

Name - Jagadish Mali

Task 1 :-

Data preparation and customer analytics

Conduct analysis on your client's transaction dataset and identify customer purchasing behaviours to generate insights and provide commercial recommendations.

The background information for this task :-

- ◆ I am part of Quantum's retail analytics team and have been approached by our client, the Category Manager for Chips, who wants to better understand the types of customers who purchase Chips and their purchasing behaviour within the region.
- ◆ The insights from my analysis will feed into the supermarket's strategic plan for the chip category in the next half year.

Here is task :-

- ◆ I need to present a strategic recommendation to Julia that is supported by data which she can then use for the upcoming category review however to do so I need to analyse the data to understand the current purchasing trends and behaviours. The client is particularly interested in customer segments and their chip purchasing behaviour. Consider what metrics would help describe the customers' purchasing behaviour.

- Examine transaction data - check for missing data, anomalies, outliers and clean them
- Examine customer data - similar to above transaction data
- Data analysis and customer segments - create charts and graphs, note trends and insights
- Deep dive into customer segments - determine which segments should be targetted

Importing Necessary Libraries

```
In [1]: import pandas as pd
import numpy as np

# for data visualization
import matplotlib.pyplot as plt
%matplotlib inline
import seaborn as sns

import warnings
warnings.filterwarnings('ignore')
```

Importing Dataset

```
In [2]: purchase_data = pd.read_csv('QVI_purchase_behaviour.csv')
purchase_data.head()
```

Out[2]:

| | LYLTY_CARD_NBR | LIFESTAGE | PREMIUM_CUSTOMER |
|---|----------------|------------------------|------------------|
| 0 | 1000 | YOUNG SINGLES/COUPLES | Premium |
| 1 | 1002 | YOUNG SINGLES/COUPLES | Mainstream |
| 2 | 1003 | YOUNG FAMILIES | Budget |
| 3 | 1004 | OLDER SINGLES/COUPLES | Mainstream |
| 4 | 1005 | MIDAGE SINGLES/COUPLES | Mainstream |

```
In [3]: transaction_data = pd.read_excel('QVI_transaction_data.xlsx')
transaction_data.head()
```

Out[3]:

| | DATE | STORE_NBR | LYLTY_CARD_NBR | TXN_ID | PROD_NBR | PROD_NAME | PROD_QTY | TOT_SALES |
|---|-------|-----------|----------------|--------|----------|--|----------|-----------|
| 0 | 43390 | 1 | 1000 | 1 | 5 | Natural Chip Compny SeaSalt175g | 2 | 6.0 |
| 1 | 43599 | 1 | 1307 | 348 | 66 | CCs Nacho Cheese 175g | 3 | 6.3 |
| 2 | 43605 | 1 | 1343 | 383 | 61 | Smiths Crinkle Cut Chips Chicken 170g | 2 | 2.9 |
| 3 | 43329 | 2 | 2373 | 974 | 69 | Smiths Chip Thinly S/Cream&Onion 175g | 5 | 15.0 |
| 4 | 43330 | 2 | 2426 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 | 13.8 |

Data Exploration

```
In [4]: # Basic Information of dataset(QVI_purchase_behaviour)
purchase_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 72637 entries, 0 to 72636
Data columns (total 3 columns):
#   Column             Non-Null Count  Dtype
---  -
0   LYLTY_CARD_NBR      72637 non-null  int64
1   LIFESTAGE           72637 non-null  object
2   PREMIUM_CUSTOMER    72637 non-null  object
dtypes: int64(1), object(2)
memory usage: 1.7+ MB
```

```
In [5]: # Basic Information of dataset(QVI_transaction_data)
transaction_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 8 columns):
#   Column             Non-Null Count  Dtype
---  -
0   DATE               264836 non-null  int64
1   STORE_NBR          264836 non-null  int64
2   LYLTY_CARD_NBR     264836 non-null  int64
3   TXN_ID             264836 non-null  int64
4   PROD_NBR           264836 non-null  int64
5   PROD_NAME          264836 non-null  object
6   PROD_QTY           264836 non-null  int64
7   TOT_SALES          264836 non-null  float64
dtypes: float64(1), int64(6), object(1)
memory usage: 16.2+ MB
```

```
In [6]: # Statistical Summary of QVI_purchase_behaviour data
purchase_data.describe().T
```

Out[6]:

| | count | mean | std | min | 25% | 50% | 75% | max |
|----------------|---------|--------------|--------------|--------|---------|----------|----------|-----------|
| LYLTY_CARD_NBR | 72637.0 | 136185.93177 | 89892.932014 | 1000.0 | 66202.0 | 134040.0 | 203375.0 | 2373711.0 |

```
In [7]: # Statistical Summary of QVI_transaction_data data
transaction_data.describe().T
```

Out[7]:

| | count | mean | std | min | 25% | 50% | 75% | max |
|----------------|----------|---------------|--------------|---------|---------|----------|-----------|-----------|
| DATE | 264836.0 | 43464.036260 | 105.389282 | 43282.0 | 43373.0 | 43464.0 | 43555.00 | 43646.0 |
| STORE_NBR | 264836.0 | 135.080110 | 76.784180 | 1.0 | 70.0 | 130.0 | 203.00 | 272.0 |
| LYLTY_CARD_NBR | 264836.0 | 135549.476404 | 80579.978022 | 1000.0 | 70021.0 | 130357.5 | 203094.25 | 2373711.0 |
| TXN_ID | 264836.0 | 135158.310815 | 78133.026026 | 1.0 | 67601.5 | 135137.5 | 202701.25 | 2415841.0 |
| PROD_NBR | 264836.0 | 56.583157 | 32.826638 | 1.0 | 28.0 | 56.0 | 85.00 | 114.0 |
| PROD_QTY | 264836.0 | 1.907309 | 0.643654 | 1.0 | 2.0 | 2.0 | 2.00 | 200.0 |
| TOT_SALES | 264836.0 | 7.304200 | 3.083226 | 1.5 | 5.4 | 7.4 | 9.20 | 650.0 |

Checking missing values

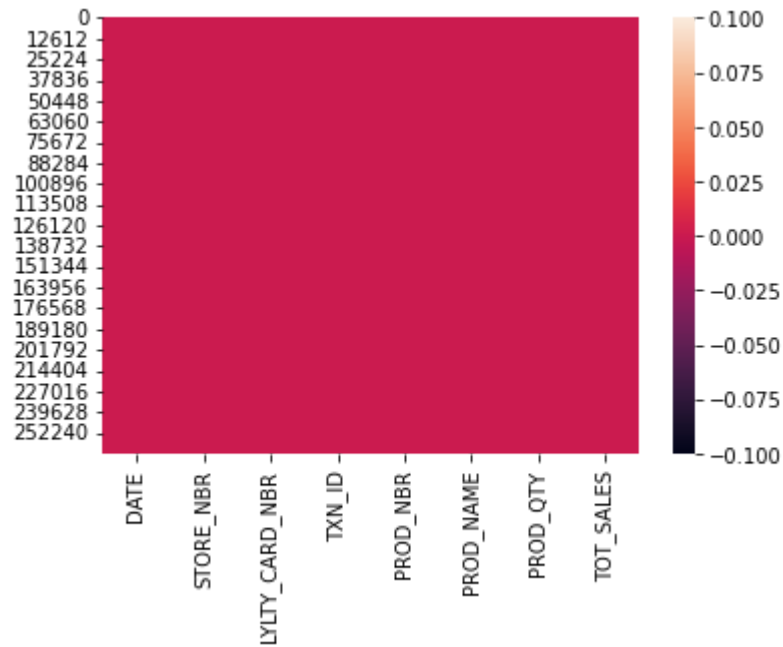
```
In [8]: ### Checking missing values of QVI_purchase_behaviour data  
sns.heatmap(purchase_data.isnull())  
plt.show()
```



```
In [9]: purchase_data.isnull().sum()
```

```
Out[9]: LYLTY_CARD_NBR      0  
LIFESTAGE      0  
PREMIUM_CUSTOMER      0  
dtype: int64
```

```
In [10]: ### Checking missing values of QVI_transaction_data  
sns.heatmap(transaction_data.isnull())  
plt.show()
```



```
In [11]: transaction_data.isnull().sum()
```

```
Out[11]: DATE          0  
STORE_NBR          0  
LYLTY_CARD_NBR     0  
TXN_ID             0  
PROD_NBR           0  
PROD_NAME          0  
PROD_QTY           0  
TOT_SALES          0  
dtype: int64
```

◆◆ As we can see there is no missing values in both dataset.

Analyzing and Removing Outliers

In [12]: *### Merging both dataset*

```
merged_data = pd.merge(purchase_data, transaction_data, on = 'LYLTY_CARD_NBR', how = 'right')
merged_data.head()
```

Out[12]:

| | LYLTY_CARD_NBR | LIFESTAGE | PREMIUM_CUSTOMER | DATE | STORE_NBR | TXN_ID | PROD_NBR | PROD_NAME | PROD_QTY |
|---|----------------|---------------------------|------------------|-------|-----------|--------|----------|--|----------|
| 0 | 1000 | YOUNG SINGLES/COUPLES | Premium | 43390 | 1 | 1 | 5 | Natural Chip Compny SeaSalt175g | 2 |
| 1 | 1307 | MIDAGE SINGLES/COUPLES | Budget | 43599 | 1 | 348 | 66 | CCs Nacho Cheese 175g | 3 |
| 2 | 1343 | MIDAGE SINGLES/COUPLES | Budget | 43605 | 1 | 383 | 61 | Smiths Crinkle Cut Chips Chicken 170g | 2 |
| 3 | 2373 | MIDAGE SINGLES/COUPLES | Budget | 43329 | 2 | 974 | 69 | Smiths Chip Thinly S/Cream&Onion 175g | 5 |
| 4 | 2426 | MIDAGE SINGLES/COUPLES | Budget | 43330 | 2 | 1038 | 108 | Kettle Tortilla ChpsHny&Jlpno Chili 150g | 3 |

♦♦ We can see "DATE" column is not in proper format, so we will change it.

In [13]:

```
print(len(merged_data))
print(len(transaction_data))
```

264836

264836

```
In [14]: ### Basic Information of merged_data  
merged_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>  
Int64Index: 264836 entries, 0 to 264835  
Data columns (total 10 columns):  
#   Column                Non-Null Count  Dtype    
---  ---                     -  
0   LYLTY_CARD_NBR        264836 non-null int64    
1   LIFESTAGE             264836 non-null object   
2   PREMIUM_CUSTOMER     264836 non-null object   
3   DATE                  264836 non-null int64    
4   STORE_NBR            264836 non-null int64    
5   TXN_ID                264836 non-null int64    
6   PROD_NBR              264836 non-null int64    
7   PROD_NAME             264836 non-null object   
8   PROD_QTY              264836 non-null int64    
9   TOT_SALES             264836 non-null float64   
dtypes: float64(1), int64(6), object(3)  
memory usage: 22.2+ MB
```

Date column is not in proper format. so, date column should be datetime format

```
In [15]: from datetime import date, timedelta  
  
start = date(1899, 12, 30)  
new_date_format = []  
for date in merged_data["DATE"]:  
    delta = timedelta(date)  
    new_date_format.append(start + delta)
```

```
In [16]: merged_data["DATE"] = pd.to_datetime(pd.Series(new_date_format))  
print(merged_data["DATE"].dtype)  
  
datetime64[ns]
```

Analyzing the product name column (PROD_NAME) to make sure all items are chips


```
In [17]: merged_data['PROD_NAME'].unique()
```

```
Out[17]: array(['Natural Chip          Compny SeaSalt175g',  
                'CCs Nacho Cheese      175g',  
                'Smiths Crinkle Cut  Chips Chicken 170g',  
                'Smiths Chip Thinly  S/Cream&Onion 175g',  
                'Kettle Tortilla ChpsHny&Jlpno Chili 150g',  
                'Old El Paso Salsa  Dip Tomato Mild 300g',  
                'Smiths Crinkle Chips Salt & Vinegar 330g',  
                'Grain Waves          Sweet Chilli 210g',  
                'Doritos Corn Chip Mexican Jalapeno 150g',  
                'Grain Waves Sour      Cream&Chives 210G',  
                'Kettle Sensations  Siracha Lime 150g',  
                'Twisties Cheese      270g', 'WW Crinkle Cut      Chicken 175g',  
                'Thins Chips Light&  Tangy 175g', 'CCs Original 175g',  
                'Burger Rings 220g', 'NCC Sour Cream &  Garden Chives 175g',  
                'Doritos Corn Chip Southern Chicken 150g',  
                'Cheezels Cheese Box 125g', 'Smiths Crinkle      Original 330g',  
                'Infzns Crn Crnchers Tangy Gcamole 110g',  
                'Kettle Sea Salt      And Vinegar 175g',  
                'Smiths Chip Thinly  Cut Original 175g', 'Kettle Original 175g',  
                'Red Rock Deli Thai  Chilli&Lime 150g',  
                'Pringles Sthrn FriedChicken 134g', 'Pringles Sweet&Spcy BBQ 134g',  
                'Red Rock Deli SR      Salsa & Mzzrlla 150g',  
                'Thins Chips          Originl salt 175g',  
                'Red Rock Deli Sp      Salt & Truffle 150G',  
                'Smiths Thinly          Swt Chli&S/Cream175G', 'Kettle Chilli 175g',  
                'Doritos Mexicana      170g',  
                'Smiths Crinkle Cut  French OnionDip 150g',  
                'Natural ChipCo      Hony Soy Chckn175g',  
                'Dorito Corn Chp      Supreme 380g', 'Twisties Chicken270g',  
                'Smiths Thinly Cut      Roast Chicken 175g',  
                'Smiths Crinkle Cut      Tomato Salsa 150g',  
                'Kettle Mozzarella      Basil & Pesto 175g',  
                'Infuzions Thai SweetChili PotatoMix 110g',  
                'Kettle Sensations      Camembert & Fig 150g',  
                'Smith Crinkle Cut      Mac N Cheese 150g',  
                'Kettle Honey Soy      Chicken 175g',  
                'Thins Chips Seasonedchicken 175g',  
                'Smiths Crinkle Cut      Salt & Vinegar 170g',  
                'Infuzions BBQ Rib      Prawn Crackers 110g',  
                'GrnWves Plus Btroot & Chilli Jam 180g',  
                'Tyrrells Crisps      Lightly Salted 165g',
```

