

-Problem Selected: Enhancing Customer Service in Retail

-Prompt: Based on your understanding of customer service in retail design generate detailed strategies for a retail environment that focuses on effective staff training, technology integration with types, customer feedback analysis. Justify your strategies and anticipate any potential errors and offer effective solutions to deal with them. Show examples for each strategies. Reflect on the common challenges faced during the staff training, technology integrating and customer feedback analysis.

-Rationale: This prompt is clear and concise, it is also contextualized while activating the prior knowledge. It is goal oriented, specific and provides clear context and examples. It effectively guides through the strategies. Ambiguity was avoided by making a clear focus on the task and providing detailed instruction. Prompt clearly asks for errors that needs to be avoided. It also encourages critical thinking.