

# **SUPERSPACE**

## **Aviation simulation**

A system for air-side passenger behavior simulation

# 01

## Data Analysis

PASSENGER
Type : leisure.domestic.departing
Gender : F
bags : false
isPreCheck : true
isTransfer : false
Flight Name : AA to Los Angeles, Boeing 737-800
Timing Profile :
brshop / shop : 52 / 22
brfood / food : 73 / 51

Preliminary data collection and analysis of key metrics for building unique passenger and flight profiles.

Specifications for passenger types:

- Propensities towards air-side behavioral patterns (buying from duty-free, F+b, etc...)
- Propensities towards land-side behavioral patterns (bag-check, global entry, pre-check, etc...)
- Arrival patterns

Specifications for flight types:

- Propensities towards passenger type distributions
- Current/expected turnaround times by airline/aircraft
- Design day flight schedule/gate scheme
- Load factor

All

Terminal

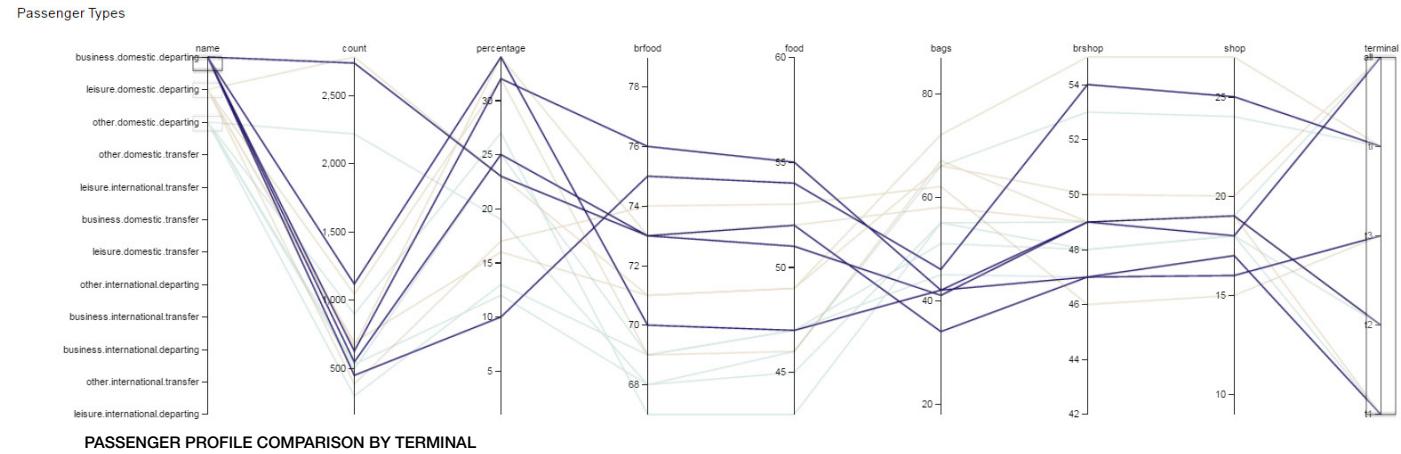
 Run Hide Results Save total.json

## DATA ANALYSIS

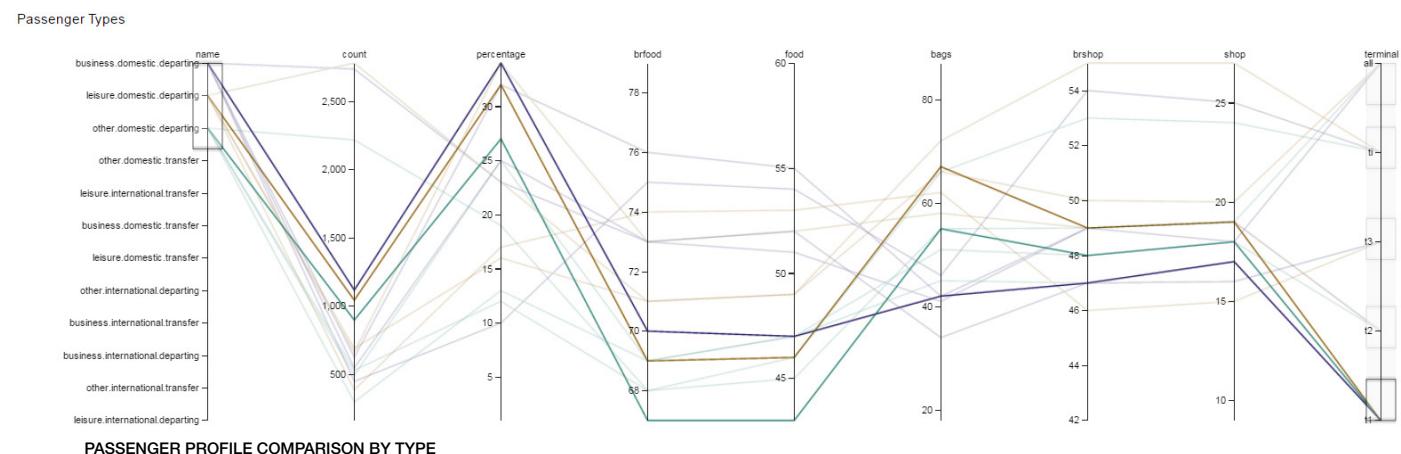
### PASSENGER TYPE DISTRIBUTION AND PROFILE GENERATION

In order to accurately simulate the behavioral patterns of passengers in the airport, preliminary work was done to distill passenger data into distinct types. An analysis of ~15000 responses to passenger satisfaction surveys conducted by SFO over the last 4 years (weighted by SFO to reflect actual customer traffic disbursement), in addition to prior research done by the ARCP, led to a combination of attributes permutable into 12 distinct types which were used to build a holistic picture of passenger behavioral patterns in the airport:

BUSINESS | LEISURE | OTHER / DOMESTIC | INTERNATIONAL / DEPARTING | TRANSFER



Output data from the analysis is an interactive graphic allowing for relative comparisons between occupancy patterns filtered by type, by terminal, or by propensity. The image above is a snapshot showing the purchasing propensities and total percentages of business.domestic.departing passengers (purple) for all 4 terminals of the San Francisco Airport, as well as the average propensity across all terminals. In addition, the cyan and orange represent equivalent propensities for leisure.domestic.departing and other.domestic.departing respectively for comparison.



The image above shows the relative comparisons of all three types of domestic passenger, filtered to display for terminal 1 only.

Passenger propensities towards un-measured variables were complemented by existing data sets for similar airports. In this case, the propensity of a passenger to browse a shop was not accounted for in the survey data. However, the Denver International Airport reported a set of data that showed a clear correlation between passenger browsing propensities and passenger buying propensities. Statistical linear regression was used to apply this correlation to the browsing propensity of SFO passengers.

In addition, some assumptions were needed regarding the frequency of passenger bathroom breaks, walking speeds and the propensity to revisit certain concessions. This information could easily be inbedded within the simulation if it were available.

### TOTAL PASSENGER PROFILES

Name	Count	% Total Count	% Bags	% br Food	% Food	% br Shop	% Shop	Weighted
all	11759	100	53	72	50	48	17	false
Name								
all.business	3643	31	42	73	52	48	17	false
Name								
all.business.domestic	3066	26	39	73	52	49	18	false
Name								
all.business.domestic.departing	2719	23	41	73	51	49	18	false
Name								
all.business.domestic.transfer	347	3	73	77	50	50	20	false
Name								
all.business.international	577	5	58	73	52	42	10	false
Name								
all.business.international.departing	410	3	73	49	42	42	9	false
Name								
all.business.international.transfer	167	1	23	79	60	43	11	false
Name								
all.business.departing	3129	27	45	72	51	45	17	false
Name								
all.business.transfer	514	4	24	78	55	48	17	false
Name								
all.leisure	4849	40	62	72	51	48	17	false
Name								
all.leisure.domestic	3348	28	59	72	50	50	20	false
Name								
all.leisure.international	1301	11	70	73	52	42	10	false
Name								
all.leisure.international.departing	964	8	87	72	51	42	10	false
Name								
all.leisure.international.transfer	337	3	22	77	55	42	9	false
Name								
all.leisure.departing	3730	32	71	49	45	45	15	false
Name								
all.leisure.transfer	919	8	25	77	55	45	13	false
Name								
all.other	3467	29	54	69	49	48	17	false
Name								
all.other.domestic	2672	23	50	69	46	50	20	false
Name								
all.other.domestic.departing	2198	19	55	69	45	45	19	false
Name								
all.other.domestic.transfer	474	4	25	72	51	52	23	false
Name								
all.other.international	795	7	67	69	47	42	9	false
Name								
all.other.international.departing	2729	23	61	68	45	45	17	false
Name								
all.other.international.transfer	738	6	27	73	51	48	18	false
Name								
all.domestic	9366	77	50	50	49	49	19	false
Name								
all.international	2873	23	67	72	51	42	10	false
Name								
all.departing	9588	82	60	71	49	48	17	false
Name								
all.transfer	2171	18	25	76	55	47	15	false

### UNIQUE PASSENGER PROFILES

Name	Count	% Total Count	% Bags	% br Food	% Food	% br Shop	% Shop	Weighted
all.business.domestic.departing	2719	23	41	73	51	49	18	false
all.business.international.departing	347	3	25	77	58	50	20	false
all.business.international.transfer	410	3	73	71	49	42	9	false
all.leisure.international.departing	410	3	73	71	49	42	9	false
all.leisure.international.transfer	167	1	23	79	50	43	11	false
all.leisure.domestic.departing	2766	24	66	71	49	50	20	false
all.leisure.domestic.transfer	582	5	26	77	57	47	16	false
all.leisure.international.departing	964	8	87	72	51	42	10	false
all.leisure.international.transfer	337	3	22	77	58	42	9	false
all.other.domestic.departing	2198	19	55	68	45	49	19	false
all.other.domestic.transfer	474	4	29	72	51	52	23	false
all.other.international.departing	531	5	85	57	44	42	9	false
all.other.international.transfer	284	2	30	74	53	43	10	false

