

Jahnavi Prasad Srirampurapu

Vijayawada, India

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sjahnaviprasad2000@gmail.com

EDUCATION

Lovely Professional University

Bachelor of Technology, Computer Science and Engineering (Honors.)

GPA: 8.39/10.00

Jalandhar, Punjab

Aug 2018 - Jul 2022

International English Language Testing System (IELTS): 8.5/9

PROFESSIONAL EXPERIENCE

Clare AI

Solutions Engineer

Bangalore, Karnataka

Oct 2022 - Till Date

- Gathered requirements, researched, and integrated our conversational AI with customer applications.
- Provided consultation as an expert on WhatsApp Business APIs and Chatbots.
- Helped 70+ customers adopt conversational bots to streamline their customer support system.

Whatfix

Solutions Engineer

Bangalore, Karnataka

Jan 2022 - Sep 2022

Solutions Engineer Intern

Apr 2021 - Dec 2022

- Held several roles and responsibilities in a fast-paced hyper-growth startup environment.
- Acted as a bridge between business and product. Identified requirements and built solutions.
- Provided consultation on product capabilities and resolved tricky technical issues (L2 Support)
- Integrations Subject Matter Expert: Go-to person to integrate any enterprise application. Research, develop and implement data pipelines between Whatfix Analytics and the customer databases.
- Key Achievements: 2 Spot Awards and 25+ appreciations. Turned around 7 critical accounts.

SOIL - School of Innovation and Leadership

Enterprise Automation Engineering Intern

Bangalore, Karnataka

Jan 2021 - Apr 2021

- Created a conversational chatbot powered by the Rasa framework.
- Optimized and automated several workflows saving 90+ man hours in 2 months.

PROJECTS

Portfolio Website

Fall 2021

A personal website that acts as my web resume. Built using HTML, CSS, and JS. Hosted through GitHub Pages. Can be accessed at: <https://jahnavi-prasad.github.io/NewPortfolio> or <https://jahnaviprasad.live/>

Car Prediction for Road Trip

Fall 2020

Web App to predict the most suitable car for your trip. Created using Exploratory Data Analysis, Linear Regression, and R Language. Can be accessed at: <https://jahnaviprasad.shinyapps.io/Car-for-road-trip/>

CERTIFICATIONS

- 7 Microsoft, 3 IBM, 2 SAS & 1 Google certification - www.credly.com/users/jahnavi-prasad/badges
- Data Science Professional Certificate and Advanced Data Science Specialization from IBM
- Big Data Specialization from the University of California, San Diego

ACHIEVEMENTS/AWARDS

- Written and Published a book (Ancient War Drama) titled Gaul, Walls, and Alesia Fall 2021
- Trained 3000+ students across 107 countries with my Python courses on Udemy Fall 2020

TECHNICAL PROFICIENCIES

- Software capabilities: HTML, CSS, Javascript, SQL, Python, C++, Git, REST APIs, PowerBI, Looker, Google Analytics, Tableau, JIRA, Confluence, Zendesk, and Autocode.
- Specific language proficiencies: English, Hindi, and Telugu - Fluent. German - Elementary.