'Kettle Sweet Chilli And Sour Cream 175g',
 'Doritos Salsa Medium 300g', 'Kettle 135g Swt Pot Sea Salt',
 'Pringles SourCream Onion 134g',
 'Doritos Corn Chips Original 170g',
 'Twisties Cheese Burger 250g',
 'Old El Paso Salsa Dip Chnky Tom Ht300g',
 'Cobs Popd Swt/Chlli &Sr/Cream Chips 110g',
 'Woolworths Mild Salsa 300g',
 'Natural Chip Co Tmato Hrb&Spce 175g',
 'Smiths Crinkle Cut Chips Original 170g',
 'Cobs Popd Sea Salt Chips 110g',
 'Smiths Crinkle Cut Chips Chs&Onion170g',
 'French Fries Potato Chips 175g',
 'Old El Paso Salsa Dip Tomato Med 300g',
 'Doritos Corn Chips Cheese Supreme 170g',
 'Pringles Original Crisps 134g',
 'RRD Chilli& Coconut 150g',
 'WW Original Corn Chips 200g',
 'Thins Potato Chips Hot & Spicy 175g',
 'Cobs Popd Sour Crm &Chives Chips 110g',
 'Smiths Crnkle Chip Orgnl Big Bag 380g',
 'Doritos Corn Chips Nacho Cheese 170g',
 'Kettle Sensations BBQ&Maple 150g',
 'WW D/Style Chip Sea Salt 200g',
 'Pringles Chicken Salt Crips 134g',
 'WW Original Stacked Chips 160g',
 'Smiths Chip Thinly CutSalt/Vinegr175g', 'Cheezels Cheese 330g',
 'Tostitos Lightly Salted 175g',
 'Thins Chips Salt & Vinegar 175g',
 'Smiths Crinkle Cut Chips Barbecue 170g', 'Cheetos Puffs 165g',
 'RRD Sweet Chilli & Sour Cream 165g',
 'WW Crinkle Cut Original 175g',
 'Tostitos Splash Of Lime 175g', 'Woolworths Medium Salsa 300g',
 'Kettle Tortilla ChpsBtroot&Ricotta 150g',
 'CCs Tasty Cheese 175g', 'Woolworths Cheese Rings 190g',
 'Tostitos Smoked Chipotle 175g', 'Pringles Barbeque 134g',
 'WW Supreme Cheese Corn Chips 200g',
 'Pringles Mystery Flavour 134g',
 'Tyrrells Crisps Ched & Chives 165g',
 'Snbts Whlgrn Crisps Cheddr&Mstrd 90g',
 'Cheetos Chs & Bacon Balls 190g', 'Pringles Slt Vingar 134g',
 'Infuzions SourCream&Herbs Veg Strws 110g',
 'Kettle Tortilla ChpsFeta&Garlic 150g',

```

'Infuzions Mango      Chutny Papadums 70g',
'RRD Steak &          Chimuchurri 150g',
'RRD Honey Soy        Chicken 165g',
'Sunbites Whlegrn     Crisps Frch/Onin 90g',
'RRD Salt & Vinegar    165g', 'Doritos Cheese      Supreme 330g',
'Smiths Crinkle Cut   Snag&Sauce 150g',
'WW Sour Cream &OnionStacked Chips 160g',
'RRD Lime & Pepper     165g',
'Natural ChipCo Sea   Salt & Vinegr 175g',
'Red Rock Deli Chikn&Garlic Aioli 150g',
'RRD SR Slow Rst      Pork Belly 150g', 'RRD Pc Sea Salt      165g',
'Smith Crinkle Cut    Bolognese 150g', 'Doritos Salsa Mild  300g'],
dtype=object)

```

```
In [18]: split_prods = merged_data["PROD_NAME"].str.replace(r'([0-9]+[gG])', '').str.replace(r'^\w', ' ').str.split()
```

```
In [19]: word_counts = {}
def count_words(line):
    for word in line:
        if word not in word_counts:
            word_counts[word] = 1
        else:
            word_counts[word] += 1
split_prods.apply(lambda line: count_words(line))
print(pd.Series(word_counts).sort_values(ascending = False))
```

```

Chips      49770
Kettle     41288
Smiths     28860
Salt       27976
Cheese     27890
...
Sunbites   1432
Pc         1431
Garden     1419
NCC        1419
Fries      1418
Length: 198, dtype: int64

```

```
In [20]: print("\n ----- Statistical Summary of Merged Data ----- \n")
print(merged_data.describe())
print("\n ----- Basic Information of Merged Data ----- \n")
print(merged_data.info())
```

----- Statistical Summary of Merged Data -----

| | LYLTY_CARD_NBR | STORE_NBR | TXN_ID | PROD_NBR \ |
|-------|----------------|---------------|--------------|---------------|
| count | 2.648360e+05 | 264836.000000 | 2.648360e+05 | 264836.000000 |
| mean | 1.355495e+05 | 135.08011 | 1.351583e+05 | 56.583157 |
| std | 8.057998e+04 | 76.78418 | 7.813303e+04 | 32.826638 |
| min | 1.000000e+03 | 1.00000 | 1.000000e+00 | 1.000000 |
| 25% | 7.002100e+04 | 70.00000 | 6.760150e+04 | 28.000000 |
| 50% | 1.303575e+05 | 130.00000 | 1.351375e+05 | 56.000000 |
| 75% | 2.030942e+05 | 203.00000 | 2.027012e+05 | 85.000000 |
| max | 2.373711e+06 | 272.00000 | 2.415841e+06 | 114.000000 |

| | PROD_QTY | TOT_SALES |
|-------|---------------|---------------|
| count | 264836.000000 | 264836.000000 |
| mean | 1.907309 | 7.304200 |
| std | 0.643654 | 3.083226 |
| min | 1.000000 | 1.500000 |
| 25% | 2.000000 | 5.400000 |
| 50% | 2.000000 | 7.400000 |
| 75% | 2.000000 | 9.200000 |
| max | 200.000000 | 650.000000 |

----- Basic Information of Merged Data -----

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 264836 entries, 0 to 264835
Data columns (total 10 columns):
#   Column                Non-Null Count  Dtype
---  -
0   LYLTY_CARD_NBR        264836 non-null int64
1   LIFESTAGE              264836 non-null object
2   PREMIUM_CUSTOMER      264836 non-null object
3   DATE                  264836 non-null datetime64[ns]
4   STORE_NBR             264836 non-null int64
5   TXN_ID                264836 non-null int64
6   PROD_NBR              264836 non-null int64
```

```

7  PROD_NAME      264836 non-null object
8  PROD_QTY       264836 non-null int64
9  TOT_SALES      264836 non-null float64
dtypes: datetime64[ns](1), float64(1), int64(5), object(3)
memory usage: 22.2+ MB
None

```

```
In [21]: merged_data["PROD_QTY"].value_counts(bins=4).sort_index()
```

```

Out[21]: (0.8, 50.75]      264834
         (50.75, 100.5]      0
         (100.5, 150.25]     0
         (150.25, 200.0]      2
         Name: PROD_QTY, dtype: int64

```

◆ From above binning we see that "PROD_QTY" values above 50.75

```
In [22]: merged_data.sort_values(by="PROD_QTY", ascending=False).head()
```

```

Out[22]:

```

| | LYLTY_CARD_NBR | LIFESTAGE | PREMIUM_CUSTOMER | DATE | STORE_NBR | TXN_ID | PROD_NBR | PROD_NAME | PROD_QTY |
|---------------|----------------|--------------------------|------------------|------------|-----------|--------|----------|--|----------|
| 69762 | 226000 | OLDER FAMILIES | Premium | 2018-08-19 | 226 | 226201 | 4 | Dorito Corn Chp Supreme 380g | 21 |
| 69763 | 226000 | OLDER FAMILIES | Premium | 2019-05-20 | 226 | 226210 | 4 | Dorito Corn Chp Supreme 380g | 21 |
| 217237 | 201060 | YOUNG FAMILIES | Premium | 2019-05-18 | 201 | 200202 | 26 | Pringles Sweet&Spcy BBQ 134g | |
| 238333 | 219004 | YOUNG SINGLES/COUPLES | Mainstream | 2018-08-14 | 219 | 218018 | 25 | Pringles SourCream Onion 134g | |
| 238471 | 261331 | YOUNG SINGLES/COUPLES | Mainstream | 2019-05-19 | 261 | 261111 | 87 | Infuzions BBQ Rib Prawn Crackers 110g | |

♦ Two outliers of value 200 in PROD_QTY will be removed. Both entries are by the same customer and will be examined by this customer's transactions.

```
In [23]: merged_data = merged_data[merged_data["PROD_QTY"] < 6]
```

```
In [24]: len(merged_data[merged_data["LYLTY_CARD_NBR"]==226000])
```

```
Out[24]: 0
```

```
In [25]: merged_data["DATE"].describe()
```

```
Out[25]: count          264834
         unique           364
         top    2018-12-24 00:00:00
         freq           939
         first  2018-07-01 00:00:00
         last   2019-06-30 00:00:00
         Name: DATE, dtype: object
```

♦ *There are 365 days in a year but in the DATE column there are only 364 unique values so one is missing.*

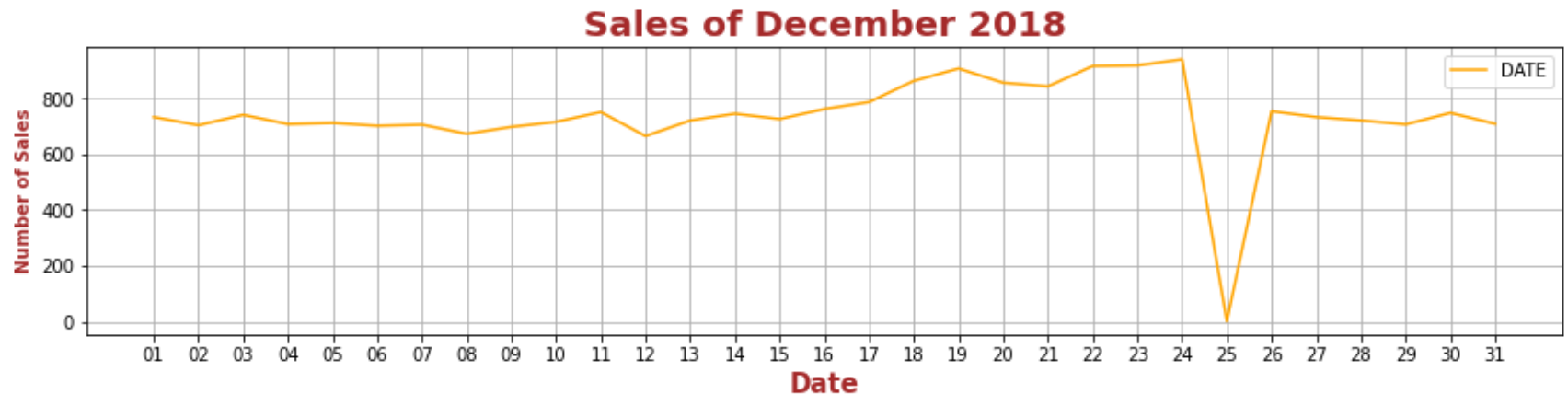
```
In [26]: pd.date_range(start=merged_data["DATE"].min(),
                       end=merged_data["DATE"].max()).difference(merged_data["DATE"])
```

```
Out[26]: DatetimeIndex(['2018-12-25'], dtype='datetime64[ns]', freq=None)
```

♦ Using the difference method we see that 2018-12-25 was a missing date

```
In [27]: check_null_date = pd.merge(pd.Series(pd.date_range(start=merged_data["DATE"].min(),
                                                             end = merged_data["DATE"].max()),
                                   name="DATE"), merged_data, on = "DATE", how = "left")
```

```
In [28]: trans_by_date = check_null_date["DATE"].value_counts()
dec = trans_by_date[(trans_by_date.index >= pd.datetime(2018,12,1)) & (trans_by_date.index < pd.datetime(2019,1,
dec.index = dec.index.strftime('%d')
ax = dec.plot(figsize=(15,3), color='orange')
ax.set_xticks(np.arange(len(dec)))
ax.set_xticklabels(dec.index)
plt.title("Sales of December 2018", fontsize=20, fontweight='bold', color='brown')
plt.xlabel("Date", fontsize=15, fontweight='bold', color='brown')
plt.ylabel("Number of Sales", fontsize=10, fontweight='bold', color='brown')
plt.savefig("Sales of December 2018.png", bbox_inches="tight")
plt.grid()
plt.legend()
plt.show()
```



```
In [29]: check_null_date["DATE"].value_counts().sort_values().head()
```

```
Out[29]: 2018-12-25      1
          2018-11-25    648
          2018-10-18    658
          2019-06-13    659
          2019-06-24    662
          Name: DATE, dtype: int64
```

The day with no transaction is a Christmas Day (25th December). That is when the store is closed. So there is no anomaly in this.

Analyzing Packet sizes


```
In [30]: merged_data["PROD_NAME"] = merged_data["PROD_NAME"].str.replace(r'[0-9]+(G)', 'g')
pack_sizes = merged_data["PROD_NAME"].str.extract(r'([0-9]+[gG])')[0].str.replace("g", "").astype("float")

print("\n ----- Statistical Summary ----- \n")
print(pack_sizes.describe())

print("\n ----- Value Counts ----- \n")
print(pack_sizes.value_counts())

print("\n ----- Histogram of Packet sizes ----- \n")
pack_sizes.plot.hist()
plt.show()
```

----- Statistical Summary -----

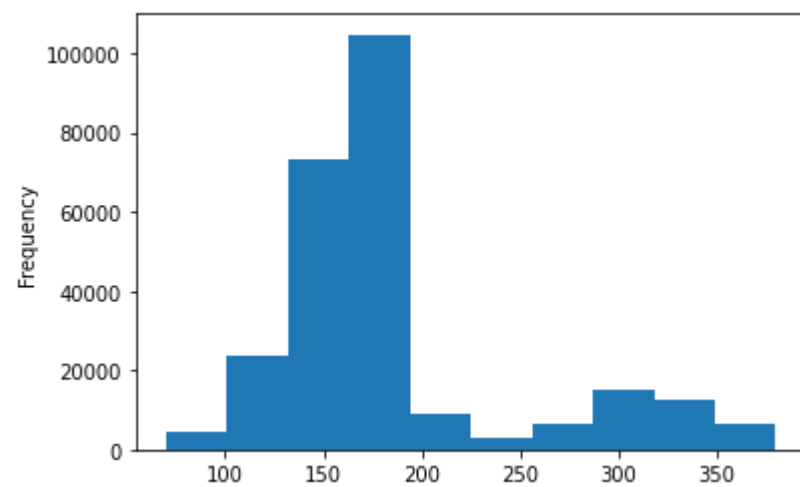
| | |
|-------------------------|---------------|
| count | 258770.000000 |
| mean | 182.324276 |
| std | 64.955035 |
| min | 70.000000 |
| 25% | 150.000000 |
| 50% | 170.000000 |
| 75% | 175.000000 |
| max | 380.000000 |
| Name: 0, dtype: float64 | |

----- Value Counts -----

| | |
|-------|-------|
| 175.0 | 64929 |
| 150.0 | 41633 |
| 134.0 | 25102 |
| 110.0 | 22387 |
| 170.0 | 19983 |
| 165.0 | 15297 |
| 300.0 | 15166 |
| 330.0 | 12540 |
| 380.0 | 6416 |
| 270.0 | 6285 |
| 200.0 | 4473 |
| 135.0 | 3257 |
| 250.0 | 3169 |
| 210.0 | 3167 |
| 90.0 | 3008 |

```
190.0    2995
160.0    2970
220.0    1564
70.0     1507
180.0    1468
125.0    1454
Name: 0, dtype: int64
```

----- Histogram of Packet sizes -----



```
In [31]: merged_data["PROD_NAME"].str.split().str[0].value_counts().sort_index()
```

```
Out[31]: Burger          1564  
         CCs             4551  
         Cheetos        2927  
         Cheezels       4603  
         Cobs           9693  
         Dorito         3183  
         Doritos       24962  
         French        1418  
         Grain         6272  
         GrnWves       1468  
         Infuzions     11057  
         Infzns        3144  
         Kettle       41288  
         NCC           1419  
         Natural       6050  
         Old           9324  
         Pringles     25102  
         RRD          11894  
         Red           5885  
         Smith         2963  
         Smiths       28860  
         Snbts         1576  
         Sunbites     1432  
         Thins        14075  
         Tostitos      9471  
         Twisties     9454  
         Tyrrells     6442  
         WW           10320  
         Woolworths    4437  
         Name: PROD_NAME, dtype: int64
```

◆ Some product names are written in more than one way. Example : Dorito and Doritos, Grains and GrnWves, Infusions and Ifzns, Natural and NCC, Red and RRD, Smith and Smiths and Snbts and Sunbites.