### AIRCRAFT PROFILES

FLIGHTS	Hide Results
<input type="checkbox"/> profiles.csv	<input checked="" type="checkbox"/> profiles.json
Show Results	
PASSENGERS	
Show Results	

### PASSENGER PROFILE TREE AND UNIQUE PASSENGER TYPES (WITH PROPENSITIES)

FLIGHTS	Load Factor
0.9	Time Frame
0 to 24	American Airlines
Filter Flights	Filter Passengers
leisure.departing	Run
Show Results	
PASSENGERS	
Show Results	

All	Terminal
<input type="checkbox"/> Run	Show Results
<input type="checkbox"/> Show Results	Hide Results
<input type="checkbox"/> Hide Results	Save
<input checked="" type="checkbox"/> aircraft.json	aircraft.json

## DATA ANALYSIS

### AIRCRAFT TYPE AND FLIGHT PROFILE GENERATION

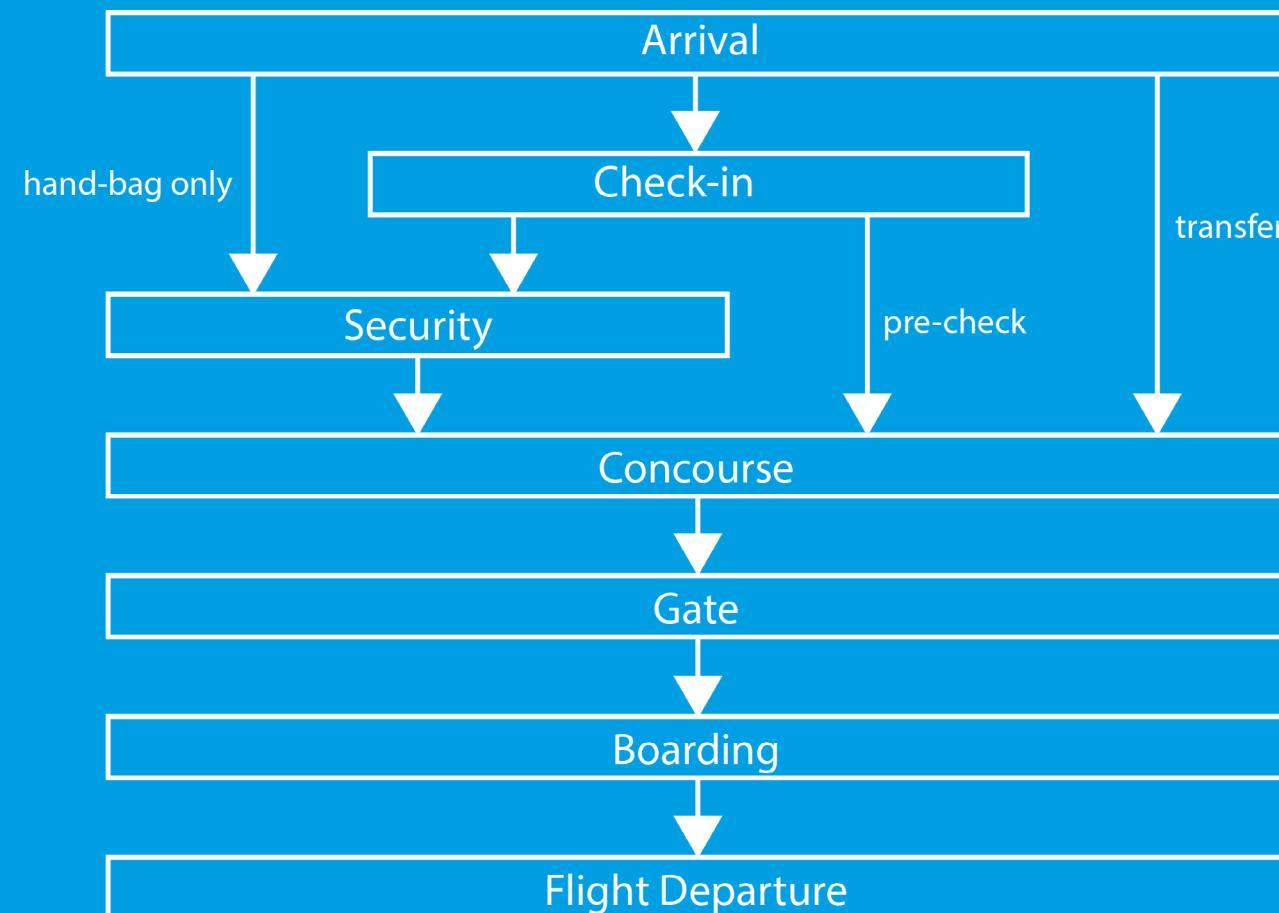
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AIRCRAFT PROFILE TREE AND PASSENGER TYPE DISTRIBUTIONS

# 02

## Passenger Timing Simulation



The passenger timing model generates timing profiles for all passengers from curbside to departure using passenger profiles, arrival rates and flight type distributions. These journeys are split into a series of timing events that feed into the passenger spatial simulation.

The system outputs a series of passengers with corresponding timings, as well as :

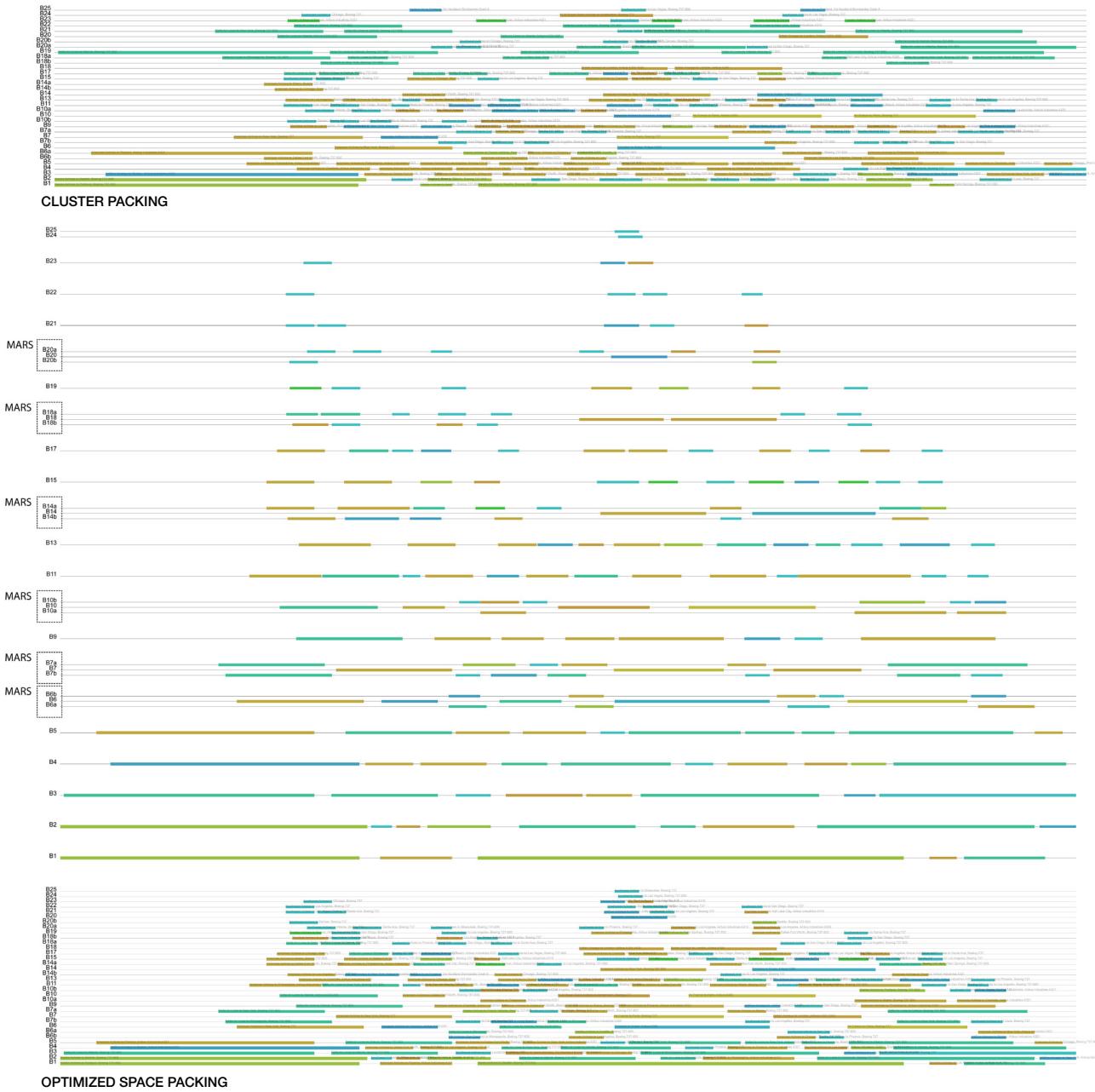
- Information about arrival rates and queuing times based on the current scheme and flight schedule
- Optimized gate allocation (if none present) based on the unique flight profiles, allowing the spatial simulation to be linked to a CAD design scheme for the simulation of concession usage for the given design day.

