

United States Army Soldier Support Institute Adjutant General School

Interservice Postal Training Activity

PROCESS REGISTERED MAIL

Lesson #CJAF5216

Appendix D

SH STUDENT HANDOUT SH



September 2020

REGISTERED MAIL STUDENT HANDOUT

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DEFINITION OF TERMS

REGISTRY SECTION: A highly secured area used to process incoming and outgoing registered mail.

REGISTRY CLERK: A Military Postal Clerk (MPC) who is authorized to process incoming and outgoing registered mail.

<u>WITNESS</u>: A Military Postal Clerk, other than the registry clerk, who has the task of witnessing the receipt and dispatch of articles listed on the inside bills of incoming and outgoing registered mail.

MAILGUARD: An individual who accompanies the mail and is responsible for the safe and secure transportation of mail dispatched from one MPO and AMT to another MPO.

PERSONAL MAIL: Mail addressed to an individual by name (i.e., SSG Tony Greene, LTC John Adams).

OFFICIAL MAIL: Mail addressed to a Commander or person by title. (i.e., Commanding Officer, Safety Officer).

OUTSIDE PIECE (OSP): Registered articles that are too large to fit inside a pouch.

POUCH: A mailbag identified by its leather strap locking device generally used for first class and registered mail.

<u>MISSENT MAIL</u>: An article received at the wrong MPO. These articles will be included with the next registered dispatch. Endorse missent mail "MISSENT TO APO (write your APO number). For example:

MISSENT TO APO 09012.

TRUCK BILL: A PS Form 3854 (Manifold Registry Dispatch Book) used to transfer registered pouches and outside pieces (OSP's) between postal facilities. (Also referred to as an Outside Bill). The truck bill consists of two parts: the bill and a coupon. **Prepare truck bills in three copies.**

INSIDE BILL: A PS Form 3854 (Manifold Registry Dispatch Book) placed inside a registered pouch listing the registry numbers of the articles enclosed. The inside bill consists of two parts: the bill and a coupon. **Prepare inside bills in two copies.**

TRANSFER BILL: A PS Form 3854 used by window clerks to transfer registered mail accepted over the counter to the registry section.

COUPON: A detachable part of the PS Form 3854 located on the right hand side of the form. Prepare the front and reverse side of the coupon to report irregularities noted on the bill. Detach it from the bill at the perforation and mail it back to the post office at fault.

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RECEIPT: The registry clerk accepts responsibility of the articles received by signing the accompanying documentation.

<u>**DELIVER**</u>: Delivering mail to the addressee or an authorized agent (i.e., mail clerk or orderly).

DISPATCH: Sending mail to another destination using Inside Bills and Truck Bills.

<u>AERIAL MAIL TERMINAL (AMT)/FLEET MAIL CENTER (FMC)</u>: A facility used to process mail for further movement, which the Air Force and Navy manage respectively.

ENHANCED DISTRIBUTION LABEL (EDL): It will be scanned prior to the Piece-to-Bag Nesting, Bag Closing, and Bag Dispatching processes via AMPS

BACKSTAMP: To mark the back of a mail piece with a postmarking or canceling device to show that the piece was received, dispatched, or missent.

REG - 2 SH

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REG - 3 SH

RECEIVING REGISTERED ARTICLES (Incoming Truck Bill)

