

Customer Name :  
**PT. Maxima Daya Indonesia**

## Customer Service Report



Engineering &  
Industrial Supply

Date :  
**15.11.2019**

Date at Customer :  
**1 & 15 November 2019**

Engineer :  
**Sujiyanto & Buaman S.S.**

Reference : **MDI-GB/001/PO-AST/1019**  
Machine Name : **Winding HV-007**  
Brand :

Description : **Pengecekan dan Set Servo Controll**  
Type / Model :  
Serial No. :

### Uraian :

#### 1.11.2019 **Cek Servo Unit**

- Test run servo unit ; motor vibrasi tinggi (:kemungkinan disebabkan over speed)
- Cek Servo Controller : Fault **AL.006**
- Listrik padam perbaikan pending

#### 15.11.2019 **Servo Unit**

- Parametrisasi servo controller
- Test manual OK
- Test run auto ; - Servo unit tidak run
- pembacaan counting tidak jalan
- Adjust & setting encoder
- Test run Auto, OK
- Test produksi, OK



**Sujiyanto**