```
In [32]: merged_data["PROD_NAME"].str.split()[merged_data["PROD_NAME"].str.split().str[0] == "Red"].value_counts()
```

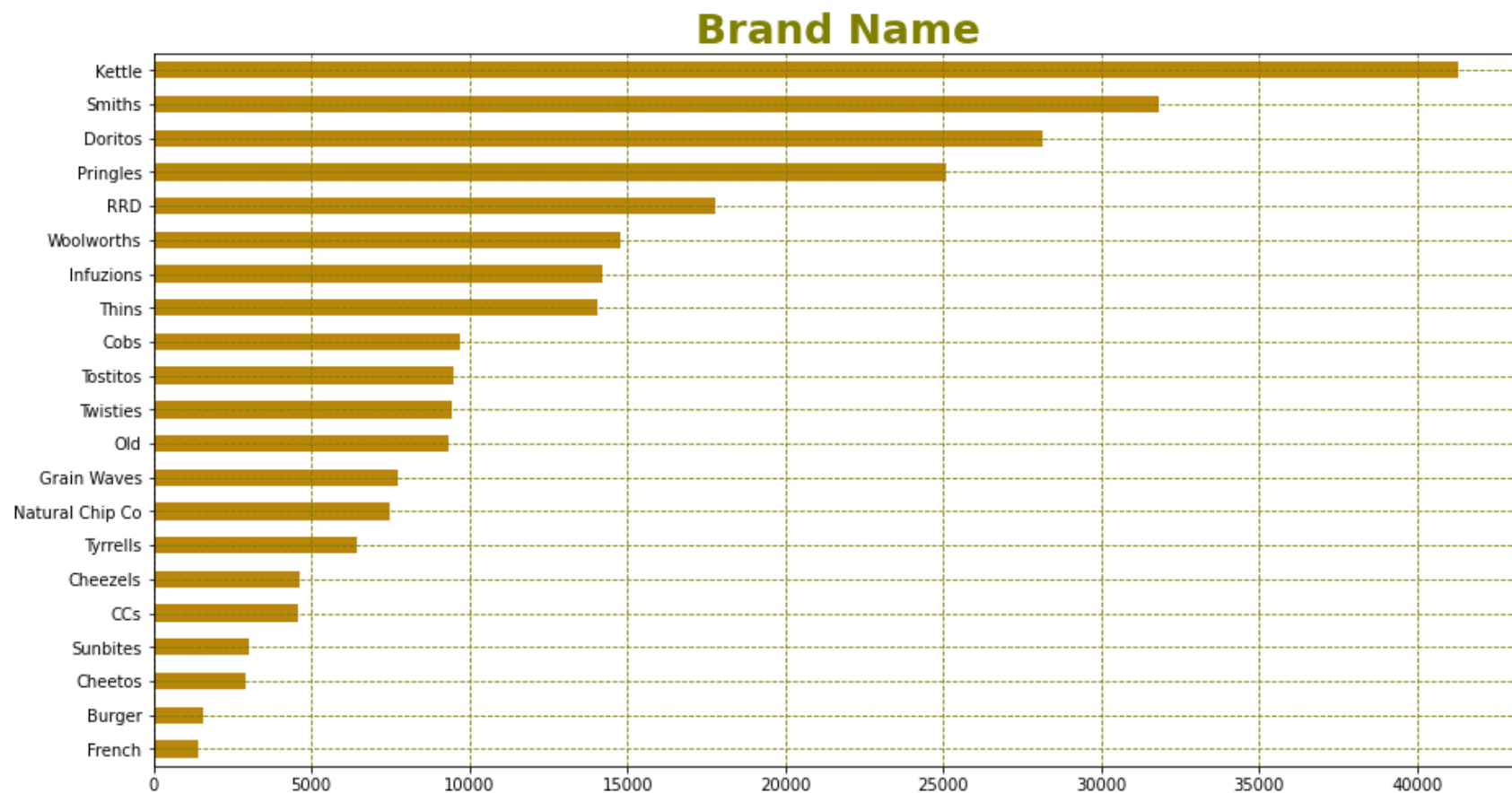
```
Out[32]: [Red, Rock, Deli, Sp, Salt, &, Truffle, g]      1498
[Red, Rock, Deli, Thai, Chilli&Lime, 150g]      1495
[Red, Rock, Deli, SR, Salsa, &, Mzzrilla, 150g]  1458
[Red, Rock, Deli, Chikn&Garlic, Aioli, 150g]    1434
Name: PROD_NAME, dtype: int64
```

```
In [33]: merged_data["Cleaned_Brand_Names"] = merged_data["PROD_NAME"].str.split().str[0]
```

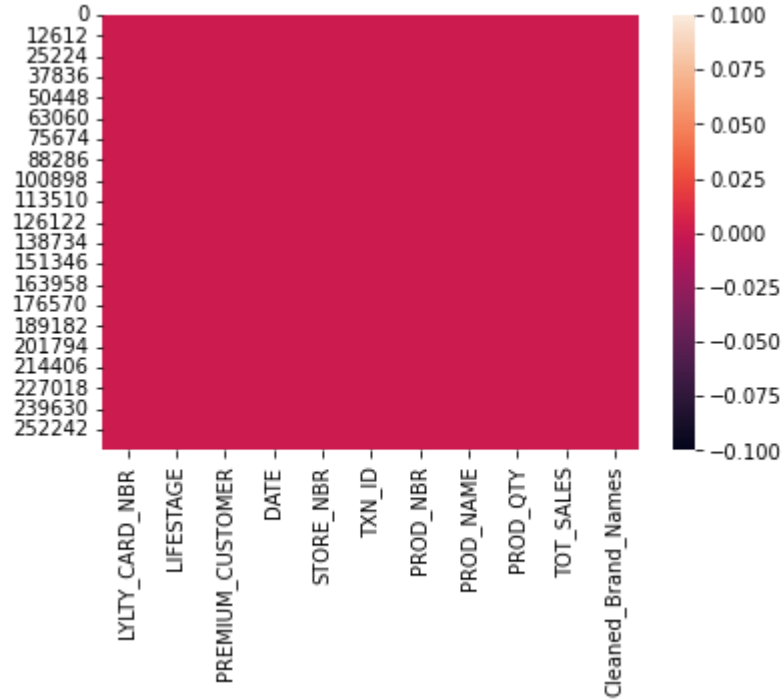
```
In [34]: def clean_brand_names(line):
brand = line["Cleaned_Brand_Names"]
if brand == "Dorito":
    return "Doritos"
elif brand == "GrnWves" or brand == "Grain":
    return "Grain Waves"
elif brand == "Infzns":
    return "Infuzions"
elif brand == "Natural" or brand == "NCC":
    return "Natural Chip Co"
elif brand == "Red":
    return "RRD"
elif brand == "Smith":
    return "Smiths"
elif brand == "Snbts":
    return "Sunbites"
elif brand == "WW":
    return "Woolworths"
else:
    return brand
```

```
In [35]: merged_data["Cleaned_Brand_Names"] = merged_data.apply(lambda line: clean_brand_names(line), axis=1)
```

```
In [36]: merged_data["Cleaned_Brand_Names"].value_counts(ascending=True).plot.barh(figsize=(15,8), color='darkgoldenrod')
plt.title("Brand Name", fontsize=25, fontweight='bold', color='olive')
plt.grid(color='olive', linestyle='--')
plt.savefig("Brand Names.png", bbox_inches="tight")
plt.show()
```



```
In [37]: sns.heatmap(merged_data.isnull())  
plt.show()
```



```
In [38]: merged_data.isnull().sum()
```

```
Out[38]: LYLTY_CARD_NBR      0  
LIFESTAGE      0  
PREMIUM_CUSTOMER  0  
DATE      0  
STORE_NBR      0  
TXN_ID      0  
PROD_NBR      0  
PROD_NAME      0  
PROD_QTY      0  
TOT_SALES      0  
Cleaned_Brand_Names  0  
dtype: int64
```

Questions :-

- ◆ Who spends the most on chips (total sales), describing customers by lifestage and how premium the
ir general purchasing behaviour is ?
- ◆ How many customers are in each segment ?
- ◆ How many chips are bought per customer by segment ?
- ◆ What is the average chip price by customer segment ?

```
In [39]: grouped_sales = pd.DataFrame(merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["TOT_SALES"].agg(["sum", "mean"])
grouped_sales.sort_values(ascending=False, by="sum")
```

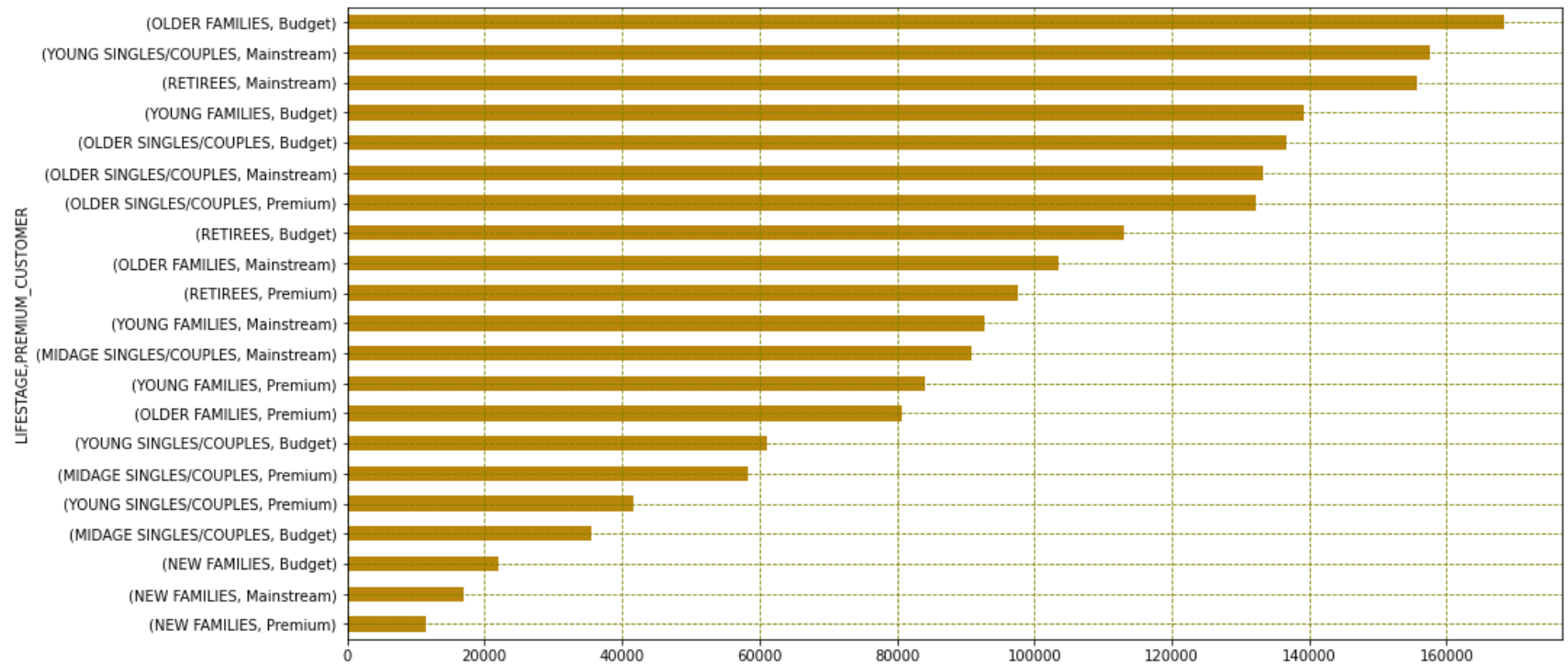
Out[39]:

| | | sum | mean |
|------------------------|------------------|-----------|----------|
| LIFESTAGE | PREMIUM_CUSTOMER | | |
| OLDER FAMILIES | Budget | 168363.25 | 7.269570 |
| YOUNG SINGLES/COUPLES | Mainstream | 157621.60 | 7.558339 |
| RETIREES | Mainstream | 155677.05 | 7.252262 |
| YOUNG FAMILIES | Budget | 139345.85 | 7.287201 |
| OLDER SINGLES/COUPLES | Budget | 136769.80 | 7.430315 |
| | Mainstream | 133393.80 | 7.282116 |
| | Premium | 132263.15 | 7.449766 |
| RETIREES | Budget | 113147.80 | 7.443445 |
| OLDER FAMILIES | Mainstream | 103445.55 | 7.262395 |
| RETIREES | Premium | 97646.05 | 7.456174 |
| YOUNG FAMILIES | Mainstream | 92788.75 | 7.189025 |
| MIDAGE SINGLES/COUPLES | Mainstream | 90803.85 | 7.647284 |
| YOUNG FAMILIES | Premium | 84025.50 | 7.266756 |
| OLDER FAMILIES | Premium | 80658.40 | 7.208079 |
| YOUNG SINGLES/COUPLES | Budget | 61141.60 | 6.615624 |
| MIDAGE SINGLES/COUPLES | Premium | 58432.65 | 7.112056 |
| YOUNG SINGLES/COUPLES | Premium | 41642.10 | 6.629852 |
| MIDAGE SINGLES/COUPLES | Budget | 35514.80 | 7.074661 |
| NEW FAMILIES | Budget | 21928.45 | 7.297321 |
| | Mainstream | 17013.90 | 7.317806 |
| | Premium | 11491.10 | 7.231655 |