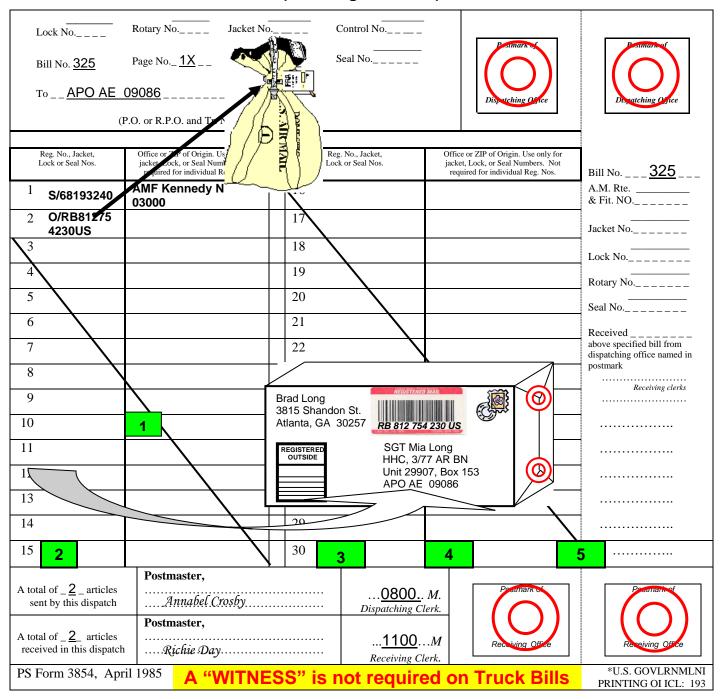


Figure 1 – Receipt of Articles on Incoming Truck Bill

REG - 4 SH

Inst	Instructions for Receiving Registered Articles on Incoming Truck Bill		
Block #	Instructions		
1	Verify all items listed on the incoming truck bill against the items received.		
2	Enter the number of articles received on this bill.		
3	Sign your name on this line.		
4	Enter the current time here.		
5	Postmark the bill and the coupon with the APDS.		
NOTE:	Back-stamp all registered mail received (letters and OSPs).		

Once you complete the bottom portion of the truck bill, give the **duplicate** copy to the mail guard or dispatching activity to verify the delivery. Retain the **original** truck bill and file it at your post office.

REG - 5 SH

RECEIVING REGISTERED ARTICLES AND ANNOTATING DISCREPANCIES (Incoming Inside Bill)

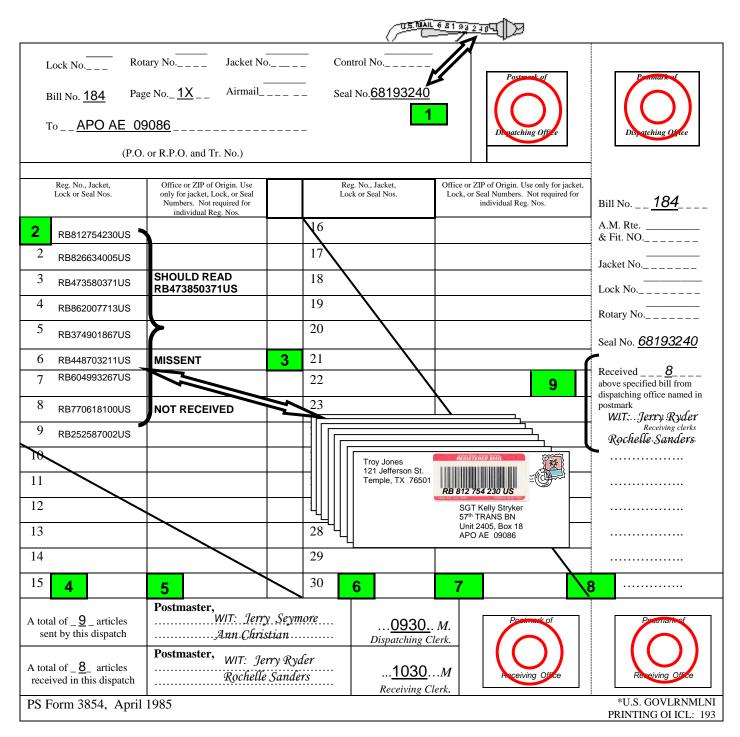
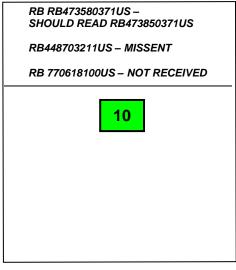


Figure 2 – Receipt of Articles on Incoming Inside Bill and Annotating Discrepancies Found

REG - 6 SH

Instructions for Receiving Registered Articles and Annotating Discrepancies on Incoming Inside Bill		
	mooning morae biii	
Block #	Instructions	
1	Verify the pouch seal number against the pouch inside bill seal number.	
2	Check the registry numbers on the bill against the registry number on the articles. At the same time, verify that your post office address is on each piece of mail in the pouch. Articles NOT ADDRESSED to your post office must be endorsed "MISSENT TO APO" and enter your APO number. Process missent mail for dispatch with the rest of the outgoing mail.	
3	If discrepancies are found, briefly write the irregularity on the bill next to the registry item listed. For example, if the discrepancy is: • Numbers transposed - write "SHOULD READ" then, correctly write the number on the bill. • Missent item - write "MISSENT." • Item listed on the bill but was not received - write "NOT RECEIVED."	
4	Enter the number of articles received on this bill.	
5	Write the notation "WITNESS:" or "WIT:" and have the witness sign on this line.	
6	Sign your name on this line.	
7	Enter the current time here.	
8	Postmark the bill and the coupon with the APDS.	
9	Write the number of pieces received on the incoming inside bill. Write	
(On front	"WIT" and have the witness sign on this line. You sign below the witness's	
of coupon)	signature.	
10		
(On back	Write the article number and irregularity for each irregularity found.	
of coupon)		
NOTE:	Back-stamp all registered mail received (letters, small parcels, and OSPs).	

