

AVCABS

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User Guide

Introduction

Welcome to our comprehensive user guide for the AVCabs! This guide will help you navigate the app and learn how to book cabs, manage your bookings, and make your transportation experience smooth and efficient.

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1. To get started with the application, just run the CLI.

2. Creating an Account

Before you can book a cab, you'll need to create an account. Here's how:

- a. Open the app and tap "Sign Up" on the welcome screen.
- b. Enter your full name, contact and email address.
- d. You may also login directly if you already have an account.

3. Booking a Cab

To book a cab, follow these simple steps:

- a. Open the app and login if you haven't already.
- b. Enter your pickup location.
- c. Enter your destination.
- d. Choose the type of cab (e.g., ride, suv or sedan) according to your preferences and budget.
- e. Review the fare estimate and confirm your booking.
- f. The app will display the driver's information and vehicle details.

4. View previous Bookings

You can view your previous bookings:

- a. Login if not already logged in.
- b. To view previous bookings, select “View Previous rides”.

5. Canceling the Ride:

To cancel a booking anytime just press the cancel button.

6. Payment Options:

The app supports multiple payment options for your convenience:

- a. Credit/Debit Card.
- b. UPI
- c. Cash
- d. Wallets
- e. Paytm

7. Rating Drivers

Sharing your experience helps improve the overall service quality:

After your trip ends, you will be prompted to rate your driver on a scale of 1 to 10 stars.

8. Customer Support

If you encounter any issues or have questions, the customer support team is available to assist you anytime.

You can mail us at : anmol21234@iiitd.ac.in

Troubleshooting

Here are some common issues users might face and their solutions:

- a. App not detecting location: Make sure you have provided correct location to application.
- b. Unable to sign in: Check your email address and password for typos or errors.
- d. Connectivity issues: Ensure you have a stable connection or try restarting the app.

We hope this user guide helps you make the most of the AVCabs. Enjoy your rides, and don't hesitate to reach out to customer support if you need any assistance.