

Curriculum Vitae

Name: James Gangur
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Secondary Education

2010 – 2013: Completed Years 9-12 at Good Shepard Lutheran College

Vocational Education

2013: Completed Certificate III in Information Technology at CDU

2014 – 2016: Studied Computer Programming and Game Development
Includes C++, Python, Artwork and 3D Modelling

Employment History

2012 - 2014: Technician and Sales Manager at Ategra / Palmerston Computers

- Customer Service (assessing client's needs, providing products/services, resolving customer complaints/concerns, referring on to other services, negotiating prices)
- Stock Management (stock taking, ordering stock, sourcing stock, managing inventory system, liaising with distributors)
- Managing Job Queues (prioritising scheduled work, fast tracking jobs, monitoring job progress, quality assurance, task delegation)
- Writing job reports and archiving them for future reference
- Computer hardware and software issue diagnosis and troubleshooting
- Assembly of computers and related equipment
- Installation and configuration of software
- Recovery of lost or damaged data on faulty hardware
- Maintenance, repair and upgrades of existing equipment and installations
- Configuring networking equipment and advanced features/services
- Offering technical support on-site, over the phone and via email

2015: Stock Take at Cobham Aviation Services

- Itemising and collating stock in warehouse and office
- Documenting stock and reporting on requirements

Hobbies and Interests

- History of all kinds
- Economic and Political Studies
- Environmental and Social Activism
- Software Development
- Film and the Arts

Referees: Michael Parker – Business Owner at Ategra – 89 325 366

Please see my website for a showcase of some of my projects.