Rafael Garcia

PROFESSIONAL PORTFOLIO

Awarded September 5, 2019



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From Gavin de Becker:

This Professional Portfolio chronicles and documents Rafael Garcia's service, experience, and learning during the two-year long Professional Leadership Track.

Life as a GDBA Protector is demanding and important—the stakes are literally life and death. There are much easier jobs. This one requires unending training, commitment, honesty, and above all, trustworthiness. Only very special people are assigned to serve our clients, and Rafael has been among those. Our people are often tasked to work extended hours, to cancel personal plans, to operate in stressful situations, and to willingly step into critical roles in protection of at-risk individuals. These roles are not for everyone.

GDBA hires less than 1% of the 20,000 people who apply every year. We select candidates after evaluating their performance during a rigorous selection process that typically lasts 12 to 16 weeks. Beyond the physical readiness test standards and intellectual requisites, candidates are subject to an exhaustive background investigation, polygraph examination, drug and nicotine screening (throughout their careers), and finally, an intensive full-immersion, 10-day training academy — before we even offer to hire them.

Our brand is quality and confidentiality, and that has been Rafael's brand too, one he's lived in daily practice. We can say this with confidence because we apply continuous and close scrutiny to our people, day to day and even moment to moment.

Rafael signed on to complete a challenging 2-year Professional Leadership Track, and he kept his commitment impressively. Many of his accomplishments along the way are described and documented within this portfolio.

Gavin de Becker

Owner and Founder

Jack Box

Gavin de Becker & Associates (GDBA) is a world leader in protection and threat assessment.

Headquartered in Los Angeles and operating in Though most of GDBA's work is guardedly twenty-five U.S. cities, as well as Great Britain, Germany, Ireland, France, and Australia, GDBA protects and advises a wide-ranging group of clients that includes the world's most famous and the world's most anonymous. For media figures, transnational corporations, and government agencies (including the U.S. Marshals and the Central Intelligence Agency), the police departments, universities, and women's shelters, the people at GDBA stand on the front line of the assessment, prediction, and management of violence.

nonpublic, the firm has participated in many of the highest stakes predictions that individuals and nations ever make. For example, GDBA designed the system used by the U.S. Supreme Court to screen threats to the Justices, and the system has been used as part of screening threats to members of Congress.

Since 1978, GDBA has provided more than 12 million hours of protective services for at-risk persons in 180 countries.











GAVIN DE BECKER

Owner and Founder

Gavin de Becker is widely regarded as our Nation's leading expert on the prediction and management of violence. He is the best-selling author of several books about violence, including *The Gift of Fear*, which spent four months on the New York Times Bestseller List. Early in his career, he was selected by President Reagan to serve as Director of Special Services Group, responsible for the logistics and safety of public figure guests of the First Family. He then served at the US Department of State, working on the official visits of Prime Minister Thatcher, Korean President Chun, King Juan Carlos of Spain, and others.

Mr. de Becker's work has earned him three Presidential appointments and a position on a congressional committee. He was twice appointed to the President's Advisory Board at the US Department of Justice, and was a principal advisor on the federal research project into mentally ill people who stalk public figures. He served two terms on the Governor's Advisory Board at the California Department of Mental Health.

Mr. de Becker is a Senior Advisor to the Rand Corporation on public safety and justice, and a Senior Fellow at the UCLA School of Public Affairs.

Biographical Sketch



Rafael Garcia

GDBA Certified Security Expert and Protection Specialist

Since joining GDBA in 2015, Rafael has gained a high level of responsibility and trust through the following accomplishments:

- Graduated all four Gavin de Becker Institute (GDBI) Training Academies.
- 500 hours of training and certification through GDBI's Professional Leadership Track.
- 5000 hours protecting some of the most at-risk public-figures and individuals in the world.
- Hand-picked for the physical security of multiple private estates, protecting at-risk individuals and billions of dollars in assets.
- Played key roles on a full-time security team that protected an at-risk family 24 hours a day / 365 days a year.
- Awarded seven Commendations from executive leadership for providing exceptional service for an at-risk GDBA client.
- Graduated with honors from the Gavin de Becker Institute.

