

Jefferson Arboleda

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EXPERIENCE

AMADEUS, FR

Product Definition Analyst, Oct 2017 - Now

- Integration of major OLTAs in the company's portfolio, representing millions of bookings and a 100% volume increase (Expedia.com, Priceline.com), working in an agile methodology.
- Integration of car rental companies and functionalities in the company's portfolio (Hertz, Enterprise, Avis).
- Provided expertise on the company's APIs as well as enhancements.
- Facilitator of the maintenance team for 6 months, achieving over the target on opened records by the end of year.

TCSET, ES

Software Engineer, Jun 2015 - Sep 2016

- Managed the full cycle of 6 projects, from gathering requirements to maintenance.
- Defined KPIs and objectives for my department, reducing incoming weekly tickets by 40%.
- Re-engineered company's processes to improve its operations, such as deployments to production.
- Mentored an intern in day-to-day operations.

TCSET, ES

Internship, Feb 2015 - May 2015

- Helped in managing the servers of the company (4).
- Helped in managing domains owned by the company (100+) and migrations between services providers.

EDUCATION

University of Castilla-La Mancha, ES

- *Degree in Computer Engineering, 2011 - 2015*

University of Castilla-La Mancha, ES

- *Master's in Computer Engineering, 2016 - 2017*

Cambridge ESOL

- *Certificate in Advanced English (C1), 2017*

SKILLS

- Critical analysis
- Communicative
- Problem solver
- Detail-oriented

Technical	Scrum, Kanban, Jira, Functional testing, Git, Python, SQL, bash, C
Platforms	Kubernetes, IBM Cloud, Google App Engine
Others	Linux (RHEL, Fedora), macOS X, MS Office suite

LANGUAGES

- Spanish (native language)
- English (Advanced - C1)
- French (Conversant - B2)

ADDITIONAL DATA

- [LinkedIn](#)
- [GitHub](#)