

JAGAN REDDY YERUVA

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EDUCATION

University of Washington, Foster School of Business

Master of Science in Information systems (Graduated)

MSIS Top 10% Student Merit Class of '23

Seattle, WA

Mar 2022 - Jun 2023

GPA: 3.9/4.0

Osmania University

Bachelor of Engineering in Computer Science and Engineering

Hyderabad, India

Aug 2015 - Jun 2019

SKILLS & CERTIFICATIONS

Credentials:

- Certified Associate in Project Management (CAPM®) (Cert. [#3399316](#)) - PMI (2023)
- Certified Scrum Master (CSM®) (Cert. [#1721652](#)) - ScrumAlliance (2023)
- Certified Associate Data Analyst Certificate (Cert. [#DAA0017056639746](#)) - DataCamp (2022)

Skills: Agile (Scrum) & Waterfall methodologies, SQL, Python, Business Intelligence tools (Tableau, PowerBI), Data Analysis, Microsoft Office tools (Excel [VBA, Pivot Tables], PowerPoint, Word, Outlook), JIRA, MS Project.

WORK EXPERIENCE

Airsea Forwarders India

Chennai, India

(South India's leading international logistics agents - Transportation, Logistics, Supply Chain, and Storage)

Associate Project Manager

Aug 2020 – Jan 2022

- Managed end-to-end logistics for 100+ international freight forwarding shipments to high-profile clients including Samsung, Lenovo, and Dell India; leveraged transportation management software to optimize routes, reduce delivery time, and ensure accurate documentation for customs clearance.
- Orchestrated shipment logistics for 50+ containers, including scope planning, resource procurement, and schedule development; delivered shipments with 98% accuracy and 20% faster than industry average.
- Collaborated with cross-functional teams to introduce a new **Client and Vendor Management** system; received over 1000 responses in the first month and addressed 90% of the issues raised, resulting in a customer retention rate of over 97%
- Leveraged **Business strategy and Problem-solving** skills to identify and resolve project bottlenecks and roadblocks; improved project schedule by 20% and increased productivity by 25%

Business Analyst

Jun 2019 – Aug 2020

- Exhibited **Data and Business Analysis** for key performance metrics such as shipment processing times, collaborated with 40+ stakeholders to understand pain points and opportunities for digitization, resulting in the company-seconded decision to implement an ERP (Enterprise Resource Planning) system.
- Demonstrated strong **Conflict resolution and Negotiation** abilities by communicating the mutual benefits of the ERP system to the vendor, resulting in successful on-time delivery and 25% within the project budget.
- Collaborated with cross-functional teams in the implementation of an ERP system that integrated all business processes; increased efficiency by 30% through automated daily reports and dashboards, leading to better collaboration between teams and improved decision-making for management.
- Facilitated a comprehensive employee training program; increased user adoption, reduced data entry errors by 75% and saving 30min daily time per employee spent on manual data entry.

ACADEMIC PROJECTS (Explore other projects from my ['Project Portfolio'](#) link)

IT Product Design & Prototype Development - Links: ([Prototype](#) | [Video Demo](#) | [Business Model Report](#))

May 2023

'BlossomMum' - app to help pregnant families throughout their journey by providing access to adequate resources like pregnancy tracker, baby health tracker, appointment scheduler, mood tracker, and a community platform using Agile.

Skills involved: Manage Projects through human-centred design, Data Driven Product Decisions.

- **User-Centered Design:** Conducted user interviews with 50+ respondents, primarily aged 27-36, to inform the development of the BlossomMum app, ensuring the design was tailored to meet user needs.
- **Data-Driven Development:** Analyzed feedback from 23 active resource users and 15 non-users to guide the app's development. Conducted usability tests with several users, leading to iterative improvements based on user feedback.

Video Game Sales - Descriptive and Diagnostic Analysis - Links: ([Analysis Report](#) | [Tableau](#))

Jun 2022

Skills involved: SQL, Python, Excel, Tableau

- Performed descriptive and diagnostic analyses to determine the global trend in video game console sales.

ADDITIONAL EXPERIENCE

Indigo Airlines Cadet Trainee Commercial Pilot Program | Apprenticeship

Jan 2019 - Feb 2020