Selection

To be hired and serve as a GDBA Protector, Rafael had to pass 27 steps of our selection process — beginning with a physical readiness test and ending with a comprehensive background investigation, polygraph examination, and a 50-year confidentiality agreement.

Applicants are mentally and physically put to the test as our interviewers and investigators seek to answer one question: "Can this person be trusted to safeguard confidentiality and protect our at-risk clients?"

The final evaluation comes after candidates attend our training academy, where instructors evaluate every candidate throughout ten, 24-hour days. Upon graduation, only the best candidates — many possessing elite military backgrounds — are chosen to serve as GDBA Protectors, and Rafael was one of them.



Orange County District Attorney's Office

401 Civic Center Drive West, Santa Ana, California 92701

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

As Commander of the District Attorney's Bureau of Investigation in Orange County, I oversaw many sensitive and high-stakes cases, including Anti-Terrorism, Special Investigations, Protective Services, and Threat Assessment. During my career, I attended Harvard University's prestigious John F. Kennedy School of Government, as well as the FBI Academy.

I share these aspects of my background in order to give weight to my opinion that the training Rafael completed at GDBA is among the most impressive anywhere, and would serve Rafael well working in law enforcement or the private sector.

Rafael's day-to-day work at GDBA has to be at the highest level of professionalism and effectiveness, and I am confident he can bring that same energy and commitment to any career.

Sincerely,

Douglas E. Kennedy

Commander (ret.)

Bureau of Investigation, Orange County District Attorney's Office

Joe Timm President

Josh Dessalines
Executive Vice President

Charlie Gilbert
Executive Vice President

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

I am very pleased to provide my endorsement of Rafael Garcia.

I direct and lead more than 800 full-time protection specialists— arguably the greatest protection professionals on earth. Rafael has made a valuable contribution to our success.

Rafael's record with GDBA is well-documented and established, and I have witnessed this associate's professional growth since day one. He has been committed to learning leadership skills, while managing very serious responsibilities. Rafael is one of the (literally) 1% of applicants who get hired by our firm, and is, by definition, exceptional.

Sincerely,

Joseph Timm

President

Joe Timm President

Josh Dessalines Executive Vice President

Charlie Gilbert
Executive Vice President

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

It is a pleasure and honor to offer this recommendation for Rafael Garcia.

As a Board Member who has been with GDBA for over thirty years, I've had the privilege to lead the most physically fit and capable professionals in our field. Because ours is a merit-based culture, only the most committed associates are promoted to leadership positions, and Rafael has every reason to be proud.

Rafael completed the demanding 2-Year Professional Leadership Track, meeting tight deadlines on scores of training assignments and exercises. He mentored new associates, all while working a tough schedule. Throughout this time, Rafael never wavered or let up, so the numerous meritorious promotions earned came as no surprise to me.

Sincerely,

Michael LaFever

Executive Board Member

Joe Timm President

Josh Dessalines
Executive Vice President

Charlie Gilbert
Executive Vice President

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

I have been in the financial world my entire adult life. During my undergraduate studies at University of Notre Dame, I came to see that financial responsibility is the key to the success of any individual in the marketplace. This concept was strongly reinforced over the course of my career with Fortune 500 companies, and now as CAO of GDBA.

Without hesitation, I commend Rafael for being an individual who always met financial responsibilities with careful attention to detail, and accuracy.

At GDBA, our associates often pay for services, hotels, travel, and other expenses, on behalf of clients who then reimburse the firm. When managing travel for a well-known media figure, for example, the dollar amounts can be very high; accuracy and completeness of all reports are key requirements for GDBA associates. Rafael never gave me reason to follow up or question the details. Put most plainly, he earned my trust.

Sincerely,

Ronald J. Kall

Chief Accounting Officer

Los Angeles Police Department

100 West 1st Street, Los Angeles, CA 90012

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

Throughout my 28 years with the Los Angeles Police Department, I held many leadership positions. As Commander of Detective Headquarters Division, I was responsible to supervise many high-level investigations, and as Commanding Officer of the Emergency Control Center (during the Rodney King riots), I saw how different people handled stress. When I taught at LAPD's Command Officers' School (for newly appointed command officers), I saw firsthand what it takes to teach leadership skills. In that context, I found the training of the Gavin de Becker Institute to be all the more impressive.

