# **CURRICULUM VITAE (DRAFT)**

NAME : DR. TEOH AI PING

NATIONALITY : MALAYSIA
GENDER : FEMALE

ADDRESS (OFFICE) PUSAT PENGAJIAN SISWAZAH

PERNIAGAAN

UNIVERSITI SAINS MALAYSIA,

11800 PULAU PINANG

**E-MAIL ADDRESS**: apteoh@usm.my



# RESEARCH AND PUBLICATION

#### 1.1 Research Grant

#### 1.1.1 Research Grant (as Principal Investigator)

(Project Title),(Sponsorship),(Total Grant),(Date/Duration)

- 1. Enterprise Risk Management (ERM) Implementation and Firm Performance of Public Listed Companies in Malaysia, USM (INSENTIF), RM5,000.00, 6/5/2011-5/5/2012
- 2. Enterprise Risk Management and Firm Performance: The Role of Quality of Internal Audit Function as Moderator, USM (JANGKA PENDEK), RM23,000.00, 1/6/2014-31/5/2016
- 3.\* Career Progression of Women Graduates of the CEMBA/CEMPA Programme, Commonwealth of Learning, Canada,0,
- 3.\* Enterprise Risk Management and Firm Performance: A Study on the Public Listed Companies (Main Market) in Malaysia (Application submitted), USM,0,

# 1.1.2 Research Grant (as Co-Researcher)

(Project Title),(Sponsorship),(Total Grant),(Project Leader),(Date/Duration)

- Laboraty Study On The Hot Stoveeffect And The Effective Use Of Background Music In Decision Making Under Uncertainty, USM (RU), RM98,266.00, Takemi Fujikawa , 15/8/2011-14/8/2013
- 2. The Impact of Organizational External Stakeholders' Care on Employees Commitment Towards Organization: A Study Among Multinational Corporations in Malaysia, USM (JANGKA PENDEK), RM29,900.00, Rajendran A/I Muthuveloo , 1/9/2014-30/11/2016

# 1.2 Research Publication

## **Citation Indexed Journal**

(Author),(Title of Article),(Name of Journal),(Year),(Volume),(Edition),(Number Of Pages)

- Teoh Ai Ping, A Comparative Study of Undergraduate and Postgraduate Studentsâ□□
   Interaction in the Web-based Learning Management Systems, Open Education Research, 2011, 17, 2, 8
- Ruben Pulenthiran, Rajendran Muthuveloo, Teoh Ai Ping, Fathyah Hashim, Goh Yen Nee, Risk Assessment in a Multinational Company (MNC) Operating in Vietnam: A Case Study Approach, Business Strategy Series, 2011, 13, , 8

- 3. Lim Yan Xin, T. Ramayah Pedro Soto Acosta, Simona Popa, & Teoh, A. P., Analyzing the use of the Web 2.0 for brand awareness and competitive advantage: An empirical study in the Malaysian hospitability industry, Information Systems Management (Taylor and Francis) (SSCI ISI Impact Factor 0.578) Accepted, 2013, , , 0
- 4. Muthuveloo, R., Pulenthiran, R. & Teoh, A. P., Risk Assessment in a Multinational Company Operating in Vietnam: A Case Study Approach, Business Strategy Series, 2013, , , 0
- Choi, S.L, Tan, O. K., Muthuveloo, R., Teoh, A. P., A Review on the Relationship between HRM Practices and Firmsâ□□ Performance, Australian Journal of Basic and Applied Sciences, 2013, , , 0
- 6. Muthuveloo, R. & Teoh, A. P., Achieving Business Sustainability via I-TOP Model, American Journal of Economics and Business Administration, 2013, , , 0
- 7. Muthuveloo, R., Basbous, OK., Teoh, A. P., SL Choi, Antecedents of Employees Engagement in the Manufacturing Sector in Penang, Malaysia, American Journal of Applied Sciences, 2013, , , 0
- 8. Muthuveloo, R., Santanasamy, D. and Teoh, A. P., Factors Influencing the Optimization of Organizational Sustainable Performance, American Based Research Journal, 2013, , , 0
- Teoh Ai Ping, Rajendran Muthuveloo, Lim Eng Kin, Predictors and Outcome of Business Intelligence Systems, Research Journal of Applied Sciences, Engineering and Technology, 2014, , , 14
- Janice Yan Xin, T. Ramayah, Pedro, Simono and Teoh Ai Ping, Analyzing the Use of Web
   for Brand Awareness and Competitive Advantage, Information Systems Management,
   , , 9
- 11. Rajendran Muthuveloo and Teoh Ai Ping, SWIM: Futuristic Framework for Strategic Management Process, American Journal of Applied Sciences, 2014, 11, 9, 11
- 12. Choi Sang Long, Tan Owee Kwang, Teoh Ai Ping, Rajendran Muthuveloo, Investigation on the Impact of Job Stressors on Nurses in Malaysia, Asian Social Science, 2014, , , 11
- 13. Rajendran Muthuveloo, Kanagaletchumy, Teoh Ai Ping, Impact of Leadership Styles on Employee Adaptability in Call Center, Asian Social Science, 2014, , , 11
- 14. Teoh, A P and Muthuveloo, R., The Impact of Enterprise Risk Management on Firm Performance: Evidence from Malaysia, Asian Social Science (SCOPUS), 2015, , , 11
- 15. Teoh, A P, Muthuveloo, R. and V. Shyamaladevi, Determinants of Enterprise Resource Planning Implementation Success for Small Medium Manufacturing Enterprises: Evidence from Malaysia, American Journal of Applied Sciences (SCOPUS), 2015, , , 10
- 16. Muthuveloo, R. Teoh, A P and S M Lai, The Impact of Organizational Stakeholdersâ□□ Care on Organizational Commitment: Evidence from Malaysia, Problems and Perspectives in Management (SCOPUS), 2015, , , 0
- 17. Teoh Ai Ping, Rajendran Muthuveloo, Lim Wei Ping, Factors Influencing Sustainable Information Technology Adoption Among Manufacturing Firms: Evidence from Malaysia, Advanced Science Letters (SCOPUS-indexed), 2016, , , 5

- 18. Pauline Hui Leng Ang, Ai Ping Teoh, Determinants of Cloud-based Information Systems Adoption Among Players in the Hospitality Industry in Malaysia, Advanced Science Letters (SCOPUS-indexed), 2016, , , 6
- 19. Rajendran Muthuveloo, Teoh Ai Ping, Vickneswary Devadas, The Impact of Online Recruitment on Applicant's Interest to Apply for Jobs Via Online, Advanced Science Letters (SCOPUS-indexed), 2016, , , 5
- 20. Chee Kheong Wong, Ramayah Thurasamy and Ai Ping Teoh, Benefits and Challenges of Cloud-Computing Adoption Among Public Listed Companies in Malaysia, Advanced Science Letters (SCOPUS-indexed), 2016, , , 5
- Teoh Ai Ping, Lee Kaih Yeang, Rajendran Muthuveloo, The Impact of Enterprise Risk Management, Strategic Agility and Quality of Internal Audit Function on Firm Performance, International Review of Management and Marketing (SCOPUS indexed), 2016, , , 17
- Rajendran Muthuveloo, Teoh Ai Ping, RACE: The Theory of Emergence for Strategic Entrepreneurship, International Review of Management and Marketing (SCOPUS-indexed), 2016, , , 9

#### **Refereed Proceeding**

(Author), (Year), (Title), (Publisher), (Name Of Proceeding), (Venue), (Number Of Pages)

