### 1. Add New Vehicle

- Command: !add\_vehicle {"vehicleID":"V123",
   "manufacturer":"Toyota", "model":"Camry", "year":"2022",
   "vehicleType":"Sedan", "rentalOfficeID":"R001"}
- Description: Adds a new vehicle to the fleet. This ensures all necessary details about the vehicle are captured accurately for effective management.

## 2. Update Vehicle Availability

- Command: !update\_vehicle\_availability {"vehicleID":"V123", "availabilityStatus":1}
- Description: Updates the availability status of a vehicle. This keeps the system up-to-date with real-time vehicle status for efficient rental operations.

## 3. List Available Vehicles

- Command: !list available vehicles
- Description: Lists all available vehicles for rental. This command helps customers and staff quickly see which vehicles are ready for rent at any given time.

## 4. Register New Customer

- Command: !register\_customer {"customerID":"C123", "email":"customer@example.com", "password":"pass123", "name":"John Doe"}
- Description: Registers a new customer in the system. Proper registration is essential for tracking customer activity and ensuring personalized service.

## 5. Customer Rental History

- Command: !customer rental history {"customerID":"C123"}
- Description: Retrieves the rental history of a specific customer. This helps in understanding customer preferences and behaviors, which can be useful for providing tailored services.

## 6. Record Vehicle Maintenance

- Command: !record\_vehicle\_maintenance {"maintenanceID":"M123", "vehicleID":"V123", "description":"Oil change", "date":"2024-06-01"}
- Description: Records maintenance performed on a vehicle. Keeping detailed records of all maintenance activities ensures that vehicles are kept in optimal condition.

## 7. Assign Vehicle to Customer

- Command: !assign\_vehicle {"rentalID":"R123", "vehicleID":"V123", "customerID":"C123", "startDate":"2024-06-01", "endDate":"2024-06-07"}
- Description: Assigns a vehicle to a customer for a rental period. This helps in managing fleet availability and tracking vehicle usage.
- 8. Add Payment Method for Customer
  - Command: !add\_payment\_method {"paymentID":"P123",
     "customerID":"C123", "methodType":"Credit Card",
     "accountNumber":"1234567890", "expirationDate":"2025-12-31"}
  - Description: Adds a payment method for a customer. This allows customers to securely store their payment information for future transactions.

#### 9. Generate Rental Invoice

- Command: !generate\_invoice {"invoiceID":"I123", "rentalID":"R123", "amount":150.00, "date":"2024-06-07"}
- Description: Generates an invoice for a rental period. Providing clear and accurate invoices helps in maintaining transparency and trust with customers.

# 10. Update Customer Contact Info

- Command: !update\_customer\_contact {"customerID":"C123", "email":"newemail@example.com", "phone":"123-456-7890"}
- Description: Updates the contact information of a customer. Keeping customer contact information up-to-date ensures effective communication and service delivery.

## 11. Add New Rental Office

- Command: !add\_rental\_office {"officeID":"R001", "address":"123
  Main St, New York, NY", "city":"New York"}
- Description: Adds a new rental office location. Accurate location records are important for managing logistics and customer service.

## 12. List All Vehicles

- Command: !list all vehicles
- Description: Lists all vehicles in the fleet. This command provides a comprehensive overview of all vehicles, regardless of their availability status.

### 13. Schedule Vehicle Maintenance

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• Command: !schedule_maintenance {"maintenanceID":"M123", "vehicleID":"V123", "serviceCenterID":"SC001", "startDate":"2024-06-01", "endDate":"2024-06-07"}
```

 Description: Schedules maintenance for a vehicle. Proper scheduling helps ensure that vehicles are maintained regularly and downtime is minimized.

# 14. Assign Employee to Office

- Command: !assign\_employee\_to\_office {"employeeID":"E123", "officeID":"R001"}
- Description: Assigns an employee to a rental office. Accurate employee assignments improve operational effectiveness.

# 15. List Customer Feedback

- Command: !list\_customer\_feedback
- Description: Lists feedback given by customers. Collecting and reviewing customer feedback is essential for improving service quality and addressing any issues.