```
In [40]: grouped_sales["sum"].sum()
```

```
Out[40]: 1933115.0000000002
```

```
In [41]: grouped_sales["sum"].sort_values().plot.barh(figsize=(15,8), color='darkgoldenrod')  
plt.grid(color='olive', linestyle='--')  
plt.show()
```



```

In [42]: # Values of each group
bars1 = grouped_sales[grouped_sales.index.get_level_values("PREMIUM_CUSTOMER") == "Budget"]["sum"]
bars2 = grouped_sales[grouped_sales.index.get_level_values("PREMIUM_CUSTOMER") == "Mainstream"]["sum"]
bars3 = grouped_sales[grouped_sales.index.get_level_values("PREMIUM_CUSTOMER") == "Premium"]["sum"]

bars1_text = (bars1 / sum(grouped_sales["sum"])).apply("{:.1%}".format)
bars2_text = (bars2 / sum(grouped_sales["sum"])).apply("{:.1%}".format)
bars3_text = (bars3 / sum(grouped_sales["sum"])).apply("{:.1%}".format)

# Names of group and bar width
names = grouped_sales.index.get_level_values("LIFESTAGE").unique()

# The position of the bars on the x-axis
r = np.arange(len(names))

plt.figure(figsize=(13,5))

# Create brown bars
budget_bar = plt.barh(r, bars1, edgecolor='grey', height=1, label="Budget")
# Create green bars (middle), on top of the first ones
mains_bar = plt.barh(r, bars2, left=bars1, edgecolor='grey', height=1, label="Mainstream")
# Create green bars (top)
tmp_bar = np.add(bars1, bars2)
prem_bar = plt.barh(r, bars3, left=bars2, edgecolor='grey', height=1, label="Premium")

for i in range(7):
    budget_width = budget_bar[i].get_width()
    budget_main_width = budget_width + mains_bar[i].get_width()
    plt.text(budget_width/2, i, bars1_text[i], va='center', ha='center', size=8)
    plt.text(budget_width + mains_bar[i].get_width()/2, i, bars2_text[i], va='center', ha='center', size=8)
    plt.text(budget_main_width + prem_bar[i].get_width()/2, i, bars3_text[i], va='center', ha='center', size=8)

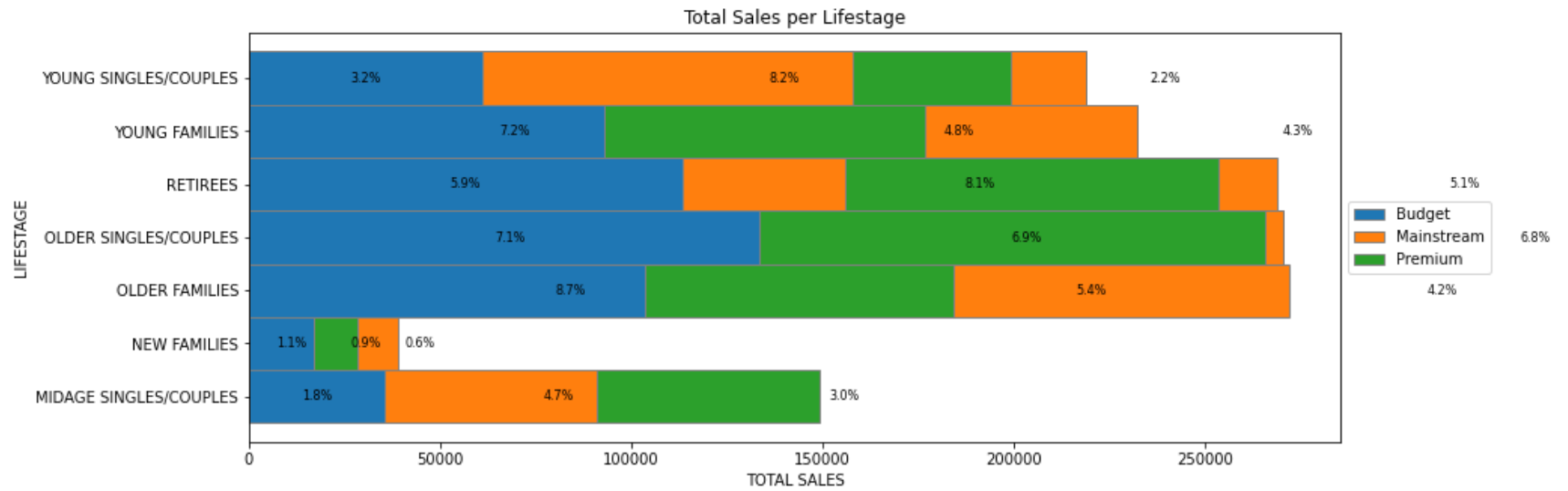
# Custom X axis
plt.yticks(r, names)
plt.ylabel("LIFESTAGE")
plt.xlabel("TOTAL SALES")
plt.legend(loc='center left', bbox_to_anchor=(1.0, 0.5))

plt.title("Total Sales per Lifestage")

plt.savefig("lifestage_sales.png", bbox_inches="tight")

```

```
# Show graphic  
plt.show()
```



```
In [43]: stage_agg_prem = merged_data.groupby("LIFESTAGE")["PREMIUM_CUSTOMER"].agg(pd.Series.mode).sort_values()
print("\n ----- Top contributor per LIFESTAGE by PREMIUM category ----- \n")
print(stage_agg_prem)
```

----- Top contributor per LIFESTAGE by PREMIUM category -----

```
LIFESTAGE
NEW FAMILIES          Budget
OLDER FAMILIES        Budget
OLDER SINGLES/COUPLES Budget
YOUNG FAMILIES        Budget
MIDAGE SINGLES/COUPLES Mainstream
RETIREEES             Mainstream
YOUNG SINGLES/COUPLES  Mainstream
Name: PREMIUM_CUSTOMER, dtype: object
```

The top 3 total sales contributor segment are (in order) :-

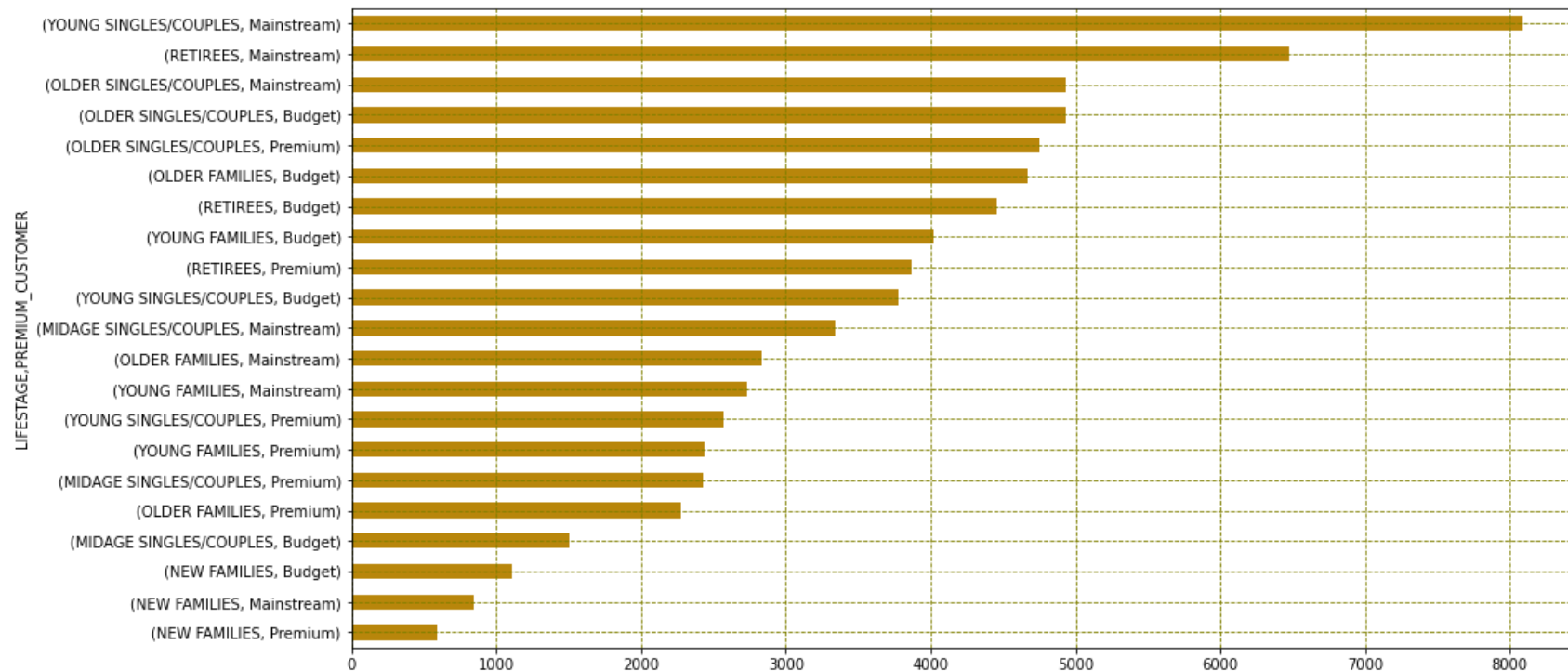
1. Older families (Budget) \$156,864
2. Young Singles/Couples (Mainstream) \$147,582
3. Retirees (Mainstream) \$145,169

```
In [44]: unique_cust = merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])[ "LYLTY_CARD_NBR"].nunique().sort_values(asc
pd.DataFrame(unique_cust)
```

Out[44]:

| | | LYLTY_CARD_NBR |
|------------------------|------------------|----------------|
| LIFESTAGE | PREMIUM_CUSTOMER | |
| YOUNG SINGLES/COUPLES | Mainstream | 8088 |
| RETIREES | Mainstream | 6479 |
| OLDER SINGLES/COUPLES | Mainstream | 4930 |
| | Budget | 4929 |
| | Premium | 4750 |
| OLDER FAMILIES | Budget | 4675 |
| RETIREES | Budget | 4454 |
| YOUNG FAMILIES | Budget | 4017 |
| RETIREES | Premium | 3872 |
| YOUNG SINGLES/COUPLES | Budget | 3779 |
| MIDAGE SINGLES/COUPLES | Mainstream | 3340 |
| OLDER FAMILIES | Mainstream | 2831 |
| YOUNG FAMILIES | Mainstream | 2728 |
| YOUNG SINGLES/COUPLES | Premium | 2574 |
| YOUNG FAMILIES | Premium | 2433 |
| MIDAGE SINGLES/COUPLES | Premium | 2431 |
| OLDER FAMILIES | Premium | 2273 |
| MIDAGE SINGLES/COUPLES | Budget | 1504 |
| NEW FAMILIES | Budget | 1112 |
| | Mainstream | 849 |
| | Premium | 588 |

```
In [45]: unique_cust.sort_values().plot.barh(figsize=(15,8), color='darkgoldenrod')
plt.grid(color='olive', linestyle='--')
plt.show()
```



```

In [46]: # Values of each group
ncustBars1 = unique_cust[unique_cust.index.get_level_values("PREMIUM_CUSTOMER") == "Budget"]
ncustBars2 = unique_cust[unique_cust.index.get_level_values("PREMIUM_CUSTOMER") == "Mainstream"]
ncustBars3 = unique_cust[unique_cust.index.get_level_values("PREMIUM_CUSTOMER") == "Premium"]

ncustBars1_text = (ncustBars1 / sum(unique_cust)).apply("{:.1%}".format)
ncustBars2_text = (ncustBars2 / sum(unique_cust)).apply("{:.1%}".format)
ncustBars3_text = (ncustBars3 / sum(unique_cust)).apply("{:.1%}".format)

# # Names of group and bar width
#names = unique_cust.index.get_level_values("LIFESTAGE").unique()

# # The position of the bars on the x-axis
#r = np.arange(len(names))

plt.figure(figsize=(13,5))

# # Create brown bars
budget_bar = plt.barh(r, ncustBars1, edgecolor='grey', height=1, label="Budget")
# # Create green bars (middle), on top of the first ones
mains_bar = plt.barh(r, ncustBars2, left=ncustBars1, edgecolor='grey', height=1, label="Mainstream")
# # Create green bars (top)
prem_bar = plt.barh(r, ncustBars3, left=ncustBars2, edgecolor='grey', height=1, label="Premium")

for i in range(7):
    budget_width = budget_bar[i].get_width()
    budget_main_width = budget_width + mains_bar[i].get_width()
    plt.text(budget_width/2, i, ncustBars1_text[i], va='center', ha='center', size=8)
    plt.text(budget_width + mains_bar[i].get_width()/2, i, ncustBars2_text[i], va='center', ha='center', size=8)
    plt.text(budget_main_width + prem_bar[i].get_width()/2, i, ncustBars3_text[i], va='center', ha='center', size=8)

# Custom X axis
plt.yticks(r, names)
plt.ylabel("Lifestage", fontsize=15, fontweight='bold', color='darkgoldenrod')
plt.xlabel("Unique Customers", fontsize=15, fontweight='bold', color='darkgoldenrod')
plt.legend(loc='center left', bbox_to_anchor=(1.0, 0.5))

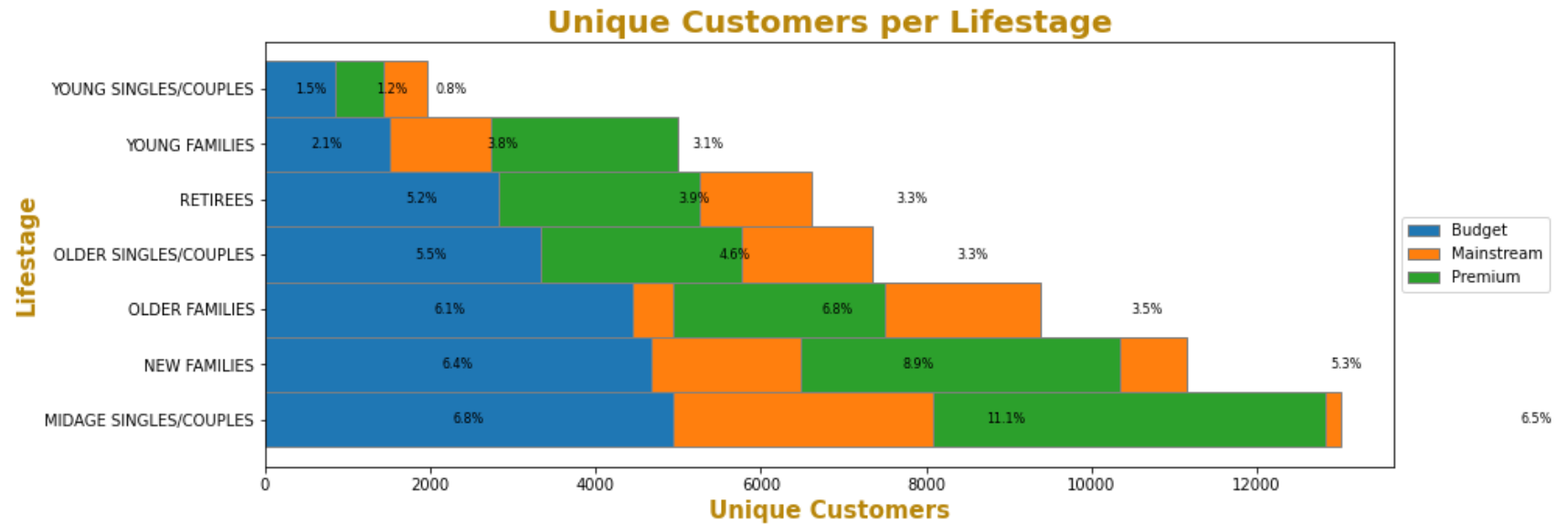
plt.title("Unique Customers per Lifestage", fontsize=20, fontweight='bold', color='darkgoldenrod')

plt.savefig("lifestage_customers.png", bbox_inches="tight")

# View

```

```
plt.show()
```



The high sales amount by segment "Young Singles/Couples - Mainstream" and "Retirees - Mainstream" are due to their large number of unique customers, but not for the "Older - Budget" segment. Next we'll analyze if the "Older - Budget" segment has:

High Frequency of Purchase and Average Sales per Customer compared to the other segment.


