**RaastaFix – What It Is & How It Works**

* **Origins & Purpose**  
  RaastaFix is a digital civic platform developed by a group of IIT alumni and launched recently in Gurgaon. It focuses on citizen-initiated reporting of local civic issues like broken roads and stray cattle.
* **Anonymous, Geo-Tagged Reporting**  
  Users can anonymously upload a photo of the issue with embedded GPS and timestamp—no login required—making reporting quick and frictionless.
* **AI-Driven Routing & Visual Dashboard**  
  AI categorizes and routes complaints to the appropriate departments, while administrators use a color-coded dashboard (e.g., high/medium/low urgency) to monitor issues efficiently.
* **Government Interest**  
  Haryana’s government is exploring integration with state systems to allow oversight from Chandigarh, recognizing the need for consolidated civic issue tracking. **Citizen Benefit**  
  The approach enables **real-time alerts** to stakeholders right after a report is uploaded.

### Why Nagrika Brings More Value

1. **Community Empowerment**  
   Nagrika isn’t just about reporting—it's about enabling citizens to drive civic awareness and prioritize issues collectively.
2. **Peer Validation**  
   Upvotes and comments enable the community to surface pressing concerns organically, not solely via algorithmic urgency.
3. **Public Accountability**  
   Transparent tracking through live feeds and maps helps ensure that issues are not forgotten and officials remain accountable.
4. **Shared Insights**  
   Unlike administrative-only analytics, Nagrika gives citizens visibility into patterns and progress, enabling more meaningful civic involvement.
5. **Holistic Civic Experience**  
   From capturing issues to social interaction and administrative oversight, Nagrika creates a participatory ecosystem—not just a reporting tool.

RaastaFix is great for fast, anonymous reporting of civic issues using AI-routing and urgency dashboards. But Nagrika goes beyond that—it turns civic reporting into a shared, public experience. Citizens don’t just report; they validate each other’s concerns, track them via live maps and feeds, and stay engaged through resolution. Nagrika builds **visibility, community prioritization, and real accountability**—making governance truly collaborative.