

JAG SINGH

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EXPERIENCE

Product Advisor

May 2018 - Present

Microsoft | Bellevue, WA

- Deliver tours, workshops, and personal trainings to educate and inspire clients.
- Generate business leads to grow the sales pipeline and generate recurring revenue.
- Provide technical support by diagnosing, troubleshooting, and resolving common problems.
- Demonstrate Microsoft products and services to create new fans and drive excitement in store.

Sales Associate

Aug. 2012 - May 2018

Nordstrom | Tukwila, WA

- Created a positive client experience while handling multiple priorities.
- Analyzed real-time sales data and advised management on ways to optimize sales.
- Managed phone correspondence by directing calls, checking inventory, and fulfilling orders.

EDUCATION

Bachelor of Arts in Communication | University of Washington

2014 - 2017

- Coursework included advanced public speaking and a concentration in mathematics.

PROJECTS

Cryptocurrency Lottery

Built a text based lottery game to demonstrate the security of cryptocurrency private keys.

Skills: Python, Cryptographic Libraries, Blockchain APIs

Attacks on Apéry's Constant

Ongoing attempt at solving a 375 year old problem in pure mathematics.

Skills: Python, LaTeX, Mathematical Analysis, Technical Writing

SKILLS

Programming Languages: Python, R

Database Management: SQL

Markup & Web: LaTeX, HTML, CSS

Productivity: Microsoft Office 365, Apple iWork, Google G Suite

Languages: English, Punjabi