```
In [47]: freq_per_cust = merged_data.groupby(["LYLTY_CARD_NBR", "LIFESTAGE", "PREMIUM_CUSTOMER"]).count()["DATE"]
freq_per_cust.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"]).agg(["mean", "count"]).sort_values(ascending=False, by=
```

Out[47]:

| | | mean | count |
|------------------------|------------------|----------|-------|
| LIFESTAGE | PREMIUM_CUSTOMER | | |
| OLDER FAMILIES | Mainstream | 5.031438 | 2831 |
| | Budget | 4.954011 | 4675 |
| | Premium | 4.923009 | 2273 |
| YOUNG FAMILIES | Budget | 4.760269 | 4017 |
| | Premium | 4.752569 | 2433 |
| | Mainstream | 4.731305 | 2728 |
| OLDER SINGLES/COUPLES | Premium | 3.737684 | 4750 |
| | Budget | 3.734429 | 4929 |
| | Mainstream | 3.715619 | 4930 |
| MIDAGE SINGLES/COUPLES | Mainstream | 3.555090 | 3340 |
| RETIREEES | Budget | 3.412887 | 4454 |
| | Premium | 3.382231 | 3872 |
| MIDAGE SINGLES/COUPLES | Premium | 3.379679 | 2431 |
| | Budget | 3.337766 | 1504 |
| RETIREEES | Mainstream | 3.313166 | 6479 |
| NEW FAMILIES | Mainstream | 2.738516 | 849 |
| | Premium | 2.702381 | 588 |
| | Budget | 2.702338 | 1112 |
| YOUNG SINGLES/COUPLES | Mainstream | 2.578388 | 8088 |
| | Budget | 2.445621 | 3779 |
| | Premium | 2.440171 | 2574 |

♦♦ The above table describes the "Average frequency of Purchase per segment" and "Unique custom

er per segment". The top three most frequent purchase is contributed by the "Older Families" lifestage segment. We can see now that the "Older - Budget" segment contributes to high sales partly because of the combination of:

High Frequency of Purchase and, Fairly high unique number of customer in the segment

```
In [48]: grouped_sales.sort_values(ascending=False, by="mean")
```

```
Out[48]:
```

| | | sum | mean |
|------------------------|------------------|-----------|----------|
| LIFESTAGE | PREMIUM_CUSTOMER | | |
| MIDAGE SINGLES/COUPLES | Mainstream | 90803.85 | 7.647284 |
| YOUNG SINGLES/COUPLES | Mainstream | 157621.60 | 7.558339 |
| RETIREES | Premium | 97646.05 | 7.456174 |
| OLDER SINGLES/COUPLES | Premium | 132263.15 | 7.449766 |
| RETIREES | Budget | 113147.80 | 7.443445 |
| OLDER SINGLES/COUPLES | Budget | 136769.80 | 7.430315 |
| NEW FAMILIES | Mainstream | 17013.90 | 7.317806 |
| | Budget | 21928.45 | 7.297321 |
| YOUNG FAMILIES | Budget | 139345.85 | 7.287201 |
| OLDER SINGLES/COUPLES | Mainstream | 133393.80 | 7.282116 |
| OLDER FAMILIES | Budget | 168363.25 | 7.269570 |
| YOUNG FAMILIES | Premium | 84025.50 | 7.266756 |
| OLDER FAMILIES | Mainstream | 103445.55 | 7.262395 |
| RETIREES | Mainstream | 155677.05 | 7.252262 |
| NEW FAMILIES | Premium | 11491.10 | 7.231655 |
| OLDER FAMILIES | Premium | 80658.40 | 7.208079 |
| YOUNG FAMILIES | Mainstream | 92788.75 | 7.189025 |
| MIDAGE SINGLES/COUPLES | Premium | 58432.65 | 7.112056 |
| | Budget | 35514.80 | 7.074661 |
| YOUNG SINGLES/COUPLES | Premium | 41642.10 | 6.629852 |
| | Budget | 61141.60 | 6.615624 |

♦♦ Highest average spending per purchase are contributed by the Midage and Young "Singles/Couples". The difference between their Mainstream and Non-Mainstream group might seem insignificant (7.6 vs

6.6), but we'll find out by examining if the difference is statistically significant.

```
In [49]: from scipy.stats import ttest_ind
mainstream = merged_data["PREMIUM_CUSTOMER"] == "Mainstream"
young_midage = (merged_data["LIFESTAGE"] == "MIDAGE SINGLES/COUPLES") | (merged_data["LIFESTAGE"] == "YOUNG SINGLES")
budget_premium = (merged_data["PREMIUM_CUSTOMER"] == "Budget") | (merged_data["PREMIUM_CUSTOMER"] == "Premium")

a = merged_data[young_midage & mainstream]["TOT_SALES"]
b = merged_data[young_midage & budget_premium]["TOT_SALES"]
stat, pval = ttest_ind(a.values, b.values, equal_var=False)

print(pval)
pval < 0.0000001
```

1.8542040107534844e-281

Out[49]: True

♦♦ P-Value is close to 0. There is a statistically significant difference to the Total Sales between the "Mainstream Young Midage" segment to the "Budget and Premium Young Midage" segment.

Next, let's look examine what brand of chips the top 3 segments contributing to Total Sales are buying.

```
In [50]: merged_data.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])[ "Cleaned_Brand_Names"].agg(pd.Series.mode).sort_values()
```

```
Out[50]:
```

| LIFESTAGE | PREMIUM_CUSTOMER | |
|------------------------|------------------|--------|
| MIDAGE SINGLES/COUPLES | Budget | Kettle |
| YOUNG FAMILIES | Premium | Kettle |
| | Mainstream | Kettle |
| | Budget | Kettle |
| RETIREES | Premium | Kettle |
| | Mainstream | Kettle |
| | Budget | Kettle |
| OLDER SINGLES/COUPLES | Premium | Kettle |
| YOUNG SINGLES/COUPLES | Mainstream | Kettle |
| OLDER SINGLES/COUPLES | Mainstream | Kettle |
| OLDER FAMILIES | Mainstream | Kettle |
| | Budget | Kettle |
| NEW FAMILIES | Premium | Kettle |
| | Mainstream | Kettle |
| | Budget | Kettle |
| MIDAGE SINGLES/COUPLES | Premium | Kettle |
| | Mainstream | Kettle |
| OLDER SINGLES/COUPLES | Budget | Kettle |
| YOUNG SINGLES/COUPLES | Premium | Kettle |
| OLDER FAMILIES | Premium | Smiths |
| YOUNG SINGLES/COUPLES | Budget | Smiths |

Name: Cleaned_Brand_Names, dtype: object

```
In [51]: for stage in merged_data["LIFESTAGE"].unique():
        for prem in merged_data["PREMIUM_CUSTOMER"].unique():
            print("-----", stage, '-', prem, "-----\n")
            summary = merged_data[(merged_data["LIFESTAGE"] == stage)
                                   & (merged_data["PREMIUM_CUSTOMER"] == prem)]["Cleaned_Brand_Names"].value_counts()

            print(summary)
            plt.figure()
            summary.plot.barh(figsize=(6,2), color='orangered')
            plt.show()
```

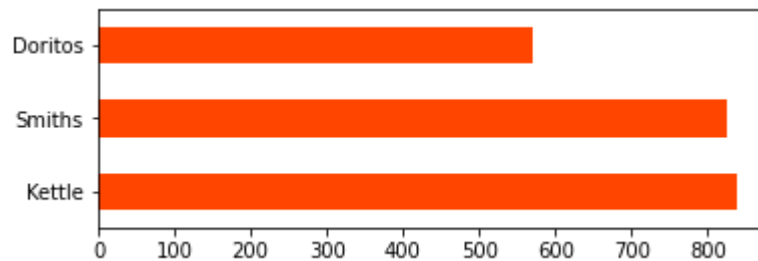
----- YOUNG SINGLES/COUPLES - Premium -----

Kettle 838

Smiths 826

Doritos 570

Name: Cleaned_Brand_Names, dtype: int64



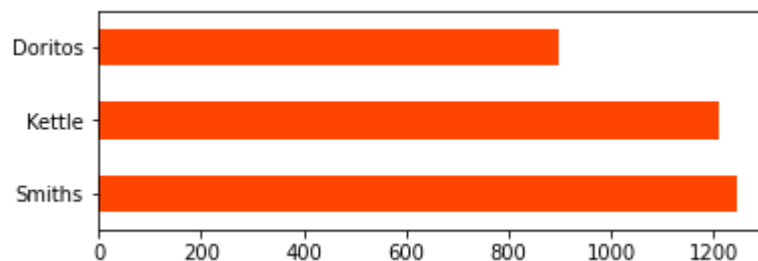
----- YOUNG SINGLES/COUPLES - Budget -----

Smiths 1245

Kettle 1211

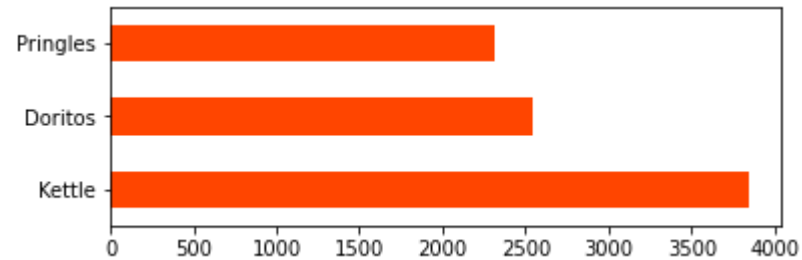
Doritos 899

Name: Cleaned_Brand_Names, dtype: int64



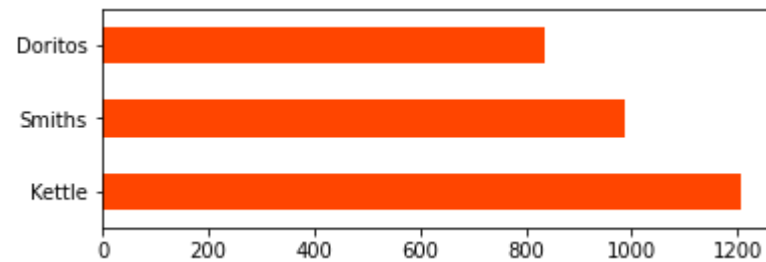
----- YOUNG SINGLES/COUPLES - Mainstream -----

Kettle 3844
Doritos 2541
Pringles 2315
Name: Cleaned_Brand_Names, dtype: int64



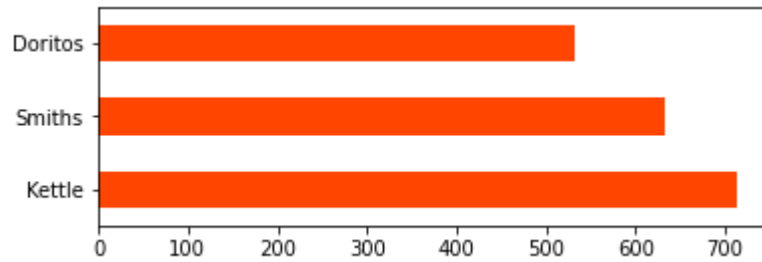
----- MIDAGE SINGLES/COUPLES - Premium -----

Kettle 1206
Smiths 986
Doritos 837
Name: Cleaned_Brand_Names, dtype: int64



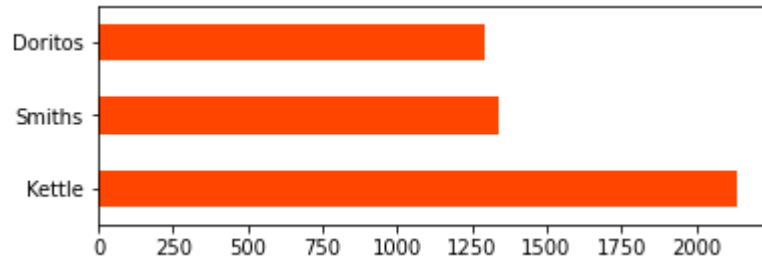
----- MIDAGE SINGLES/COUPLES - Budget -----

Kettle 713
Smiths 633
Doritos 533
Name: Cleaned_Brand_Names, dtype: int64



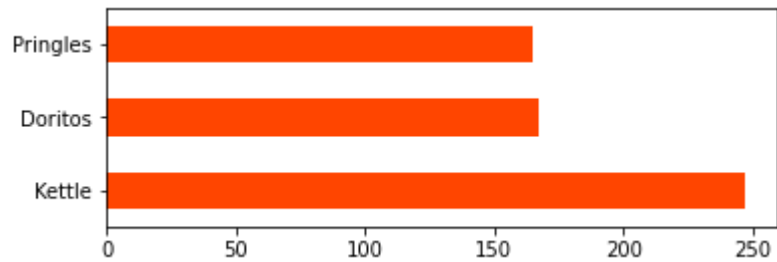
----- MIDAGE SINGLES/COUPLES - Mainstream -----