If discrepancies are found, detach the completed coupon (front and back) and mail it back to the office of origin.



REG - 7 SH

RECEIVING MAIL ON PS FORM 3877

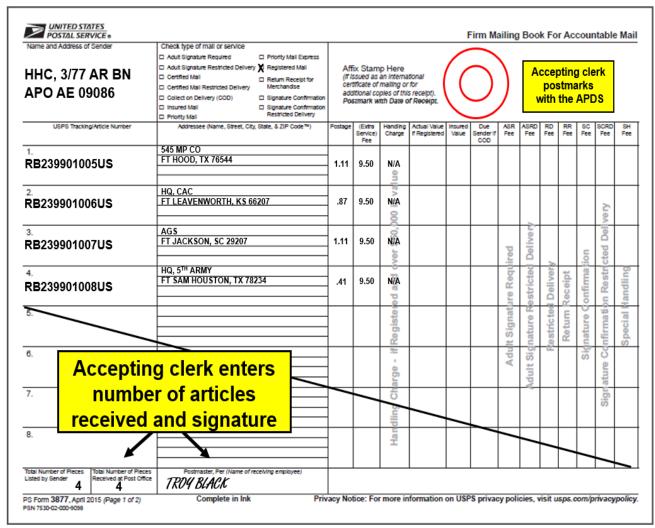


Figure 3 – Receipt of Articles on Incoming Transfer Bill from Other Source

Receiving Mail on PS Form 3877

Organizations that generate large volumes of official registered mail are responsible for preparing PS Form 3877 in duplicate, computing the postage and fees, obtaining the appropriate official postage, and bringing the registered mail with the completed forms to the registry section.

After the registry clerk verifies the registered numbers listed against the articles received, the registry clerk will sign and APDS both copies of the form. The registry clerk will keep the <u>ORIGINAL</u> for the registry section files. The <u>DUPLICATE</u> copy remains in the book and is returned to the organization.

REG - 8 SH

RECEIVING MAIL FROM WINDOW CLERK (Incoming Transfer Bill)

Lock No Ro	-	Control No		
Bill No <u>45</u> Pa	age No <u>1X</u> _ Airmail	 Seal No H.C.		
то АРО АЕ	<u>09086</u>			
(P.O. or	R.P.O. and Tr. No.)			
Reg. No., Jacket, Lock or Seal Nos.	Office or ZIP of Origin. Use only for jacket, Lock, or Seal Numbers. Not required for individual Reg. Nos.		Office or ZIP of Origin. Use only fo jacket, Lock, or Seal Numbers. No required for individual Reg. Nos.	Bill No <u>45</u>
¹ RB404148390US		16		A.M. Rte & Fit. No
² RB404148391US		17		Jacket No
³ RB404148392US		18		 Lock No
⁴ RB404148393US		19		Rotary No
⁵ RB404148394US		20		Seal No
⁶ RB404148395US		21		
⁷ RB404148396US		22		Received above specified bill from dispatching office named in
8		23		postmark Receiving clerks
9		24		Receiving cierks
10		25		
11		26		
12		"WITNESS"	ic	
13				
14	<u> </u>	<u>IOT</u> required		
15		Transfer Bill	S	
A total of _ 7 _ articles sent by this dispatch	Postmaster,			
A total of _ 7 _ articles received in this dispatch	Postmaster, <u>Troy Black</u>	1440 M		
PS Form 3854, April		·		*U.S. GOVLRNMLNI PRINTING OI ICL: 193

Figure 4 – Completed Transfer Bill from Window Clerk

REG - 9 SH

COMPLETING PS FORM 3849 (Delivery of Personal Mail)