All	Terminal
Run	Show Results
Show Results	Show Results
Show Results	Show Results
Show Results	Show Results

# PASSENGER TIMING SIMULATION

## GATE PACKING OPTIMIZATION AND SPATIAL CONFIGURATION

For the output from the passenger timing simulation to be linked to an existing design scheme, part of the necessary input is the peak design day flight schedule. In this case, the schedule included all desired flights out of SFO on a maximum capacity day in 2023. This data was then filtered by terminal to include flights strictly for Terminal 1.



Given that flights from the design day have not been assigned a gate, and in order to tie the simulation to the CAD plan of a test fit during the design phase, two kinds of gate packing are implemented to simulate passenger flow through the concourse. Both can account for Multi Aircraft Ramping System (MARS) gates, and are aware of gate size and design group restrictions during flight allocation. A database of turnaround times by aircraft, and by airline were used along with aviation industry standards for time padding on interval extents in order to allocate the necessary amount of time for each flight.

- Optimized space packing assigns flights to gates as closely as possible, potentially eliminating unnecessary gates. Airlines are distributed without location preferences on the concourse and there is no attempt to keep flights from a single airline together.

- Cluster packing is slightly less optimal, but maintains groups of airlines together as well as specific gate allocations to airlines.

### TOTAL PASSENGER PROFILES

### UNIQUE PASSENGER PROFILES

### AIRCRAFT PROFILES

### FLIGHTS

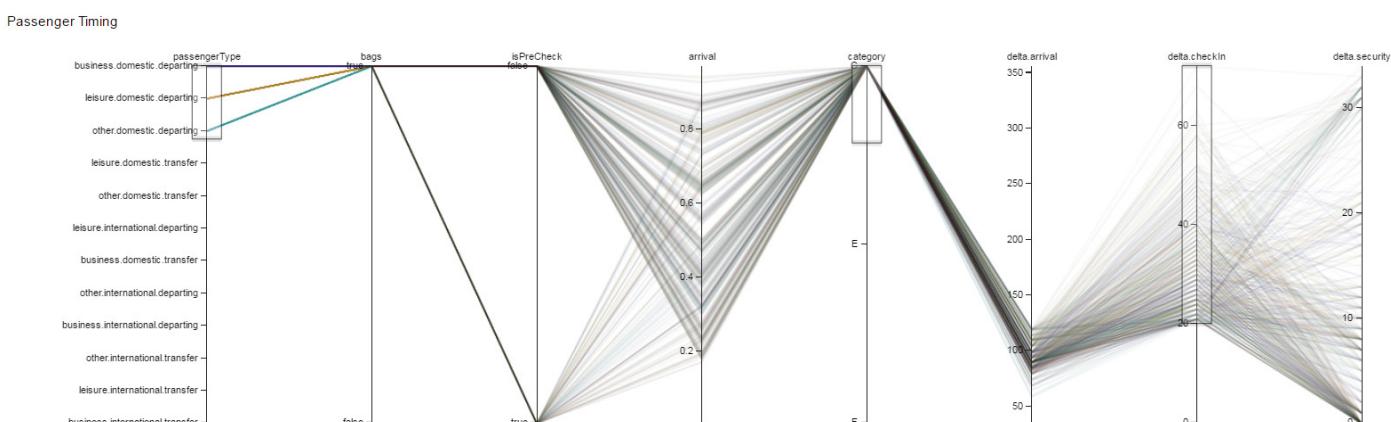
Name	Code	Flight ID	Load Factor	Seats	Passenger Count	Gate	Departure Time
American Airlines to Phoenix, Airbus Industries A321	AA	f1f49893-4005-4966-9ae1-1a2228948a33	1	183	155	B6a	06:00:00
American Airlines to Charlotte, Airbus Industries A321	AA	8090023c-3aa7-4505-a9d0-63379047a4d0	1	183	155	B3	10:59:59
American Airlines to Philadelphia, Airbus Industries A321	AA	0852930e-3f30-4391-0914-50c065f9080a	1	183	167	B6b	10:59:59
American Airlines to Charlotte, Airbus Industries A321	AA	202075a7-f518-4223-a284-3590ff93610	1	183	155	B5	11:13:00
American Airlines to Atlanta, Airbus Industries A321	AA	102403a7-4005-4966-9ae1-1a2228948a33	1	183	151	B4	11:13:00
American Airlines to Phoenix, Airbus Industries A321	AA	8959e3a9-c0de-40e8-9563ca030a70	1	183	168	B6a	12:00:00
American Airlines to Charlotte, Airbus Industries A321	AA	6011c537-4922-453a-89d5-7e6359a2c3a	1	183	170	B15	13:20:00
American Airlines to Philadelphia, Airbus Industries A321	AA	123239a8-7655-4890-9100-39500d30075	1	183	166	B5	13:30:00
American Airlines to Phoenix, Airbus Industries A321	AA	d0c77746-55c0-489e-90a8-e1044ee55d3	1	183	160	B5	15:42:00
American Airlines to Philadelphia, Airbus Industries A321	AA	695f0056-4747-e291-1e4-16e305c03099	1	183	173	B4	17:19:59
American Airlines to Phoenix, Airbus Industries A321	AA	a1693040-305c-4945-9855-52d9f8cc0fa	1	183	178	B5	17:10:00
American Airlines to Philadelphia, Airbus Industries A321	AA	0f1a29a8-a735-480e-8510-9af2a20ad1	1	183	175	B6a	20:00:00
American Airlines to Phoenix, Airbus Industries A321	AA	03e60030-365a-4945-9855-52d9f8cc0fa	1	183	179	B7a	20:30:00
American Airlines to New York, Airbus Industries A321	AA	00a07f20-2e17-4244-9a73-5a97179f9a7	1	183	155	B5	22:00:00
American Airlines to Phoenix, Airbus Industries A321	AA	5a5f22b8-8a17-4244-9a73-5a97179f9a7	1	183	101	B3	22:59:59
American Airlines to Philadelphia, Airbus Industries A321	AA	c020b17a-0745-4244-9129a691eeef	1	183	163	B4	09:15:00
American Airlines to Philadelphia, Airbus Industries A321	AA	d1a391a4-d353-4f1c-a050-e12138299c0e	1	183	162	B5	09:09:59
American Airlines to Philadelphia, Airbus Industries A321	AA	e7a197a7-420a-456b-87b1-75079f6af3	1	183	179	B5	08:18:00
American Airlines to Charlotte, Airbus Industries A321	AA	f2c230d-4165-4334-a769-700aae050e4	1	183	164	B4	07:20:00
American Airlines to Los Angeles, Boeing 737-800	AA	3d02a2ef-4711-4735-9a81-e433a7f7090	1	149	151	B5	10:04:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	0e6ea037-62f9-40e9-916e-95761233	1	149	146	B4	13:35:59
American Airlines to Chicago, Boeing 737-800	AA	70119537-7779-4077-886550294	1	149	142	B7a	15:54:59
American Airlines to Los Angeles, Boeing 737-800	AA	020393-4723-4323-9050-95500000000	1	149	145	B5	17:54:59
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	b1666529-3112-4552-9013-0173963a985	1	149	144	B5	12:54:59
American Airlines to Miami, Boeing 737-800	AA	336fb23e-12d4-438c-a309-264a1434798	1	149	144	B3	13:02:00
American Airlines to Los Angeles, Boeing 737-800	AA	ac1f1a3-8950-4071-8522-0615059d6	1	149	135	B6b	12:49:59
American Airlines to Chicago, Boeing 737-800	AA	d1333347-3733-4504-bee9-104951607a5	1	149	141	B13	13:30:00
American Airlines to Los Angeles, Boeing 737-800	AA	5eaa50-4324-4aa9-b013-0e9f10341618	1	149	141	B4	14:10:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	655250d0-4007-4071-c283-05862471030	1	149	142	B15	14:19:59
American Airlines to Miami, Boeing 737-800	AA	51d4a387-1452-4585-9884-231765731	1	149	132	B3	15:39:59
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	33d03673-3823-4323-9050-95500000000	1	149	138	B5	16:02:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	c70e023-0773-4105-bc23-72000d5551	1	149	133	B7a	16:35:59
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	1643994-3a5b-4569-8160-406763d9d026	1	149	136	B13	16:59:59
American Airlines to Los Angeles, Boeing 737-800	AA	40b1618-0431-4450-865519301215	1	149	140	B7b	17:18:00
American Airlines to Chicago, Boeing 737-800	AA	1ea75807-0005-4879-0438-6585040f6b	1	149	147	B6a	17:50:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	60ba082-5504-4025-ba50-2960d761126	1	149	147	B6b	20:05:00
American Airlines to Miami, Boeing 737-800	AA	46594340-3005-4158-9148-34387507931	1	149	142	B5	20:35:00
American Airlines to Chicago, Boeing 737-800	AA	020401-3117-4450-9050-95500000000	1	149	135	B3	20:57:59
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	5ea241f-1111-4485-9357-20505110	1	149	143	B14	06:15:00
American Airlines to Miami, Boeing 737-800	AA	ad7f859-0047-4571-80e2-0497a27050	1	149	142	B15	09:20:00
American Airlines to Los Angeles, Boeing 737-800	AA	42c139f-1937-4865-8168-11300077215	1	149	135	B14	09:00:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	010297-3731-4723-0a30-3a391405300	1	149	135	B13	09:25:59
American Airlines to Los Angeles, Boeing 737-800	AA	4096975-5572-4049-8246-65850634613	1	149	141	B6b	09:00:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	7ea1062-3340-4358-0169-40d03030301	1	149	142	B13	07:50:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	8a1f0298-05a9-4320-0250-11e45104749	1	149	142	B13	08:10:59
American Airlines to Chicago, Boeing 737-800	AA	034924-3117-4450-9050-95500000000	1	149	140	B13	08:00:00
American Airlines to Dallas-Fort Worth, Boeing 737-800	AA	1a0c9991-0a02-4294-0345-9195ca205	1	149	147	B13	07:05:59
American Airlines to New York, Boeing 777	AA	a3454295-07f1-4477-94fc-3649f51010	1	219	216	B14	09:15:59
American Airlines to Dallas-Fort Worth, Boeing 787-800	AA	97563e57-2365-4499-925a-31a03012675	1	219	229	B14	15:18:00
Air France to Paris, Airbus A380	AF	45a0b39-5262-40a8-8900-56391155982	1	516	510	B10	17:50:00
Air France to Paris, Boeing 777	AF	16739342-d985-4262-9306-5340f04e11	1	310	297	B7	15:42:00
Air France to Paris, Boeing 777	AF	1740027-0271-4105-0e69-2363300948	1	310	298	B10	21:24:59
Alaska Airlines to Seattle, Boeing 737-800	AS	1813099-2270-4204-9769-967216599e8a	1	157	147	B5	10:09:59
Alaska Airlines to Seattle, Boeing 737-800	AS	0392029-3004-4105-9050-95500000000	1	157	153	B2	11:53:59
Alaska Airlines to Seattle, Boeing 737-800	AS	0701096-4204-4204-9346-4023a00d164	1	172	170	B1	08:15:00
Alaska Airlines to Puerto Vallarta, Boeing 737-800	AS	4796335-8707-4527-a033-1ef923040707	1	172	163	B6a	10:45:00
Alaska Airlines to Seattle, Boeing 737-800	AS	1701195f-9244-4542-9384-633319e97295	1	172	153	B1	13:54:59
Alaska Airlines to Seattle, Boeing 737-800	AS	33933533-89f0-4499-925a-31a03012675	1	172	167	B6a	13:04:00</

