#### **Product Information**

- **Question**: What are the ingredients in the ChocoDelight candy bar? **Answer**: The ChocoDelight candy bar contains cocoa mass, sugar, cocoa butter, milk powder, and natural vanilla flavor.
- **Question**: Are your candies gluten-free? **Answer**: Yes, all our candies are gluten-free and safe for people with gluten intolerance.
- **Question**: Do you have sugar-free options? **Answer**: Yes, we offer a range of sugar-free candies including Sugar-Free Mint Bliss and Sugar-Free Fruit Chews.
- **Question**: What flavors are available for FruityFun gummies? **Answer**: FruityFun gummies are available in strawberry, orange, lemon, and grape flavors.

## **Pricing and Availability**

- **Question**: What is the price of a ChocoDelight candy bar? **Answer**: The price of a ChocoDelight candy bar is \$2.99.
- **Question**: Where can I buy your candies? **Answer**: Our candies are available at major retailers, grocery stores, and on our website.
- **Question**: Do you offer bulk discounts? **Answer**: Yes, we offer bulk discounts for orders over 100 units. Please contact our sales team for more information.

## **Shipping and Delivery**

- **Question**: What are your shipping options? **Answer**: We offer standard, express, and overnight shipping options. Standard shipping is free for orders over \$50.
- **Question**: How long does delivery take? **Answer**: Standard delivery takes 5-7 business days, express delivery takes 2-3 business days, and overnight delivery arrives the next business day.
- **Question**: Do you ship internationally? **Answer**: Yes, we ship to most countries worldwide. Shipping charges and delivery times vary by location.

# **Order and Payment**

- **Question**: How can I track my order? **Answer**: You can track your order using the tracking number provided in your shipping confirmation email.
- **Question**: What payment methods do you accept? **Answer**: We accept Visa, MasterCard, American Express, PayPal, and Apple Pay.
- **Question**: Can I cancel or change my order? **Answer**: Yes, you can cancel or change your order within 24 hours of placing it by contacting our customer service.

### **Returns and Refunds**

- **Question**: What is your return policy? **Answer**: We accept returns within 30 days of purchase. The product must be unopened and in its original packaging.
- **Question**: How do I request a refund? **Answer**: To request a refund, please contact our customer service team with your order number and reason for return.

### Miscellaneous

- **Question**: Are your candies suitable for vegetarians? **Answer**: Yes, most of our candies are suitable for vegetarians. Please check the product label for more information.
- **Question**: Do you offer any seasonal or limited edition candies? **Answer**: Yes, we offer seasonal candies for holidays such as Halloween, Christmas, and Easter, as well as limited edition flavors throughout the year.
- **Question**: How can I contact customer support? **Answer**: You can contact our customer support team via email at support@candycompany.com or call us at 1-800-555-1234.