

COURSE ABSTRACT

CURRICULUM CODE

TSSO-ESS-SUBS-ADC

DELIVERY METHOD (§)

Subscription-based:

- Web-based Training (WBT)
- Instructor-led Training (ILT)
- Virtual Instructor-led Training (VILT)
- Assisted Self-paced Training (ASP)
- Certification (CERT)

TrueSight Orchestration: Essential Subscription – Administrators & Consultants

Subscription Overview

TrueSight Orchestration (formerly BMC Atrium Orchestrator)** is an IT process automation solution that allows IT to create workflows across applications, platforms, and tools to orchestrate critical activities such as event remediation, compliance, security and service desk automation across the organization.

**Note: Starting with version 8.1.00 BMC Atrium Orchestrator product is now renamed to TrueSight Orchestration. This content is appropriate for all 7.x – 8.x versions and product names.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills in TrueSight Orchestration installation, administration, and configuration and details the use of TrueSight Orchestration solution.

Note: This is an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

Administrators Consultants

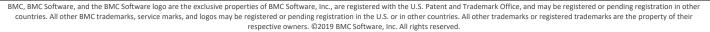
Learner Objectives

Get familiar with the TrueSight Orchestration

Understand concepts and architecture of TrueSight Orchestration and its components Learn to administer TrueSight Orchestration

Understand features and functionalities of TrueSight Orchestration

Learn to use TrueSight Orchestration effectively to increase efficiency of your business Get certified to implement, operate and support TrueSight Orchestration







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TrueSight Orchestration: Essential Subscription – Administrators & Consultants

SUBSCRIPTION ACTIVITIES

Demonstrations, Videos, Labs

ACCREDITATION AND CERTIFICATION PATHS (§)

This subscription includes the full BMC TrueSight Orchestration Certification Path.

REFERENCE LINKS

Explore the following links to learn more about TrueSight Orchestration learning path and subscription options.

Learning Path

Graphical Learning Path

Subscription Home Page

DISCOUNT AND OTHER OPTIONS (\$)

Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.

Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.

Contact us for additional information (\$)

Offerings

WBT Course 1: BMC Atrium Orchestrator 7.x: Fundamentals – Part 1 (WBT)

Describe the purpose of BMC Atrium Orchestrator

Explain the functions of BMC Atrium Orchestrator

Identify the benefits of BMC Atrium Orchestrator

Recognize the components of BMC Atrium Orchestrator

Introduce Remedy Single Sign-On Explain the purpose and functions of the Grid

Navigate the Grid Manager

Describe the purpose and functions of Development Studio

Navigate and use Development Studio Identify the Operator Control Panel

Navigate and operate the Operator Control Panel

WBT Course 2: BMC Atrium Orchestrator 8.0: Using New Features (WBT)

Introduce the new system adapter
Use RESTful API calls for managing peers and schedules

Introduce the dashboard enhancements
Introduce infrastructure updates and
platform compatibility

» Introduce the Device operation added to the Microsoft System Center Configuration Manager adapter

Use the operations added to the Microsoft Active Directory adapter

Use the REST adapter

Introduce the HTTP adapter enhancements Introduce the PowerShell adapter

enhancements

Use the new AutoPilot OA Grid Management module

Introduce the common utilities to support the Tokenize Large String process

WBT Course 3: BMC TrueSight Orchestration 8.x: Fundamentals – Architecture and Components (WBT)

Describe the IT Process Automation Describe the purpose of TrueSight

Orchestration

Explain the functions of TrueSight

Orchestration

Identify the benefits of TrueSight Orchestration

Describe the Architecture of TrueSight Orchestration

Recognize the components of TrueSight Orchestration

Explain the Operator Control Panel

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COURSE ABSTRACT

Navigate and operate the Operator Control Panel

Execute Workflows from the Operator Control Panel

ILT Course 1: BMC Atrium Orchestrator 7.x: Fundamentals – Part 2

Reduce the risk of manual errors by automating basic IT tasks

Improve quality of IT service through the automation of common, repeatable tasks Identify and configure the primary components of the BMC Atrium Orchestrator infrastructure

Identify the elements of the Development Studio

Create processes that invoke various base adapters

Transform data using XPATH

Use Context Item Variables

Identify advanced process activities including the switch and loop activities

Add Compensation to Workflow processes Schedule job execution

TrueSight Orchestration: Essential Subscription – Administrators & Consultants

Use the Debugger tool to test processes

ILT Course 2: TrueSight Orchestration 8.x: Fundamentals Administering

Explain the architecture of TrueSight Orchestration

Identify the components of TrueSight Orchestration

Configure modules and adapters
Execute workflows from the grid

Manage metrics and audit records

Use health and value dashboards

Understand the log files

Install and configure Remedy Single Sign-On (RSSO)

BMC Atrium Orchestrator 7.x: Fundamentals – Part 2 (ASP)

Reduce the risk of manual errors by automating basic IT tasks

Improve quality of IT service through the automation of common, repeatable tasks Identify and configure the primary components of the BMC Atrium Orchestrator infrastructure

Identify the elements of the Development Studio

Create processes that invoke various base adapters

Transform data using XPATH

Use Context Item Variables

Identify advanced process activities including the switch and loop activities

Add Compensation to Workflow processes Schedule job execution

Use the Debugger tool to test processes

Certifications:

BMC Certified Associate: Atrium Orchestrator 7.x Online Exam

The BMC Certified Associate: Atrium Orchestrator 7.x Online Exam will validate the competencies needed to successfully administer and operate TrueSight Orchestration