## PASSENGER TIMING SIMULATION

## CURBSIDE - DEPARTURE PASSENGER TIMING EVENT GENERATION

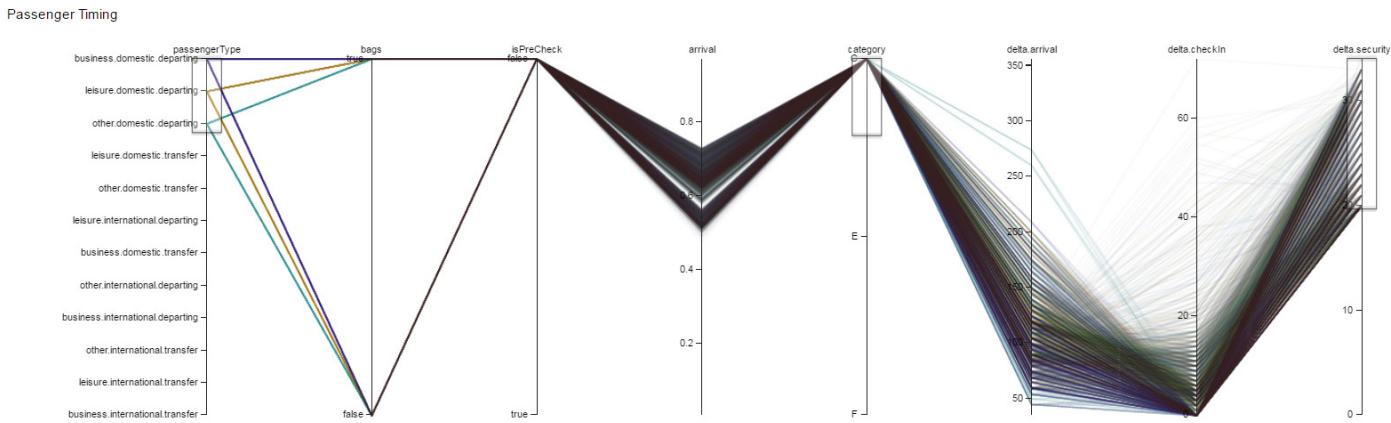
Using the pre-computed passenger types and aircraft types unique to the airport, and coupled with the design day flight schedule and design scheme variables, the preliminary passenger timing simulation produces a set of passengers corresponding to the test load factor for every flight out of the airport over the course of the design day. These passengers are assigned event timing values corresponding with the moments that they reach certain events :

ARRIVAL | CHECK-IN | SECURITY | CONCOURSE | GATE | BOARDING | DEPARTURE



DOMESTIC TYPE C PASSENGER TIMING FILTERED BY CHECK-IN TIME

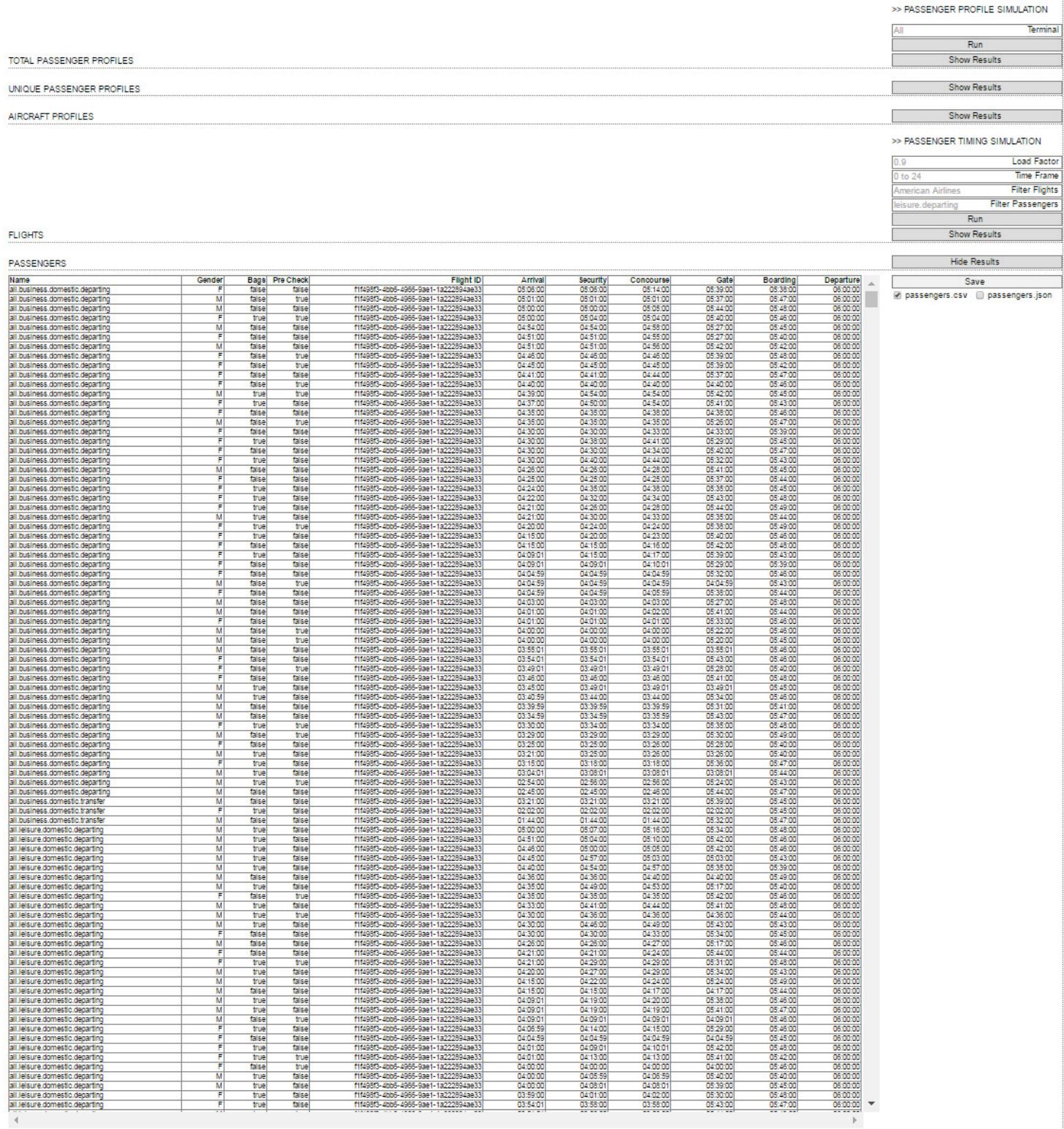
Passenger check-in times are algorithmically driven using bespoke in house Superspace methods, and are a function of the ARCP's LoS standards for acceptable queuing times and processing rates at check-in kiosks. This could be used to test various combinations of check-in kiosks and the corresponding effect on queuing times. Passenger arrival distribution rates and the percentage of passengers checking in bags versus carry-on only are derived from the pre-computed profile specific to the flight type (i.e. domestic type C / international type F), load factor, and time of day (also a function of the flight profile - pre 9AM vs post 9AM).



