

PERSONAL DETAILS

Full Name: Haniruzila Bt Md Hanifah Residential Address: B3-25-3A Bayswater Condominium, Lebuh Tunku Kudin 2, Penang

Nationality: Malaysian

Languages: English - Fluent | Bahasa Melayu - Native

Email Address: haniruzila@usm.my Contact Number: +6013 269 1332

EDUCATION

PhD Organisation Behaviour (Entrepreneurship and Enterprising Culture)- School of Management - Universiti Sains Malaysia (USM), Malaysia (2017)

Thesis Title: Innovation Performance among Bumiputera SMEs: The Role of Internal Resources and Innovation Culture.

Master in Office System Management, Universiti Teknologi MARA, Shah Alam, Selangor, Malaysia (2011)
Thesis Title: The Moderating Effect of Gender on the Technology Acceptance Factors and Computer Literacy Level among Public in Rural Areas.

Bachelor's Degree in Management- School of Management - Universiti Sains Malaysia (USM), Malaysia (2009)

WORKING EXPERIENCES

1st Oct 2018 - Present Senior Lecturer

Graduate School of Business, Universiti Sains Malaysia, Malaysia

1st July 2018 – 28th Sept 2018 Post-Doctoral Fellow

School of Management, Universiti Sains Malaysia, Malaysia

January 2018 - Present Research Officer

School of Management, Universiti Sains Malaysia, Malaysia

Research officer for MTDC Project:

"Enablers and Inhibitors Impacting Young Technopreneurial Ventures' Agility and

Competitiveness in Malaysia"

1st August 2017 – 3st August

2018

Research Officer

School of Management, Universiti Sains Malaysia, Malaysia

Research officer for Project:

"Doing Well by Doing Good: An Entrepreneurial Bricolage Approach Towards

Sustainable Entrepreneurship Paradigm Among Malaysian SMEs"

1st June 2017 – 31st Dec 2018

Research Officer

GIATMARA and NCIA

Research officer for Project:

"Impact Study on Skills Development Training Programme under NCIA"

1st September 2016 - 28th

February 2017

Research Assistant

Research Assistant for project:

"Study on the Awareness and Perception of the "Competition Act 2010 (CA2010)

and Role of the Malaysia Commission (MyCC) in Malaysia"

1st June 2016 - 30th August 2016

Research Assistant

Usains, Universiti Sains Malaysia, Malaysia

Research assistant for Project:

"National Assisted Care Centre Service"

5th July 2013 - 14th Dec 2014

Graduate Research Assistant

School of Management, Universiti Sains Malaysia, Malaysia

Graduate research assistant for Project:

"Creating an Entrepreneurial Ecosphere Within Higher Learning Institutions:

Towards A Model Entrepreneurial University"

5th July 2011- 4th July 2013

Research Assistant

School of Management, Universiti Sains Malaysia, Malaysia

Research assistant for Project:

"Outsourcing and Its Impact on Organizational Performance: A Study of Small and

Medium Size Organizations"

Feb - May 2018

Tutor

School of Management, Universiti Sains Malaysia

Subject taught:

Entrepreneurship.

Feb 2014 - July 2015

Tutor

School of Management, Universiti Sains Malaysia

Subject taught:

• Entrepreneurship.

Introduction Management.

June 2010 - December 2010

Skim Khidmat Siswazah

Universiti Teknologi MARA, Puncak Alam, Selangor

Responsibilities:

Exam Invigilation.

Organizing seminars/conference.

Assisting administrative staff and dividing responsibilities to ensure

performance.

Develop and maintain a filing system.

CONSULTANCY: ENTREPRENEURSHIP PROJECTS AND TRAINING

- 1. GIATMARA and NCIA Programme and Training
 - Facilitator for Managers and teachers GIATMARA in skill development training.
 - Study on skills development programme for entrepreneurs, entrepreneurs' alumni, trainers from GIATMARA.
 - Assist in preparing the module for GIATMARA in how to develop future talents and strategy for GIATMARA.
 - Preparation for finding report.
- 2. Project Malaysian Technology Development Corporation (MTDC)
 - Study on young technopreneurs.
 - Face-to-face interview with technopreneurs regarding young technopreneurial ventures' agility and competitive in Malaysia.
- 3. Project on National Assisted Care Centre Service
 - Conduct market research in order to ascertain the market demand for national assisted care centre service in the selected area/state in Peninsular Malaysia.
 - · Prepared the interim report.
- 4. Project on NESCAFE Youth Entrepreneurship Development Program
 - Assist in coordinating Nescafe project under Nestle Sdn. Bhd.
 - a) Empowering students for the future which is to provide students with right skills and mindset to embrace opportunities of the future.