In more recent years, I've been a mentor and teacher of the GDBA associates who sign on for the 2-year Professional Leadership Track. Rafael is one of those, and one who graduated with excellent results.

For twenty-five years, I served on the Standards and Ethics Committee of the California Peace Officers Associates, developing their Career Integrity Workshop. I am happy to say that the attention paid to integrity at GDBA is every bit as focused as any police department, and Rafael delivered on his word again and again. Rafael can take pride in the knowledge that his skills have been tested at GDBA — and he has passed the test impressively.

Sincerely,

Capt. Robert J. Martin

LAPD (1966-1994)

GDBA (1994-2014)

Joe Timm President

Josh Dessalines
Executive Vice President

Charlie Gilbert
Executive Vice President

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

I am pleased to provide my endorsement of Rafael Garcia.

During my time in the FBI, I served on protection teams for the Director and the Attorney General. Later, I created, developed, and taught the FBI Academy's course for agents assigned to protection. Many concepts from GDBA were incorporated into our program, and remain key parts of the program today. Rafael is among the few protectors in the world to be provided this high level of training, and his successful completion of the 2-year Professional Leadership Track says a lot. Rafael had the commitment, physical ability, stamina, and character it takes to become a leading professional— and I'm glad to share this endorsement.

Sincerely,

James Hamilton

Senior Vice President, Quality of Protection

Joe Timm President

Josh Dessalines
Executive Vice President

Charlie Gilbert
Executive Vice President

To Whom It May Concern,

RE: Letter of Recommendation — Rafael Garcia

Prior to joining Gavin de Becker and Associates, I served 26 years in the CIA's Clandestine Service, eventually rising to Deputy Director of the National Clandestine Service. I served more than half of my career abroad, often in austere and insecure environments, and was privileged to have served three times as Chief of Station.

I can say without equivocation that the men and women at GDBA are equal in integrity, commitment, bravery, and skill to those with whom I served at CIA. That certainly includes Rafael. The process of recruitment, selection, and training of GDBA's Protector cadre is on pay with CIA and delivers a caliber of Protector unequaled anywhere. Like CIA, GDBA hires only a small fraction of those who apply, so Rafael, by the sole virtue of having been selected, trained, and hired by GDBA, is demonstrably elite.

On a daily basis, I witness our Protectors, including Rafael, serve selflessly and tirelessly, demonstrating creativity, leadership, initiative, and an unwavering can-do attitude. The training and subsequent real-world experience Rafael obtained during his tenure at GDBA will put him in an excellent position to succeed at whatever challenge he chooses next.

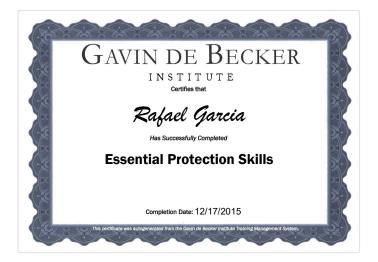
Sincerely,

Charlie Gilbert

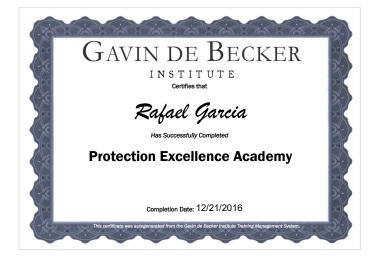
Executive Vice President

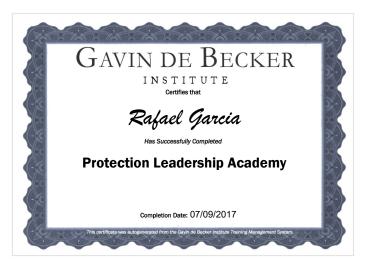
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Certificates









Rafael's Training Received at GDBA

Rafael signed onto a 2-year Professional Leadership Track with the Gavin de Becker Institute (GDBI), receiving hundreds of hours of specialized training.

We won't take the time here to explain all training in detail; however, to give some insight into the commitment and ability Rafael invested in self-improvement, we'll provide some examples.