## DOMESTIC TYPE C PASSENGER TIMING FILTERED BY SECURITY TIME

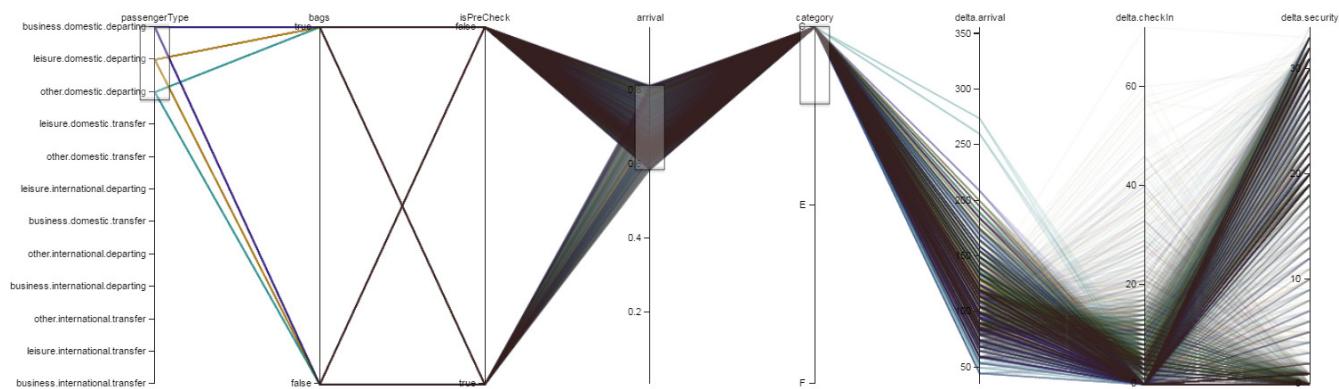
Similarly, passenger security times are driven by passenger flow from check-in to security for all enplaning flights at a given time slice delta, as well as the current design scheme's security unit capacity. Flow rates are assumed to be around 140 passengers per hour per security unit (ARCP), or 1 passenger every  $140/(60 \cdot n)$  units \* delta. Variable security unit counts are implemented, as the current SFO design scheme provides a base of 10 security units for all passengers, with an additional 6 available to passengers without checked bags.

delta.change rates are not reflective of actual times from check-in to security. They are representative of the cumulative delay to passengers assuming a regular flow rate and walk times between events, so how much longer from 0 minutes the passenger will wait. For example, a passenger with an average security processing time of 30 sec, 5 min walk to security, and a **delta.security of 4 min** would have an actual time of 9.5 min from check-in to concourse.



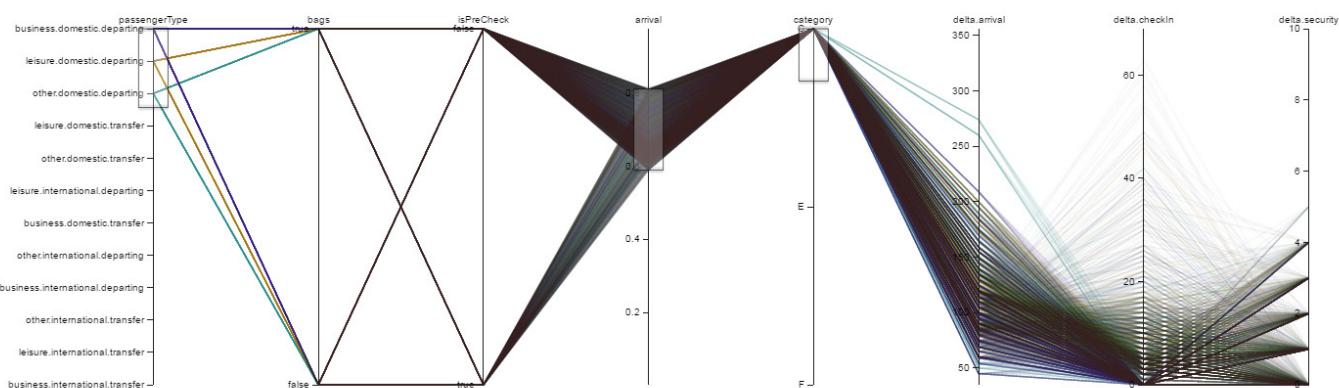
## SIMULATED PASSENGER OUTPUT WITH EVENT TIMINGS AND PROFILE ATTRIBUTES

Passenger Timing



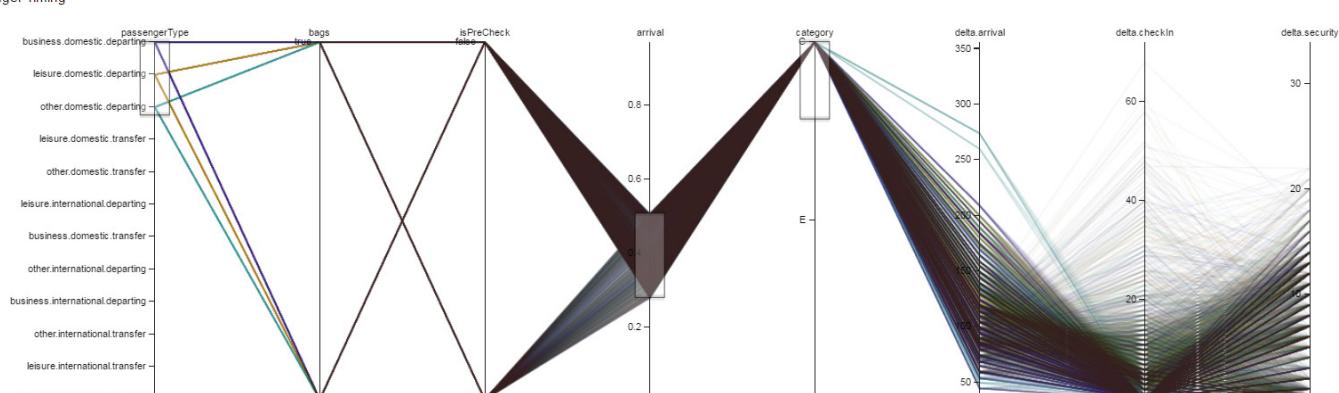
DOMESTIC PASSENGER SECURITY TIMES | AFTERNOON PEAK - SCHEME I (10/12 SECURITY LINES)

Passenger Timing



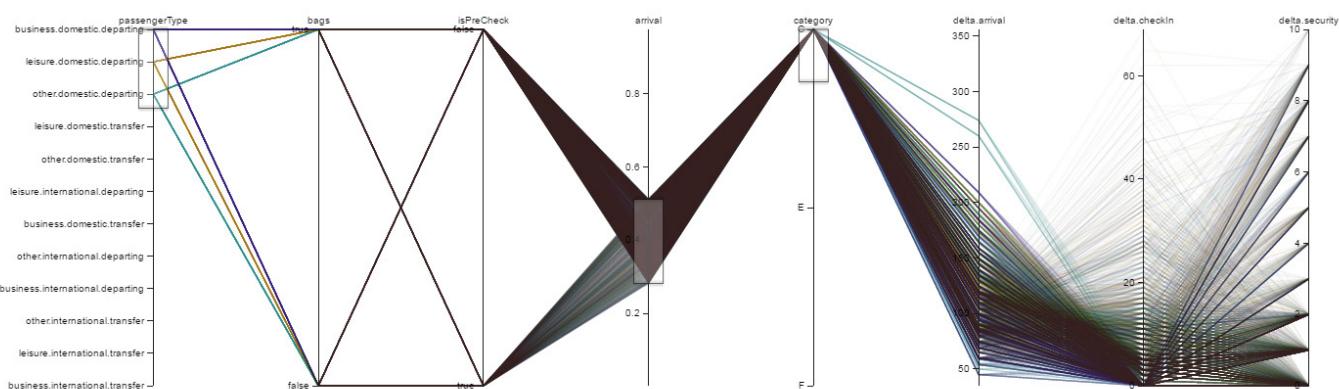
DOMESTIC PASSENGER SECURITY TIMES | AFTERNOON PEAK - SCHEME II (10/16 SECURITY LINES)

Passenger Timing



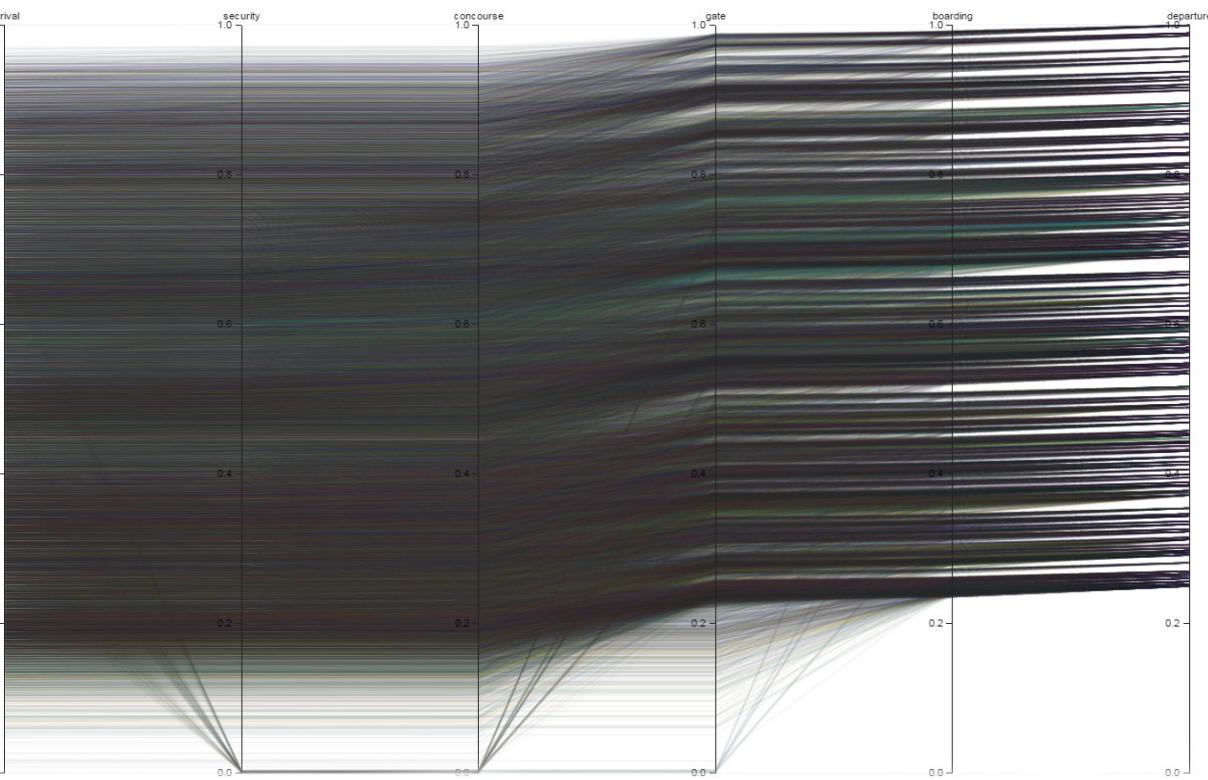
DOMESTIC PASSENGER SECURITY TIMES | MORNING PEAK - SCHEME I (10/12 SECURITY LINES)