- b) 'On-campus' platform for practical training/internship that can be easily integrated and customized into University's existing coursework on business, marketing and entrepreneurship.
- c) Support students' placement for internships and post-graduation career opportunities.

RESEARCH UNIVERSITY: ENTREPRENEURSHIP PROJECT

- 1. Doing Well by Doing Good: An Entrepreneurial Bricolage Approach Towards Sustainable Entrepreneurship Paradigm Among Malaysian SMEs
- 2. Creating an Entrepreneurial Ecosphere Within Higher Learning Institutions: Towards A Model Entrepreneurial University
- 3. Outsourcing and Its Impact on Organizational Performance: A Study of Small and Medium Size Organizations

Responsibilities:

- a) Involved with statistical analysis on the practice of SMEs and entrepreneurship: focus group and discriminant analysis.
- b) Established the interview protocol for the SMEs on the issue of sustainable entrepreneurship paradigm, A model entrepreneurial University and SME performance.
- c) Involved in depth interview with entrepreneurs in Malaysia.
- d) Developed the instruments for SMEs index in Malaysia.
- e) Involved with entrepreneurial study which are descriptive and qualitative data mapping, thematic analysis, triangulation of qualitative and quantitative data, framing the databases (SMECorp Directory).
- f) Comprehending the details of innovation performance in adversity among SMEs through entrepreneurial bricolage.
- g) Documentation of best practices of SMEs in addressing the issues on adversities.
- h) Write and publish research articles.

TEACHING AND TUTORIAL

- 1. IDEX project for entrepreneur's course "Linking Classroom to the Reality"
 - a) Assisted students in exposing to the concept of entrepreneurship.
 - b) Instilled students to develop entrepreneurship thinking.
 - c) Assisted students in developing own entrepreneurship portfolio, examining the viability of the opportunity via venture opportunity screening scorecard.
 - d) Assisted student in developing business model canvas (structure own idea, understanding big picture of entrepreneurship) and develop NABC model (pitch talk and feedback).

AREAS OF INTEREST

Entrepreneurship, Innovation, Strategic Management, Business Management, Organisation Behavioural, Small and Medium Enterprise, and Information System.

RESEARCH SKILLS

- Strong ability to think critically and reason clearly and come out with genuine ideas.
- Ability to set project goals, objectives, and finally achieving effective results as evidenced by research achievement.
- Writing research grant proposal.
- Ability to run statistical analysis with strong interpretation skills.

TEACHING SKILLS

Helping undergraduate and postgraduates' students throughout their projects from early stage of literature review and setting objectives to assisting them in their statistical analysis and deriving interpretations.

IT SKILLS & SOFTWARE

- Windows, Mac OS, and Office tools (MS Word, Excel, PowerPoint).
- Statistical software: SPSS, SmartPLS, WarpPLS.

TRAINING PROGRAM

- 2-day Pre-conference workshop on basic PLS using SmartPLS 3.0: A Hands-on Approach to Structural Equation Modelling by Profesor T. Ramayah.
- 2-day workshop on SEM-PLS using WarpPLS software by Profesor T. Ramayah.
- PHD Symposium Series 2013: Research Methodology.
- Workshop entitle: Entrepreneurship and Innovation Agenda: Key Lesson for Iranian SMEs. Held at Payame Noor University of Fars, Shiraz, Iran.
- Workshop entitled: Increasing Impact of Research: Strategies and Practical Solutions for Universities and Research Institutions. Held Regional Information Center for Science and Technology and ISC, Iran.