POSTAL SERVICE We Re Deliver for You!			
Download Informed Delivery™ APP to manage your redeliveries.	Choose one option for redelivery or pickup. 1. Go online to USPS.com/redelivery		
Sorry we missed you while you were out. Date: Date of situation	2. Let your carrier know when and where you'd like them to leave the item, then leave this form in your mailbox. (Sorry, not an option for Restricted Delivery or Adult Signature Items)		
This item was sent by: Michael Victor 2	Please redeliver on this date:and leave at (check one):		
It was sent to: Nathaniel Ramos 3	☐ Front door ☐ Back door ☐ Porch ☐ Garage		
At this address: PSC 27 Box 11, APO AE 0908	36 Other:		
the missed delivery: a: X Package Letter Large Envelope	3. Go to your local Post Office located at:		
Available for pickup after:	4. Sign up to manage redeliveries at informeddelivery.com		
Date of situation 6	5. Send someone to serve as your representative to pick it		
This is the: X First Attempt Final Notice 7	up for you at your local Post Office. Sign below and provide the name of the person you want to pickup the item.		
We'll hold on to it until: Addressee signature:			
For redelivery, scan the QR code or go to usps.com/redelivery and enter the barcode number shown below. 1A2B 3C1A 2B3C 1A2B	Name of representative: 6. Call us at 800-ASK-USPS (800-275-8777)		
	Delivery Section 10		
We have item/s for you which we could not deliver because:	Signature Nathaniel Ramos		
Postage DueCustoms	Printed Name Ramos, Nathaniel		
Receptacle full/item oversized	Delivery Address PSC 27, Box 11, APO AE 09086		
No secure location available	uopo		
No authorized recipient available	USPS		
Signature required (Adult Signature - Must be 24 years 8			
X Other: RB 789 462 260 US	We ReDeliver for You! PS Form 3849, October 2017 (Reverse) PS Form 3849, October 2017 (Reverse)		
Please see reverse for redelivery or pickup options. PS Form 3849, January 2018			

Figure 5 – Completed PS Form 3849 Showing Delivery of Personal Registered Mail

REG - 10 SH

Instructions for Preparing PS Form 3849			
Block #	Instructions		
1	Enter current date.		
2	Enter sender's name or company's name.		
3	Write the name of the person receiving the item.		
4	Write the address wher the delivery was attempted.		
5	Check te type of mail. (Select only one).		
6	Write available pickup date. For classroom purposes, enter the current situation date.		
7	Check attempt.		
8	Signature Required.		
9	Check other and enter the Article Number		
10	Customer sign, prints, and enters delivery address here at the time of pickup.		

