Jahnavi Prasad Srirampurapu

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EDUCATION

Dalhousie University — Halifax, Canada
Master of Applied Computer Science — Sep 2023 - Expected Dec 2024

Lovely Professional University — Jalandhar, India
Bachelor of Technology, Computer Science and Engineering (Honors.) — Aug 2018 - Jul 2022

PROFESSIONAL EXPERIENCE

Clare AI — Bangalore, Karnataka
Solutions Engineer — Oct 2022 - Till Date
- Gather requirements, research, and integrate our conversational AI with customer applications.
- Provide consultation as an expert on WhatsApp Business APIs and Chatbots.
- Helped 70+ customers adopt conversational bots to streamline their customer support system.

Whatfix — Bangalore, Karnataka
Solutions Engineer — Jan 2022 - Sep 2022
Solutions Engineer Intern — Apr 2021 - Dec 2021
- Held several roles and responsibilities in a fast-paced hyper-growth startup environment.
- Acted as a bridge between business and product: identified requirements and built solutions.
- Provided consultation, collected, and analyzed data to improve product capabilities.
- Integrations Subject Matter Expert: Go-to person to integrate any enterprise application. Research, develop, and implement data pipelines between Whatfix Analytics and the customer databases.
- Key Achievements: 2 Spot Awards and 25+ appreciations. Turned around 7 critical accounts.

SOIL - School of Innovation and Leadership — Bangalore, Karnataka
Enterprise Automation Engineering Intern — Jan 2021 - Apr 2021
- Created a conversational chatbot powered by the Rasa framework.
- Optimized and automated several workflows saving 90+ man hours in 2 months.

PROJECTS

Portfolio Website — Fall 2022
A personal website that acts as my web resume. Built using HTML, CSS, and JS. Hosted through GitHub Pages. Can be accessed at: www.jahnaviprasad.com or jahnavi-prasad.github.io/NewPortfolio

Car Prediction for Road Trip — Fall 2021
Web App to predict the most suitable car for your trip. Created using Exploratory Data Analysis, Linear Regression, and R Language. Can be accessed at: jahnaviprasad.shinyapps.io/Car-for-road-trip

CERTIFICATIONS
- 7 Microsoft, 3 IBM, 2 SAS & 1 Google certification - www.credly.com/users/jahnaviprasad
- Data Science Professional Certificate and Advanced Data Science Specialization from IBM
- Big Data Specialization from the University of California, San Diego

ACHIEVEMENTS/AWARDS
- Written and Published a book (Ancient War Drama) titled Gaul, Walls, and Alesia — Fall 2021
- Trained 3000+ students across 107 countries with my Python courses on Udemy — Fall 2020

TECHNICAL PROFICIENCIES
- Software capabilities: HTML, CSS, Javascript, SQL, C, C++, Python, Java, R lang, Git, REST APIs, PowerBI, Looker, Google Analytics, Tableau, JIRA, Confluence, Zendesk, and Autocode.
- Specific language proficiencies: English, Hindi, and Telugu - Fluent. German - Elementary.