The Control-M/Server is creating a large number of empty NS*.txt files in the ctm_server/tmp directory after Agent Deployment activities lose the output.

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PRODUCT:

Control-M/Server for UNIX and Microsoft Windows

COMPONENT:

Control-M/Server for UNIX and Microsoft Windows

APPLIES TO:

Control-M/Server 9.0.00, and 9.0.18 prior to Fix Pack 2

PROBLEM:

The Control-M/Server is creating a large number of empty NS*.txt files in the ctm_server/tmp directory after Agent Deployment activities lose the output. These files are created at intervals of 30 minutes.

CAUSE:

CAR00108243: Large amount of empty files in the form of NS*.txt appears at the Control-M/Server temp directory when many agent deployment activities lose their outputs.

SOLUTION:

CAR00108243 has been resolved as part of Control-M/Server 9.0.18.200.

The Control-M/Server is creating a large number of empty NS*.txt files in the ctm_server/tmp directory after Agent Deployment activities lose the output.

Please apply the latest available version of Control-M/Server to resolve.

Alternate option:

  1. Open the CCM (Control-M Configuration Manager) and select Manage -> Deployment delete any completed Agent Deployment activities.

2. Decrease the frequency the Control-M/Server attempts to access Control-M/Agent Deploy errors by adding the following line to the file $HOME/ctm_server/data/config.dat

AUTODEPLOY_CACHE_OUTPUT_INTERVAL 1440

and run the following command to refresh the Control-M/Server configuration:

  ctmipc -dest all -msgid cfg

NOTE: Once Control-M/Server 9.0.18 Fix Pack 2 or higher is implemented, remove the previously added line in Step 2 and re-run the ctmipc command.

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Article Type:

Solutions to a Product Problem

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