REG - 11 SH

PREPARING PS FORM 3883

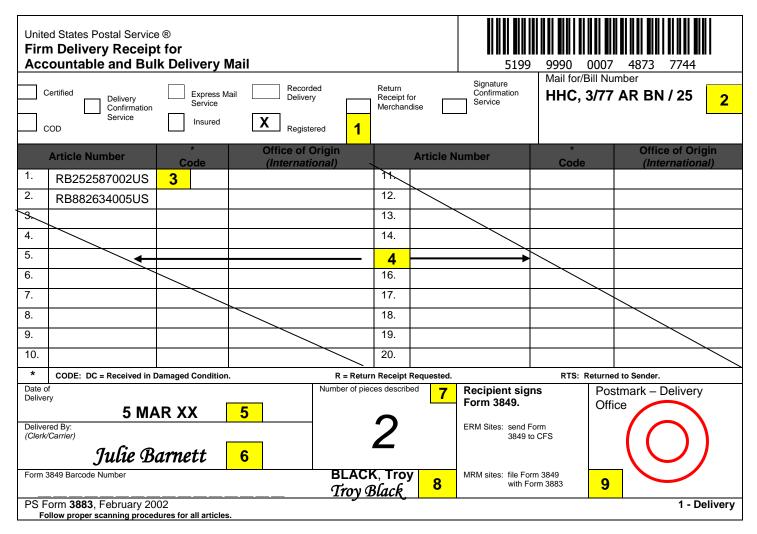


Figure 6 - Completed PS Form 3883 Showing Delivery of Official Registered Mail

REG - 12 SH

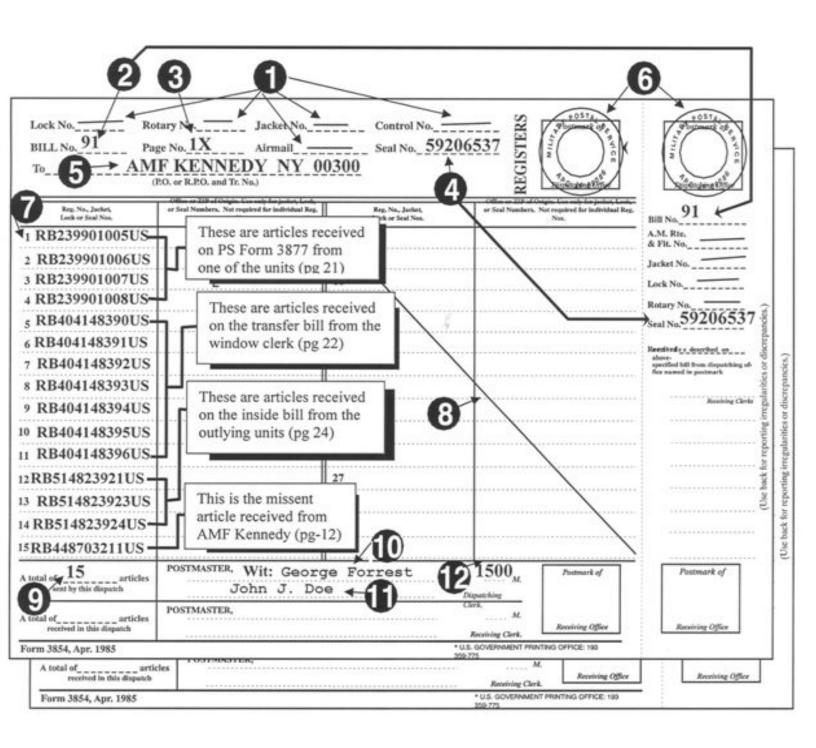
Instructions for Preparing PS Form 3883		
Block #		
1	Enter an "X" in the registered block.	
2	Enter the name of the unit of address or activity. Enter the bill number used. For example, if the last bill number used was 24, then enter 25.	
3	List the registered articles to be delivered. You can deliver up to 20 items to the same unit on one bill.	
4	Close the bill by drawing a diagonal line through the unused portions of the bill.	
5	Enter the current date at the time of delivery.	
6	Sign your full name as the clerk delivering the articles.	
7	At the time of pickup, the unit mail clerk enters the total number of articles received.	
8	Unit mail clerks print and sign their names in respective blocks. (Mail clerks act as the 'Agent' for their units.)	
9	Postmark with the APDS, both original and the 2 duplicate forms (2 Copies)	

Remember, only use a PS Form 3883 to deliver **official** registered mail. Use a separate PS Form 3883 for each different unit you serve.

PS Form 3883 is prepared in triplicate. Once verification is made and the form is signed, distribute as follows: copy 1 - Registry Section files, copy 2 - destroyed, and copy 3 - given to the unit mail clerk.

REG - 13 SH

PREPARING 3854 (Outgoing Inside Bill)



REG - 14SH

	Instructions for Preparing an Outgoing Inside Bill			
Block #	Instructions			
1	Draw a single line through the unused blocks (MPOs do not use these blocks).			
2	Enter the next bill number (on the bill and coupon). Start numbering the forms in sequence, starting with number <u>1</u> at the beginning of the calendar year.			
3	Enter the page number. Place an "X" after the <u>last</u> page number (e.g., if you use only one page (30 items or less), then write 1X ; if you use two pages (more than 30 items), then write 1X on the first page and 2X on the second page.			
4	Enter the serial number of the seal used to secure the pouch (on the bill and coupon).			
5	Enter the final dispatch destination where the mail is going. Although other facilities may process the pouch for further dispatch, the final destination is the facility that opens the pouch.			
6	Postmark with the APDS.			
7	List (preferably in numerical sequence) the registered numbers of the articles placed inside the pouch.			
8	Close the bill by drawing a diagonal line through the unused portions of the bill.			
9	Enter the total number of registered articles listed on the bill.			
10	Enter the annotation "wit:" or "witness" followed by the witness's signature.			
11	Sign your name. You are the dispatching registry clerk.			
12	Enter the current time.			

