

Jagraj Singh

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OBJECTIVE

Pursuing a data analyst position in the technology industry where I can make a real, positive impact on peoples' lives.

WORK EXPERIENCE

Product Advisor May 2018 — Present

Microsoft | Redmond, WA

- Main point of contact for businesses and customers seeking Microsoft technology solutions and services.
- Diagnose, troubleshoot, and resolve common technical issues in a collaborative environment.
- Maintain excellent computer skills as technology advances and evolves.
- Protect customer data using secure data collection procedures according to protocol.

Freelance Python Developer January 2018 — Present

Self-Employed

- Building projects to learn new technologies and master current skills in data science.

Sales Associate August 2012 — May 2018

Nordstrom | Tukwila, WA

- Completed customer transactions timely, completely, and accurately.
- Registered consented customers to the Nordstrom Rewards program.
- Returned and ticketed merchandise by tracking information in the product database.
- Calmly worked under pressure and prioritized multiple completing tasks in a dynamic environment.

PROJECTS

Cryptocurrency Lottery 2019 — Present

- Built an Ethereum Lottery program using Python, cryptographic libraries, and API components.

Closing Apéry's Constant 2018 — Present

- Solving a 375 year old problem in analytic number theory using linear algebra and Python.

EDUCATION

Bachelor of Arts Degree in Communications December 2017

University of Washington | Seattle, WA

- Concentration and passion in mathematics.

Associate of Arts Degree June 2014

Bellevue College | Bellevue, WA