

# Jaison Jaideep Lobo

## Software Engineer

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9 Bangalore, India

## EXPERIENCE

### Software Engineer - 1

#### Best Buy India (BBY)

11/2024 - Present Bangalore, India

- Over 1 year of full-time experience in **full-stack development**, specializing in **Java Spring Boot** and **React** for building and maintaining scalable REST APIs and web applications.
- Currently contributing to the **Worksite** project — an order fulfillment application — by developing key features such as **phone calling via Twilio**, **emergency SOS**, **push notifications**, and **product upsell** functionalities. Focused on improving **code quality** through **integration testing**, **System Design**, **Architecture** and adherence to **best development practices**.
- The Worksite application supports over **8,500 delivery agents (Geek Squad)** in efficiently fulfilling customer appointments and provides an active feedback loop to identify and resolve operational issues.

### Software Engineer

#### Infinite Computer Solution

08/2022 - 10/2024 Bangalore, India

- Possess 2 years and 4 months of full-time experience as a Software Engineer at Infinite Computer Solutions (June 2022 – Present), specializing in **Java Production Support**, and contributing to the **design, development, and maintenance** of critical features for the ND MMIS healthcare platform, including change requests and defect resolution.
- Completed a 10-month internship at Infinite Computer Solutions (Nov 2021 – June 2022), where I received training in full-stack development and problem-solving, while actively participating in agile practices such as sprint planning, daily stand-ups, and retrospectives.

## PROJECTS

- Worksite BBY Order Fulfillment:** For BBY Agents to fulfill their delivery and installation at customer location
- ND MMIS:** US Health Insurance and Coverage for North Dakota state on claim processing & Medicaid regulations
- AIET ERP Project:** My Alvas Engineering College website built to support college staff to maintain the student's data like attendance, examination results, Assignment Submission, Examination Seate Arrangement etc.

## CERTIFICATION

- Engaging in daily Data Structures and Algorithms (DSA) problem-solving through participation in the **GeeksForGeeks** Problem of the Day (POTD) event to enhance and demonstrate my proficiency in this domain.
- Obtained certifications in [Java](#), [SQL](#), [GIT](#), [JavaScript](#), [Kafka](#), AWS, [Angular](#), [React](#), [CSS](#) and [HTML](#).

## SUMMARY

I am a Software Engineer with over 3 years of experience in developing scalable applications in cloud platforms. I excel at optimizing system performance and automating workflows, with a proven history of leading impactful projects that drive business results. My expertise in technologies like Java, Microservices, Angular, React, Google Cloud, AWS and Kafka enhance my ability to deliver high-quality software.

## EDUCATION

### B. TECH, DEGREE

#### Alvas Institute of Engineering and Technology – Karnataka, India, Bachelors:

08/2018 - 07/2022 Karnataka, India – 8.4CGPA

### Associate, DEGREE

#### Alvas Pre – University College— Karnataka, India

06/2016 - 05/2018 Karnataka, India

## KEY ACHIEVEMENTS

### b Part of ETH India Hackathon

Developed a scalable ML model that tracks pushup counts and flags incorrect form to improve exercise accuracy.

### b Buit a website for my community

scalable [web platform](#) to showcase information, news, and local celebrations from my hometown, enabling global accessibility and community engagement.

## TECHNICAL SKILLS

Java, Spring Boot, AWS, Angular, React, Cassandra, Kafka, CloudFormation, Database, Docker, Amazon Document DB, REST API's, SQL, MySQL, Terraform, Microservices Kubernetes, MongoDB, PostgreSQL, JavaScript, TypeScript, MVC, Unit Testing, Cucumber, Gherkin, DSA, Gradle, CICD Pipeline, DevOps, Hibernate, Debugging, SLF4J, yaml, SDLC

## OTHER SKILLS

Tools Used: Git / GitHub, Grafana, Jenkins, JIRA, Kibana, BitBucket, Gradle, Maven, Splunk, IntelliJ, vscode, Postman, Scrum, Agile, Dynatrace, Confluence, Problem Solving, Communication, Troubleshooting, GraphQL, AI Tools – Co Pilot, GPT