# Uptake Data Fellows Natural Language Processing Workshop





What is natural language processing (NLP)?

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Computational processing of human language.

**Examples**: machine translation, dialogue systems, question answering, speech recognition, search engines

Computational processing of human language.

Often involves applying machine learning techniques to text or speech data





Use case: free-text survey data



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Many questions are categorical (yes/no/maybe) or on a numerical scale.



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Many questions are categorical (yes/no/maybe) or on a numerical scale. But others may be open text response ("please explain...")



# Topic modeling



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Statistical models for finding "topics" that occur in a collection of documents.



# Topic modeling

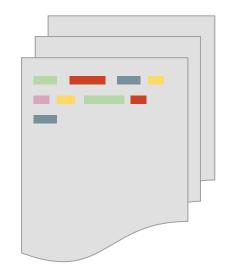
Statistical models for finding "topics" that occur in a collection of documents. Common approach is Latent Dirichlet Allocation (LDA) [Blei et al, 2003]



• Unsupervised: no "true" topics



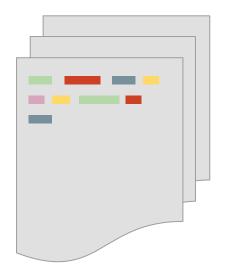
topic 0
topic 1
topic 2
topic 3
topic 4



- Unsupervised: no "true" topics
- Each document mixture of topics



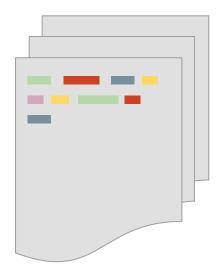
topic 0
topic 1
topic 2
topic 3
topic 4



- Unsupervised: no "true" topics
- Each document mixture of topics
- Each topic mixture of words



topic 0
topic 1
topic 2
topic 3
topic 4



- Unsupervised: no "true" topics
- Each document mixture of topics
- Each topic mixture of words
- Based on word co-occurrence



#### **Exercise:** topic modeling

#### **tokenization**

What is a word?

What words count?



#### **Exercise:** topic modeling

**tokenization** 

What is a word?

What words count?

feature extraction

Words to numbers

(bag-of-words).



#### **Exercise:** topic modeling

#### tokenization

What is a word? What words count?

#### feature extraction

Words to numbers (bag-of-words).

#### **LDA** interpretation

Do some unsupervised ML! Play around, interpret results.





### Autonomous vehicle survey from cyclists and pedestrians

#### **Context**

Pittsburgh is a testing ground for AVs from Uber, ArgoAl and other companies.

#### **Bike Pittsburgh**

Bike Pittsburgh, bike and pedestrian advocacy organization, made an online survey in 2017 and 2019.





#### Choose your environment

#### **Python**

Jupyter Notebook:

https://github.com/michaelmilleryoder/av-survey-topic-modeling\_python.ipynb

#### R

Jupyter Notebook:

https://github.com/michaelmilleryoder/av-survey-topic-modeling/av-survey-topic-modeling\_r.ipynb



#### Choose a text field

- interaction\_details
- positive\_av\_interaction
- negative\_av\_interaction
- other\_av\_regulations
- elaborate\_bikepgh\_position
- other\_comments

### Workflow

- Tokenize: split into words
- Extract features: words to word IDs (bag-of-words model)
- Run LDA with varying numbers of topics
- Interpret topics
  - Look at high-ranking words for each topic
  - Look at high-ranking documents for each topic



#### ...If you get to it

- Correlate topics with categorical and numerical fields
- Predict non-text fields with a machine learning algorithm such as logistic regression from topic distributions or text features
- Look into the <u>Structural Topic Model</u> (R package)



## -Thanks!

### Any questions?

Email me at

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