Jagraj Singh

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SKILLS

- Programming Languages: Python (2 years), SQL (1 year)
- Markup & Web: HTML, CSS, LaTeX
- Knowledge of advanced mathematics and basic statistics.
- Extensive experience with Microsoft Office and excellent Microsoft Excel skills.
- Languages: English (fluent), Punjabi (working proficiency)
- US Citizen

WORK EXPERIENCE

Freelance Data Scientist

January 2018 — Present

• Building projects to learn new technologies and master skills in data science and artificial intelligence.

Product Advisor May 2018 — Present

Microsoft | Redmond, WA

- Increase store revenue by opening business leads from transactions.
- Main point of contact for customers seeking Microsoft technology solutions and services.
- Diagnose, troubleshoot, and resolve common technical issues in a collaborative environment.
- Protect customer data using secure data collection procedures according to protocol.

Sales Associate

August 2012 — May 2018

Nordstrom | Tukwila, WA

- Increased average customer transaction value by opening Nordstrom Rewards accounts.
- Calmly worked under pressure and prioritized multiple completing tasks in a dynamic sales environment.

TECHNICAL EXPERIENCE

Cryptocurrency Lottery

2019 - Present

• Built an Ethereum Lottery program using Python, cryptographic libraries, and API components.

Closing Apéry's Constant

2018 — Present

• Solving a 375 year old problem in analytic number theory using linear algebra and Python.

EDUCATION

BA in Communications, University of Washington

2014 - 2017

· Concentration and passion in mathematics.