

National Health Mission-Tamil Nadu

From

Dr. K. Senthil Raj., I.A.S
Project Director, Reproductive & Child
Health /Mission Director,
National Health Mission – TN &
Ex- Officio Commissioner of Trauma Care,
No. 359, Anna Salai, DMS Annex Building,
Teynampet, Chennai – 600 006.

To

1. The Director of Medical and Rural
Health Services,
Teynampet, Chennai – 600 006
2. The Director of Medical Education,
Kilpauk, Chennai – 600 010.

R.No. 09042/NHM/HMIS/P6/2019 Dated: 06.11.2020

Sir/Madam,

Sub: NHM TN – HMIS – HMIS 1.0 - Servers – Full vacuum activity to be done
– Planned Downtime during November 2020 and December 2020 – Reg.

Ref: Approved Note File No. 4130/TNHSP/HMIS/09 dated 26.05.2015

As per the reference cited, yearly server Full maintenance activity to be done periodically to avoid the day to day performance issues and it will increase the data fetching performance during the production. ~~It is an essential activity in the huge production database environment.~~

This activity was last performed on 15.01.2017. After that this activity was not done during 2018 and 2019. During this activity all the Production server software services and also all the Production servers' hardware-level services needs to be stopped and restarted. It is an essential activity in the huge production database environment. Once this activity (Full Vacuum) is completed, the total HMS database will be refreshed and the HMS application and database will perform at an optimal level.

As the activity has not been done since 2017, the end-user gets delay responses from the application during the OP hours and therefore unable to utilize the application to its full potential.

Hence, to improve the HMIS entries through online the Production server's maintenance activity is essential to be performed on an emergency basis and planned on the below mentioned dates.

S. No	Start Date	Start Time	End Date	End Time
1	07-11-2020 (Saturday)	08:00 PM	09-11-2020 (Monday)	02:00 AM
2	13-11-2020 (Friday)	08:00 PM	16-11-2020 (Monday)	02:00 AM
3	21-11-2020 (Saturday)	08:00 PM	23-11-2020 (Monday)	02:00 AM
4	28-11-2020 (Saturday)	08:00 PM	30-11-2020 (Monday)	02:00 AM
5	05-12-2020 (Saturday)	08:00 PM	07-12-2020 (Monday)	02:00 AM
6	12-12-2020 (Saturday)	08:00 PM	14-12-2020 (Monday)	02:00 AM
7	19-12-2020 (Saturday)	08:00 PM	21-12-2020 (Monday)	02:00 AM
8	24-12-2020 (Thursday)	08:00 PM	26-12-2020 (Saturday)	02:00 AM
9	26-12-2020 (Saturday)	08:00 PM	28-12-2020 (Monday)	02:00 AM

Hence, Hospital Management System (HMS) **will not be available** in the secondary care Hospitals and tertiary care Hospitals on the above mentioned date and time. Hospital Management System (HMS) will be available after completion of the said activity.

During this period, the Management Information System (MIS) and College Management System (CMS) *will be accessible without any hindrance.*

Hence, the Directorate of Medical and Rural Health Services and Directorate of Medical Education is requested to intimate the Deans, Joint Directors and Head of Institution about the planned downtime for HMS application on the above mentioned date and time.

for Mission Director

[Signature]
6/11/20