PROPER METHOD OF CLOSING REGISTERED POUCH WITH SEAL

REG - 15 SH

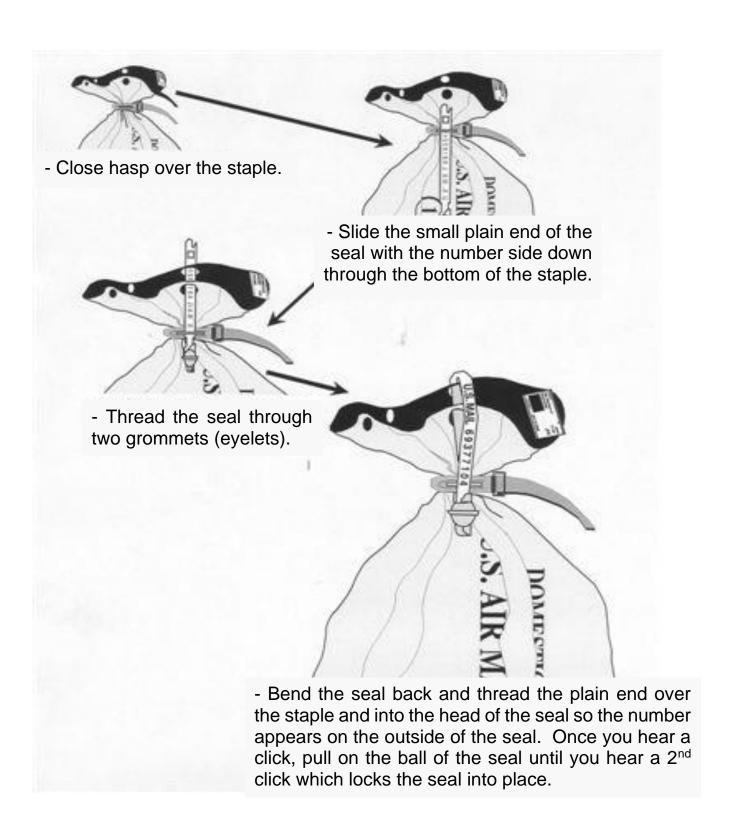


Figure 8 – Preparation of Registered Pouch

REG - 16 SH

DISPATCHING REGISTERED ARTICLES (Outgoing Truck Bill)

