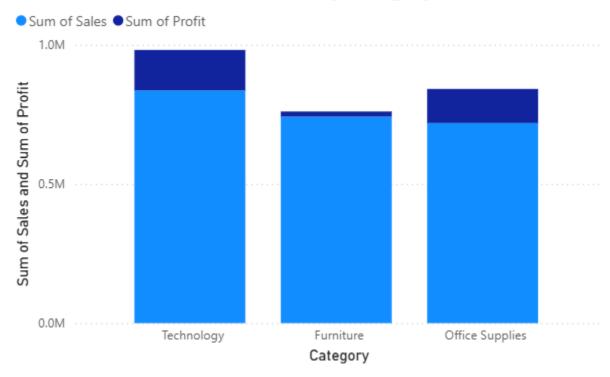
# Data Analyst Internship

# Task 2: Data Visualization and Storytelling:-Global Superstore :-

- 1. Chart Name: Sales & Profit by Category
  - Chart Type: Clustered Column Chart
  - **X-Axis:** Category (Technology, Furniture, Office Supplies)
  - Y-Axis: Sum of Sales and Sum of Profit

# Sales & Profit by Category



- **Insight:** Technology has the highest sales and profit among the categories.
- **Business Impact:** (Focus marketing and investment strategies on Technology products as they offer the highest returns. Consider strategies to improve profitability in Furniture and Office Supplies.)

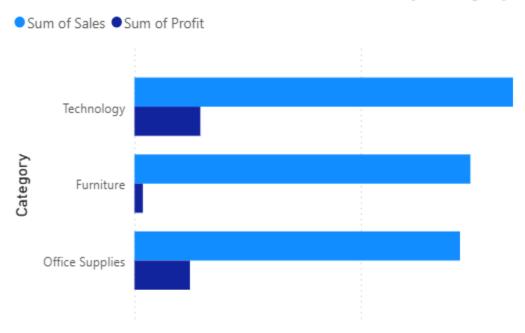
### 2. Chart Name: Sum of Sales and Profit by Category

• Chart Type: Clustered Bar Chart

• X-Axis: Sum of Sales and Sum of Profit

• **Y-Axis:** Category

# Sum of Sales and Sum of Profit by Category



- **Insight:** Furniture shows relatively high sales but lower profits, indicating potential inefficiencies.
- **Business Impact:** (Explore cost-saving opportunities or pricing strategies in the Furniture category to increase profitability.)

#### 3. Chart Name: Sale Trend Over Time

Chart Type: Line ChartX-Axis: Order DateY-Axis: Sum of Sales

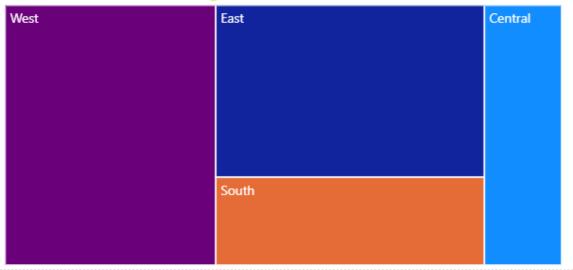


- **Insight:** Sales trend appears to decline gradually over time.
- **Business Impact:** (Investigate causes of declining sales—such as market saturation or reduced demand—and take corrective actions like promotions or new product launches.)

### 4. Chart Name: Regional Performance

- Chart Type: Tree Map
- X-Axis / Y-Axis: Not applicable (hierarchical visual)

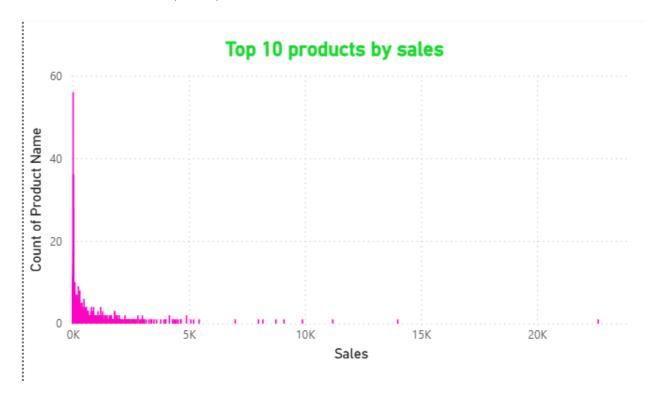
# **Regional Performance**



- **Insight:** West region has the largest sales contribution, followed by East, Central, and South.
- **Business Impact:** (Allocate more resources and strategic efforts to underperforming regions like South to boost overall revenue growth.)

#### 5. Chart Name: Top 10 Products by Sales

- Chart Type: Bar Chart (Vertical histogram style)
- X-Axis: Sales
- **Y-Axis:** Product Name (Count)



- **Insight:** Sales are heavily concentrated in a few top products.
- **Business Impact:** (Focus on high-performing products for inventory and promotional prioritization, while assessing long-tail products for improvement or discontinuation.)

#### 6. Chart Name: Profit vs Discount Analysis

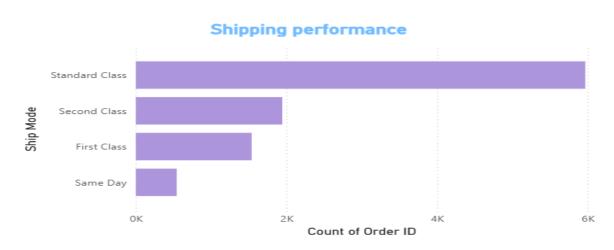
Chart Type: Scatter Chart
X-Axis: Sum of Discount
Y-Axis: Sum of Profit



- **Insight:** Higher discounts often correlate with reduced or negative profit.
- **Business Impact:** (Review discount strategies to ensure they are not eroding profitability—optimize discount thresholds.)

### 7. Chart Name: Shipping Performance

- Chart Type: Bar Chart (Horizontal)
- X-Axis: Count of Order ID
- Y-Axis: Ship Mode



- **Insight:** Standard Class is the most used shipping method, while Same Day is the least.
- Business Impact: (Ensure Standard Class logistics are cost-effective and efficient; explore why Same Day shipping is underutilized and if improvements can be made.)

## **Storytelling text:-**

Our Superstore sales data reveals clear patterns in product performance, customer behavior, and operational efficiency. **Technology** is the standout category, generating the highest **sales and profit**, while **Furniture**, despite high sales, shows weaker profitability, pointing to potential inefficiencies. Over time, a **declining sales trend** suggests waning customer engagement or seasonal market fluctuations.

Regionally, the **West dominates** in performance, with the **South lagging**, highlighting geographic imbalance. At the product level, a small set of items drives the majority of sales, confirming the **Pareto principle** (80/20 rule). Meanwhile, **discounting** proves to be a double-edged sword—while used frequently, excessive discounts are clearly eroding profits.

On the operational side, the **Standard shipping mode** is heavily favored, while premium options are underutilized—raising questions about logistics cost and customer urgency.

## **Business impact:-**

- **Product Strategy**: Double down on high-performing Technology products and replicate success factors across weaker categories like Furniture and Office Supplies.
- **Profitability**: Redesign discount strategies to reduce profit leakage—consider smarter, data-driven discounts based on customer behavior and product margin.
- **Regional Expansion**: Address the underperformance in the South region with targeted marketing, local partnerships, or adjusted product offerings.
- **Sales Recovery**: Investigate causes of declining sales trends—this could involve product fatigue, pricing misalignment, or market shifts. Introduce retention campaigns or seasonal boosts.
- **Shipping Optimization**: Optimize Standard Class delivery systems for cost efficiency and explore customer incentives for choosing faster delivery modes.