Jaini Topiwala

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**Work Experience**

**Infobloom Tech Solution** — **Software Developer** Apr 2024 – Present

Remote

* Write, Modify, Integrate, and Test Software Code using tools such as Visual Studio Code, Git, and GitHub, and Communicate Technical Problems, Processes, and Solutions using Slack, Microsoft Teams, and Email to ensure efficient, scalable, and bug-free applications and clear communication with team members and stakeholders.
* Develop, Document, and Execute Software Testing Plans using tools like Selenium, TestRail to ensure thorough testing of software applications and information systems and implement comprehensive testing policies and procedures.

**Dr. Sonia Sharma Dental Office** — **Customer Service Representative** Feb 2023 – Apr 2024

Brampton, ON

* Increased patient show-up rates by 25% through targeted recalls and friendly reminders using RecallMax, effectively managing and tracking patient appointments, and fostering improved patient understanding and satisfaction.
* Cultivated patient relationships and enhanced personal development by engaging with over 200 patients daily through calls, emails (Outlook), and texts, providing clear and empathetic responses, resulting in a 30% surge in patient feedback scores.

**Nice Software Solution** — **Android Developer** Feb 2020 – Mar 2022

Anand, GJ, India

* Enhanced application performance by 30%, leveraging advanced Java programming and Android Studio optimization tools to enhance responsiveness and uphold high code quality standards.
* Spearheaded the conversion of user interface designs into functional code, using Android SDK and Figma for UI/UX design integration, enhancing user experience and achieving a 15% increase in application stability.
* Streamlined development by 25% with IntelliJ IDEA and enhanced team collaboration through daily stand-ups and Microsoft Teams, ensuring alignment and a harmonious work environment.

**Education**

**Sheridan College, Brampton •** April 2024

Applied Science & Technology, Diploma of Computer System Technician – Software Engineering

*Courses***:** Enterprise Java Development, Software Design Fundamentals, .NET Technologies using C#, Cloud Enabled Network.

**Gujarat Technological University, Gujarat •** June 2019

Applied Science & Technology, Diploma of Computer Engineering

**Skills & Interests**

**Programming & Frameworks:** Java, C, C++, C#, PHP, Python, SQL, PL/SQL, Linux Shell, Assembly, ADO.NET, Spring Boot

**Web & Mobile Development:** HTML, CSS, JavaScript, Ajax, JSON, TypeScript, Angular, React, Node.js, MERN

**Database & Cloud Computing:** NoSQL (MongoDB), MySQL, Oracle, SQL Server, VPC, Cloud Networks, S3, RDS, Load Balancing, SaaS, PaaS, Docker

**Tools:** Git, GitHub, Figma, Adobe XD, Canva, Postman, NetBeans, IntelliJ, Workbench, Junit Test, Selenium

**Soft Skills:** Software Development, Documentation, Networking, Information Systems, E-commerce, Communication, Team-work, Solution-Oriented, Attention to Detail, Interpersonal Skills, Adaptability

**Certification**

**Atlassian Agile Project Management Professional Certificate** –Scrum, Jira Cloud, Agile, Lean. - **Atlassian & LinkedIn**

**Become a Software Developer** – Fundamentals, HTML, CSS, JavaScript, Python, C#, SQL, Web Security. - **LinkedIn**

**Become a Frontend Developer** – HTML, CSS, JavaScript, React, Modern API, Web foundation & techniques. - **LinkedIn**

**Software Development Professional Certificate** – Fundamentals, Python, Beyond the Fundamentals. - **Microsoft & LinkedIn**

**DevOps Professional Certificate** – DevOps Foundations, Infrastructure as code, CI/CD pipeline. - **PagerDuty and LinkedIn**

**Projects**

***E-commerce Website*:** Food Delivery website using MERN stack and Stripe for payment - In Progress

***E-commerce Website*:** Cake e-commerce site with ordering & many other features, using HTML, CSS, JavaScript, jQuery.

***Personal Portfolio*:** Responsive website to showcase projects and skills, using HTML, CSS, JavaScript.

***Spotify Clone*:** Responsive Spotify clone with music features, using React & Tailwind CSS.

***Infobloom Tech Solution*:** Designed user interfaces and prototypes, using Figma & Canva.