PUBLICATIONS

- 1. **Haniruzila Hanifah**, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2018). Emanating the Key Factors of Innovation Performance: Leveraging on The Innovation Culture among SMEs in Malaysia. *Journal of Asia Business Studies*. (SCOPUS indexed journal). (Under Review)
- 2. **Haniruzila Hanifah**, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2018). Can Internal Factors Improve Innovation Performance via Innovation Culture in SME. *Benchmarking: An International Journal* (SCOPUS indexed journal). (Under Review)
- Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2018). Dwelling into Internal Constraints on Innovation Performance among Malaysian SMEs, PERTANIKA, (SCOPUS indexed journal). (Under Review)
- Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2018). Social Capital as Driver for Innovation Performance in SMEs. *Journal of Small Business and Enterprises*. (SCOPUS indexed journal). (Under Review)
- Ali Vafaei-Zadeh, T. Ramayah, & Haniruzila Hanifah (2018). Extending the Theory of Planned Behavior (TPB) to Modeling Anti-Malware Use Intention of University Students in a Developing Country. Kybernetes. Submitted in 2018. (IF = 0.811, ISI indexed journal).
- 6. Ali Vafaei-Zadeh, **Haniruzila Hanifah**, Behzad Faroughi, & Yashar Salamzadeh (2018). Knowledge Leakage, an Achilles' Heel of Knowledge Sharing, *Eurasian Business Review Journal*. (SCOPUS indexed journal). (Under Review)
- 7. Rasoolimanesh, S.M, Taheri, Babak., Gannon, Martin., Vafaei-Zadeh, Ali & **Haniruzila Hanifah** (2018). Does living in the vicinity of heritage and tourism sites influence residents' perceptions and attitudes? *Journal of Sustainable Tourism*. (IF = 2.978 (Q1), ISI indexed journal). (Under Review)
- 8. Yifeng Lin, Shaohua Yang., **Haniruzila Hanifah.**, & Qaisar Iqbal (2018). An Exploratory Study of Consumer Attitudes towards Green Cosmetics in the UK Market. Administrative Sciences. 8(4):71.
- 9. **Haniruzila Hanifah**, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2017). Understanding the Innovation Culture towards Innovation Performance among Bumiputera SMEs. *International Journal of Economic Research*. 14(16), 279-293. (Scopus Indexed Journal).
- 10. Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad, & Ali Vafaei-Zadeh (2017). Innovation Culture as Mediator between Specific Human Capital and Innovation Performance among Bumiputera SMEs in Malaysia. In Handbook of Research on Small and Medium Enterprises in Developing Countries (pp. 261-279). Hershey, PA: IGI Global. (Scopus Indexed).
- 11. Ali Vafaei-Zadeh, T. Ramayah, Wong Wai Peng, & Haniruzila Hanifah (2017). Modelling Internet Security Software Usage among Undergraduate Students: A Necessity in an Increasingly Networked World. VINE Journal of Information and Knowledge Management Systems, 48 (1). (Q2, SCOPUS Indexed, B ranked in ABDC journal ranking).
- 12. Hasliza Abdul Halim, Noor Hazlina Ahmad, T Ramayah, & **Haniruzila Hanifah** (2017). Entrepreneurial Readiness Towards Venture Creation Among BOP Community. *International Journal of Entrepreneurship*, 21(2), 1-12. (Scopus Indexed Journal).
- 13. Hasliza Abdul Halim, Noor Hazlina Ahmad, **Haniruzila Hanifah**, & T. Ramayah (2017). The Impediments to Entrepreneurial Ventures among the Bottom of Pyramid Community in Northern Malaysia. In Handbook of Research on Small and Medium Enterprises in Developing Countries (pp. 67-81). IGI Global. (Scopus Indexed).
- 14. Hasliza Abdul Halim, **Haniruzila Hanifah**, Noor Hazlina Ahmad, & T. Ramayah (2017). Understanding the Innovation Culture among the Bottom of Pyramid's SMEs: A Preliminary Study from Northern Malaysia. *International Academic Journal of Innovative Research*, 4(1), 58-61.
- 15. Hasliza Abdul Halim, Noor Hazlina Ahmad, T. Ramayah, **Haniruzila Hanifah**, Seyedeh Khadijeh Taghizadeh, & Marini Nurbanum Mohamad (2015). Towards an Innovation Culture: Enhancing Innovative Performance of Malaysian SMEs. *Academic Journal of Interdisciplinary Studies*, 4(2), 85-94.

