

# JAG SINGH

(206) 304-3009 | [jagrajs@icloud.com](mailto:jagrajs@icloud.com) | [LinkedIn](#) | [GitHub](#) | [jag.ai](#)

---

## ABOUT

Experienced retail sales professional transitioning into data science and artificial intelligence.

Currently pursuing an analyst role where I can apply my educational experience and analytical skills to be a great asset to your company.

Utilizing various online resources to expand skills in computer science and advanced mathematics to meet market demand.

## EXPERIENCE

### *Product Advisor*

*May 2018 - Present*

**Microsoft** | Bellevue, WA

- Demonstrate and sell Microsoft products and services to help customers achieve more.
- Generate business leads to increase store revenue.
- Diagnose, troubleshoot, and resolve common technical issues.
- Deliver workshops and personal trainings to educate and inspire clients.

### *Sales Associate*

*August 2012 - May 2018*

**Nordstrom** | Tukwila, WA

- Created a positive customer experience and delivered stellar customer service.
- Increased average customer transaction value by opening Nordstrom Rewards accounts.
- Analyzed real time sales data to focus resources and optimize sales.
- Deliver workshops and personal trainings to educate and inspire clients.

## EDUCATION

**Bachelor of Arts in Communication** | University of Washington

*2014 - 2017*

- Coursework included advanced public speaking and a concentration in mathematics.

## SKILLS

**Programming Languages:** Python (2 years), SQL (1 year)

**Tools:** NumPy, SymPy, SciPy, Pandas, Matplotlib, MATLAB, Octave

**Markup & Web:** LaTeX, HTML, CSS

**Productivity:** Microsoft Office 365 (Word, Excel, Powerpoint, OneNote, Outlook)

**Languages:** English (fluent), Punjabi (working proficiency)