Essential Protection Skills (EPS) Academy

The goal of this academy is to prepare trainees (already screened through our selection process but not yet hired) for a possible career with GDBA. Rafael received ten, 24-hour days of training during our intensive, full-immersion training at our facility in Los Angeles.

- Confidentiality
- The Way of the Superior Protector
- Stress Inoculation
- Simulated Combat
- Command Center Operations
- Defensive Tactics and Arresting Techniques
- Use of Force Scenarios
- Security Technology

- Emergency Medicine
- Water Safety & Rescue
- Tactical Firearms
- Threat Assessment
- Information Security & Secrecy
- Surveillance Detection
- Behavioral Awareness
- Active Shooter Prevention
- Field Protection Techniques



Advanced Protection Skills (APS) Academy

The goal of this academy is to train and qualify newly-hired Protectors in advanced security operations. Rafael passed the following courses:

- Operate a Command Center
- React to emergencies on a client's property
- Plan and execute logistics for a field detail
- Conduct secure transportation operations
- Provide close protection during public events and travel
- Effectively communicate with clients and their staffs

Rafael graduated from APS with honors.

Protection Excellence Academy (PEA)

The goal of this academy is to produce expert practitioners by improving proficiency in close protection and threat assessment.

- Advanced Command Center operations
- Global Operations Center operations
- Advanced field protection techniques
- Surveillance Detection
- Threat assessment and management of violence

Rafael graduated from PEA with honors.



Professional Leadership Academy (PLA)

The goal of this academy is produce effective leaders. PLA comprised of assignments specially designed to improve Rafael's judgment, communication skills, attention to detail, and confidence— all characteristics of any effective leader.

- Willingness to be Unpopular
- Avoiding the Pitfalls of Promotion
- Inspect What You Expect
- Addressing Associate Grievances
- Mentoring New Associates

Rafael graduated from PLA with honors.

MAST (Management and Supervisory Training)

This training if provided by senior GDBA leaders who teach how they overcame their own leadership challenges. MAST challenges students to make decisions, write proposals, ask original questions to gain clarity on policies, and explain policies in their own words as if speaking to a subordinate.

Annual Training Requirements

Like all GDBA Protectors, regardless of experience, Rafael completed mandated annual training, including:

- Service Excellence
- Command Center Operations
- Report Writing Proficiency
- Presentation Skills
- Medical Emergencies
- Advanced Firearm Techniques
- Advanced Defensive Tactics
- Use of Force
- Active Shooter Prevention
- Information Security
- Emergency Aircraft Evacuation
- · Water Safety and Rescue

Confidentiality And Secrecy Training (CAST)

Rafael completed CAST, an individualized and interactive training program that teaches the importance of maintaining confidentiality, as well as the consequences of breaching confidentiality.

Rafael studied and came to understand:

- The GDBA Confidentiality system
- That GDBA services are part of the National Security
- The commitment to cooperate with investigation and evaluations of possible breaches of security and the National Security
- Respecting GDBA obligations to clients
- Why visiting client sites after employment is prohibited

Rafael entered into an extensive, 73-page confidentiality and secrecy agreement, and remained true and loyal to the obligations he undertook.

Innovative Training

GDBA has created training that places our people into the precise environments and situations in which emergencies occur. This training does not exist anywhere else, and we're describing just a few of the courses offered.

Simulated Combat

In protective work, the ideal mental inoculation for stress is to be shot at, and hit, and still prevail. Rafael was placed in the role of the Protector, and then instructors shot at him, using real guns, firing real projectiles. Rather than lead bullets, however, plastic marking capsules (Simunition) were used. When students get shot, it hurts— a lot. In this context, pain is good, for it is part of the inoculation. Rafael completed this training successfully.

Research indicates that people in attack situations can have sustained heart rates of higher than 200 beats per minute, so our students learn a lot about how to manage the unfavorable effects of increased heart rate. For example, GDBA training includes exercises in which students are under attack, with heart beats racing, and they are taught how to perform actions that require dexterity (e.g., unlocking a car door, dialing a phone number). It's not uncommon for students to be initially incapable of performing simple, familiar actions. After just a couple of simulated combat engagements, however, heart rates come down, allowing motor skills and judgment to be retained, giving students the confidence to operate under extreme stress.



