Add Customer > Reset button resets data and notifications

Clicking the reset button resets all filled in data and notifications

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page, some data was filled in the fields. Notifications are shown on the page.

Step	1
Action	Click the "reset" button
Input data	
Expected result	All the data and notifications are reset

Add Customer > Fill in the First name cyrillic symbols

The user tries to type in Cyrillic symbols

Priority	Behavior	Туре	Layer
─ Not set	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in Cyrillic symbols
Input data	Джон
Expected result	The message appears "Cyrillic are not allowed"

Add Customer > Fill in the First name numbers

The user types in numbers in First Name fields

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in "First name" numbers
Input data	12345
Expected result	The message appears "Numbers are not allowed"

Add Customer > Fill in the Last Name numbers

The user types in last name field numbers

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in last name field numbers
Input data	123
Expected result	Message appears "Numbers are not allowed"

Add Customer > Fill in the Last Name cyrillic symbols

The user types in last name field cyrillic symbols

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in cyrillic symbols
Input data	Доу
Expected result	The message appears "Cyrillic are not allowed"

Add Customer > Fill in the Last Name special characters

The user types in last name field special characters

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in last name field special characters
Input data	@#\$
Expected result	Special characters are not allowed

Add Customer > Fill in the Last Name spaces

User types spaces in last name field

Priority	Behavior	Туре	Layer
o Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type spaces in the last name field
Input data	
Expected result	An error message appears

Add Customer > Leave the Last Name empty

The user types nothing in last name field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Leave the last name field empty
Input data	
Expected result	Last Name must not be blank

Add Customer > Fill in the Address special characters

The user types special characters in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in address field special characters
Input data	@#\$
Expected result	The message appears "Special characters are not allowed"

Add Customer > Leave the Address empty

The user types nothing in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type nothing in address field
Input data	
Expected result	The mesage appears "Address must not be blank"

Add Customer > Try Email with @@

The user types an email with "@@"

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in email with "@@"
Input data	johndoe@@gmail.com
Expected result	Email is not valid

Add Customer > Fill in an email without @

The user types an email without "@"

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in email without "@"
Input data	johndoegmail.com
Expected result	Email is not valid

Add Customer > Fill in the Email letters, special characters and numbers

The user types letters, special characters and numbers in email field

Priority	Behavior	Туре	Layer
o Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	=	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in email field numbers, special characters, letters
Input data	JohnДжон\$#@123
Expected result	Email is not valid

Add Customer > Leave the Email empty

The user types nothing in the email field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type nothing in the email field
Input data	
Expected result	Email must no be blank

Add Customer > Fill in the Email spaces

The user types spaces in the email field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type spaces in the email field
Input data	
Expected result	An error message should appear

Add Customer > Leave the Mobile number empty

The user types nothing in mobile number field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type nothing in the mobile phone field
Input data	
Expected result	Mobile must not be blank

Add Customer > Fill in the Mobile number spaces

The user types spaces in mobile number field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type spaces in the mobile phone field
Input data	
Expected result	An error message should appear

Add Customer > Fill in the Mobile number letters

The user types letters in mobile number field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type letters in the mobile phone field
Input data	John
Expected result	Characters are not allowed

Add Customer Fill in the Mobile number special characters

The user types special characters in mobile number field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type special characters in the mobile phone field
Input data	@#\$
Expected result	Special characters are not allowed

Add Customer > Fill in the Mobile number letters and special characters

The user types letters and special characters in mobile number field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type letters and special characters in the mobile phone field
Input data	John@#\$
Expected result	Letters and special characters are not allowed

Add Customer: Compare GUI with the prototype

Compare GUI with the prototype

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Compare GUI with Figma prototype
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Requiered GUI and Figma prototype match

Add Customer > The Logo refreshes the page

Clicking the logo refreshes the page

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Click "Guru99 telecom" logo
Input data	
Expected result	The page is refreshed

Add customer: Background check radio button

The user can choose between two options "Done" or "Pending"

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Click "Done"
Input data	
Expected result	"done" button is highlighted
Step	2
Action	Click "Pending"
Input data	
Expected result	"done" is dismissed, "pending" is highlighted

Add Customer > Adding a new customer

The User enters valid data in all fields

Priority	Behavior	Туре	Layer
↑ High	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page.

