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☰ If I configure multiple Duo policies, in which order are they enforced?

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TITLE

If I configure multiple Duo policies, in which order are they enforced?

ANSWER

In a situation where Global, Application, and Group policies are all in place and increasingly restrictive, the Group policy determines users' access.

For example, if you globally bypass two-factor authentication for users coming from an <u>Authorized Network (https://duo.com/docs/policy#authorized-networks)</u>, but only allow access after MFA to one specific cloud application if users are in a specific group, all users outside of that group will be denied access. Users in the specific access group would be required to complete MFA.

The interaction of policy in a scenario where they become increasingly restrictive from Global to Application to Group can be visualized as below. A good rule of thumb is that the most specific policy will apply.

When a user belongs to multiple groups with multiple group policies applied to each application, the group policy order is relevant. The user will match the first group policy listed in the application configuration for the groups to which they belong.

Also note: Unless a user is in bypass, if a policy configuration has no "deny access" results and any of the results are to prompt for

MFA, the user will have to authenticate even if another rule allows them access without MFA. If there are no deny or require MFA results and there is a result to allow access, the user will be allowed through.

Read more about Duo's Policy Engine, including guidelines, example scenarios, and more in the Duo Policy Guide. (https://help.duo.com/s/article/policy-guide)

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