Innovative Training

Stress Inoculation

The emergency situation that is most difficult to accurately simulate is close-quarters hand-to-hand combat. Training at police and military academies typically involves someone pretending to be the bad guy and "attacking" participants. The weakness in that type of training is that students always know roleplaying instructors will not injure them, and are, in fact, seeking to avoid causing injury. Accordingly, typical training doesn't stimulate the same level of fear and stress as an actual violent encounter.

To accurately simulate combat, GDBA developed an innovative use of police attack dogs. Without warning or time to prepare, students are directed to put on bite-resistant clothing. The dog then attacks with all it's got. Even though the powerful bites don't penetrate the skin, students still experience the tension, grappling, wrestling, and aggressiveness of an actual violent attack—because it is an actual violent attack.

Rafael overcame the natural impulse to run or retreat, and learned to actually advance toward the danger and to function effectively even in the face of fear.

Emergency Aircraft Evacuation Training

GDBA has a specially-modified Falcon-50 jet that fills with smoke, allowing students to experience an on-board emergency.













Innovative Training

Anti-Assassination Simulator

This training invokes the Time and Distance training concepts proposed by Mr. de Becker's groundbreaking book, *JUST 2 SECONDS: Using Time and Space to Defeat Assassins and Other Adversaries.*

GDBA developed anti-assassination simulators that provide a one-of-a-kind interactive training experience. Students stand in front of custom-built mannequins that are holding guns, while images of crowds are displayed on large screens. At random times, an assassin appears in the crowd and draws a weapon. Students have less than one second to respond and disrupt aim by slamming the mannequin's arm downward before gunshots are fired.

The simulator tracks and scores the reaction times of students. Student scores improve as they learn better situational awareness and positioning. The training produces more confident and capable Protectors.











GDBA's Professional Leadership Track is organized into hundreds of training courses, exercises, and evaluations.

Each step is measured, tracked and graded by the Training Division to ensure every associate in the program is gaining proficiency, experience, and confidence. Additionally, hand-selected mentors (GDBA leaders) are assigned to junior associates in order to offer guidance and support throughout the entire journey. Rafael successfully completed all requirements within the Professional Leadership Track's entire training pipeline.

Introductory Training Academy (10 days)

Trainees are hired for GDBA on the final training day.

- 1. Field Medical Training
- 2. American Heart Association Heartsaver Training (Adult & Pediatric: First Aid, CPR, AED)
- 3. Arresting Procedures & Defensive Tactics
- 4. Tactical Firearms Training
- 5. Field Coverage Training —Preventing an Attack
- 6. Advancing Location Training
- 7. Secure Transportation Training
- 8. Simunition Simulated Combat & Fear Inoculation Training
- 9. Attack on Principal Time-And-Distance Training
- 10. Water Safety and Rescue Training
- 11. Pepper Spray/Foam Training Program
- 12. ATLAS Obstacle Course
- 13. Command Center Operations and Procedures
- 14. Safety and Monitoring Program (SAM) Training

- 15. Introduction to Security Technology
- 16. Corporate Administrative Responsibilities
- 17. Field Detail Operations
- 18. Leadership Training
- 19. Introduction to Threat Assessment and Management
- 20. GDBA Policies and Procedures
- 21. Introduction to Gavin de Becker Institute (GDBI)
- 22. Information Security Awareness Training
- 23. GDBA Culture
- 24. Emergency Aircraft Evacuation Training
- 25. TASER Certification & Scenario Training

Probationary and Field Training (16 Weeks)

Rafael had to satisfy all training standards below in order to gain certification and continue his career at GDBA. He completed this training before the fifth month of his employment under the guidance of his Team Leader, and the Training Division.