- 16. Hasliza Abdul Halim, Noor Hazlina Ahmad, **Haniruzila Hanifah**, & T. Ramayah (2014). The Upsurge of Outsourcing among SMEs: The Perspective from an Emerging Country. *International Journal of Business and Management Studies*, 3(1), 117-128.
- 17. Hasliza Abdul Halim, Noor Hazlina Ahmad, T Ramayah, & **Haniruzila Hanifah** (2014). The Growth of Innovative Performance among SMEs: Leveraging on Organisational Culture and Innovative Human Capital. *Journal of Small Business and Entrepreneurship Development*, 2(1), 107-125.

CONFERENCE PROCEEDINGS & PRESENTATIONS

- Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad & Ali Vafaei-Zadeh (2018). Does Innovation Culture Contribute to Innovation Performance? A Preliminary Study from Malaysian SMEs. The Asian Academy International Conference 2018 (Iran Chapter), 5th – 6th March 2018, Shiraz, Iran.
- 2. Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad & Ali Vafaei-Zadeh (2017). Emanating the Key Factors of Innovation Performance: Leveraging on The Innovation Culture Among SMEs In Malaysia, 12th Asian Academy of Management International Conference 2017, 6th -9th October 2017, Parkroyal Hotel, Penang.
- 3. Haniruzila Hanifah, Hasliza Abdul Halim, Noor Hazlina Ahmad & Ali Vafaei-Zadeh (2017). Understanding the Innovation Culture Towards Innovation Performance. The Importance of Specific Human Capital: Study from Bumiputera SMEs. International Conference on Business, Economics and Finance 2017, 3th 5th April 2017, Langkawi Island, Malaysia.
- 4. Hasliza Abdul Halim, Haniruzila Hanifah, Noor Hazlina Ahmad & Ali Vafaei-Zadeh (2017). Enduring the Rough Business Landscape through Innovation Culture: Repositioning Malaysian SMEs. International Conference on Multidisciplinary Academic Studies 2017, 21st -22nd July 2017, Vistana Hotel, Penang, Malaysia.
- 5. Haniruzila Hanifah, Hasliza Abdul Halim & Noor Hazlina Ahmad (2016). The Relationship Between Social Capital and Innovation Performance: The Mediating of Innovation Culture in Bumiputera SMEs in Malaysia. 3rd International Conference on Management and Economics, 8 September 2016, Masshad, Iran.
- 6. Hasliza Abdul Halim, Haniruzila Hanifah, Noor Hazlina Ahmad & T. Ramayah (2015). Understanding the Innovation Culture among the Bottom of Pyramid's SMEs: A Preliminary Study from Northern Malaysia. 11th Asian Academy of Management International Conference 2015, 2nd -4th October 2015, Parkroyal Hotel, Penang.
- 7. Kuan-Siew Khor, T. Ramayah, Eng Yong Keong William, & Haniruzila Hanifah (2015). The Mediating Effects of Green Product Design on Business Performance of Reverse Logistics: A Conceptual Study. The Asian Conference on Society, Education and Technology 2014. Official Conference Proceedings.
- Hasliza Abdul Halim, Haniruzila Hanifah, Noor Hazlina Ahmad & T. Ramayah (2013). Scrutinizing the Impact of Organizational Culture on Innovative Performance from The Lens of SMEs In Malaysia: A Conceptual Approach. 2nd International Conference on Technology Management, Business and Entrepreneurship 2013, 4th - 5th December 2013, Mahkota Hotel, Malacca.

PROFESSIONAL DEVELOPMENT

- 1. Reviewed paper for Asian Academy of Management entitled "How Dynamic Capabilities and RBV contribute to SME-Performance in Developing Countries". Dec 2018
- 2. Chairman for MBA Proggrame(viva-voce), 26 Nov 2018, Graduate School of Business
- 3. Chairman for PhD proposal Défense, 23 Nov 2018, Graduate School of Business
- 4. Facilitator for Skill Development Training Programme for GIATMARA, 28th 30th April 2018 at The Light Hotel, Bandar Sunway, Seberang Jaya, Penang.
- 5. Session Chair for area leadership in Asian Academy of Management International Conference 2017, 6th-9th October 2017, Parkroyal Hotel, Penang.
- 6. Editorial Board Memberships, International Academic Journal of Innovative Research, website: http://iaiest.com
- 7. Reviewed paper for the 12th Asian Academy of Management International Conference 2017.

