

## Supriya Jain

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### SUMMARY

- ♦ 6+ years of diversified experience in IT with proficiency in C++, Java, JavaScript, Cloud technologies.
- ♦ Well versed with optimal usage of data structures and object-oriented software design patterns.
- ♦ Specialized in Cloud computing, Virtualization and Enterprise Distributed systems.

### EDUCATION

**Master's in Software Engineering** - San Jose State University, CA (**GPA 4.0**) Aug 2018-Dec 2019  
**Bachelor of Engineering in Information Technology** – University of Mumbai May 2011

### TECHNICAL SKILLS

**Programming Languages** C++, Core Java, J2EE, Unix Shell Script, JavaScript  
**Framework/Tools/Libraries:** Eclipse, Spring Boot, SVN, Git, ExpressJS, Junit, JMeter, Kafka  
**Databases & ORM:** MYSQL, MongoDB, Redis, Sequelize, JPA  
**Cloud Platform:** Amazon Web Services, Google Cloud Platform.  
**Web Technologies:** HTTP, SOA, REST API, PHP, HTML5, CSS3, Bootstrap, cURL, AJAX, ES6, ReactJS, Redux, NodeJS, Passport, MochaJS

### PROFESSIONAL EXPERIENCE

**Technical Consultant** *Larsen and Toubro Infotech, Mumbai, May 2016 – Mar 2017*

**MS CRM-Field One implementation for UTC Chubb Australia: MSCRM | C# | JavaScript | Field One | HTML5 | REST**

- ♦ Led the development of cloud-based CRM desktop and mobile solutions for improve efficiency in servicing orders.
- ♦ Programmed a WPF application using C#, HTML5 and REST APIs to execute on-demand process on top of the CRM.
- ♦ Augmented client satisfaction by expeditiously resolving challenges faced onsite in a critical time-sensitive environment.
- ♦ Delivered enhanced solutions for DB access using SQL Server with a focus on scalability and performance.

**Technology Analyst** *Infosys Technologies, Pune, September 2011 – May 2016*

**SBC FIRST(AT&T): C++ | JAVA | SOAP | UNIX Shell Script | PLSQL**

- ♦ Designed Unix compatible auto resolution handlers in provisioning fallouts in FIRST, bringing down resource usage considerably.
- ♦ SPOC for streamlining socket services which enabled communication between Java and C++ modules.
- ♦ Led the workload reduction project by infusing automation upto 80%, thereby leading to \$400k annual savings for the client.
- ♦ Achieved a 7/7 client satisfaction rating with the project being identified as "Business Value Add" by client.
- ♦ Orchestrated structured knowledge transfer sessions for new hires with the emphasis on increasing the productivity.

### ACADEMIC PROJECTS

**Simulation of Canvas- Learning management System (Spring 2019): MERN Stack | Redux | Passport | Mocha | Redis | AWS | Kafka**

- ♦ Independently developed a distributed single page application by using MERN stack to revolutionize the course learning page.
- ♦ Enabled connection pooling for faster server response and Redux for efficient client-side state management.
- ♦ Secured the application using JSON web token (JWT) and PassportJS for accessing different resources and routes.
- ♦ Used Redis for caching the database queries to reduce the latency, thereby improving performance for read heavy operations.

**Custom Linux Kernel (Spring 2019): Linux | Advanced Operating Systems | Hypervisor | x86 | KVM | Virtualization**

- ♦ Building custom changes into the Linux Kernel to perform specific activities such as editing the kvm hypervisor module and printing virtualization capabilities of a processor.

**Travel-Live-Create Marketplace (Fall 2018): PHP | OAuth | Cookies | Session Management | Single Sign-On | cURL**

- ♦ Developed a cross platform Marketplace that integrates products and services from multiple e-commerce websites.
- ♦ Implemented various user-friendly features such as Single Sign-on, OAuth, Track most visited and top-rated products for the marketplace. Formulation of OAuth drove 30% reduction in traffic at user login.

**Game of Warrior (Fall 2018): Greenfoot | Java 8 | OO Design Patterns**

- ♦ Designed and developed a 3-D game by using Greenfoot API along with Java.
- ♦ Administered interaction across players and game components by intensely using object-oriented software design patterns.

**Smart Streets (Fall 2018): IOT | AWS | Active MQTT broker | Nginx | EC2 | RDS | Spring MVC**

- ♦ Developed an iot-cloud based highly scalable SaaS application to monitor sensors in smart streets within a smart city.
- ♦ Set up a large-scale sensor cloud infrastructure by using the concept of virtualization and real time simulation of physical sensors.
- ♦ Replicated single DB instance into multiple replica sets forming a master-slave configuration for High Availability.
- ♦ Achieved high scalability using AWS autoscaling and load balancing using Nginx load balancer.
- ♦ Decoupled the system using ActiveMQ in front of write heavy DB servers to prevent bottleneck. (40% performance increase)