Step	1
Action	Type in "First Name"
Input data	John
Expected result	The name is validated
Step	2
Action	Type in "Last Name"
Input data	Doe
Expected result	The last name is validated
Step	3
Action	Type in "Email"
Input data	johndoe@gmail.com
Expected result	The email is validated
Step	4
Action	Type in "Address"
Input data	England, London
Expected result	The adress is validated
Step	5
Action	Type in "Mobile number"
Input data	123456789

Expected result	The mobile number is validated
Step	6
Action	Click "submit" button
Input data	
Expected result	The customer is sumbitted and access details are shown
	Gurus 9 Eelecom Access Details to Gurus 0 Place Not Despire to

Add Customer > Fill in the First name special characters

The user tries to type special characters in First name field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Type in First name field special characters
Input data	@#\$
Expected result	The message appears "Special characters are not allowed"

Add Customer > Fill in the First name cyrillic, numbers and special characters

The user types in first name field cyrillic, numbers and special characters

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on "Add Customer" page

Step	1
Action	Type in first name field numbers, special characters, cyrillic symbols
Input data	@1ъ
Expected result	The message "Numbers, Cyrillic and special characters are not allowed" appears

Add Customer: Fill in the first name spaces

The user types spaces in first name field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type spaces in first name field
Input data	
Expected result	An error message should appear

Add Customer > Leave the First name empty

The user types nothing in first name field

Priority	Behavior	Туре	Layer
o Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type nothing in first name field
Input data	
Expected result	The message "First Name must not be blank"

Add Customer > Fill in the Last Name cyrillic, numbers and special characters

User types in cyrillic, numbers and special characters in last name field

Priority	Behavior	Туре	Layer
o Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in last name field cyrillic, numbers and special characters
Input data	@1ъ
Expected result	The message "Numbers, Cyrillic and special characters are not allowed" appears

Add Customer > Fill in the Address numbers

The user types numbers in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in address field numbers
Input data	123
Expected result	The message appears "Numbers are not allowed"

Add Customer > Fill in the Address cyrillic symbols

The user types cyrillic symbols in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in address field cyrillic symbols
Input data	Англия
Expected result	The message appears "Cyrillic symbols are not allowed"

Add Customer > Fill in the Address cyrillic, numbers and special characters

The user types cyrillic, numbers and special characters in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in address field Cyrillic, numbers and special characters
Input data	@1ъ
Expected result	The message appears "Cyrillic, numbers and special characters are not allowed"

Add Customer > Fill in the Address spaces

The user types spaces in address field

Priority	Behavior	Туре	Layer
• Medium	Negative	Other	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the "Add Customer" page

Step	1
Action	Type in address field spaces
Input data	
Expected result	An error message should appear

Add Customer > Use commas and dots in the Adress

User types comma and dots, they are allowed

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Type adress using commas and dots
Input data	England, London.
Expected result	Data must be validated

Add Customer > Click the Submit button with empty fields

User clicks "submit" button with all fields empty

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The user is on the Add Customer page

Step	1
Action	Leave all fields empty and click "submit" button
Input data	
Expected result	Message appears "Please fill all fields"

Add Customer > Click the Sumbit button with one field empty

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Fill in "first name" valid data
Input data	John
Expected result	First name is validated
Step	2
Action	Fill in "Last name" valid data
Input data	Doe
Expected result	Last Name is validated
Step	3
Action	Fill in "email" valid data
Input data	Johndoe@gmail.com
Expected result	Email is validated
Step	4
Action	Fill in "mobile phone" valid data
Input data	1234567
Expected result	Mobile number is validated
Step	5
Action	Click "submit" button
Input data	
Expected result	Message appears "Please fill all fields"