- GDBA Conduct and Courtesy
- 2. Confidentiality Training
- 3. Fire Safety Training
- 4. GDBA Service Excellence
- 5. Introduction to Field Details
- 6. Introduction to Command Center Operations
- 7. Protection in Public Environments
- 8. Dealing with Paparazzi and Reporters
- 9. Bulletproof Mind Training
- 10. GDBA Culture
- 11. Gas Mask and Smoke Hood Training
- 12. Secure Transport Operation Training
- 13. Command Center Operations based on Just 2 Seconds
- 14. Firearms Safety Training
- 15. K9 First Aid and CPR Training
- 16. Heat Exhaustion, Hypothermia, and other environmental emergencies
- 17. Scenario-based training
- 18. Active Shooter Prevention
- 19. Report Writing Proficiency

Assessments

- 1. Conduct and Courtesy
- 2. Weapons, Handling, and Safety
- 3. Employee Handbook
- 4. Policies & Guidelines
- Arrest Procedures
- 6. Field Details
- 7. STO Written Evaluation

Training Assignments

- 1. Familiarity of Information Training (FIT)
- 2. The Gift of Fear Book Assignment
- 3. Just 2 Seconds Book Assignment
- 4. Plan a Field Detail

Training Exercises

- 1. Initial Command Center Operations
- 2. Field Detail Exercise (FDX)
- 3. Scenario-based Training and Evaluation Program (STEP)
- 4. Mission is Expressed by Action Now (MEAN)

First Year Training (8 months)

After his initial training period, Rafael entered a new phase of training focused on advanced protection tactics, techniques, and procedures.

Training Assignments

- 1. Command Center Vulnerability Assessment
- 2 Advanced Field Protection Tactics
- 3. Surveillance Detection
- 4. Handing Inappropriate Communications
- 5. Advancing Locations
- Advanced First Aid
- 7. Firearms Safety and Employment

Second Year Training (12 months)

Rafael's second year focused on leadership and continued sustainment training, including training certificate courses offered by outside training organizations. Additionally, he was assigned a Director-level mentor to provide additional career guidance and leadership training.

Leadership Courses

- 1. Willingness to be Unpopular
- 2. Avoiding the Pitfalls of Promotion
- 3. Enforcing Accountability
- Addressing Associate Grievances
- Mentoring New Associates
- 6. Management and Supervisory Training
- 7. Professional Writing

Courses

- 1. GDBA Conduct and Courtesy
- 2. Confidentiality
- 3. Fire Safety Training
- 4. GDBA Service Excellence
- 5. K9 First Aid and CPR
- 6. Policies and Guidelines
- 7. Active Shooter Prevention

Training Exercises

- Advanced First Aid
- 2. Firearms Safety and Employment
- 3. Use of Force and Defensive Tactics
- 4. Emergency Aircraft Evacuation Training
- 5. Just 2 Seconds Time & Distance Simulator Training

Training Certificate Courses (offered by outside training organizations)

- 1. Writing Composition
- 2. Emergency Vehicle and Evasive Driving Course
- 3. Advanced Weapon Training
- 4. GDBA Training Instructor Qualification
- 5. Lifeguard Certification

Assessments

- 1. Annual Physical Readiness Test
- 2. Firearms Qualification
- 3. CPR and Emergency Medicine Recertification
- 4. TASER Training and Recertification

Annual Training (ongoing)

Rafael was required, throughout his career, to complete the following training certifications.

Annual Courses

- 1. GDBA Conduct and Courtesy
- 2. Confidentiality Training
- 3. Fire Safety Training
- 4. GDBA Service Excellence
- 5. K9 First Aid and CPR
- 6. Policies and Guidelines

Training Exercises

- 1. Advanced First Aid
- 2. Firearms Safety and Employment
- 3. Use of Force and Defensive Tactics
- 4. Secure Transportation
- 5. Water Safety and Rescue Training (site specific)
- 6. Emergency Aircraft Evacuation Training

<u>Assessments</u>

- 1. Annual Physical Readiness Test
- 2. Firearms Qualification
- 3. CPR and Emergency Medicine Recertification
- 4. TASER Training and Recertification

Training Certificate Courses (offered by outside training organizations)

GDBA sponsors some training courses for all associates; others were offered to Rafael upon completion of the 2-year Professional Leadership Track.