```
Kettle      2136
Smiths      1337
Doritos     1291
Name: Cleaned_Brand_Names, dtype: int64
```



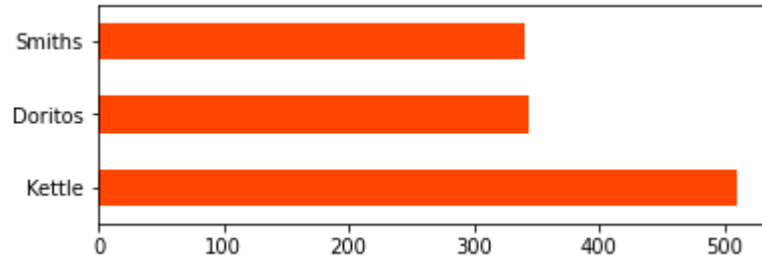
----- NEW FAMILIES - Premium -----

```
Kettle      247
Doritos     167
Pringles    165
Name: Cleaned_Brand_Names, dtype: int64
```



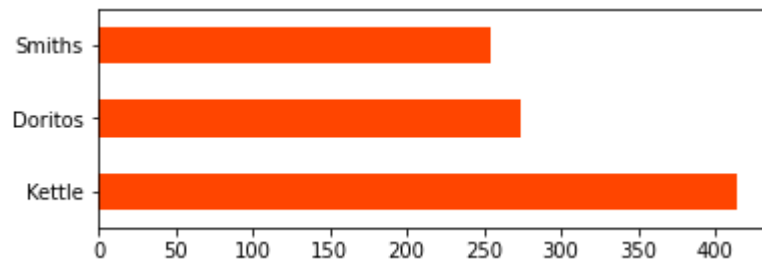
----- NEW FAMILIES - Budget -----


```
Kettle      510
Doritos     343
Smiths      341
Name: Cleaned Brand Names, dtype: int64
```



----- NEW FAMILIES - Mainstream -----

```
Kettle      414
Doritos     274
Smiths      254
Name: Cleaned_Brand_Names, dtype: int64
```



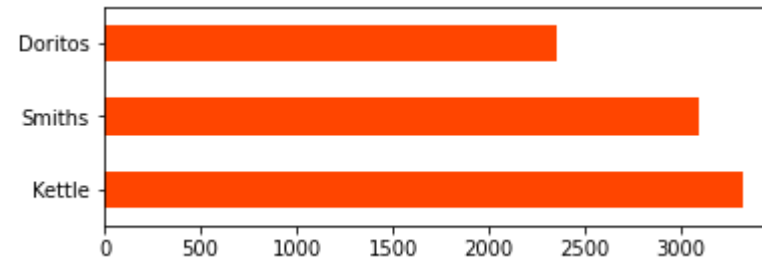
----- OLDER FAMILIES - Premium -----

```
Smiths      1515
Kettle      1512
Doritos     1065
Name: Cleaned_Brand_Names, dtype: int64
```



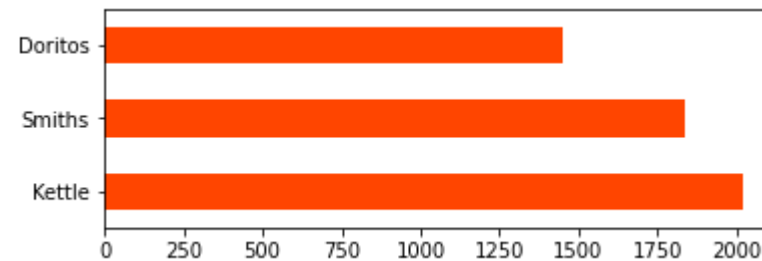
----- OLDER FAMILIES - Budget -----

```
Kettle      3320
Smiths      3093
Doritos     2351
Name: Cleaned_Brand_Names, dtype: int64
```



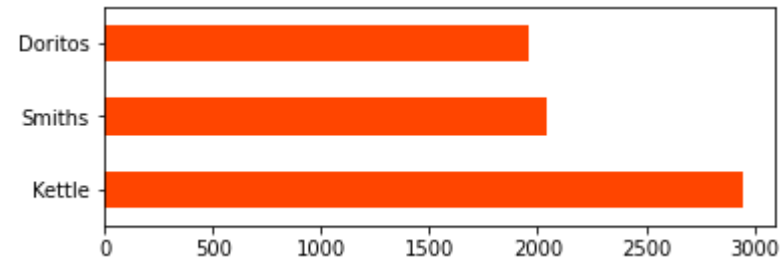
----- OLDER FAMILIES - Mainstream -----

```
Kettle      2019
Smiths      1835
Doritos     1449
Name: Cleaned_Brand_Names, dtype: int64
```



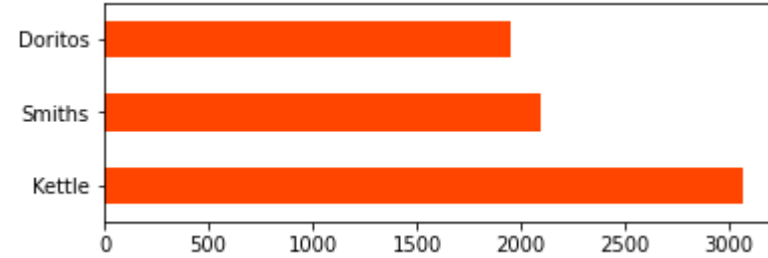
----- OLDER SINGLES/COUPLES - Premium -----

```
Kettle      2947
Smiths      2042
Doritos     1958
Name: Cleaned_Brand_Names, dtype: int64
```



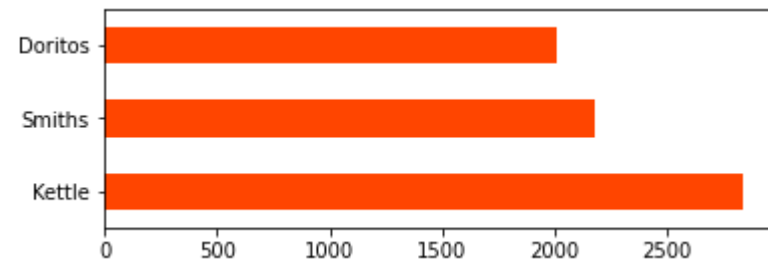
----- OLDER SINGLES/COUPLES - Budget -----

```
Kettle    3065
Smiths    2098
Doritos   1954
Name: Cleaned_Brand_Names, dtype: int64
```



----- OLDER SINGLES/COUPLES - Mainstream -----

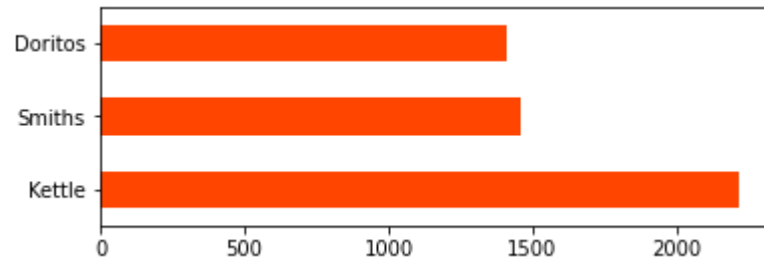
```
Kettle    2835
Smiths    2180
Doritos   2008
Name: Cleaned_Brand_Names, dtype: int64
```



----- RETIREES - Premium -----

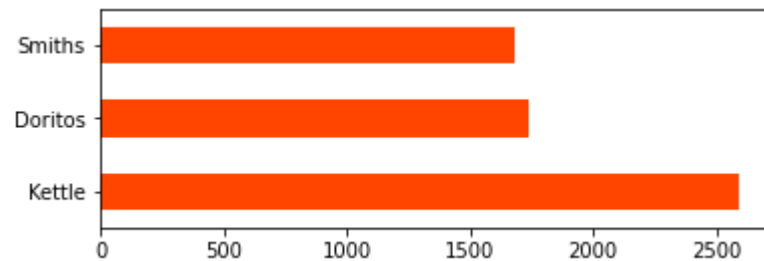
```
Kettle    2216
```

Smiths 1458
Doritos 1409
Name: Cleaned_Brand_Names, dtype: int64



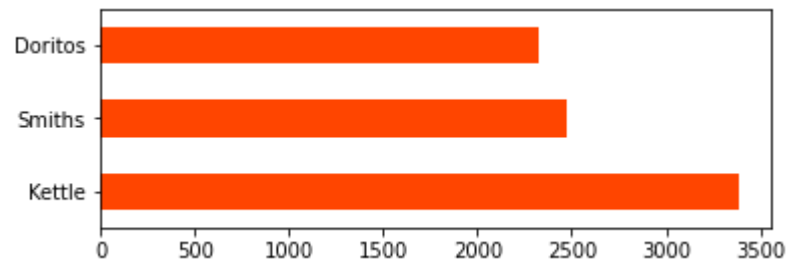
----- RETIREES - Budget -----

Kettle 2592
Doritos 1742
Smiths 1679
Name: Cleaned_Brand_Names, dtype: int64



----- RETIREES - Mainstream -----

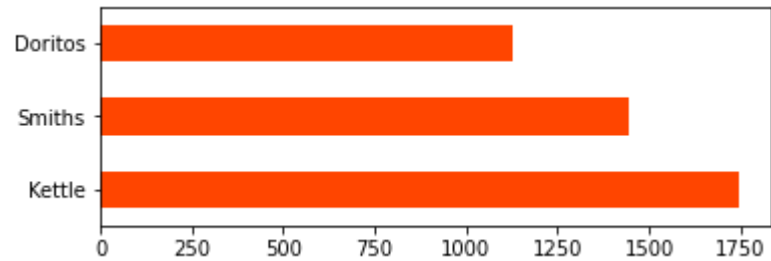
Kettle 3386
Smiths 2476
Doritos 2320
Name: Cleaned_Brand_Names, dtype: int64



----- YOUNG FAMILIES - Premium -----

Kettle 1745
Smiths 1442
Doritos 1129

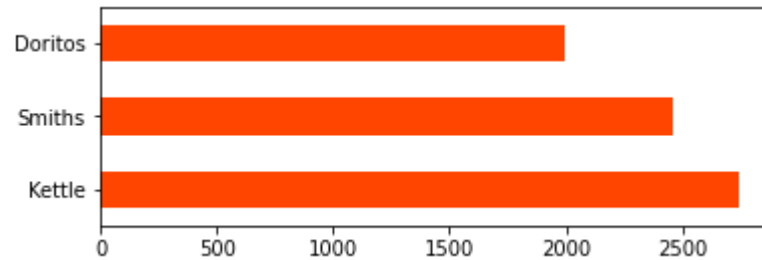
Name: Cleaned_Brand_Names, dtype: int64



----- YOUNG FAMILIES - Budget -----

Kettle 2743
Smiths 2459
Doritos 1996

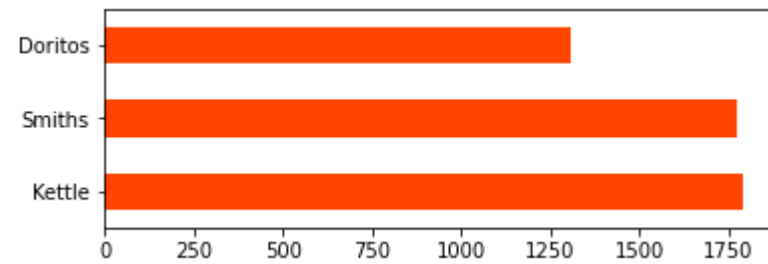
Name: Cleaned_Brand_Names, dtype: int64



----- YOUNG FAMILIES - Mainstream -----

Kettle 1789
Smiths 1772
Doritos 1309

Name: Cleaned_Brand_Names, dtype: int64



- ◆◆ Every segment had Kettle as the most purchased brand. Every segment except "YOUNG SINGLES/COUPLES Mainstream" had Smiths as their second most purchased brand. "YOUNG SINGLES/COUPLES Mainstream" had Doritos as their second most purchased brand.

```
In [52]: from mlxtend.frequent_patterns import apriori
from mlxtend.frequent_patterns import association_rules

temp = merged_data.reset_index().rename(columns = {"index": "transaction"})
temp["Segment"] = temp["LIFESTAGE"] + ' - ' + temp['PREMIUM_CUSTOMER']
segment_brand_encode = pd.concat([pd.get_dummies(temp["Segment"]), pd.get_dummies(temp["Cleaned_Brand_Names"])],

frequent_sets = apriori(segment_brand_encode, min_support=0.01, use_colnames=True)
rules = association_rules(frequent_sets, metric="lift", min_threshold=1)

set_temp = temp["Segment"].unique()
rules[rules["antecedents"].apply(lambda x: list(x)).apply(lambda x: x in set_temp)]
```

C:\Users\Admin\AppData\Local\Programs\Python\Python310\lib\site-packages\mlxtend\frequent_patterns\fpcommon.py:111: DeprecationWarning: DataFrames with non-bool types result in worse computational performance and their support might be discontinued in the future. Please use a DataFrame with bool type
warnings.warn(

Out[52]:

| | antecedents | consequents | antecedent support | consequent support | support | confidence | lift | leverage | conviction |
|---|--------------------------------------|-------------|--------------------|--------------------|----------|------------|----------|----------|------------|
| 1 | (OLDER FAMILIES - Budget) | (Smiths) | 0.087451 | 0.120162 | 0.011679 | 0.133549 | 1.111409 | 0.001171 | 1.015451 |
| 3 | (OLDER SINGLES/COUPLES - Budget) | (Kettle) | 0.069504 | 0.155901 | 0.011573 | 0.166513 | 1.068064 | 0.000738 | 1.012731 |
| 5 | (OLDER SINGLES/COUPLES - Premium) | (Kettle) | 0.067038 | 0.155901 | 0.011128 | 0.165991 | 1.064716 | 0.000676 | 1.012097 |
| 7 | (RETIREEES - Mainstream) | (Kettle) | 0.081055 | 0.155901 | 0.012785 | 0.157738 | 1.011779 | 0.000149 | 1.002180 |
| 8 | (YOUNG SINGLES/COUPLES - Mainstream) | (Kettle) | 0.078744 | 0.155901 | 0.014515 | 0.184329 | 1.182344 | 0.002239 | 1.034852 |

♦♦ By looking at our a-priori analysis, we can conclude that Kettle is the brand of choice for most segment.

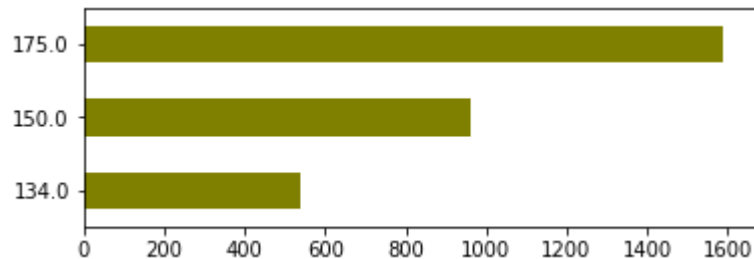
Next, we'll find out the pack size preferences of different segments