- Teoh Ai Ping, 2011, Assuring the Quality of Online Teaching and Learning: The Case of Wawasan Open University, , Proceedings of the 25th Annual Conference of Asian Association of Open Universities, Penang, Malaysia, 0
- 2. Teoh Ai Ping, 2011, TOWARDS SUSTAINABLE COMPETITIVE ADVANTAGE: ENTERPRISE RISK MANAGEMENT FOR OPEN UNIVERSITIES, , Proceedings of the 2012 International Conference of Education, Research and Innovation, Madrid, Spain, 0
- 3. Teoh, A. P. & Muthuveloo, R., 2012, Implementation of Enterprise Risk Management among the Public Listed Companies: The Case in Malaysia, , International Proceedings of Economics Development and Research: Financial Management and Economics, Vol.43, pp. 215 â□□ 220 (ISSN: 2010-4626), Singapore, 6
- 4. Muthuveloo, R. & Teoh, A. P., 2012, Teaching and Learning of An Online MBA Course: Experience from Malaysia, , Proceedings of International Conference of Education, Research and Innovation, , 0
- 5. Keni, Muthuveloo, R., Lee, P.H. and Teoh, A. P, 2013, The Impact of Retirement Age on Organizational Commitment, , International Conference on Entrepreneurship and Business Management (ISBN: 978-602-18994-0-3), , 0
- 6. Keni, Muthuveloo, R., Teoh, A. P and AB Rahman, R., 2013, Turnover Intention Trends Among Commercial Banks in Penang, Malaysia, , Proceedings of International Conference on Entrepreneurship and Business Management (ISBN: 978-602-18994-0-3), , 0
- 7. Teoh, A. P. and Muthuveloo, R., 2013, The Impact of Enterprise Risk Management on Firm Performance: A Study on Public Listed Companies (Main Market) in Malaysia, , Proceedings of the International Conference on Innovation Challenges in Multidisciplinary Research & Practice (ISBN: 978-969-9347-15-3), , 0

- 8. Teoh, A. P., 2013, Business Intelligence Implementation Project: A Case Study of Medical Tourism in Healthcare Industry in Malaysia, , Proceedings of the International Conference on Innovation Challenges in Multidisciplinary Research & Practice (ISBN: 978-969-9347-15-3), , 0
- 9. Kaih Yeang Lee and Ai Ping Teoh, 2014, The Impact of Enterprise Risk Management, Quality of Board of Directors and Strategic Agility on Firm Performance, , Proceedings International Conference in Entrepreneurship and Business Management 2014, , 0
- Teoh Ai Ping, 2014, The Role of Strategic Agility on Enterprise Risk Management to Firm Performance, , Proceedings of International Conference of Entrepreneurship and Business Management, , 0
- 11. Teoh Ai Ping, 2014, Antecedents and Outcome of Business Intelligence Systems Implementation in Malaysia, , Prosiding SNTI 2014, , 0
- 12. Muthuveloo, R, Chue K W & Teoh, A P, 2015, Characteristics of SMEs and Determinants of Organizational Performance, , Proceedings of the International Conference of Entrepreneurship and Business Management 2015, , 0
- 13. Teoh, A P, Muthuveloo, R & Sim P B, 2015, Risk Management and SMEs Performance in Malaysia, , Proceedings of the International Conference of Entrepreneurship and Business Management 2015, , 0
- 14. Chue Kar Wen, Rajendran Muthuveloo, Teoh Ai Ping, 2016, The Effects of Heart Count on Employees' Perception on Separation, , Proceedings of International Conference on Interdisciplinary Academic Research and Innovation (ISBN: 978-969-9948-78-7), Indonesia, 10
- 15. Teoh Ai Ping, Rajendran Muthuveloo, 2016, Are Businesses Intelligent Enough to Ensure Volatility and Thrive On Competition? A Conceptual Framework on the Roles of Business Intelligence Use, Strategic Agility and Organizational Performance, , Proceeding of The 5th International Conference on Entrepreneurship and Business Management (ISBN: 978-979-9234-59-9), Taiwan, 5
- 16. Rajendran Muthuveloo, Teoh Ai Ping, 2016, The N-Factors for Strategic Entreprenuership, , Proceeding of The 5th International Conference on Entrepreneurship and Business Management (ISBN: 978-979-9234-59-9), Taiwan, 5

#### Article in Magazine

(Title),(Publisher),(Author),(Name of Journal),(Year)

- 1. Small and medium enterprises: the drivers of change, Penang Institute (Previously known as SERI), Lim Wei Seong and Teoh Ai Ping, Penang Economic Monthly, 2012
- 2. More and more malls in Penang, Penang Institute (Previously known as SERI), Lim Wei Seong, Teoh Ai Ping and Che Afandy Che Yusof, Penang Economic Monthly, 2012

# **Journal**

(Author),(Title of Article),(Name of Journal),(Year),(Volume),(Edition),(Number Of Pages)

- Teoh, A. P. & Muthuveloo, R. Ooi, H. H., The Adoption of Technology in Service Delivery: The Case of An Open University, International Journal of Innovation in Business, 2012, , , 16
- 2. Liew, T. K. Teoh, A. P., Assuring the Quality of Online Teaching and Learning: The Case of Wawasan Open University, AAOU Journal, 2012, , , 0

#### **Chapter In Research Book**

(Author), (Title of Article), (Name of Book), (Publisher), (Year), (Number Of Pages)

- Teoh Ai Ping, E-learning at the Workplace: The Case of a Manufacturing Firm in Malaysia, Trends and Issues in Distance Education: International Perspectives, USA: Information Age Publishing, USA: Information Age Publishing, 2012, 0
- Ng, Y. B., T. Ramayah, Teoh, A. P. and Lo, M., Intention to Use E-Government Websites among Universiti Sains Malaysia (USM) Students, E-Procurement Management for Successful Electronic Government Systems, USA: Information Science Reference. (IGI Global), 2012, 0
- 3. Ramoo, V., T. Ramayah, Lo, M. & Teoh, A. P., Electronic Tax Filing: Preliminary Evidence from a Developing Country, E-Procurement Management for Successful Electronic Government Systems., USA: Information Science Reference. (IGI Global), 2012, 0
- Ng, Y. B., T. Ramayah, Teoh, A. P. and Lo, M., Intention to Use E-Government Websites among Universiti Sains Malaysia (USM) Students, E-Procurement Management for Successful Electronic Government Systems. USA: Information Science Reference. (IGI Global), , 2013, 0
- Ramoo, V., T. Ramayah, Lo, M. & Teoh, A. P., Electronic Tax Filing: Preliminary Evidence from a Developing Country, E-Procurement Management for Successful Electronic Government Systems. USA: Information Science Reference. (IGI Global), , 2013, 0

#### 1.3 Publication Related to Teaching

# - No Record -

# 1.4 Other Publication

# Video/ Audio

(Authors), (Year), (Title), (Publisher), (Number Of Pages)

