital Status	Married
Age	28

Objective

Apply and contribute information & technology knowledge to fulfil company's objectives in IT development.

Seeking for career with promising future where I can further up my knowledge on job. I am in and my employer sincerely with efficiency, responsibility and dignity. Possibility by any chance my employer we're to give an opportunity to further up my knowledge. I will accept that as a compliment towards building a good relationship between my superior, myself and company.

Work Experience

March 2016 –July 2016

Interns - staff, **Access Techno Solutions Malaysia Sdn. Bhd.**

- Configuring computer hardware, software, systems, networks, printers, and scanners.
- Preventative maintenance and manage IT Asset.
- Responsible in achieving collection targets.
- Communicate to any organizations inc Gov sector.

November 2016 – Februari 2017

Technician, **Letel Corporation Sdn. Bhd.**

- Fiber Optic, Coaxial Cable installation with TM such as Patchcord Duplex.
- Expanding Network Infra at TM Ibusawat related to TM such as Copper, Fiberized.
- Supply items to any Telekom Malaysia operation and maintenance.

April 2017 – April 2018

IT Technician, **Management Science University College (MSUC Ampang)**

- Manage and identified IT Facilities, Assist Technician at others branches, and networking.
- Communicate with vendors, assist technical manager to troubleshoot server apps.
- Responsible for software used by the staff and student.
- Preventative Maintenance, and cyberlab in charge with reports.
- Prepare auditing with any related to IT Infra especially MQA.

Dec 2018 - Present

IT Exec System Support Development, **GD Express Sdn Bhd (GDEX HQ)**

- Installing and configuring computer hardware, software, systems, networks, printers, scanners, weighing machine, HMC, mobile MDM etc.
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issues and requests.
- Providing technical support across the branches nationwide (through remote).
- Configure user accounts in Active Directory (Unlock acc, suspend, etc).
- Repairing and replacing equipment as necessary.
- Arrange infra for GDEX Autohub such as fiber to expand LAN.
- Recruit and provide training to junior staff .
- Monitoring WAN traffic through Peplink.
- Provide support onsite and remote to customer of GDEX.
- Support/manage branches networking and internet issue.
- Provide backup plan to branches for internet.
- Manage PABX for company inc Cloud PBX(3CX) and physical IP PBX.
- Support call center deployment of newest version.

Skills	Proficiency
Configuring computer hardware, software, systems, networks, printers, scanners, weighing machine, HMC, mobile MDM	Advanced
Programming (Microsoft Visual Basic . Net, Netbeans, C#, C++, JavaScript, Java, Android Studio)	Intermediate

Database Management (SQL Query)	Intermediate
Web Programming (HTML, CSS, PHP)	Advanced
Networking	Advanced
Ghosting, Clonezilla, Acronis Image and Software Installation (Windows, Linux) for Operating System	Advanced
MSSQL Database Management Studio / phpMyAdmin	Advanced

Languages (0 = Poor, 5 = Excellent)

Language	Spoken Proficiency	Writing Proficiency
Bahasa Malaysia	5	5
English	4	4

Academic Qualifications

Management Science and University College (MSUCollege), Ampang

Diploma of Information and Technology, Overall - CGPA : 3.90

Management Science and University (MSU), Shah Alam

Bachelor in Computer Science (Hons), Overall - CGPA : 3.57

Extra-Curricular Activities

2014 to 2015 – Students’ Representative Council in MSU

2022 - 2023 - Emergency Rescue Team in GDEX

Reference

- Reference 1 : Sherina
Administrator of Access Techno Solutions Sdn. Bhd.
012-309 7756
- Reference 2 : Nor Hayati Binti Mohamad
Principal at MSU College Ampang
019-664 0501
- Reference 3 : Charles (Chief Information Officer), Louis (Head, IT Infra)
GDEX - 019-388 8640 / 012-385 7982