```
In [53]: merged_pack = pd.concat([merged_data, pack_sizes.rename("Pack_Size")], axis=1)

for stage in merged_data["LIFESTAGE"].unique():
    for prem in merged_data["PREMIUM_CUSTOMER"].unique():
        print("-----", stage, '-', prem, "-----\n")
        summary = merged_pack[(merged_pack["LIFESTAGE"] == stage)
                                & (merged_pack["PREMIUM_CUSTOMER"] == prem)][
            "Pack_Size"].value_counts().head(3).sort_index()
        print(summary)
        plt.figure()
        summary.plot.barh(figsize=(6,2), color='olive')
        plt.show()
```

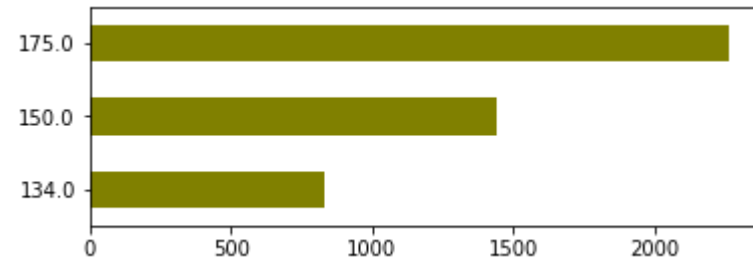
----- YOUNG SINGLES/COUPLES - Premium -----

```
134.0    537
150.0    961
175.0   1587
Name: Pack_Size, dtype: int64
```



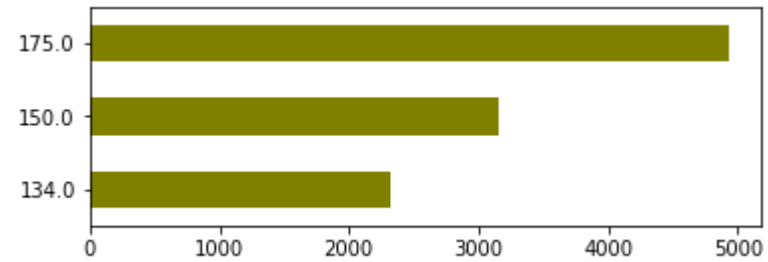
----- YOUNG SINGLES/COUPLES - Budget -----

```
134.0    832
150.0   1439
175.0   2262
Name: Pack_Size, dtype: int64
```

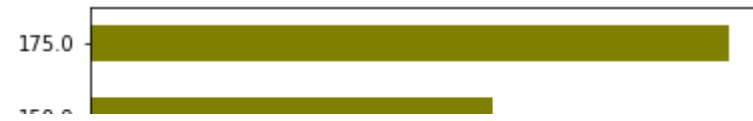
----- YOUNG SINGLES/COUPLES - Mainstream -----

```
134.0    2315
150.0    3159
175.0    4928
Name: Pack_Size, dtype: int64
```



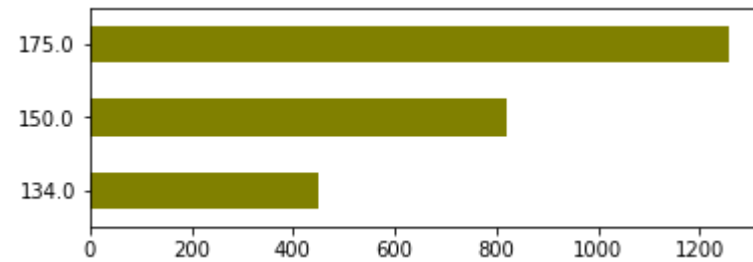
----- MIDAGE SINGLES/COUPLES - Premium -----

```
134.0      781
150.0     1285
175.0     2034
Name: Pack_Size, dtype: int64
```



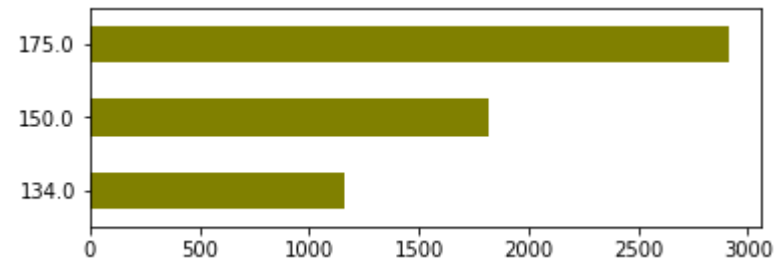
----- MIDAGE SINGLES/COUPLES - Budget -----

134.0 449
 150.0 821
 175.0 1256
 Name: Pack_Size, dtype: int64



----- MIDAGE SINGLES/COUPLES - Mainstream -----

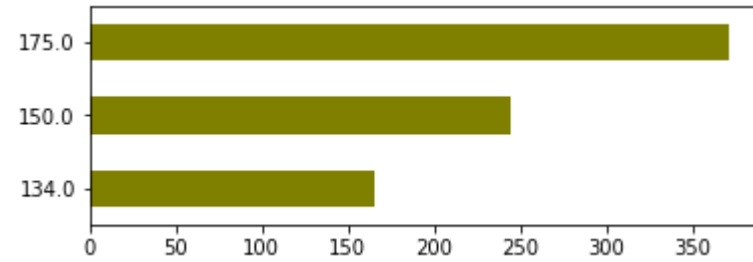
134.0 1159
 150.0 1819
 175.0 2912
 Name: Pack_Size, dtype: int64



----- NEW FAMILIES - Premium -----

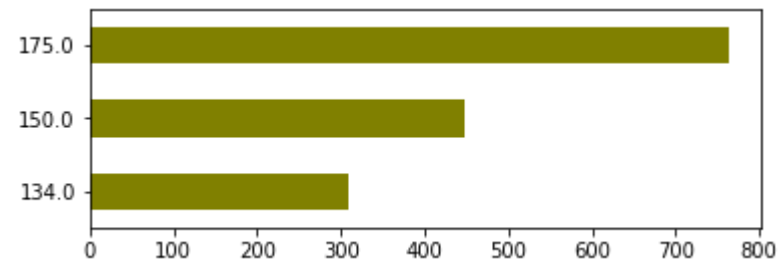
134.0 165

```
150.0    245
175.0    371
Name: Pack_Size, dtype: int64
```



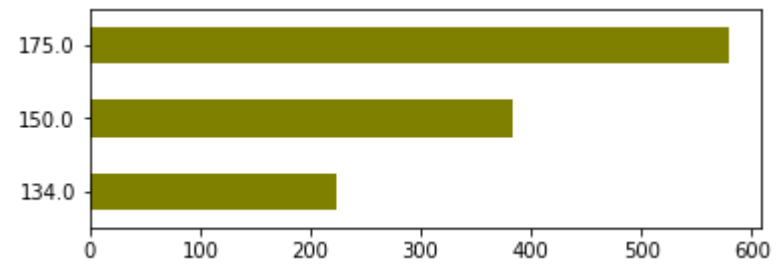
----- NEW FAMILIES - Budget -----

```
134.0    309
150.0    448
175.0    763
Name: Pack_Size, dtype: int64
```



----- NEW FAMILIES - Mainstream -----

```
134.0    224
150.0    384
175.0    579
Name: Pack_Size, dtype: int64
```



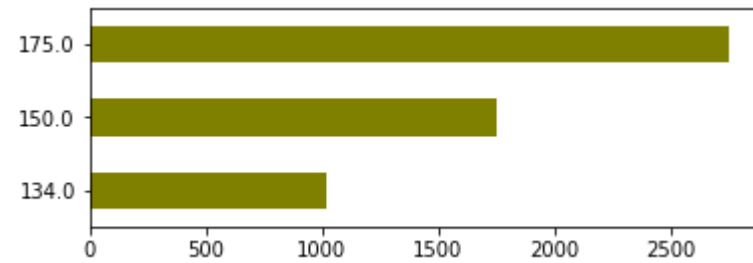
----- OLDER FAMILIES - Premium -----

134.0 1014

150.0 1750

175.0 2747

Name: Pack_Size, dtype: int64



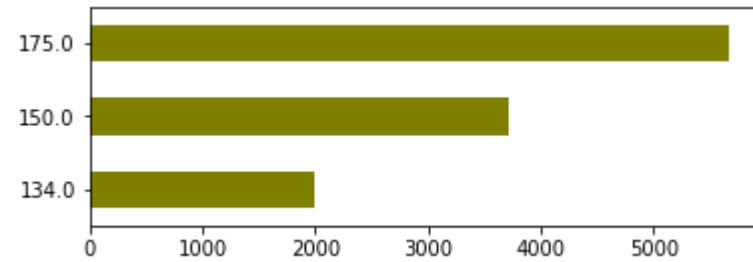
----- OLDER FAMILIES - Budget -----

134.0 1996

150.0 3708

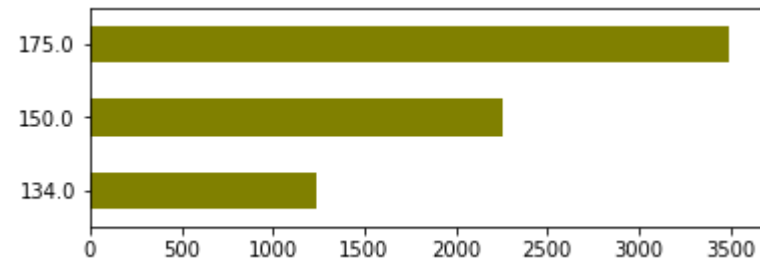
175.0 5662

Name: Pack_Size, dtype: int64



----- OLDER FAMILIES - Mainstream -----

```
134.0    1234
150.0    2261
175.0    3489
Name: Pack_Size, dtype: int64
```



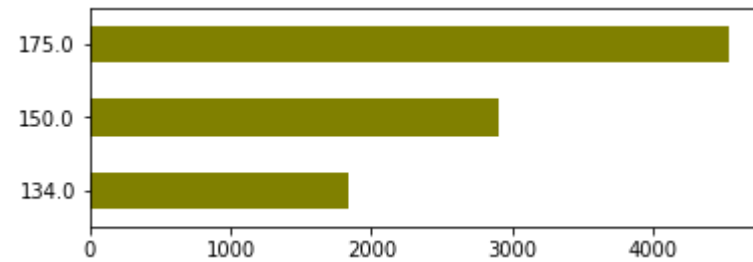
----- OLDER SINGLES/COUPLES - Premium -----

```
134.0    1744
150.0    2854
175.0    4382
Name: Pack_Size, dtype: int64
```



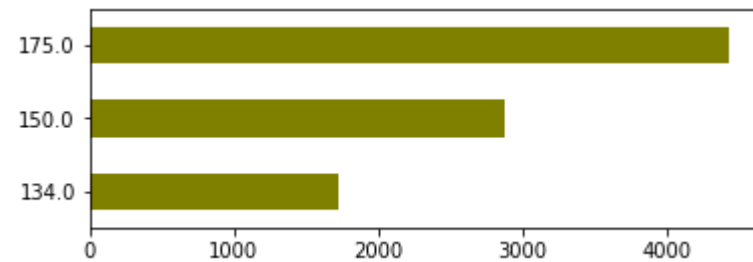
----- OLDER SINGLES/COUPLES - Budget -----

134.0 1843
 150.0 2899
 175.0 4535
 Name: Pack_Size, dtype: int64



----- OLDER SINGLES/COUPLES - Mainstream -----

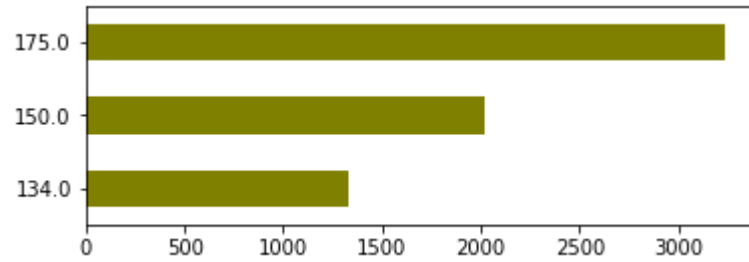
134.0 1720
 150.0 2875
 175.0 4422
 Name: Pack_Size, dtype: int64



----- RETIREES - Premium -----

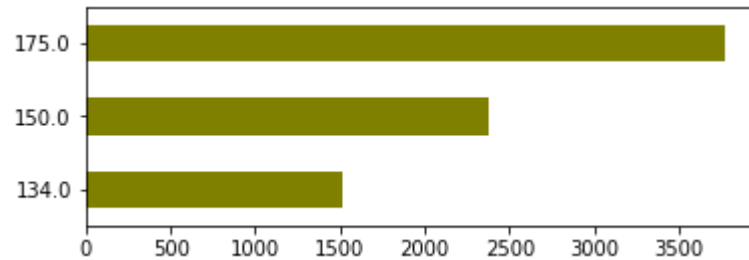
134.0 1331

```
150.0    2015
175.0    3232
Name: Pack_Size, dtype: int64
```



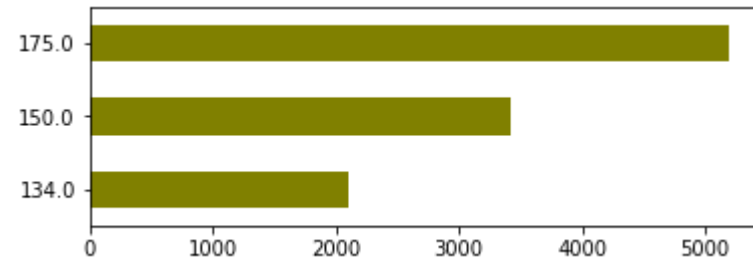
----- RETIREES - Budget -----

```
134.0    1517
150.0    2381
175.0    3768
Name: Pack_Size, dtype: int64
```



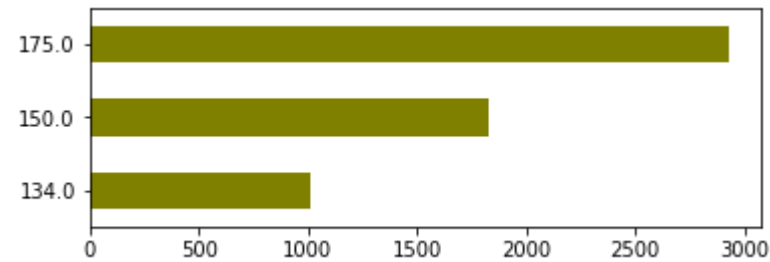
----- RETIREES - Mainstream -----