- 1. Muthuveloo, R and Teoh, A P, 2015, MOOC Malaysia 2015: Winning Corporate Strategy for Business Sustainability, , 0
- 2. Muthuveloo, R, Teoh, A P, Chan, S M, Leong, H Y, Ng, K Y, and Ooi H K, 2015, Case Study Videos for the Course: Winning Corporate Strategy for Business Sustainability Futuristic Sdn. Bhd., , 0
- 3. Teoh Ai Ping, Rajendran Muthuveloo, 2016, USM MOOCs: Winning Corporate Strategy for Business Sustainability Video: Why Strategy Fails, , 0
- 4. Teoh Ai Ping, Rajendran Muthuveloo, 2016, USM MOOCs: Winning Corporate Strategy for Business Sustainability Video: Examples of Vision, Mission, Tagline, , 0
- 5. Teoh Ai Ping, Rajendran Muthuveloo, 2016, USM MOOCs: Winning Corporate Strategy for Business Sustainability Video: Business Intelligence, , 0
- 6. Teoh Ai Ping, Rajendran Muthuveloo, 2016, USM MOOCs: Winning Corporate Strategy for Business Sustainability Video: Disruptive Innovation, , 0
- 7. Teoh Ai Ping, Rajendran Muthuveloo, 2016, USM MOOCs: Winning Corporate Strategy for Business Sustainability Video: Lessons Learned: Mission Accomplished for Lessons 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, , 0

# 1.5 Book

## Research Book

(Authors), (Year), (Title), (Publisher), (Number Of Pages)

 Teoh Ai Ping, 2016, Enterprise Risk Management and Firm Performance: The Role of Quality of Internal Audit Function As Moderator, Teoh Ai Ping, 155

# TEACHING AND SUPERVISION

#### 2.1 Graduate Teaching

(Course Title), (Semester), (Year), (Number of Lecturers), (Number of Students)

- 1. Mini MBA Harnessing Business Intelligence on Business Sustainability, , 2016, 0, 20
- 2. Service Systems Process and Development, 2, 2011, 1, 14
- 3. Business Intelligence for Service Excellence, 1, 2011, 1, 13
- 4. TECHNOLOGY AND INFORMATION MANAGEMENT, ADC603
- 5. INTERNAL AUDIT PRACTICE, ADE614
- 6. BUSINESS INTELLIGENCE FOR SERVICE EXCELLENCE, ADE 623
- 7. FINANCE AND ACCOUNTING FOR MANAGEMENT, ADW610
- 8. MANAGEMENT INFORMATION SYSTEM, ADW 616
- 9. MANAGEMENT PROJECT, ADW 622
- 10. TECHNOLOGY AND INFORMATION MANAGEMENT, AGC 603
- 11. INTERNAL AUDIT PRACTICE, AGE 614
- 12. BUSINESS INTELLIGENCE FOR SERVICE EXCELLENCE, AGE 623
- 13. INTERNAL AUDIT IN GOVERNANCE, RISK AND CONTROL, AGU670
- 14. INTERNAL AUDIT ENGAGEMENT, AGU671
- 15. MANAGEMENT INFORMATION SYSTEM, AGW616
- 16. SERVICE SYSTEM PROCESS AND DEVELOPMENT, AGW 654
- 17. BUSINESS INTELLIGENCE FOR SERVICE EXCELLENCE, AGW 660
- 18. CONSULTATION AND TRAINING, AGW727
- 19. MANAGING A BIOMEDICAL-BASED BUSINESS, TFM505

#### 2.2 Undergraduate Teaching

(Course Title),(Semester),(Year),(Number of Lecturers),(Number of Students)

# 2.3 Graduate Supervision

(Student Name),(Category),(Thesis Title),(Year Graduated)

- YUNI NUSTINI,PhD, Determinants of the Enterprise Resource Planning (ERP) Systems Post- Implementation Benefits in Indonesia: The Moderating Role of Systems Customization and User Resistance, 2015
- SASIKALA A/P SANKARAN,PhD, Organisational Independence Of Chief Audit Executive(CAE) Of The Bursa Malaysia Listed Companies And Its Influence On Performance Of Organisation, 2015
- MOHAMMAD RAHIMEE IBRAHIM, PhD, Impact on Usage of E-Learning against Profitability of an Organization, 2015
- 4. PAULINE ANG HUI LENG, PhD, Implication of Cloud Computing as IT Strategy towards Business Sustainability, 2015
- 5. GOH HSIAO YEE, PhD, Factors Affecting Continuance Adoption of E-Learning by Employees in Manufacturing Firms in Penang., 2015
- 6. PUTERI NUR LIANA BINTI MEGAT MOHD FOUZI, PhD, Risk based tax auditing, 2015
- 7. ONG ENG HONG,PhD, The Effect of Green Information System Between Technological, Organizational, Environmental and Business Sustainability In Malaysia, 2015
- 8. JAYA KUMAR A/L SHANMUGAM,PhD, The Effect of Internal Control, IT Governance and Ethical Awareness on SME's Performance. Malaysian Evidence, 2015

- 9. Tan Chong King, Master(Dissertation Course Work), The Effectiveness of Virtual Team: An Empirical Investigation,
- 10. Lim Yan Xin, Master(Dissertation Course Work), Factors Driving the Use of Web 2.0 in Branding Activities and Competitive Advantage: A Study of Hospitality Industry in Penang,
- 11. Goh Hsiao Yee, Master(Dissertation Course Work), Factors Affecting Adoption of Elearning By Instructors in Malaysian Higher Education Institutions,
- 12. Lim Wei Ping, Master(Dissertation Course Work), Factors Affecting Green Information Technology Adoption Among Manufacturing Firms in Malaysia, 2012
- Liu Shu Na, Master(Dissertation Course Work), Factors Affecting Mobile Learning Adoption in Beijing, China, 2012
- 14. Jesudass Thomas, Doctoral(Dissertation Mixed Mode), Lean Implementation Practices and Organisational Performance,
- 15. Chong Yoong Fang, Master(Dissertation Course Work), Factors Affecting Green Banking Adoption in Malaysia,
- 16. Ong Pei Fong, Master(Dissertation Course Work), Enterprise Risk Management and Firm Performance: The Influence of Contingent Factors,
- 17. Tan Chin Hooi, Master(Dissertation Course Work), Factors Affecting Enterprise Resource Planning Success and its Impact to Firm Performance,
- 18. Lok Wai Kuen, Master(Dissertation Course Work), Enterprise Risk Management Implementation in a Service Company in Singapore: A Case Study, 2014
- 19. Lim Eng Keat, Master(Dissertation Course Work), Factors Affecting Business Intelligence Adoption Among Manufacturing Firms in Penang, Malaysia, 2014
- 20. Ooi Huey Ying, Master(Dissertation Course Work), Predictors and Outcome of Internet Addiction: A Structural Equation Modeling Analysis , 2014
- 21. Ng Sock Ee, Master(Dissertation Course Work), Risk Management in Occupational Health and Safety in a Seaport in Indonesia, 2013
- 22. V.Syamaladevi, Master(Dissertation Course Work), Factors Affecting Enterprise Resource Planning Implementation Among SMEs, 2013
- 23. Chung Jun Hong, Master(Dissertation Course Work), Factors Affecting Consumer Acceptance of Goods and Services Tax (GST) Implementation in Malaysia, 2014
- 24. Frederick Tan, Master(Dissertation Course Work), Value Innovation and SMEs Performance in Malaysia, 2013
- 25. Jesudass Thomas, Doctoral(Dissertation Mixed Mode), Lean Implementation Among Contract Manufacturing Firms in Malaysia, 2013
- 26. Chong Voon Chinn, Master(Dissertation Course Work), Antecedents and Outcome of Strategic Agility Among Public Listed Companies, 2014
- 27. Yogeswary Mayar Krishnan, Master(Dissertation Course Work), Factors Affecting Cloud Computing Adopting Among SMEs in Malaysia, 2014
- Lim Yan Hua, Master(Dissertation Course Work), Social Media Adoption in Malaysia, 2014
- 29. Ching Kai Hsien, Master(Dissertation Course Work), Strategic Agility and Firm Performance in Malaysia, 2015
- 30. Lee Kaih Yeang, Master(Dissertation Course Work), Enterprise Risk Management Among Public Listed Companies in Malaysia, 2015
- 31. Sim Poo Beng, Master(Dissertation Course Work), Factors Affecting SMEs Performance in Malaysia, 2015
- 32. Vijayan Venggadasallam (AEU), Ph.D(Thesis Research), Mobile Commerce,
- 33. Wong Chee Kheong, Doctoral(Dissertation Mixed Mode), Antecedents and Outcome of Cloud Computing Adoption,
- 34. Lu Shuqian, Master(Dissertation Course Work), Enterprise Risk Management Among Manufacturing Firms in Suzhou China, 2015
- 35. Chen Keng Kit, Master(Dissertation Course Work), The Impact of Business Intelligence on Organizational Performance, 2015
- 36. Cho Ching Liang, Master(Dissertation Course Work), The Impact of Enterprise IT Risk Management to Firm Performance, 2015
- 37. Ameetnash Kertara Ram, Master(Dissertation Course Work), The Impact of Green IT on Firm Performance, 2015