Business

- 1. Business Ethics
- 2. Business Management
- 3. Business Writing Basics
- 4. Internet Marketing Basics
- 5. Understanding Business Administration

Communication

- 1. Communication with Diplomacy and Tact
- 2. Publics Speaking Techniques
- 3. Effective Presentations
- 4. Customer Service Techniques
- 5. Listening Skills
- 6. Interviewing Proficiency
- 7. Kinesics– Learn to Read Body Language

Writing

- 1. Professional Writing and Research
- 2. Creative Writing
- 3. Resume Writing
- 4. Writing Effective Persuasion

Financial

- 1. Business Budgeting
- 2. Personal Finance
- 3. Professional Finance
- 4. Managerial Accounting

Logistics

1. Event Planning & Logistical Budgeting

Leadership

- 1. Problem Solving Strategies
- 2. Recruitment and Retention Strategies
- 3. Team Management
- 4. Conflict Resolution
- 5. Dealing with Difficult People
- 6. Constructive Feedback and Criticism

<u>Career</u>

- 1. Managing Your Career
- 2. Time Management

GDBA Training Certifications

- 1. Essential Protection Skills Academy (EPS)
- 2. Advanced Protection Skills Academy (APS)
- 3. Protection Excellence Academy (PEA)
- 4. Professional Leadership Academy (PLA)
- 5. Advanced Medical Training
- 6. Advanced Firearms Training
- 7. Elite Standard in Physical Fitness
- 8. Introduction to Field Details
- 9. Confidentiality Training
- 10. Anti-Assassination Simulated Training
- 11. Active Shooter Response
- 12. Surveillance Detection
- 13. Use of Force Techniques
- 14. Report Writing Proficiency
- 15. Effective Communication Techniques
- 16. Sexual Harassment Prevention Training

Training Certificates

Certificate Courses You Select

(Offered by Outside Training Organizations)

- 1. State Guard Certification
- 2. State Firearms Certification
- 3. American Heart Association First Aid Course
- 4. American Heart Association CPR Course
- 5. State Permit for Exposed Firearm
- 6. National Safety Council First Aid Course
- 7. National Safety Council CPR Course
- 8. National Safety Council Medical Instructor
- 9. TASER Instructor
- 10. Simunition Scenario Instructor and Safety Course
- 11. GLOCK Armorer's Course
- 12. Emergency Vehicle Operator's Course
- 13. Emergency Medical Technician (EMT)
- 14. National Rifle Association (NRA) Instructor
- 15. State Concealed Carry Weapon (CCW) Permit
- 16. Leadership Course Certificates
- 17. Business Course Certificates
- 18. Customer Services Course Certificates

Responsibilities

GDBA Protectors are trained to perform a variety of tasks throughout their daily protection duties, including emergency medical care, to estate security, to close protection during travel with at-risk clients. Below are just a few of the daily functions Rafael was prepared to execute:

- Travel to multiple destinations around the world protecting public figures
- Special assignments involving scheduled public appearances, event planning, and secure transportation
- Access control and documentation of all activity on a client's property
- Counter-surveillance functions
- Medical emergency response
- Natural disaster contingencies
- Managing situations involving intruders / inappropriate visitors
- Emergency notification protocols for police, fire, and medical
- Medical (APR, First Aid, AED) training for staff
- Safety and security briefings for staff
- Mail and package screening
- Providing accountability through daily logs of all site activity
- Logistical and event planning
- Written supplemental and after-action reports
- Instruct and mentor other GDBA associates

Rafael met the highest standards of professionalism and skill throughout his daily mission and responsibilities





Quality Control and Evaluation

GDBA applies seamless, 24-hour supervision of all Protectors.

For example, every Protector is observed on camera throughout shifts. Rafael was regularly required to demonstrate he had all required equipment, licenses, and ID cards on his person during shifts and details. He was also quizzed on emergency scenarios, medical questions, and location of mission-essential gear (e.g., fire extinguishers).

Twice each week, security camera recordings are selected at random and reviewed by leadership. The recordings are compared with log entries to verify accuracy and completeness. Rafael successfully passed many of these reviews, and consistently met expectations and obligations.

Physical Readiness

GDBA employees have to keep themselves in excellent physical condition. At least once each year, our Protectors must demonstrate their ability to complete a challenging combination of pull -ups, push-ups, sit-ups, and a timed run. Rafael consistently passed our physical fitness and readiness tests.

