

# Jahnavi Prasad Srirampurapu

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## EDUCATION

### Dalhousie University

Master of Applied Computer Science

Halifax, Canada

Sep 2023 - Expected Dec 2024

### Lovely Professional University

Bachelor of Technology, Computer Science and Engineering (Honors.)

Jalandhar, India

Aug 2018 - Jul 2022

## PROFESSIONAL EXPERIENCE

### Clare AI

Solutions Engineer

Bangalore, Karnataka

Oct 2022 - Till Date

- Gather requirements, research, and integrate our conversational AI with customer applications.
- Provide consultation as an expert on WhatsApp Business APIs and Chatbots.
- Helped 70+ customers adopt conversational bots to streamline their customer support system.

### Whatfix

Solutions Engineer

Bangalore, Karnataka

Jan 2022 - Sep 2022

Solutions Engineer Intern

Apr 2021 - Dec 2021

- Held several roles and responsibilities in a fast-paced hyper-growth startup environment.
- Acted as a bridge between business and product: identified requirements and built solutions.
- Provided consultation, collected, and analyzed data to improve product capabilities.
- Integrations Subject Matter Expert: Go-to person to integrate any enterprise application. Research, develop, and implement data pipelines between Whatfix Analytics and the customer databases.
- Key Achievements: 2 Spot Awards and 25+ appreciations. Turned around 7 critical accounts.

### SOIL - School of Innovation and Leadership

Enterprise Automation Engineering Intern

Bangalore, Karnataka

Jan 2021 - Apr 2021

- Created a conversational chatbot powered by the Rasa framework.
- Optimized and automated several workflows saving 90+ man hours in 2 months.

## PROJECTS

### Portfolio Website

Fall 2022

A personal website that acts as my web resume. Built using HTML, CSS, and JS. Hosted through GitHub Pages. Can be accessed at: [www.jahnaviprasad.com](http://www.jahnaviprasad.com) or [jahnavi-prasad.github.io/NewPortfolio](https://jahnavi-prasad.github.io/NewPortfolio)

### Car Prediction for Road Trip

Fall 2021

Web App to predict the most suitable car for your trip. Created using Exploratory Data Analysis, Linear Regression, and R Language. Can be accessed at: [jahnaviprasad.shinyapps.io/Car-for-road-trip](http://jahnaviprasad.shinyapps.io/Car-for-road-trip)

## CERTIFICATIONS

- 7 Microsoft, 3 IBM, 2 SAS & 1 Google certification - [www.credly.com/users/jahnavi-prasad/badges](https://www.credly.com/users/jahnavi-prasad/badges)
- Data Science Professional Certificate and Advanced Data Science Specialization from IBM
- Big Data Specialization from the University of California, San Diego

## ACHIEVEMENTS/AWARDS

- Written and Published a book (Ancient War Drama) titled Gaul, Walls, and Alesia Fall 2021
- Trained 3000+ students across 107 countries with my Python courses on Udemy Fall 2020

## TECHNICAL PROFICIENCIES

- Software capabilities: HTML, CSS, Javascript, SQL, C, C++, Python, Java, R lang, Git, REST APIs, PowerBI, Looker, Google Analytics, Tableau, JIRA, Confluence, Zendesk, and Autocode.
- Specific language proficiencies: English, Hindi, and Telugu - Fluent. German - Elementary.