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1 import numpy as np
2 import pandas as pd
3 import matplotlib.pyplot as plt
4 import seaborn as sns
5 from IPython.display import display
6 from sklearn.preprocessing import MinMaxScaler
7 from sklearn.preprocessing import LabelEncoder
8 from sklearn.model_selection import train_test_split
9 from keras.models import Sequential
10 from keras.layers import Dense, Dropout
11 from sklearn.metrics import confusion_matrix
12 from sklearn.metrics import classification_report
13
14
15 class Bank:
16
17     __name = "Churn_Modelling.csv"
18
19     def load_dataset(self):
20         self.dataset = pd.read_csv(self.__name)
21
22     def show_dataset_head(self):
23         display(self.dataset.head())
24         print("Length of dataset: ", len(self.dataset))
25
26     def eda(self):
27         # print(self.dataset.info())
28         # print("Unique values in Surname: ", self.dataset.Surname.unique())
29         # print("Unique values in Geography: ", self.dataset.Geography.unique())
30         # print("Unique values in Age: ", self.dataset.Age.unique())
31         # print("Unique values in No. of Products: ", self.dataset.NumOfProducts.unique())
32         print("Number of Exited and Non-Exited people: ", self.dataset.Exited.value_counts())
33
34     def preprocess(self):
35         self.X = self.dataset[[feature for feature in self.dataset.columns
36                                 if ((feature!="RowNumber") & (feature!="CustomerId") &
37 (feature!="Exited"))]]
38         self.y = self.dataset["Exited"]
39
40         self.le = LabelEncoder()
41         self.X.Geography = self.le.fit_transform(self.X["Geography"])
42         self.X.Surname = self.le.fit_transform(self.X["Surname"])
43         self.X.Gender = self.le.fit_transform(self.X["Gender"])
44
45         self.X_train, self.X_test, self.y_train, self.y_test = train_test_split(self.X,
46 self.y, random_state=100, test_size=0.2)
47
48         self.MinMaxScaler = MinMaxScaler()
49         self.X_train_transformed = self.MinMaxScaler.fit_transform(self.X_train)
50         self.X_test_transformed = self.MinMaxScaler.transform(self.X_test)
51
52         self.df_train = pd.DataFrame({"Index": self.y_train.keys(), "Exited":
53 self.y_train.values})
54         self.df_test = pd.DataFrame({"Index": self.y_test.keys(), "Exited":
55 self.y_test.values})
56         # print("Number of Exited and Non-Exited people in training: ",
57 self.df_train.Exited.value_counts())
58         # print("Number of Exited and Non-Exited people in testing: ",
59 self.df_test.Exited.value_counts())
60
61
62     def train(self):

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```

63     self.model = Sequential()
64     self.model.add(Dense(60, input_shape=(11,), activation="relu"))
65     self.model.add(Dropout(0.5))
66     self.model.add(Dense(30, activation="relu"))
67     self.model.add(Dropout(0.5))
68     self.model.add(Dense(15, activation="relu"))
69     self.model.add(Dropout(0.5))
70     self.model.add(Dense(1, activation="sigmoid"))
71
72     self.model.compile(loss="binary_crossentropy", optimizer="adam",
73 metrics=["accuracy"])
74
75     self.model.fit(self.X_train_transformed, self.y_train, epochs=100)
76
77     def predict(self):
78         self.y_pred = self.model.predict(self.X_test)
79         for i in range(len(self.y_pred)):
80             if (self.y_pred[i] > 0.5):
81                 self.y_pred[i] = 1
82             else:
83                 self.y_pred[i] = 0
84
85     def evaluate(self):
86         self.cm = confusion_matrix(self.y_test, self.y_pred)
87         print(self.cm)
88         print(classification_report(self.y_test, self.y_pred))
89         _, accuracy = self.model.evaluate(self.X_test_transformed, self.y_test)
90         print("Accuracy: %.2f"%(accuracy*100))
91
92
93
94 customer = Bank()
95     customer.load_dataset()
96     customer.show_dataset_head()
97     customer.eda()
98     customer.preprocess()
99     customer.train()
100    customer.predict()
101    customer.evaluate()

```

## Output:

nNumber	CustomerId	Surname	CreditScore	Geography	Gender	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMember	EstimatedSalary	Exited
1	15634602	Hargrave	619	France	Female	42	2	0.00	1	1	1	101348.88	1
2	15647311	Hill	608	Spain	Female	41	1	83807.86	1	0	1	112542.58	0
3	15619304	Onio	502	France	Female	42	8	159660.80	3	1	0	113931.57	1
4	15701354	Boni	699	France	Female	39	1	0.00	2	0	0	93826.63	0
5	15737888	Mitchell	850	Spain	Female	43	2	125510.82	1	1	1	79084.10	0

Length of dataset: 10000

Number of Exited and Non-Exited people: 0 7963

1 2037

### Training the Model:

250/250 [=====] - 1s 2ms/step - loss: 0.5540 - accuracy: 0.7789  
Epoch 2/100  
250/250 [=====] - 1s 2ms/step - loss: 0.5087 - accuracy: 0.7970  
Epoch 3/100  
250/250 [=====] - 0s 2ms/step - loss: 0.4950 - accuracy: 0.7969  
.  
.  
.  
250/250 [=====] - 1s 2ms/step - loss: 0.3752 - accuracy: 0.8432  
Epoch 84/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3712 - accuracy: 0.8489  
Epoch 85/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3708 - accuracy: 0.8464  
Epoch 86/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3695 - accuracy: 0.8487  
Epoch 87/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3716 - accuracy: 0.8465  
Epoch 88/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3708 - accuracy: 0.8451  
Epoch 89/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3641 - accuracy: 0.8478  
Epoch 90/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3676 - accuracy: 0.8474  
Epoch 91/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3691 - accuracy: 0.8471  
Epoch 92/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3683 - accuracy: 0.8482  
Epoch 93/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3698 - accuracy: 0.8469  
Epoch 94/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3653 - accuracy: 0.8501  
Epoch 95/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3681 - accuracy: 0.8474  
Epoch 96/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3701 - accuracy: 0.8495  
Epoch 97/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3666 - accuracy: 0.8459  
Epoch 98/100  
250/250 [=====] - 1s 2ms/step - loss: 0.3665 - accuracy: 0.8506  
Epoch 99/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3626 - accuracy: 0.8503  
Epoch 100/100  
250/250 [=====] - 0s 2ms/step - loss: 0.3724 - accuracy: 0.8410  
63/63 [=====] - 0s 1ms/step

### Confusion Matrix:

```
[[ 15 1573]
 [ 2 410]]
```

				precision	recall	f1-score	support
			0	0.88	0.01	0.02	1588
			1	0.21	1.00	0.34	412
		accuracy				0.21	2000
		macro avg		0.54	0.50	0.18	2000
		weighted avg		0.74	0.21	0.09	2000

Accuracy: 84.75