



TrueSight Orchestration 8.x: Fundamentals Administering (ASP)

COURSE ABSTRACT

COURSE CODE

- » CLDS-TOFA-0820-ASP

APPLICABLE VERSIONS

- » TrueSight Orchestration 8.2

DELIVERY METHOD

- » Assisted Self-paced (ASP)
 - Student and lab guide as ebook
 - Product community for questions and answers
 - Course recording via WBT
 - Access to instructor for up to 2 hours by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » 3 consecutive days (incl. weekends and holidays) of virtual lab (=portal) access. A Virtual Lab access voucher will be provided and must be redeemed within 90 days of registration. Consecutive days need to be completed within 28 days of Portal access.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

- » Equal to 3 Days

PREREQUISITES

- » TrueSight Orchestration 8.x: Fundamentals Installing & Configuring

Course Overview

IT process automation can significantly lower the cost of IT delivery and reduce the risk associated with manual interactions. TrueSight Orchestration automates common, repeatable tasks to improve quality of service across the board.

This course is interactive and includes hands-on activities.

This course uses a mix of instructor-led introduction, practical exercises, and mentoring during the sessions. This course guides learners as they discover and cultivate the skills necessary to establish and maintain basic TrueSight Orchestration processes. The course creates an environment in which learners can configure modules and adapters, execute workflows, manage metrics and audit records, navigate the health and value dashboard, perform log analysis and health checks and use Remedy Single Sign-On. Materials are provided that can be referenced during and after the class.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Explain the architecture of TrueSight Orchestration
- » Identify the components of TrueSight Orchestration
- » Configure modules and adapters
- » Execute workflows from the grid
- » Manage metrics and audit records
- » Use health and value dashboards
- » Understand the log files
- » Install and configure Remedy Single Sign-On (RSSO)



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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises
- » Demonstration

TRUESIGHT ORCHESTRATION LEARNING PATH

- » <https://www.bmc.com/education/courses/atrium-orchestrator-training.html#accordion-4b69b87b-65c5-42ef-bdf9-5fa491252947>

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

Course Modules

Module 1: Overview of the TrueSight Orchestration Components

- » Explain the architecture of TrueSight Orchestration
- » Identify the components of TrueSight Orchestration
- » Describe TSO in containers
- » Summarize key use cases

Module 2: Configuring Modules

- » Describe Operations Actions modules and utilities
- » Activate modules
- » Edit active modules
- » Assign grid permissions
- » Deactivate modules

Module 3: Configuring Base Adapters

- » Describe base adapters and their types
- » Add base adapters to the grid
- » Configure base adapters
- » Enable adapters on a peer
- » Check the status of the adapter

Module 4: Workflow Execution from the Grid

- » Expose a workflow in Schedules and Operator Control Panel (OCP)
- » Export modules to the repository
- » Activate the module on the grid

- » Schedule the workflow from the grid and TSO Development Studio
- » Use the Operator Control Panel (OCP) for workflow execution

Module 5: Managing Metrics and Audit Records

- » Describe audit records, grid performance, and process metrics
- » Enable metrics collection
- » Understand the metrics database schema
- » Configure audit reports, grid performance, and process metrics

Module 6: Health and Value Dashboards

- » Describe the Health Dashboard
- » Describe the Value Dashboard
- » Configure your environment to use TrueSight Orchestration (TSO) dashboards
- » Create Value reports

Module 7: Log Analysis and Health Check

- » Name log files and know their locations
- » Understand the log files
- » Use the log files to troubleshoot issues in TSO

- » Increase log file size and create a separate peer health log

Module 8: Remedy Single Sign-On Basics

- » Install Remedy Single Sign-On (RSSO)
- » Navigate the RSSO Admin console
- » Configure RSSO for authentication
- » Change to an External RSSO Instance After Installation
- » Describe the basic deployment methods using RSSO

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