- 38. Lim Junn Hwa, Master(Dissertation Course Work), Determinants of IOT Adoption in Malaysia, 2016
- 39. Loong Shih Peng, Master(Dissertation Course Work), A Case Study of Enterprise Risk Management Implementation in a Construction Firm in Malaysia, 2016
- 40. Khor Xin Yun, Master(Dissertation Course Work), Determinants of E-Health Adoption, 2016
- 41. Lai Hoi Sim, Master(Dissertation Course Work), A Case Study of Enterprise Information Systems in a Stockbroking Firm in Malaysia, 2016
- 42. Low Pei Imm, Master(Dissertation Course Work), Determinants of Adoption of Mobile Technology and Business Tool, 2016
- 43. Raamesh Krishnan, Master(Dissertation Course Work), Determinants of Cloud Computing Adoption in Malaysia,
- 44. Lim Yen Yong, Master(Dissertation Course Work), Determinants of Acceptance of Using JomPay Among Malaysians,
- 45. Tan Keat Hooi, Master(Dissertation Course Work), A Case Study of Enterprise Information Systems Adoption in an MNC,
- 46. Foong Yew Fai, Master(Dissertation Course Work), A Case Study of Enterprise Resource Planning Systems Implementation in a manufacturing company,
- 47. Sujata Muniandy, Master(Dissertation Course Work), Determinants of E-waste Recycling Behaviour, 2015
- 48. Lok Wai Hong, Master(Dissertation Course Work), Determinants of E-learning At the Workplace, 2015
- 49. Chong Pei Wen, Master(Dissertation Course Work), Antecedents and Outcome of Internet of Things Adoption in Environmental Monitoring Systems in Malaysia, 2017
- 50. Au Yong Chee Hao, Master(Dissertation Course Work), Determinants of Business Intelligence Solution Acceptance Among Engineers in MNCs in Malaysia, 2017
- 51. Raamesh Krishnan, Master(Dissertation Course Work), Determinants of Cloud Computing Adoption Among Manufacturing Firms in Malaysia, 2017
- 52. Lim Yen Yong, Master(Dissertation Course Work), Factors Influencing Continuance Intention of E-Learning Usage At the Workplace: Evidence From the Banking Industry in Malaysia, 2017
- 53. Tan Keat Hooi, Master(Dissertation Course Work), SalesForce Database Management Systems in Tele-Audiology Hearing Aid Retailer in Malaysia: A Case Study of Hearing Experts in Malaysia, 2016
- 54. Foong Yew Fai, Master(Dissertation Course Work), Transforming the Enterprise via Enterprise Resource Planning (ERP) system: A Case Study of Latexx Partner Berhad in Malaysia., 2016
- 55. Tham Chyi Fang, Master(Dissertation Course Work), Electronic Data Interchange in Accounts Payable in Jabil Sdn Bhd,
- 56. Koay Teng Kie, Master(Dissertation Course Work), Technology Adoption in Shared Services Industry in Malaysia,
- 57. Gan Wee Leong, Master(Dissertation Course Work), A Study of the Significance of Value Propositions in Business Value Creation through Adoption of IoT on Smart City Application,
- 58. Lee Lay Queen, Master(Dissertation Course Work), Factors Affecting Consumer Acceptance of Internet of Things at Home in Malaysia,
- 59. Ang Chin Leong, Master(Dissertation Course Work), A Case Study on Critical Success Factors for Business Sustainability of Dell Configuration Services,
- 60. Ooi Chee Kheong, Doctoral(Dissertation Mixed Mode), Factors Influencing Cloud Computing Adoption Among Public Listed Companies in Malaysia, 2017

## 2.4 Undergraduate Supervision

(Student Name), (Year Graduated), (Thesis/Project Title)

# 2.5 Professional Service

(Category), (Description), (Place/location), (Frequency), (Year)

# PAPERWORK PRESENTATION

(Title),(Venue),(Duration),(Level)

- 1. Assuring the Quality of Online Teaching and Learning: The Case of Wawasan Open University, Penang, Malaysia, 28/9/2011- 30/9/2011, International
- 2. TOWARDS SUSTAINABLE COMPETITIVE ADVANTAGE: ENTERPRISE RISK MANAGEMENT FOR OPEN UNIVERSITIES, Madrid, Spain, 14/11/2011- 16/11/2011, International
- 3. Implementation of Enterprise Risk Management among the Public Listed Companies: The Case in Malaysia, Singapore, 23/7/2012- 24/7/2012, International
- 4. The Adoption of Technology in Service Delivery: The Case of An Open University, London, 22/11/2012- 24/11/2012, International
- 5. Development of an Assessment Tool to Measure the Prior Experiential Learning of Adult Learners: The Case of Wawasan Open University, Japan, 16/10/2012-18/10/2012, International
- 6. The Impact of Enterprise Risk Management on Firm Performance: A Study on Public Listed Companies (Main Market) in Malaysia, , 13/12/2013- 14/12/2013, International
- 7. Business Intelligence Implementation Project: A Case Study of Medical Tourism in Healthcare Industry in Malaysia, , 13/12/2013- 14/12/2013, International
- 8. Capacity Building of Master Tutor in E-Tutoring Skills and Learner Support, , 3/6/2013-7/6/2013, International
- Conducting Training Needs Analysis and Effective Training, , 25/11/2013-25/11/2013, International
- 10. Competitive Intelligence, , 21/1/2013- 21/1/2013, International
- <sup>11</sup>· Enhancing Competitiveness of Postgraduate Business Education in Asia, , 4/11/2013- 4/11/2013, International
- 12. The Impact of Enterprise Risk Management, Quality of Board of Directors and Strategic Agility on Firm Performance Among Public Listed Companies in Malaysia, Malaysia, 6/11/2014-7/11/2014, International
- <sup>13</sup> The Role of Strategic Agility on Enterprise Risk Management to Firm Performance: A Case Study on Public Listed Companies in Malaysia, Malaysia, 6/11/2014- 7/11/2014. International
- 14. Antecedents and Outcome of Business Intelligence System Implementation in Malaysia: A Perspective of the Manufacturing Industry, Jakarta, Indonesia, 13/12/2014- 13/12/2014, International
- <sup>15.</sup> The Implementation of Enterprise Risk Management: Experience from Malaysia, China, 14/5/2014- 14/5/2014, International
- 16. Effective Learners Support for Online Postgraduate Education, Seoul, South Korea, 1/10/2014- 1/10/2014, International
- <sup>17</sup>· Quality Assurance Framework for Online Postgraduate Education, Seoul, South Korea, 21/10/2014- 21/10/2014, International
- <sup>18.</sup> IT Risk Management Among SMEs in Malaysia, Bangkok Thailand, 5/11/2015-6/11/2015, International

