

COURSE ABSTRACT

BMC Atrium Orchestrator 7.x: Fundamentals – Part 1 (WBT)

Note: This course was formerly titled, BMC Atrium Orchestrator 7.8: Foundation - Part 1 (WBT)

COURSE CODE

» CLDS-AOF1-0790

APPLICABLE VERSIONS

» BMC Atrium Orchestrator 7.8 & 7.9

DELIVERY METHOD (\$)

» Web-based Training (WBT)

COURSE DURATION (\$)

» 2 Hours

PREREQUISITES

» None

Course Overview

BMC Atrium Orchestrator is the bridge between people, process, and technology. Orchestrator does not replace existing IT tools or the automation functions within these tools, instead, it integrates, plans, and orchestrates their actions. BMC Atrium Orchestrator replaces routine, errorprone human interaction, within and among the tools, with automation and built-in process measurements, giving you the necessary tools to continually assess and improve your automated processes.

This self-paced, online course introduces students to the potential power of automating business processes with BMC Atrium Orchestrator. Understanding the basic foundation of the architecture, concepts, and terminology of BMC Atrium Orchestrator is critical to the success of using the tools within BAO, such as the Grid Manager, Development Studio, and Operator Control Panel.

The course prepares each student to launch into more specific BMC Atrium Orchestrator use cases and expanded functionality in the follow up instructor-led course, *BMC Atrium Orchestrator 7.x: Fundamentals — Part 2.*

Audience

- » BAO Administrators
- » Developers
- » Operators

Learner Objectives

- » Describe the purpose of BMC Atrium Orchestrator
- » Explain the functions of BMC Atrium Orchestrator
- » Identify the benefits of BMC Atrium Orchestrator
- » Recognize the components of BMC Atrium Orchestrator
- » Introduce Remedy Single Sign-On
- » Explain the purpose and functions of the Grid Manager
- » Navigate the Grid Manager
- » Describe the purpose and functions of Development Studio
- » Navigate and use Development Studio
- » Identify the Operator Control Panel
- » Navigate and operate the Operator Control Panel





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COURSE ACTIVITIES

- » Interactive Presentation
- » Module Level Quizzes
- » Product Simulations

BMC ATRIUM ORCHESTRATOR LEARNING PATH

» BMC Atrium Orchestrator Learning Path

ACCREDITATION AND CERTIFICATION PATHS (\$)

» This course is part of the BMC Atrium Orchestrator Accreditation Path

DISCOUNT OPTIONS (§)

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » Contact us for additional information (\$)

Course Modules

Module 1: Introduction to BMC Atrium Orchestrator

- » Purpose and functions of BMC Atrium Orchestrator
- » What is IT Process Orchestration?
- » BMC Atrium Orchestrator architecture
- » Components of the Grid and their purpose
- » Basic BAO system requirements

Module 2: The Grid Manager

- » Users, Roles, and Permissions
- » Migration Tool purpose
- » Remedy Single Sign-On (SSO)
- » Navigate the Grid Manager

- » Grid Manager purpose and functions
- » Repository Manager functions

Module 3: Development Studio

- » Development Studio purpose
- » Using Development Studio
- » Welcome Page and Launchpad
- » The Designer and how to design workflow processes
- » The function of the Library
- » Development Studio Help
- » Process Debugger
- » Configuring Connections

Module 4: Operator Control Panel

- » Purpose of the Operator Control Panel
- » The Operator Control Panel User Interface
- » The Workflow Explorer pane
- » The Workflow Execution pane
- » Opening and Viewing Processes
- » Execution Controls
- » Paused and Running Processes
- » Operator Dialog
- » The Results Table



