

10 MAY, 2017

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# Jagadeesh Palaniappan

IS RECOGNIZED FOR

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**CUSTOMERS DETERMINE OUR  
SUCCESS**

by Shivkumar Krishnan



Above & Beyond



|                |                                 |
|----------------|---------------------------------|
| RECIPIENT NAME | Jagadeesh Palaniappan           |
| NOMINATOR      | Shivkumar Krishnan              |
| AWARD TYPE     | Bronze (non-cash)               |
| AWARD REASON   | Customers determine our success |
| AWARD TITLE    |                                 |
| DATE           | 10 May, 2017                    |

## AWARD MESSAGE

Jagadeesh, Due to the high demand by the customers for the Compare Charts Side-by-Side feature, you took on the challenge to pull in this feature from Q2 into the Q1 release. You were at the forefront of that with high energy and passion to deliver the best customer experience for this complex feature. Despite many roadblocks that could have resulted in the feature dropping back into Q2, you persevered through all of them coming up with creative solutions that resulted in the successful release of the feature in Q1 with great customer experience. Keep up the passion and enthusiasm. Regards Shiv

## CUSTOMER SERVICE

If you have any questions, contact Customer Service at [customerservice@globoforce.com](mailto:customerservice@globoforce.com) or the appropriate number

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|--|--|---|
| <b>24/7 English Support</b><br>Canada: 844 392 8562*<br>Ireland: 01 562 1310†<br>India: 000 800 050 4081*<br>Malaysia: 1800 88 9571*<br>Singapore: 1800 622 3617*<br>Thailand: 1800 294 286*<br>UK : 0800 587 0521*<br>USA: 844 732 5496*<br>Rest of World: +353 1 562 1310‡ | <b>Monday-Friday 10am-6.30pm GMT Local Language Support</b><br>France: 0805 542 903*<br>Germany: 0800 724 3807*<br>Italy: 800 902 351*<br>Netherlands: 0800 292 92 84*<br>Spain : 900 814 799*<br>Poland: 800 080 382* | <b>Monday-Friday 9-6pm Hong Kong Time Mandarin/Cantonese Support</b><br>China: 400 8886 308*<br>Taiwan: 00801 85 6819*<br><br><b>Monday-Friday 8am-1pm CST Spanish Support</b><br>Mexico: 01 800 2530 684*<br><br><b>Monday-Friday 9am-3pm Brasilia Time Portuguese Support</b><br>Brazil: 0800 047 4275* |
|--|--|---|

\* Freephone    † Local call rate    ‡ International call rate

# USD 100

AWARD ID:SRVV-ZY2LU7-63GBU8

## ABOUT YOUR AWARD

You will need your Award ID number to exchange your award for actual gift certificates from the merchant of your choice. Your Award ID can be found in 'My Awards' on the 'My Dashboard' section of your recognition program site.

Please note, this is the only way to receive your merchant gift certificate; you CANNOT bring this certificate to a store.

## HOW TO REDEEM YOUR AWARD

1. Access your recognition program site and go to the 'Redeem' section.

Or

2. Redeem via phone by contacting the Customer Service number for your country.

After completing the redemption process, your order will be sent via mail (or email) to you. Delivery times vary by country and merchant.



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