Passenger Timing



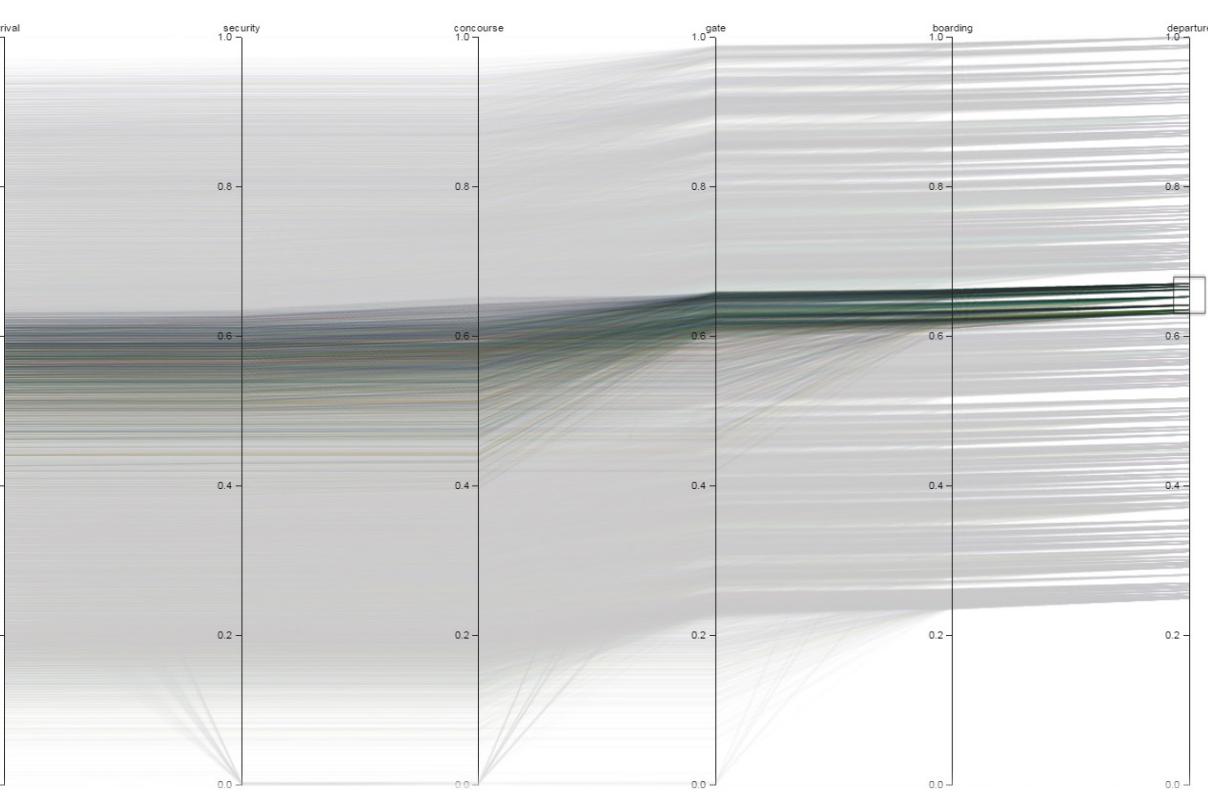
DOMESTIC PASSENGER SECURITY TIMES | MORNING PEAK - SCHEME II (10/16 SECURITY LINES)

Passenger Timing



TOTAL SIMULATED DESIGN DAY 2023 FLIGHT PASSENGERS - FLOW FROM CURBSIDE TO DEPARTURE

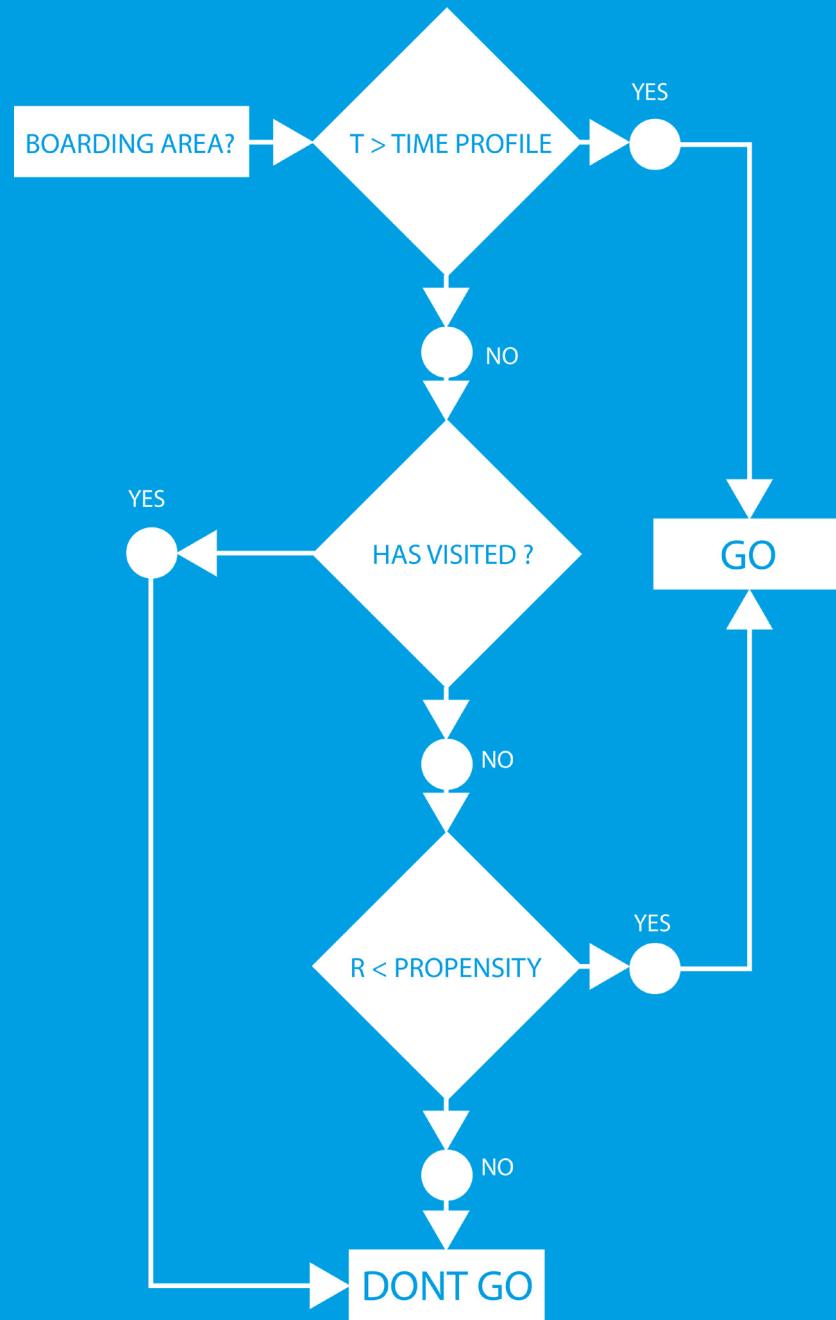
The images on the left show the changes in security times between two different schemes - one with a base 10 + 2 units, and the other with a base 10 + 6 units (current scheme). The top two images are filtered to afternoon peak hours, and the bottom are filtered to morning peak hours. The images above and below are total passenger flow through the airport for the current design scheme and design day flights.



PASSENGERS FILTERED BY DEPARTURE TIME - FLOW FROM CURBSIDE TO DEPARTURE

# 03

## Passenger Spatial Simulation



The passenger spatial model simulates occupational patterns and behaviors on the air-side of a given airport design scheme configuration.