- 19. Characteristics of SMEs and Determinants of Organizational Performance, Bangkok Thailand, 5/11/2015- 6/11/2015, International
- 20. Are Businesses Intelligent Enough To Endure Volatility and Thrive on Competition? A Conceptual Framework on the Roles of Business Intelligence Use, Strategic Agility and Organizational Performance, Taiwan, 17/11/2016-18/11/2016, International
- <sup>21</sup> Factors Influencing Sustainable Information Technology Adoption Among Manufacturing Firms: Evidence from Malaysia, Malaysia, 21/11/2016-23/11/2016, International
- <sup>22.</sup> Determinants of Cloud-based Information Systems Adoption Among Players in the Hospitality Industry in Malaysia, Malaysia, 21/11/2016- 23/11/2016, International
- 23. Benefits and Challenges of Cloud Computing Adoption Among Public Listed Companies in Malaysia, Malaysia, 4/10/2016- 6/10/2016, International
- 24. Enterprise Risk Management and Firm Performance, Indonesia, -, International
- 25. The Impact of Business Intelligence on Firm Performance, Indonesia, 14/12/2016- 18/12/2016, International

# ACADEMIC RECOGNITION AND LEADERSHIP

#### **Academic Awards**

(Name of Award), (Awarding Institution), (Year), (Level)

- 1. Best Paper Award, Asian Association of Open Universities, 2011, International
- 2. Best Paper Award (Gold), Asian Association of Open Universities, 2012, International
- 3. Best Paper Presentation Paper Title: The Impact of Enterprise Risk Management on Firm Performance: A Study on Public Listed Companies (Main Market) in Malaysia, International Conference on Innovation Challenges in Multidisciplinary Research, 2013, International
- 4. Best Paper Presentation Paper Title:Business Intelligence Implementation Project: A Case Study of Medical Tourism in Healthcare Industry in Malaysia, International Conference on Innovation Challenges in Multidisciplinary Research, 2013, International
- 5. Anugerah Perkhidmatan Cemerlang, USM, 2015, University

# **Invited Speaker**

(Title),(Event),(Organiser),(Organiser),(Year),(Level)

- Readiness to Adopt Mobile Delivery of Service: A Framework for Comparative Study of Education Institutions in Malaysia and China, Visiting Professor to Beijing Normal University, Research Center for Distance Education, Beijing Normal University, 2011, International
- Invited Speaker for CIMA Case Study Workshop, CIMA Case Study Workshop, CIMA, 2012, International
- Invited Speaker, International Seminar, Universitas Internasional Batam, 2013, International
- 4. Invited Speaker, Workshop, Tarumanagara University, Jakarta, 2013, International
- Invited Speaker, Invited Speaker and visiting lecturer, Beijing Normal University, 2013, International
- 6. Invited Speaker, Workshop, Commonwealth of Learning, Canada, 2013, International
- 7. Invited Speaker, International Conference in Entrepreneurship and Business Management, International Conference in Entrepreneurship and Business Management, Universitas Tarumanagara Jakarta Indonesia, 2014, International

- Invited Speaker, Seminar, Peking University HSBC Business School, Seminar, Peking University HSBC Business School, Peking University HSBC Business School, 2014, International
- 9. Invited Speaker, Seminar, Korea National Open University, Seminar, Korea National Open University, Korea National Open University, 2014, International
- Invited Speaker, Seminar, Hanyang University, Seminar, Hanyang University, Hanyang University, 2014, International
- 11. Invited Speaker, International Conference in Entrepreneurship and Business Management, Universitas Tarumanagara, 2015, International
- 12. Invited Speaker, International Conference on Entrepreneurship and Business Management, International Conference on Entrepreneurship and Business Management, 2016, International
- Invited Guest Lecturer, BINUS University, School of Information Systems, 2016, International

# **Member in Professional / Academic Associations**

(Organisation), (Membership), (Year), (Level)

- International Association of Computer Science and Information Technology, Members, 2011, International
- 2. IEEE, Members, 2011, International
- 3. Malaysian Institute of Accountants, Members, 2011, National
- 4. Malaysian Institute of Management, Members, 2011, National
- 5. International Economics Development Research Center, Members, 2011, International
- 6. IEEE, Members, 2011, International
- 7. Malaysian Institute of Accountants, Members, 2012, National
- 8. Malaysian Institute of Management, Members, 2012, National
- International Association of Computer Science and Information Technology, Members, 2012, International
- 10. Malaysian Institute of Accountants, Members, 2013, National
- 11. Malaysian Institute of Management, Members, 2013, National
- 12. International Economics Development Research Center, Members, 2013, International
- 13. International Association of Computer Science and Information Technology, Members, 2013, International
- 14. The Institute of Internal Auditors Malaysia, Members, 2014, National
- 15., Members, 2014, National
- 16. , , 2014, National
- 17., , 2014, International
- 18., Members, 2014, International
- 19. The Risk Management Society, Inc., Members, 2015, International
- 20. Malaysian Institute of Accountants, Members, 2015, National
- 21. The Institute of Internal Auditors Malaysia, Members, 2015, National
- 22. Malaysian Institute of Management, Members, 2015, National
- 23. Risks And Insurance Management Society Inc., Members, 2016, International
- 24. IEEE, Members, 2016, International
- 25. Institute of Internal Auditors Malaysia, Members, 2016, National
- 26. Malaysian Institute of Accounts, Members, 2016, National
- 27. Malaysian Institute of Management, Members, 2016, National

# Reviewing Articles in Academic Journals / Assessor of Working Papers / Reviewing Books

(Title of Journal), (Name of Journal), (Editor), (Year)

