



PROFESSIONAL SUMMARY

Certified Salesforce Developer with **4+ years** of experience designing and implementing customized solutions on the Salesforce platform. Proficient in **Salesforce configuration**, **Lightning Web Components**, **Apex** and **Integration** techniques. Adept at driving project success through collaboration, problem-solving, and enhancing customer satisfaction.

CERTIFICATIONS

- ▶ Salesforce Platform Developer 1
- ▶ L0 Architect by Capgemini
- ▶ Hackerrank Java (Basic)

AWARDS

- ▶ **STAR** of the year for H2-2022.
- ▶ Received appreciation for meritorious performance.
- ▶ **Trailhead Ranger**

SKILLS

- ▶ **SFDC Technologies:** Lightning Web Components (LWC), Apex, Triggers, SOQL, SOSL, Salesforce Lightning, Lightning Data Service, and Lightning Design System.
- ▶ **Integration:** REST API, SOAP API, Connected Apps
- ▶ **Web Technologies:** HTML5, CSS3, JavaScript.
- ▶ **Tools:** Salesforce Inspector, Developer Console, Splunk, Eagle Eye, Postman
- ▶ **Deployment Tools:** GitLab CI/CD, Jenkins, PCF
- ▶ **Others:** AWS(Lambda, API Gateway, S3 Bucket, Cloud Watch, Step functions), WebSocket

PROFESSIONAL EXPERIENCE

Capgemini | Consultant

October 2020 – Present

Led the development and optimization of enterprise-scale Salesforce solutions for State Farm Insurance, driving significant improvements in claim processing efficiency and user experience.

Key Achievements

- ▶ Developed and/or re-engineered the complex components for a feature-rich **insurance claims application** improving claim processing efficiency.
- ▶ **Led the development** for the modernization of a legacy claim system using Salesforce Lightning Framework, resulting in faster claim handling times and improved **customer satisfaction**.
- ▶ Implemented real-time data updates within the workflow, projecting annual hour savings of **18k to 38k hours**.
- ▶ Facilitated seamless integration of Salesforce with external systems using **Named Credentials** and **External Credentials**, enhancing data security.
- ▶ Engineered **WebSocket** functionality within the claims application, enhancing **code reusability** for cross-functional teams and **reducing development time**.
- ▶ Conducted performance testing using the **Eagle Eye** and **Query Plan** tools, resulting in a 30% improvement in overall application performance.

Technical Highlights

- ▶ Extensively utilized Salesforce OOTB components, and designed custom solutions using **Lightning Web components, Apex Classes, Lightning Data Service, Lightning Message Service** to solve complex challenges.
 - ▶ Analyzed the requirements, conducted impact analysis, and created proof of concepts to establish feasibility, solution design, and development.
 - ▶ Performed metadata migration between Salesforce orgs using **unlocked packages** via the SFDX deployment tool in GitLab.
 - ▶ Performed the application development based on **Agile methodologies** & participated in requirements / user story analysis, design and execution.
 - ▶ Monitored the logs and performance metrics using **Splunk, AWS CloudWatch, Kibana dashboard, and SOQL** queries proactively, leading to effective issue resolution.
 - ▶ Utilized **OIDC** based authentication mechanism in the application, ensuring compliance with security standards.
 - ▶ Conducted the static code analysis utilizing **SonarQube** and **PMD** to enhance code quality, identify vulnerabilities, and ensure adherence to best practices.
 - ▶ Proficient in debugging techniques, utilizing **Debug Logs**, and **browser tools**, to analyze errors for efficient issue resolution and performance optimization.
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FUNCTIONAL SKILLS

- ▶ Understanding client requirements and business challenges.
 - ▶ Problem-solving Capabilities peered with strong communication skills.
 - ▶ Client communication and expectation management.
 - ▶ Mentoring, code review and best practices implementation.
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EDUCATION

- ▶ **Pragati Engineering College** **2016 - 2020**
Bachelor of Technology in Electrical and Electronics Engineering | 9.1 CGPA
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LANGUAGES KNOWN

- ▶ English
- ▶ Telugu