Using the timing profiles for each passenger's overall airport journey events, and the specifications for each unique passenger type, the system outputs a spatial representation of the total occupation and usage of the design layout for:

- Seating configurations
- Retail/concessions/F&B
- Bathrooms
- Access/pathways
- Hold room occupancy/arrival rates
- Visibility/distances

# PASSENGER SPATIAL SIMULATION

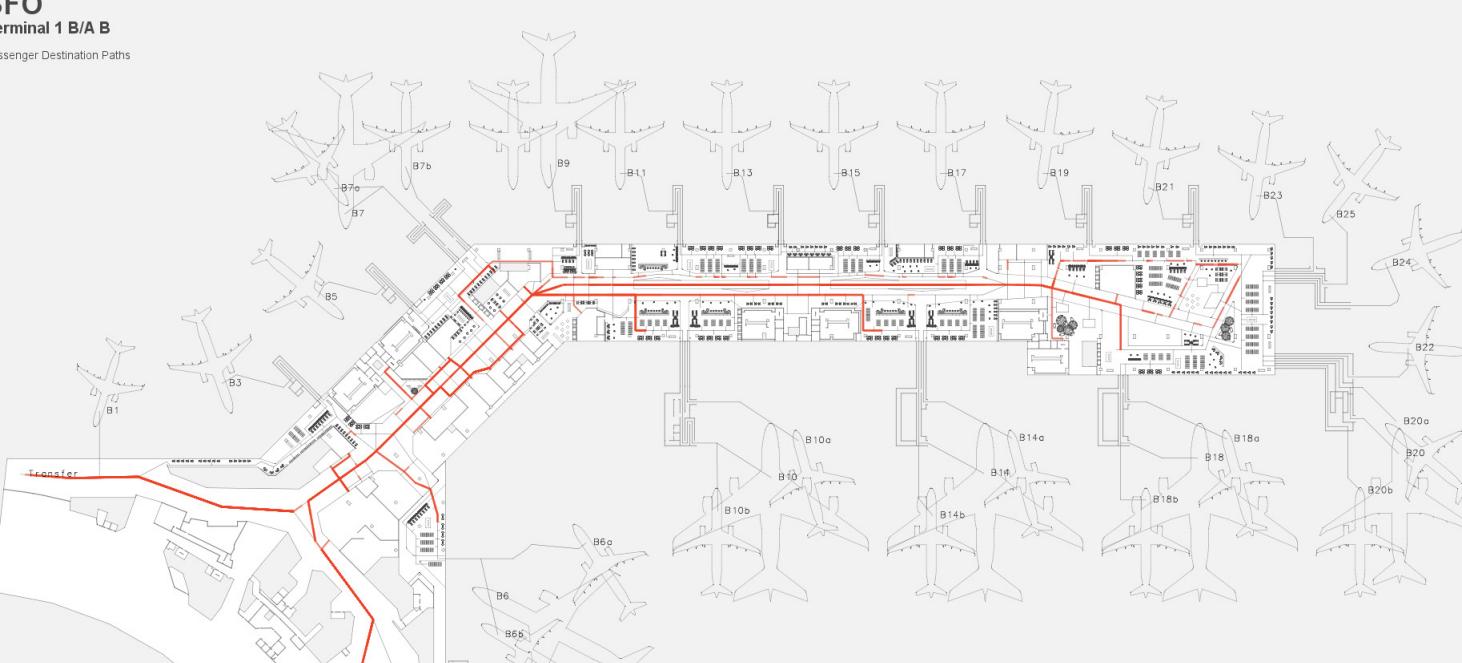
## PASSENGER BEHAVIOR

With a spatial graph representation of the scheme, and using the generated timing profiles, we can simulate more detailed behaviors for each passenger moving through the departure lounge. This can be done by combining definitions of passenger types with inherent spatial properties such as visibility and distance to the target in order to improve the decision making process.

**SFO**

Terminal 1 B/A B

Passenger Destination Paths



DESIGN SCHEME SPATIAL GRAPH AND PASSENGER DECISION PATHS

The image to the right is an example of a passenger journey flow chart. The individual journey is determined according to passenger type, generic behaviour, and spatial conditions. Diamond nodes represent individual decisions that the passenger can make. Round nodes represent potential outcomes of that decision (boolean yes | no), and rectangles represent action resulting from that decision. For each decision, an evaluation of the passenger profile and propensities is used to weight the best outcome.

**SFO**

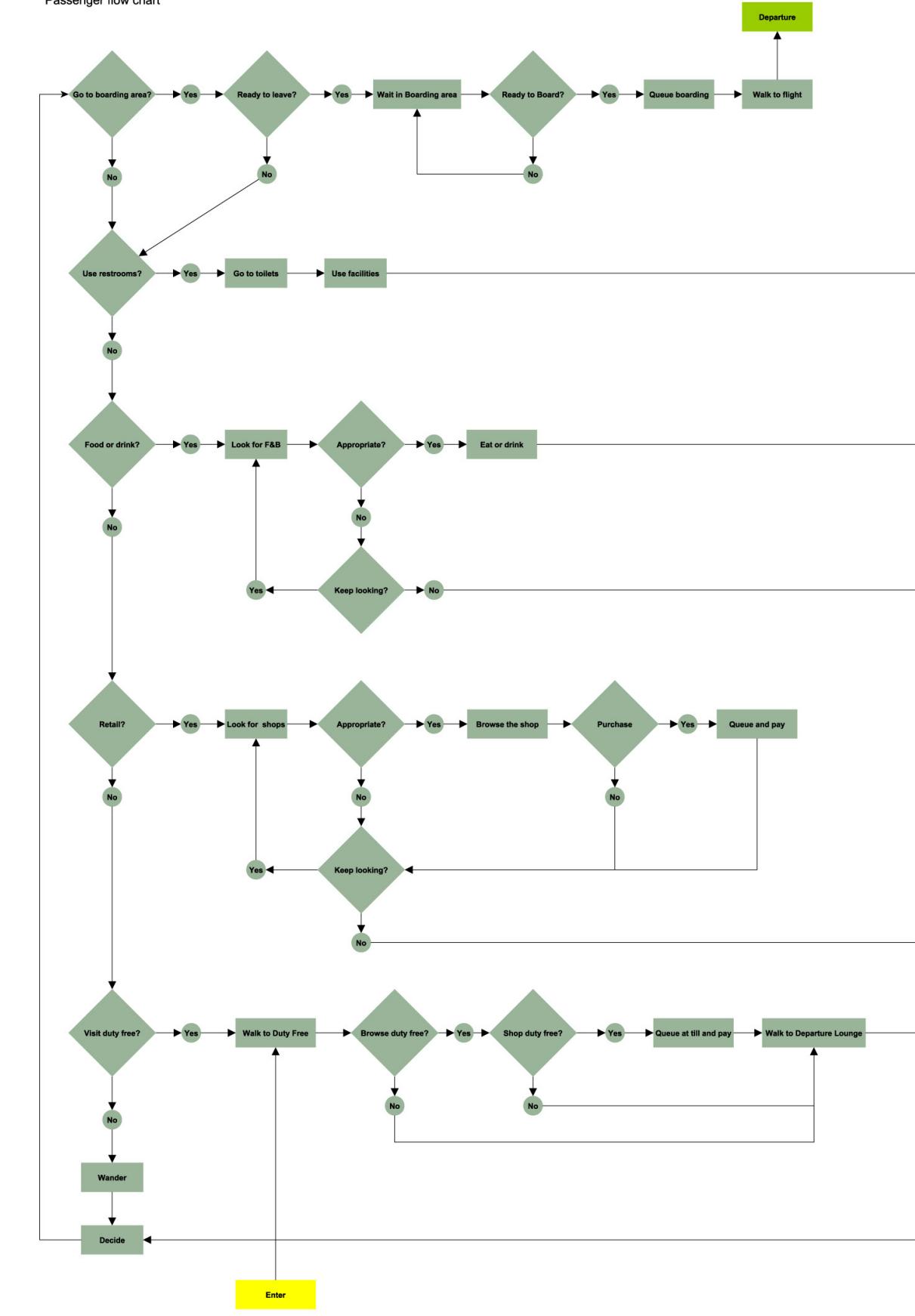
Terminal 1 B/A B

Visibility to Areas



DESIGN SCHEME VISIBILITY FROM GRAPH NODE LOCATIONS

Passenger flow chart



PASSENGER JOURNEY FLOW CHART

# PASSENGER SPATIAL SIMULATION

## PASSENGER MOVEMENT

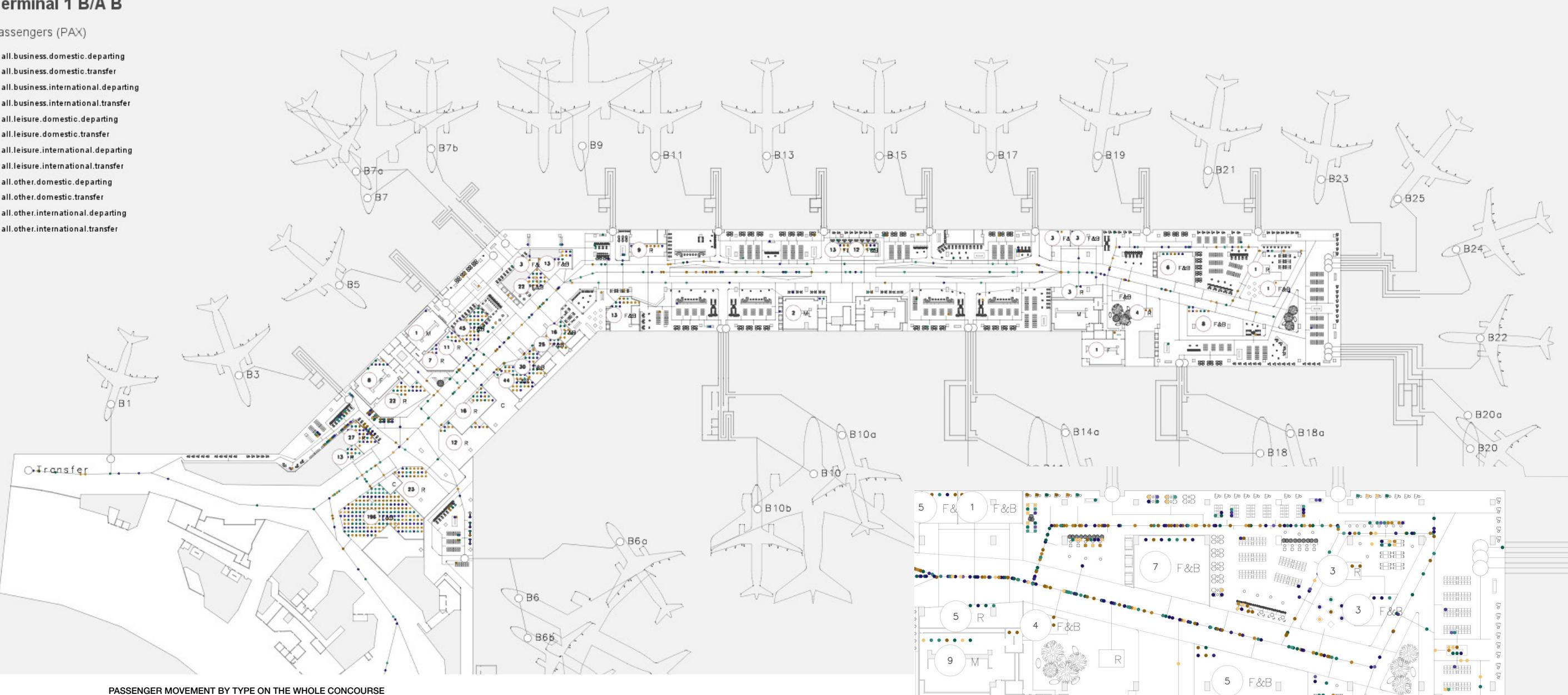
Passenger movement and spatial usage on the air-side of the design scheme can be visualized by passenger type and by retail type. Propensities of different passengers towards different retail/FnB/concessions allows for a visualization of possible occupation patterns for a given gate scheme/design day flight schedule.