- 1. Investigation of the Interface Design of Cross-Cultural Websites Via the Usability Testing of Multi-Language Websites and the Preferences of Taiwanese and American, British Journal of Educational Technology, Nick Rushby, 2011
- 2. How Does Group Identification Format Knowledge Sharing Behavior, 9th Asian Academy of Management Conference, Asian Academy of Management Editorial Board, 2011
- 3. The Educational Mission of Electronic School Bag in Building Knowledge Systems of Individual Students (In Chinese: ç□µå□书å□□ç□□æ□□è□²ä½ċå□½ï¼□ æ□□建å¦ç□□ä¸aä⁰°ç□¥è□□ç³»ç»□), Open Education Research (ISSN 1007-2179), Open Education Research, 2011
- 4. An Educational Data Mining Model for Online Teaching and Learning, British Journal of Educational Technology, Nick Rushby, 2011
- How to Select Best Possible Software Tools in Software Organizations: A preliminary stride to ameliorate Software Quality Process, International Journal of Innovation, Management and Technology, Dr. Venkatesh Mahadevan, 2011
- The Role of Change Agent as Mediator in the Relationship Between HR Competencies and Organizational Performance, Employee Relations (ISSN: 0142-5455), Prof. Dennis Nickson, 2011
- CRM Implementation: A Descriptive Study of the Service Industry in Pakistan, World Applied Science Journal, , 2012
- 8. Information and CommunicationsTechnology (ICT) as a learning tool in Primary Schools in Penang, UAIC2012 International Conference, , 2012
- 9. Fatalities in Nigerian Construction Industry A Case of Poor Safety Culture, British Journal of Economics Management and Trade, , 2013
- Staffing Contingent Workers in 2020, Comprehensive Journal of Management and Business Studies, , 2013
- 11. E-learning and challenges of the digital age for Library services, Basic Research Journal of Library and Information Science, , 2013
- 12. The Perceived Impact of Lean Practices on Business Performance, AAM International Conference 2013, , 2013
- 13. Exploring the Role of Waiting Time as Mediator in the Relationship Between Service Quality and Customer Satisfaction, AAM International Conference 2013, , 2013
- 14. User-centric Gesture Development in TV Viewing Environment, Computers in Human Behaviour, , 2013
- 15. Understanding Player Behaviour in Online Games, Computers in Human Behaviour, , 2013
- 16. Entrepreneurship of Marketing Techniques in Library Products and Services, Educational Research, , 2013
- 17. Program Committee Reviewer, 2014 International Conference on Computer, Communication and Control Technology, , 2014
- 18. Program Committee Reviewer, International Conference on Information and Communication Technology 2014, , 2014
- 19. Program Committee Reviewer, International Conference on Mechatronics and Robotics Engineering, , 2014
- 20. Strategic Framework for Managing Forces of Continuity and Change in Innovation and Risk Management, Business Process Management Journal, , 2014
- 21. Students and Faculty Perception of Quality of Online Learning Experience, Educational Journal, , 2014
- 22. Program Committee Reviewer, IBIMA Conference, , 2014
- 23. Correlation Implementation of Housekeeping and Individual Factors with Prevention Effort, Journal of Global Ecology, , 2014
- 24. The Relationship between Privatization and Occupational Safety Health, Journal of Scientific Research and Reports, , 2014
- 25. Logistic Regression Model and Its Application to the Direct Entry Admission Decision, British Journal of Applied Science and Technology, , 2014
- 26. A Parametric Approach Using Z-Test for Comparing PLS, British Journal of Applied Science and Technology, , 2014
- 27. Political openness, firm size and SME growth propensity: Empirical evidence from transition economies , AMRC2015, , 2014
- 28. UNCERTAINTY IN THE MARKET AND ITS IMPACT ON ORGANIZATION, AMRC2015, , 2014

- 29. EVOLUTION OF GOVERNANCE STRUCTURE IN SOCIAL VENTURE NETWORKS, AMRC2015, , 2014
- 30. Intergenerational Effects of Diffusion on CDMA and WCDMA Technologies under Direct Network Externalities, AMRC2015, , 2014
- 31. AN EMPIRICAL ANALYSIS OF TURNAROUND STRATEGIES FOR EMERGING ECONOMIES: EVIDENCE FROM INDIAN SOFTWARE FIRMS, AMRC2015, , 2014
- 32. AN EMPIRICAL ANALYSIS OF PORTFOLIO BALANCING, AMRC2015, , 2014
- 33. The Zach Start Model for Building Managerial Performance, International Conference on Entrepreneurship and Business Management, , 2015
- 34. Application of Elaboration Likelihood Model on Batik Advertising, International Conference on Entrepreneurship and Business Management, , 2015
- 35. Role of Entrepreneurship in Economic Transformation in Village, International Conference on Entrepreneurship and Business Management, , 2015
- Influence of Intellectual Capital, Board Size, Capital Structure and Firm Size to Financial Performance, International Conference on Entrepreneurship and Business Management, 2015
- 37. Talent Management for Green Human Resource Management, Conference on Green Human Resource Management, , 2015
- 38. Impact of E-Commerce Strategies on Utilization of E-Commerce, International Journal of Business Innovation and Research, , 2015
- 39. Budgetary Participation as an Antecedent to Innovation, Asian Academy of Management Journal of Accounting and Finance, , 2015
- 40. Reviewer, 11th Asian Academy of Management International Conference 2015, , 2015
- 41. Third Party Logistics Strategic Orientation Towards Reverse Logistics, International Journal of Management Practice, , 2015
- 42. Reviewer, Asian Association of Open Universities Conference 2015, , 2015
- 43. Reviewer, Journal of Administrative and Business Studies, , 2015
- 44. Migrating Learning Management Systems: A Case of Large Public University, The International Review of Research in Open and Distributed Learning, , 2015
- 45. Linking Balanced Scorecard to Organizational Shareholders Expectations, American Journal of Economics and Business Administration, , 2015
- 46. the Influence of Culture and Beliefs on the Family Firm in Asia and the UK, Journal of Global Economics, Management and Business Research, , 2015
- A Critical Analysis of Supply Chain Risk Management Content, Business Process Management Journal, , 2015
- 48. Mapping the Research Front of Supply Chain Risk Management, Business Process Management Journal, , 2015
- Reviewer, International Conference on Entrepreneurship and Business Management, ,
   2016
- 50. Reviewer, AAM Journal of Accounting and Finance, , 2016
- 51. Reviewer, Jurnal Pengurusan, , 2016

# **Board of Director/Board of Trustees**

(Title),(Event),(Organiser),(Year),(Level)

- Session Chair, International Conference on Innovation Challenges in Multidisciplinary Research and Practice, International Conference on Innovation Challenges in Multidisciplinary Research and Practice, 2013, International
- 2. Conference Program Chair, 2013 International Conference on Innovation and Information Management, IACSIT, 2013, International
- 3. Session Chair, International Conference in Entrepreneurship and Business Management, International Conference in Entrepreneurship and Business Management, Universitas Tarumanagara Jakarta Indonesia, 2014, International
- 4. Chairman, DBA Viva-voce, DBA Viva-voce, GSB USM, 2014, University
- 5. Chairperson, 4th Asian Management Research and Case Conference 2015, 4th Asian Management Research and Case Conference 2015, GSB USM, 2015, University
- Chairman, Findings Viva Voce, AGW729 Dissertation and Viva Voce, GSB USM, 2015, University

- 7. Chairman, Final Viva Voce, AGW729, GSB USM, 2015, University
- 8. Chairman and Reviewer, Innovation and Operation Cluster, 8th Business Seminar, GSB USM, 2015, University
- 9. Chairman, Conceptual Paper Presentation, , GSB USM, 2015, University
- Session Chair, International Conference on Entrepreneurship and Business Management, International Conference on Entrepreneurship and Business Management, 2016, International

#### **Assessor**

(Activity), (Organisation), (Role), (From)-(Until), (Level)

- 1. External Moderator, INTI International College, , 2013, -, , International
- 2. External Assessor, 2013 CIMA Global Business Challenge, , 2013, -, , International
- 3. Book Chapter Assessor, UTM, , 2014, -, , International
- 4. CIMA Global Business Challenge, , 2014, -, , International
- 5. CIMA Global Business Challenge 2015, , 2015, -, , International
- 6. External Moderator INTI (Laureate International Universities), , 2015, -, , International
- 7. External Examiner for Diploma in Enterprise Resource Planning Program DRB-HICOM University of Automotive Malaysia, , 2015, -, , National
- 8. External Examiner BINUS University: Reviewing Curriculum in School of Information Systems and ISY6256 Information Systems Project Management Subjects, , 2016, -, , International
- External Moderator for Accounting subjects Inti International College KL, , 2016, -, , National
- 10. External Examiner for Diploma in Enterprise Resource Planning HICOM University College Sdn Bhd, , 2016, -, , National
- 11. Scientific Committee, , 2016, -, , International
- 12. Technical Committee IEEE International Conference on Cloud Computing and Big Data Analysis 2016, , 2016, -, , International
- 13. Technical Committee International Conference on Information and Knowledge Management, , 2016, -, , International
- 14. Scientific Committee Iran-Malaysian International Conference on Management and Dynamic Economies, , 2016, -, , International
- 15. Technical Committee International Conference on Industrial Technology and Management, , 2016, -, , International