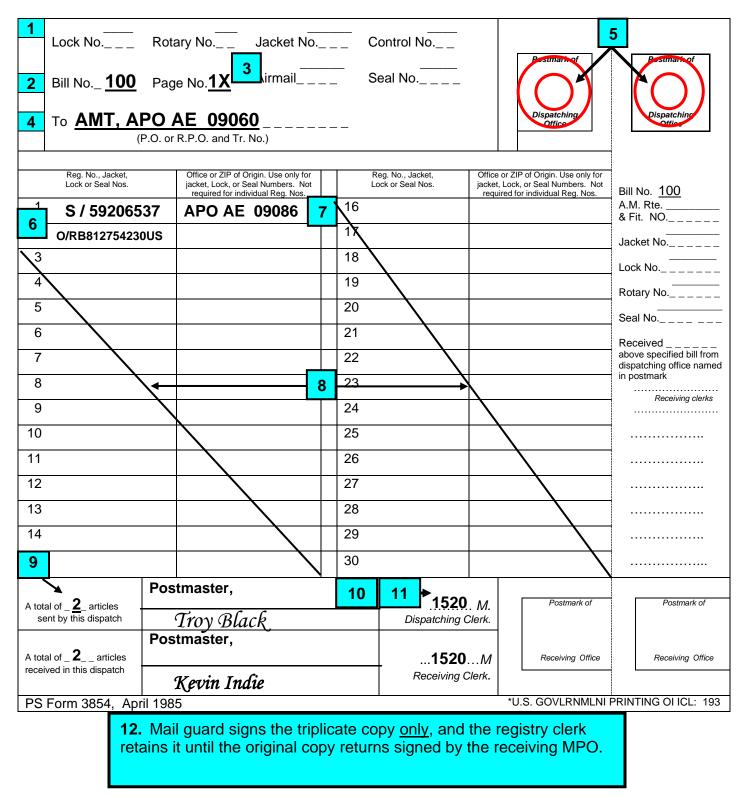


Figure 10 – Example, Dispatch of Articles on Outgoing Truck Bill

REG - 17 SH

	Instructions for Preparing an Outgoing Truck Bill			
Block #	Instructions			
1	Draw a single line through the unused blocks (MPOs do not use these blocks).			
2	Enter the next bill number. The forms are numbered in sequence, starting with number <u>1</u> at the beginning of the calendar year.			
3	Enter the page number. Place an "X" after the <u>last</u> page number (e.g., if you use only one page (30 items or less), then write 1X ; if you use two pages (more than 30 items), then write 1 on the first page and 2X on the second page.			
4	Enter the destination where the mail guard will take the pouch(es) and outside pieces (OSPs). Normally the destination is an Aerial Mail Terminal (AMT) or a Fleet Mail Center (FMC).			
5	Postmark with the APDS.			
6	List seal numbers or pouch(es) and/or OSPs being dispatched. Precede seal numbers with the letter "S" and outside pieces with the letter "O."			
7	Enter next to the seal number, the APO area and APO number of the facility who prepared the pouch. DO NOT enter APO area and number for outside pieces.			
8	Close the bill by drawing a diagonal line through the unused portions of the bill.			
9	Enter the total number of registered articles listed on the bill.			
10	Sign your name. You are the dispatching registry clerk.			
11	Enter the current time.			
12	After the mail guard verifies the mail shipment, he/she enters the number of articles received. Then signs and enters the current time on the bottom of the TRIPLICATE copy only and accepts custody and responsibility for the registered mail. DO NOT POSTMARK THE BOTTOM PORTION WITH THE APDS.			

REG - 18 SH

COMPLETING END-OF-DAY BALANCE AND INVENTORY

REGISTERED MAIL - BALANCE AND INVENTORY									
PREPARING ACTIVITY					PERIOD COVERED (YYYYMMDD)				
APC	AE 0908	36		F	ROM	1 ERIOD O	TO		
					20	XX0331 0700	20XX0	331 1900)
				ER C	OF ITE	MS PROCESSE	ED		
S		HAND, ACCEPTED, REPARED FOR DISPATCH					ENED, DELIVERED, D AND ON HAND	ISPATCHED	_
1	ITEMS ON HAND	AT START OF PERIOD	(0	9	ITEMS DELIVERED	ON PS FORM 3849 AND	3883	3
2		D ON PS FORM 3806 AND 3 FROM UMC ON PS FORM 3		4	10	ITEMS LISTED ON IF	NSIDE BILLS (PS Form 3	3854)	15
3	ITEMS LISTED OI	N INSIDE BILLS (PS Form 38	854) 1	11	11	ITEMS LISTED ON C	OUTGOING MANIFESTS		0
4	ITEMS LISTED OI	N INCOMING MANIFESTS		0	12	ITEMS LISTED ON C	DUTGOING TRUCK BILL	s	2
5	ITEMS LISTED OF	N INCOMING TRUCK BILLS		4	13	NUMBER OF POUCHES/JACKETS OPENED			2
6	NUMBER OF POL	NUMBER OF POUCHES/JACKETS CLOSED		1	14	ITEMS ON HAND AT END OF PERIOD			5
7	ITEMS RECEIVED	RECEIVED FROM OTHER SOURCES 7		7	4.5	TOTAL OF ITEMS 9 THROUGH 14 (This total must be the		27	
8	TOTAL OF ITEMS	S 1 THROUGH 7	2	27	same as the total shown in item 8)			27	
S	ECTION C - INV	ENTORY BY NUMBER O				RED ON PS FORM	3849 (Continue in rema	rks if necessary)
RB 81	2754230US	\	<u>REMEN</u> No err						
			are		5				
			allowe	d	in				
			Parts I	l &	П				
			PART	Г II -	REM	ARKS			
	WIT: Whitney Brown, SGT Troy Black, SPC								
		PART III – VERIFICA							
1. SIGN		VERIFY THAT ALL ENT SON PREPARING FORM		THIS		NCE AND INVENTO SNATURE OF VERIF			
Troy Black, SFC									
B. I ACKNOWLEDGE RECEIPT OF ALL REGISTERED ITEMS LISTED ON THIS INVENTORY									
1. TYPI		ME OF ACCEPTOR	2. PAY	KEG		ED ITEMS LISTED (GNATURE	UN THIS INVENTORY	•	
(Lasi	(Last, First, Middle Initial) GRADE								

DD FORM 2261, MAY 2000

PREVIOUS EDITION IS OBSOLETE.