```
134.0    2103
150.0    3415
175.0    5187
Name: Pack_Size, dtype: int64
```



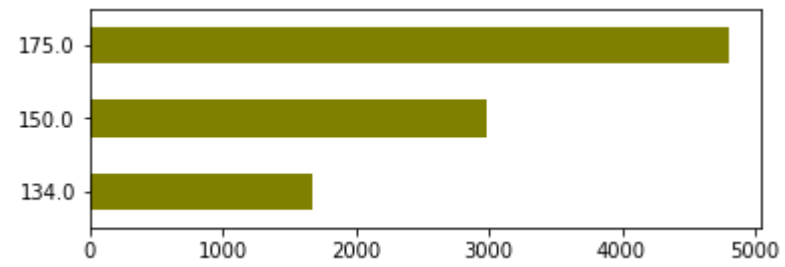
----- YOUNG FAMILIES - Premium -----

```
134.0    1007
150.0    1832
175.0    2926
Name: Pack_Size, dtype: int64
```



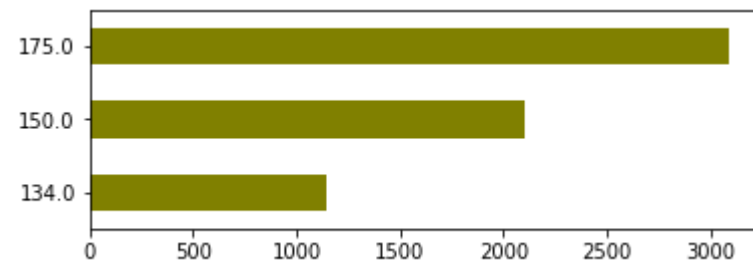
----- YOUNG FAMILIES - Budget -----

```
134.0    1674
150.0    2981
175.0    4800
Name: Pack_Size, dtype: int64
```

----- YOUNG FAMILIES - Mainstream -----

```
134.0    1148
150.0    2101
175.0    3087
Name: Pack_Size, dtype: int64
```

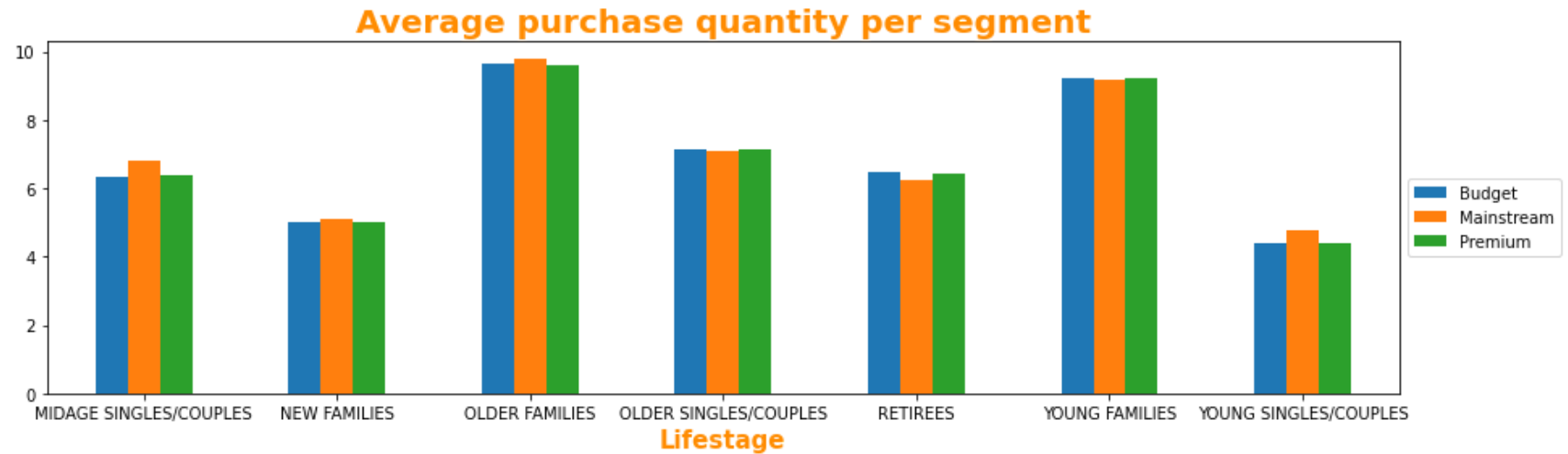


```
In [54]: (temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["PROD_QTY"].sum()  
/ temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])["LYLTY_CARD_NBR"].nunique()).sort_values(ascending=False)
```

```
Out[54]: LIFESTAGE      PREMIUM_CUSTOMER  
OLDER FAMILIES      Mainstream      9.804309  
                   Budget           9.639572  
                   Premium          9.578091  
YOUNG FAMILIES      Budget           9.238486  
                   Premium          9.209207  
                   Mainstream       9.180352  
OLDER SINGLES/COUPLES Premium        7.154947  
                   Budget           7.145466  
                   Mainstream       7.098783  
MIDAGE SINGLES/COUPLES Mainstream      6.796108  
RETIREEES           Budget           6.458015  
                   Premium          6.426653  
MIDAGE SINGLES/COUPLES Premium        6.386672  
                   Budget           6.313830  
RETIREEES           Mainstream      6.253743  
NEW FAMILIES        Mainstream      5.087161  
                   Premium          5.028912  
                   Budget           5.009892  
YOUNG SINGLES/COUPLES Mainstream      4.776459  
                   Budget           4.411485  
                   Premium          4.402098  
  
dtype: float64
```

```
In [55]: (temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])[ "PROD_QTY"].sum()
/ temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"])[ "LYLTY_CARD_NBR"].nunique()).unstack().plot.bar(figsize=(15,4

plt.title("Average purchase quantity per segment", fontsize=20, fontweight='bold', color='darkorange')
plt.xlabel("Lifestage", fontsize=15, fontweight='bold', color='darkorange')
plt.legend(loc="center left", bbox_to_anchor=(1.0, 0.5))
plt.savefig("Average purchase quantity per segment.png", bbox_inches="tight")
plt.show()
```



In [56]: *#Average chips price per transaction by segments*

```
print("\n ----- Average chips price per transaction by segments ----- \n")
temp["Unit_Price"] = temp["TOT_SALES"] / temp["PROD_QTY"]
temp.groupby(["Segment"]).mean()["Unit_Price"].sort_values(ascending=False)
```

----- Average chips price per transaction by segments -----

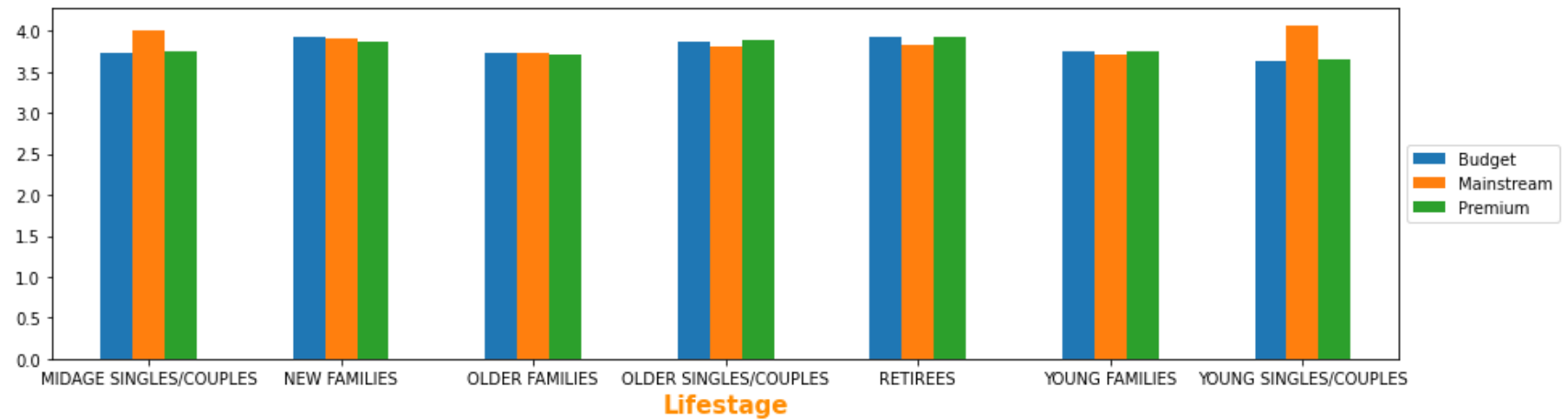
Out[56]: Segment

| | |
|-------------------------------------|----------|
| YOUNG SINGLES/COUPLES - Mainstream | 4.071485 |
| MIDAGE SINGLES/COUPLES - Mainstream | 4.000101 |
| RETIREEES - Budget | 3.924883 |
| RETIREEES - Premium | 3.921323 |
| NEW FAMILIES - Budget | 3.919251 |
| NEW FAMILIES - Mainstream | 3.916581 |
| OLDER SINGLES/COUPLES - Premium | 3.887220 |
| OLDER SINGLES/COUPLES - Budget | 3.877022 |
| NEW FAMILIES - Premium | 3.871743 |
| RETIREEES - Mainstream | 3.833343 |
| OLDER SINGLES/COUPLES - Mainstream | 3.803800 |
| YOUNG FAMILIES - Budget | 3.753659 |
| MIDAGE SINGLES/COUPLES - Premium | 3.752915 |
| YOUNG FAMILIES - Premium | 3.752402 |
| OLDER FAMILIES - Budget | 3.733344 |
| MIDAGE SINGLES/COUPLES - Budget | 3.728496 |
| OLDER FAMILIES - Mainstream | 3.727383 |
| YOUNG FAMILIES - Mainstream | 3.707097 |
| OLDER FAMILIES - Premium | 3.704625 |
| YOUNG SINGLES/COUPLES - Premium | 3.645518 |
| YOUNG SINGLES/COUPLES - Budget | 3.637681 |

Name: Unit_Price, dtype: float64

```
In [57]: temp.groupby(["LIFESTAGE", "PREMIUM_CUSTOMER"]).mean()["Unit_Price"].unstack().plot.bar(figsize=(15,4), rot=0)

plt.xlabel("Lifestage", fontsize=15, fontweight='bold', color='darkorange')
plt.legend(loc="center left", bbox_to_anchor=(1,0.5))
plt.show()
```



```
In [58]: z = temp.groupby(["Segment", "Cleaned_Brand_Names"]).sum()["TOT_SALES"].sort_values(ascending=False).reset_index
z[z["Segment"] == "YOUNG SINGLES/COUPLES - Mainstream"]
```

Out[58]:

| | Segment | Cleaned_Brand_Names | TOT_SALES |
|-----|------------------------------------|---------------------|-----------|
| 0 | YOUNG SINGLES/COUPLES - Mainstream | Kettle | 35423.6 |
| 8 | YOUNG SINGLES/COUPLES - Mainstream | Doritos | 21705.9 |
| 23 | YOUNG SINGLES/COUPLES - Mainstream | Pringles | 16006.2 |
| 24 | YOUNG SINGLES/COUPLES - Mainstream | Smiths | 15265.7 |
| 55 | YOUNG SINGLES/COUPLES - Mainstream | Infuzions | 8749.4 |
| 59 | YOUNG SINGLES/COUPLES - Mainstream | Old | 8180.4 |
| 65 | YOUNG SINGLES/COUPLES - Mainstream | Twisties | 7539.8 |
| 73 | YOUNG SINGLES/COUPLES - Mainstream | Tostitos | 7238.0 |
| 74 | YOUNG SINGLES/COUPLES - Mainstream | Thins | 7217.1 |
| 92 | YOUNG SINGLES/COUPLES - Mainstream | Cobs | 6144.6 |
| 124 | YOUNG SINGLES/COUPLES - Mainstream | RRD | 4958.1 |
| 129 | YOUNG SINGLES/COUPLES - Mainstream | Tyrrells | 4800.6 |
| 148 | YOUNG SINGLES/COUPLES - Mainstream | Grain Waves | 4201.0 |
| 189 | YOUNG SINGLES/COUPLES - Mainstream | Cheezels | 3318.3 |
| 246 | YOUNG SINGLES/COUPLES - Mainstream | Natural Chip Co | 2130.0 |
| 258 | YOUNG SINGLES/COUPLES - Mainstream | Woolworths | 1929.8 |
| 318 | YOUNG SINGLES/COUPLES - Mainstream | Cheetos | 898.8 |
| 327 | YOUNG SINGLES/COUPLES - Mainstream | CCs | 850.5 |
| 383 | YOUNG SINGLES/COUPLES - Mainstream | French | 429.0 |
| 393 | YOUNG SINGLES/COUPLES - Mainstream | Sunbites | 391.0 |
| 415 | YOUNG SINGLES/COUPLES - Mainstream | Burger | 243.8 |

Insights from Data :-

Top 3 total sales contributor segment are :-

- i. Older families (Budget) \$156,864
- ii. Young Singles/Couples (Mainstream) \$147,582
- iii. Retirees (Mainstream) \$145,169

♦♦ Young Singles/Couples (Mainstream) has the highest population, followed by Retirees (Mainstream). Which explains their high total sales.

♦♦ Despite Older Families not having the highest population, they have the highest frequency of purchase, which contributes to their high total sales.

♦♦ Older Families followed by Young Families has the highest average quantity of chips bought per purchase.

♦♦ The Mainstream category of the "Young and Midage Singles/Couples" have the highest spending of chips per purchase. And the difference to the non-Mainstream "Young and Midage Singles/Couples" are statistically significant.

♦♦ Chips brand Kettle is dominating every segment as the most purchased brand.

♦♦ Observing the 2nd most purchased brand, "Young and Midage Singles/Couples" is the only segment with a different preference (Doritos) as compared to others' (Smiths).

♦♦ Most frequent chip size purchased is 175gr followed by the 150gr chip size for all segments.



Future Recommendations :-

•♦• Older Families: Focus on the Budget segment. Strength: Frequent purchase. We can give promotions that encourages more frequency of purchase. Strength: High quantity of chips purchased per visit. We can give promotions that encourage them to buy more quantity of chips per purchase.

•♦• Young Singles/Couples: Focus on the Mainstream segment. This segment is the only segment that had Doritos as their 2nd most purchased brand (after Kettle). To specifically target this segment it might be a good idea to collaborate with Doritos merchant to do some branding promotion catered to "Young Singles/Couples - Mainstream" segment. Strength: Population quantity. We can spend more effort on making sure our promotions reach them, and it reaches them frequently.

•♦• Retirees: Focus on the Mainstream segment. Strength: Population quantity. Again, since their population quantity is the contributor to the high total sales, we should spend more effort on making sure our promotions reaches as many of them as possible and frequent.

•♦• General: All segments has Kettle as the most frequently purchased brand and 175gr (regardless of brand) followed by 150gr as the preferred chip size. When promoting chips in general to all segments it is good to take advantage of these two points.

•♦•♦•