Jagraj Singh

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SKILLS

Programming Languages: Python (numpy, pandas, matplotlib, sympy)
Markup & Web: LaTeX, HTML, CSS
Languages: English & Punjabi
Analytics: Data Analytics, Mathematical Analysis

WORK EXPERIENCE

Product Advisor   May 2018 — Present
Microsoft | Redmond, WA
- Help individuals and businesses implement high value Microsoft technology solutions and services.
- Deliver Microsoft Windows and Microsoft Office suite tutorials to customers.
- Present a high level overview of programming to elementary school students.
- Diagnose, troubleshoot, and resolve common technical issues.

Freelance Python Developer   May 2018 — Present
Self-Employed
- Building projects to learn new technologies and master current skills in data science.

Sales Associate   August 2012 — May 2018
Nordstrom | Tukwila, WA
- Responsible for creating a positive customer experience and delivered stellar customer service with a friendly, professional attitude.
- Calmly worked under pressure in a fast-paced dynamic environment with many customers and competing priorities.
- Analyzed real times sales data to match demand, optimize sales, and maintain a high level of customer satisfaction.

PROJECTS

Cryptocurrency Lottery   2019 — Present
- Built an Ethereum Lottery program using Python, cryptographic libraries, and API components.

Closing Apéry's Constant   2018 — Present
- Solving a 375 year old problem in analytic number theory using linear algebra and Python.

EDUCATION

Bachelor of Arts in Communications   December 2017
University of Washington | Seattle, WA
- Coursework included advanced public speaking and telecommunications.
- Concentration and passion in mathematics.