**SFO**

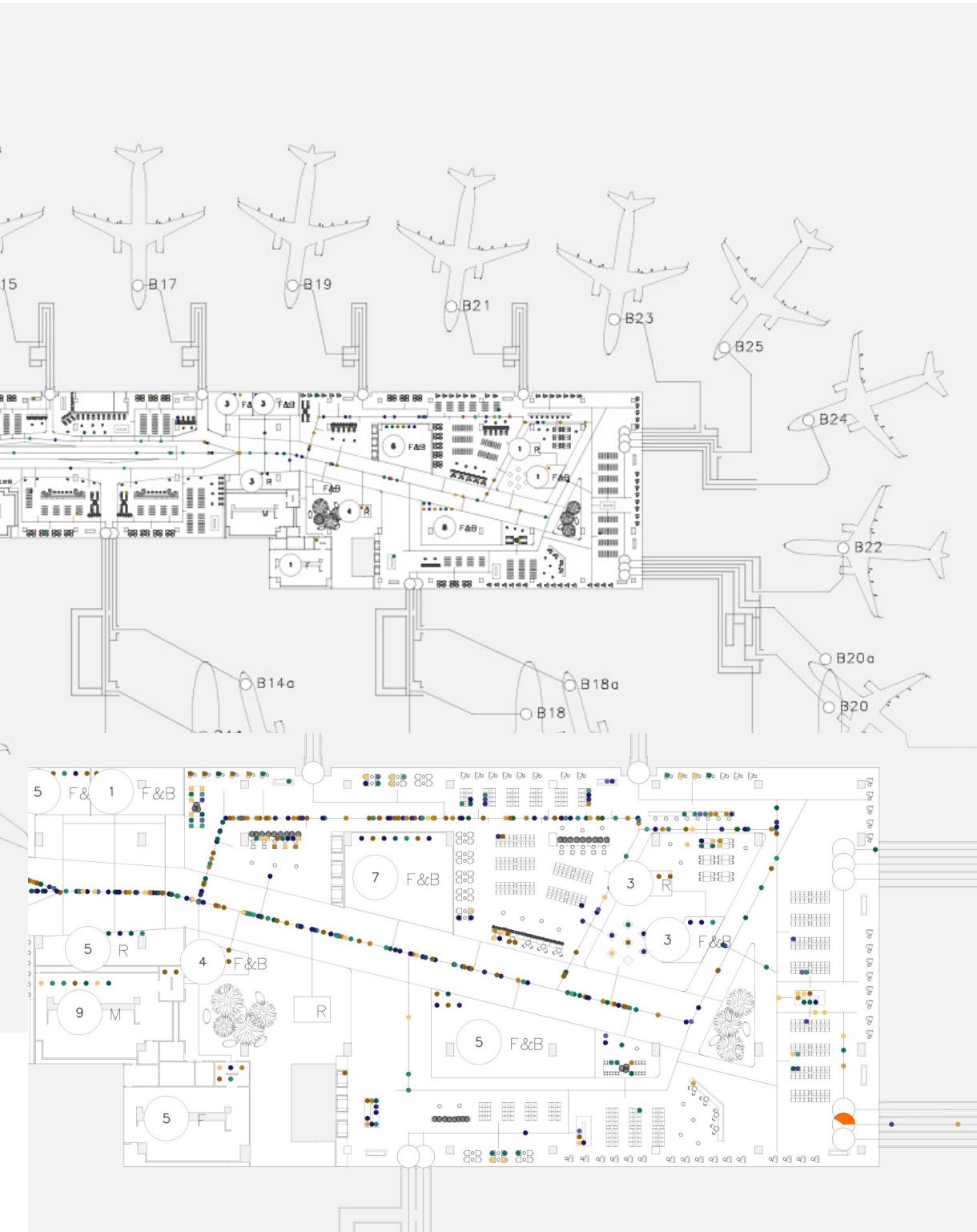
Terminal 1 B/A B

Passengers (PAX)

- all.business.domestic.departing
- all.business.domestic.transfer
- all.business.international.departing
- all.business.international.transfer
- all.leisure.domestic.departing
- all.leisure.domestic.transfer
- all.leisure.international.departing
- all.leisure.international.transfer
- all.other.domestic.departing
- all.other.domestic.transfer
- all.other.international.departing
- all.other.international.transfer



Hold rooms and seating areas have been integrated within the simulation in line with the design scheme, maximum allowable densities by LoS, and number of seats.



# PASSENGER SPATIAL SIMULATION

## PASSENGER DENSITY

SFO

Terminal 1 B/A B

Passenger Density (PAX/M<sup>2</sup>)

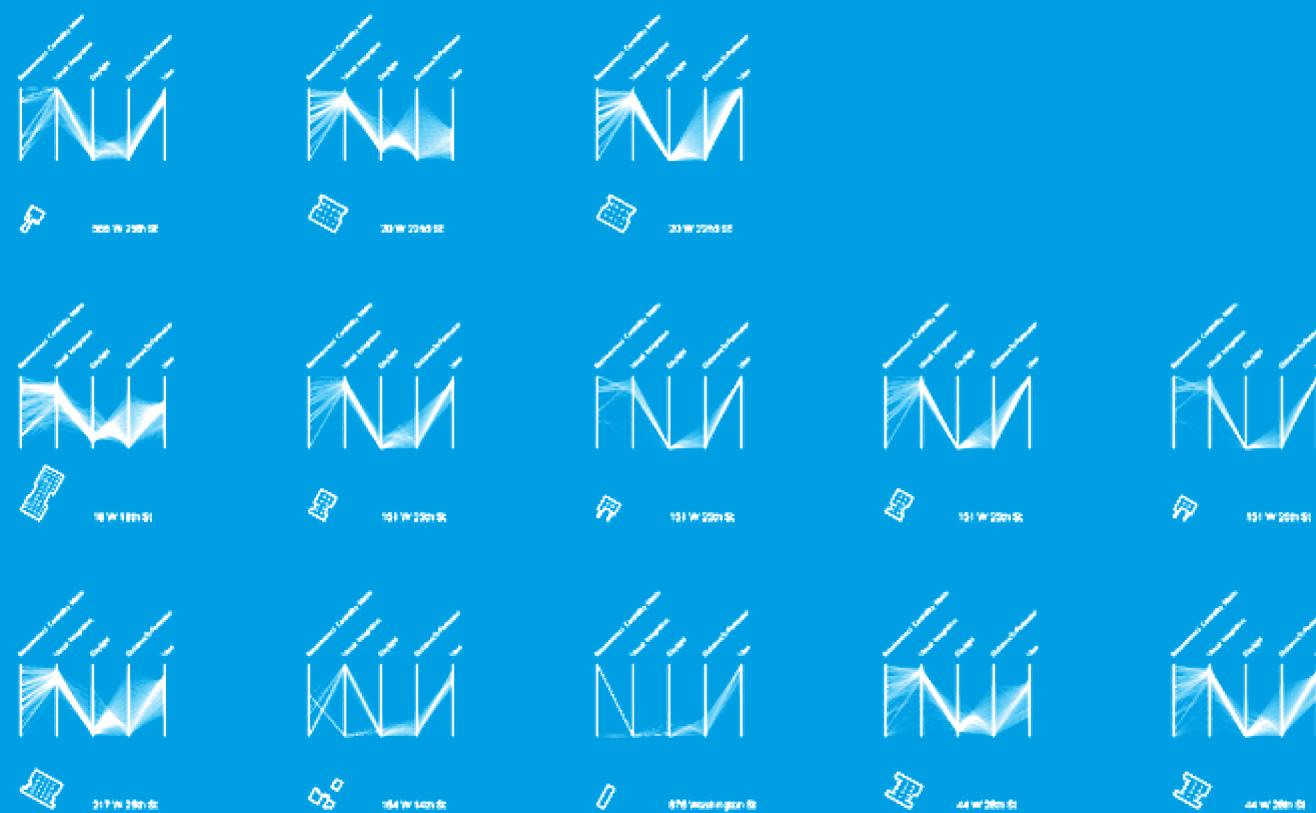
0.0 0.4



PASSENGER DENSITY BY PROGRAM ON THE END OF CONCOURSE

# 04

## Benchmarking



The passenger spatial model simulates occupational patterns and behaviors on the air-side of a given airport design scheme configuration.

Using the timing profiles for each passenger's overall airport journey events, and the specifications for each unique passenger type, the system outputs a spatial representation of the total occupation and usage of the design layout for:

- Seating configurations
- Retail/concessions/F&B
- Bathrooms
- Access/pathways
- Hold room occupancy/arrival rates
- Visibility/distances