# **Keynote Speaker**

 Keynote Speaker, Seminar Teknologi Informasi, Universitas Tarumanagara Jakarta Indonesia, 2014, International

# **Editorial Board**

(Title),(Jurnal),(Year),(Level)

- Program Committee, Program Committee, Seminar Nasional Teknologi Informasi, 2014, International
- 2. Technical Committee, Technical Committee 2nd International Conference on Economics, Society and Management, 2014, International
- 3. Technical Committee, Technical Committee, International Conference on Economics, 2014, International
- 4. Scientific Committee, Scientific Committee, International Conference on Entrepreneurship and Business Management 2015, 2015, International
- 5. Technical Committee, Technical Committee, International Conference on Innovation and Information Management, 2015, International
- 6. Technical Committee, Technical Committee, International Conference on Economics, Business and Trade, 2015, International

 Member/Reviewer, Member/Reviewer, British Journal of Educational Technology, 2015, International

#### Member of a Panel Discussion / Forum

(Activity), (Organisation), (Role), (From)-(Until), (Level)

- 1. Discussant, Business Seminar, , 2014, -, , University
- 2. Discussant, Business Seminar, , 2014, -, , University
- 3. Moderator, PhD Seminar, , 2014, -, , University

# Assessor/Examiner

# **Internal Examiner**

(Title),(Student),(University),(Duration)

- Antecedents and Outcomes of Corporate Blogs Usage, Nalini Suppiah, , 5/4/2011-5/4/2011
- The Driving Mechanism of Proactive Corporate Environmental Management Among ISO14001 Certified Companies in Malaysia, Khor Lay Hoon, USM, 22/11/2011-22/11/2011
- 3. ADOPTION OF RFID TECHNOLGY IN MALAYSIA'S HEALTHCARE INDUSTRY, JAMESON KHOO CHEONG BENG, , -
- 4. BUSINESS-ORIENTED SOCIAL NETWORKING SITES, LOK SEK NGEO, , -
- 5. DETERMINANTS OF GREEN TECHNOLOGY INNOVATION ADOPTION AMONG TRANSPORTATION COMPANIES IN MALAYSIA TOWARDS LOGISTIC SERVICES SUSTAINABILITY, HERINA BINTI JUMADI, , -
- 6. Governance, Enterprise Risk Management Implementation on Performance: The Case of Construction Industry in Malaysia, Siti Haliza Asat, , -
- 7. Usage of Balanced Scorecard in Hybird Organization: The Case of Indonesian State-Owned enterprise, Tjhai Fung Jin, , -
- 8. FACTOR INFLUENCING USER ACCEPTANCE OF MOBILE PAYMENT SYSTEMS IN MALAYSIA: THE CASE OF PENANG, GOOI LI CHEN, , -
- 9. WILLINGNESS AND BEHAVIOUR OF RESIDENTS TOWARDS E-WASTE RECYCLING IN PENANG, TAN CHEE HUI, , -
- 10. A STUDY INVESTIGATING WILLINGNESS TO USE TELE-HOMECARE IN PENANG, MALAYSIA, LIEW PAK SIM, , -
- 11. A STUDY ON LOAFING PREVENTION IN WORKPLACE: WHAT CAN MALAYSIA BUSINESS MANAGERS LEARN FROM ROYAL MALAYSIAN AIRFORCE MANGERS?, ABDUL AZIZ BIN ABDUL RAHMAN, , -
- 12. Usage of Balanced Scorecard in Hybrid Organisation: The Case of Indonesian State-Owned Enterprise, Tjhai Fung Jin, , 28/4/2014-28/4/2014
- 13. Determinants and Operational Outcomes of Contract Center Service providers, Surya a/p Sharamdass, , 26/6/2014- 26/6/2014
- 14. The Effectiveness of Internet Services: Case Study on Lembaga Tabung Haji, Nur Zulailie, , -
- 15. Influence of Mobile Technology Adoption, Alex Goon, , -
- 16. Understanding EHRM Continuance, Juwairiah Haris, , -
- 17. The Internationalization of SMEs in Malaysian Service Sector, Ooi Shir May, , -
- 18. User Resistance on ERP Adoption, Imran Mahmud, , -
- 19. Determinants and Outcome of Contact Center Service Providers, Surya Dharamdass, , -
- 20. Consumer Perception and Use of Internet Banking, Ong Lay Pheng, , -
- 21. Key Factors for Successful Implementation of ERP System, Kam Soo Leng, , -
- 22. The Influence of CSR on Firm Performance, Amayrol Zakaria, , -
- 23. Consumer Purchase Intention of Online Grocery Shopping, Chin Siew Lee, , -
- 24. The Impact of Online Recruitment on Interest to Apply for Job Online, Vickneswary Devadas, , -
- 25. Service Quality of SME Professional Services, Chong Fong Yin, , -

- 26. Perception of Students Regarding Advertisement of Health Supplements on Social Media, Muhd Sharrieffuddin, , -
- 27. Impact of Using Innovative Business Model, Jehad Mustafa, , -
- 28. Effects of Business Strategy on Performance: Mediating Role of Accounting Information Systems, Wael Ghazi Saleh Bani, USM, -
- 29. The Internationalization of Service Sector SMEs in Emerging Market, Ooi Shir May, USM, -
- 30. Antecedents and Consequences of Cyber loafing in Malaysian MSC Companies, Siti Salina Saidin, USM, -
- 31. Internationalization Process of a Malaysian SME, Chin Kok Kwon, USM, -
- 32. The Influence of Type of Leaders on Organization Performance, Vinesh Maran Sivakumaran, USM, -
- 33. The Role of Social Capital in Determining Success of Developing Rural Development, Amir Imran Zainoddin, USM, -
- 34. The Mediating Effect of Risk Sharing on Relationship between Risk Factors and Firm Resilience, Sri Widiyanesti, USM, -
- 35. The Influences of Technology Acceptance Model, Motivation, Opportunity and Ability on Customer to Customer Online Know How Exchange, Rahutami Nugrahani, , -
- 36. Pedagogy Training for E-Commerce Success, Noornasirah Nasri, , -
- 37. A Study on Satisfaction towards Pertubuhan Peladang Pulau Pinang, Mohd Hakimi Mohd Arif, , -
- 38. The Process of Recruiting Migrant Workers of a Malaysian Apparel Manufacturing Company, Yow Meijun, , -
- 39. Brain Drain of Penang Engineers Intention to Migrate, John Paul Macartan Gomes, , -
- 40. A Case Study on Employees Acceptance towards the Implementation of an Integrated IT system, Premraj Gunalan, , -

#### **External Assessor**

#### (Title),(Student),(University),(Duration)

- External Moderator for Accounting Subjects at INTI International College, , INTI International College, 29/8/2012- 30/12/2012
- 2. External Moderator, , , -
- 3. External Assessor, 2013 CIMA Global Business Challenge, , , -
- 4. External Moderator, , , -

#### **Others**

# Pensyarah/Saintis/Felo/Professor Kunjungan

# (Authors), (Year), (Title), (Duration)

- 2011, Visiting Professor to Beijing Normal University, Beijing, China, 24/12/2011-31/12/2011
- 2. 2013, Visiting Lecturer, -
- 3. 2013, Visiting Lecturer, -
- 4. 2013, Visiting Lecturer, -
- 5. 2014, Visiting Fellow, 1/10/2014- 31/10/2014
- 6. 2014, Visiting Lecturer, 21/10/2014- 21/10/2014
- 7. 2014, Visiting Lecturer, 14/5/2014- 14/5/2014
- 8. 2016, Guest Lecturer BINUS University, -