REG - 19 SH

	(Enter cor	PART IV - PHYS applete listing at the c	ICAL INVENTOR' lose of business or s	Y hift change)	
RB101483910 US	RB473850371 US	RB862007713 US	RB374901867 US	RB604993267 US	
/					
/					
DD EODM 2264	(BACK), MAY 20				

Figure 11 – Completed DD Form 2261 Showing Balance at End of Duty Day

REG - 20 SH

	Instructions for Completing End-of-Day Balance and Inventory (DD Form 2261)			
Block #	Instructions (ADD AF 20000)			
1	Enter your APO or FPO number (e.g., APO AE 09086)			
2	Enter in the "From & To" blocks the dates and hours of operation in the			
	registry section in Year, Month, and Day (YYYYMMDD) format.			
	Enter number of registered articles remaining from the previous day. These are articles that were not delivered and were stored in the registry section			
3	overnight; or in a shift change, these are the articles on hand when you take			
	over the shift.			
	Enter combined totals of registered mail received on PS Form 3806, PS			
4	Form 3877, or PS Form 3883. (You received 4 items on PS Form 3877.			
	See page 6.)			
	Enter the total amount of registered articles received on all incoming inside			
5	bills. (You received 2 inside bills - on the first bill from AMF-JFK [page 4]			
	you received 8 items. On the other bill from the outlying unit [not shown]			
	you received 3 items. A total of 11 items were received.)			
6	Place a zero (0) in this space. Manifests are not used.			
	Enter the total amount of registered articles received on all incoming truck			
7	bills. (You received 2 truck bills - on the first bill from the AMT [page 2] 2 items were received. On the other bill from the outlying unit [not shown],			
	you received 2 items. A total of 4 items were received.)			
	Enter the number of pouches you <u>prepared</u> and <u>closed</u> for dispatch to the			
	AMT or FMC. (You prepared 1 pouch to dispatch the mail to the AMT at			
8	the end of the business day.) For classroom purposes only, you will			
	only close "1".			
	Enter the number of registered articles received from window clerks on			
9	transfer bills. Registered articles found in ordinary mail are also entered			
	here. (You received 7 items on a transfer bill [see page 7])			
10	Enter total of items 1 through 7. (The total for 'Section A' is 27 items.)			
4.4	Enter number of registered articles <u>delivered</u> on PS Forms <u>3849</u> and <u>3883</u> .			
11	(You delivered 1 item on a PS Form 3849 [see page 8], and 2 items on PS			
	Form 3883 [see page 9]. A total of 3 items were delivered.)			
12	Enter total amount of registered articles <u>dispatched</u> on all <u>outgoing inside</u> <u>bills</u> . (15 items were dispatched on the outgoing inside bill [see page 11])			
13	Place a zero (0) in this space. Manifests are not used.			
	Enter number of registered articles <u>dispatched</u> on all <u>outgoing truck bills</u> . (2			
14	items were dispatched on the outgoing truck bill [see page 14])			
15	Enter the number of registered pouches opened by the registry clerk and			
	witness. (You opened 2 pouches - one received from the AMT [see page			
	2], the other from the outlying unit [not shown].)			
16	Enter the number of items on hand at the end of the period. This includes			
	any undeliverable mail that will be stored overnight or transferred to another			
	shift. (5 items remained on hand [see back of 2261 page 17])			
17	Enter total of items 9 through 14. This total must be the same as the total			
	shown in Part I, item 8.			

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18	Enter the registered number of each article delivered on PS Form 3849. Enter numbers from top to bottom. Line out any unused blocks. (You delivered only 1 item on PS Form 3849 [see page 8]).
19	Enter the <u>printed</u> name of each clerk working in the registry section during the period. This is normally your witness and the registry clerk. Enter the word "WITNESS: or WIT:" and then print the name.
20	The registry clerk signs his/her name here.
21	The supervisor or designated individual will sign here indicating that all entries have been verified and are correct.
22	The next registry clerk assuming responsibility for the registry section will print name, pay grade, and sign his/her name in this section after inventorying and verifying the articles listed on the reverse side of the DD Form 2261. This section is not used for this class.
23	At the close of business or shift change, inventory and "horizontally" list (by registered number) each item on hand. After you enter the last number, "Z" out any unused blocks.

NOTE: When a balance cannot be attained, recheck the computations of each entry against the related forms processed during the period. Next, determine that a form is on hand for each transaction performed. If necessary, go back to the previous balance and inventory and begin a cross-check of the numbers for each transaction since that time.

REG - 22 SH