- 8. Reviewed paper for the 14th International Conference on Social Implications of Computers in Developing Countries.
- 9. Reviewed paper for 8th International Economics and Business Management Conference (IEBMC2017).

PROFESSIONAL MEMBERSHIP

- 1. Member, Asian Academy of Management.
- 2. Associate Member, Centre of Development Modern Training in Iran (METANA)

ACHIEVEMENT/AWARD

Poster Competition 2011: Gold Medal, Faculty of Office System Management, UiTM, Puncak Alam, Selangor.

EXTRA-CURRICULAR AFFILIATIONS

PhD Club committee, School of Management, Universiti Sains Malaysia (2013-2016).

Responsibilities:

- Advocator for the rights and responsibilities of the post graduate students.
- Negotiate with the faculty authority regarding post graduate students' facilities.
- Act as an active player to involve post graduate students in the extracurricular activities.
- Initiate innovative programs as part of social responsibilities towards the society with the cooperation of the faculty.
 authority and post graduate students.
- Lead the team of research group.
- Arrange academic and research-oriented workshop for the post graduate students.

Event Organizer of 33rd Postgraduate Colloquium

Date: 1st August 2016 – 5th August 2016.

Venue: School of Management, Universiti Sains Malaysia, Penang.

Event Organizer of International Conference on Management and Dynamic Economics 2016

Date: 12th May 2016.

Venue: Kompleks Eureka, Universiti Sains Malaysia, Penang.

Event Organizer for "Menginsankan Kecemerlangan Lestari" by Yg. Bhg. Datuk Ustaz Mohammad Kazim b. Elias

Date: 26th August 2015.

Venue: Dewan Tengku Syed Putra, Universiti Sains Malaysia, Penang.

Event Organizer for "Managing during turbulent times" by YB Senator Dato' Sri Idris Jala (Minister in Prime Minister's Office & Chief Executive Officer, PEMANDU)

Date: 20th August 2015.

Venue: Kompleks Cahaya, Universiti Sains Malaysia, Penang.

Responsibilities Held:

- Organising staff.
- Promoting an event.
- Planning layouts.
- Ensuring the event is dismantled correctly and on time.

Secretariat of PhD Symposium Series

Date: 27th – 28th November 2013.

Venue: School of Management, Universiti Sains Malaysia, Penang.

Responsibilities Held:

- Selecting keynotes and invited speakers.
- Preparations of minutes and/or written reports.
- Written notice of meetings to be conducted will be given to Committee members along with briefing materials.

SPORT EXPERIENCE

- Athletics International Games, Johor (4 x 400m, Gold medal).
- Mini Temasya Olahraga, Desasiswa Jaya, Universiti Sains Malaysia (4 x 400m, Gold medal).
- Futsal Tournament, Sukan antara Jabatan (SUKJAP), Universiti Sains Malaysia (gold medal).
- USM Relay Open, (4x400m, Bronze medal).
- Temasya Olahraga Tahunan, Universiti Sains Malaysia (400m, Bronze medal).
- Kejohanan Olahraga Terbuka, Perak (400m, 4x100m, 4x400m).

- Kejohanan Olahraga Terbuka, Perlis (400m, 4x100m, 4x400m).
- Netball, Sukan antara Jabatan (SUKJAP), Universiti Sains Malaysia.
- Badminton, Sukan antara Jabatan (SUKJAP), Universiti Sains Malaysia.
- SUKMA, Malaysia (400m).
- Kejohanan Olahraga MAKSAK, Malaysia (400m, 4x100m, 4x400m).

<u>HOBBIES</u>

Playing Badminton, futsal and jogging.

REFERENCE

 Professor Dr. Azlan Amran Dean Graduate School of Business Universiti Sains Malaysia Penang

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Phone: 604-6532791