# CONSULTANCY

# Consultation Without Monetary Rewards (with appointment letter / consultation report)

(Title Of Project), (Sponsor), (Value), (Main Researchers), (Duration)

- AGW727 Consultancy and Training Group, Rhombus Castors (M) Sdn Bhd, RM5,000.00, Dr Rajendran Muthuveloo, 26/12/2011- 27/4/2012
- 2. Panel Advisor, CHK Consultancy Sdn Bhd, RM0.00, , 1/5/2013- 30/4/2016
- 3. Advisor, Advisory Board, Ener Worldwide Sdn Bhd, RM0.00, , 1/10/2014- 30/9/2016
- 4. Advisor, Advisory Panel, ICHEN Industries Sdn. Bhd., RM0.00, , 1/4/2016- 31/3/2018

# Consultancy With Monetary Reward (University / School / Personal)

(Title Of Project), (Sponsor), (Value), (Main Researchers), (Duration)

- 1. Study on Career Progression of Women Graduates of the CEMBA/CEMPA Programme, Commonwealth of Learning, RM0.00, Dr Teoh Ai Ping, 31/7/2013- 31/12/2013
- 2. Appointment as Panel Advisor, CHK Consultancy Sdn Bhd, RM0.00, , -
- TVET Business Viability Report, USAINS Holding Sdn Bhd, RM2,000.00, , 15/1/2016-22/1/2016
- TVET Market Survey Report, USAINS Holding Sdn Bhd, RM8,470.70, , 22/2/2016-27/3/2016

# SERVICE TO THE UNIVERSITY AND COMMUNITY

#### (Position), (Duration)

- 1. Participant/Camper, 30Hour Famine, 6/8/2011-7/8/2011, University
- 2. Secretary, International Conference on Entrepreneurship and Business Management, Secretary, 6/11/2014-7/11/2014, University
- 3. University CommitteeUniversity Committee,E-learning Representative for Elearn@USM, Graduate School of Business,1/5/2011- 30/4/2013, University
- 4. University CommitteeUniversity Committee,Library Representative for Graduate School of Business,2/1/2012- 31/12/2012, University
- University CommitteeUniversity Committee,SME Assist Cluster Member,1/1/2013-31/12/2013, University
- 6. University CommitteeUniversity Committee, AJK E-learn, 1/1/2014-31/12/2015, University
- University CommitteeUniversity Committee,SME Assist Cluster,1/1/2014- 31/12/2014, University
- University CommitteeUniversity Committee, Wakil OER PTJ, 1/1/2014-31/12/2014, University
- University CommitteeUniversity Committee,AJK SME Assist Cluster,1/1/2014- 31/12/2015, University
- 10. University CommitteeUniversity Committee,AJK Persatuan Kakitangan Akademik dan Pentadbiran,1/1/2015- 31/12/2015, University
- 11. University CommitteeUniversity Committee,AJK Pemurnian TeRamPiL Staf Akademik,1/1/2015- 31/12/2015, University
- 12. University CommitteeUniversity Committee, Wakil OER PTJ, 1/1/2016- 31/12/2016, University
- 13. University CommitteeUniversity Committee, Wakil PKAPUSM JWK Kafeteria dan Kantin, 28/4/2016-28/4/2017, University
- School CommitteeSchool Committee, Website Development and Enhancement, 2013, University
- 15. School CommitteeSchool Committee, AJK Akademik, 1/1/2014-31/12/2014, University
- 16. School CommitteeSchool Committee, AJK Esekutif, 1/1/2014-31/12/2014, University
- 17. School CommitteeSchool Committee,AJK Media Cetak dan Elektronik,1/1/2014-31/12/2014, University
- 18. School CommitteeSchool Committee,AJK Kelab-i,1/1/2014- 31/12/2014, University
- 19. School CommitteeSchool Committee,AJK Publication Asian Case and Research Conference 2015,1/1/2014- 12/1/2015, University
- 20. School CommitteeSchool Committee,AJK Pengurusan Pusat Pengajian,1/1/2013-31/12/2015, University
- 21. School CommitteeSchool Committee,AJK Pengambilan Pelajar Baru,6/7/2015- 31/12/2015, University
- 22. School CommitteeSchool Committee, Wakil OER, 1/1/2015 31/12/2015, University

- 23. School CommitteeSchool Committee, AJK Akademik, 1/1/2015- 31/12/2015, University
- 24. School CommitteeSchool Committee, AJK Esekutif, 1/1/2015- 31/12/2015, University
- 25. School CommitteeSchool Committee,AJK Media Cetak dan Elektronik,1/1/2015-31/12/2015, University
- 26. School CommitteeSchool Committee,AJK Kelab-i,1/1/2015- 31/12/2015, University
- 27. School CommitteeSchool Committee,AJK Akademik & Hal Ehwal Pelajar,1/1/2016-31/12/2016, University
- 28. School CommitteeSchool Committee, AJK AACSB, 1/1/2016-31/12/2016, University
- 29. School CommitteeSchool Committee, AJK Buku Laporan Tahunan, 2016, University
- 30. School CommitteeSchool Committee, AJK AOL, 2016, University
- 31. School CommitteeSchool Committee,AJK Master Entreprenuership and Innovation,2016, University
- 32. School CommitteeSchool Committee, Internal Auditor for ISO, 2016, University
- 33. CommitteeCommittee,Committee Member for Business Seminar@GSB,14/3/2011-17/3/2011, University
- 34. CommitteeCommittee,Committee Member for GSB Networking Committee (Industry Group),22/2/2011- 30/12/2011, University
- 35. CommitteeCommittee,Committee Member in the Preparation of MQA documentation for GSB,3/1/2011- 30/6/2011, University
- 36. CommitteeCommittee,Team member in preparation for AMBA documents for accreditation,9/5/2011- 31/12/2011, University
- 37. CommitteeCommittee,Committee Member for Development of GSB Corporate Video,2011, University
- 38. CommitteeCommittee,Committee Member for Seminar The Competition Act 2010 Impact, Issues and Challenges,13/10/2011- 13/10/2011, University
- 39. CommitteeCommittee,Organising Committee for the 3rd Busines Seminar@GSB,20/10/2011- 21/10/2011, University
- 40. CommitteeCommittee,Committee Member for 14th Malaysian Finance Association Conference 2012,3/10/2011- 3/6/2012, University
- 41. CommitteeCommittee,Jawatankuasa Prestasi Indeks Utama (KPI) PPSP,1/11/2011-1/11/2012, University
- 42. CommitteeCommittee,SME Assist Cluster Member,2/1/2012- 31/12/2012, University
- 43. CommitteeCommittee,Persatuan Kakitangan Akademik dan Pentadbiran,1/1/2014-31/12/2014, University
- 44. OthersOthers, Library Representative, Graduate School of Business, 21/3/2011-21/3/2011, University
- 45. OthersOthers, Team member for SERVE-U, GSB, 7/2/2011-7/4/2011, University
- 46. OthersOthers,Commitee Member, Persatual Kakitangan Akademik dan Pentadbiran,2013,
- 47. OthersOthers, Ketua Delegasi, Education Expo China 2013 (Beijing), SComm, NADI, 2013, University
- 48. OthersOthers, Pembawa Cokmar, Konvokesyen USM ke-48, 2013, University
- 49. OthersOthers, Pembawa Cokmar, 5/11/2014- 9/11/2014, University
- 50. PENGURUS PROGRAM, PUSAT PENGAJIAN SISWAZAH PERNIAGAAN, 1/1/2013-31/12/2015