

JAINY MARY JOY

UX/UI Designer / Front-End Developer

Please visit my portfolio:

<https://jainyux.github.io/jainymaryjoy.github.io/>

+44 7776699573

jainymjoy@gmail.com

London, UK

EDUCATION

MSc. User Experience Design

Kingston University, UK Jan 22 – Jan 23

MSc. Software Engineering

Anna University, India 2012

SKILLS

Design Research Methods, Affinity Mapping, Persona Creation, Customer Journey Map, Competitor Analysis, Empathy Mapping, Information Architecture, Ideation Techniques, Moodboard, Style guide, Prototyping, User Testing

Tools & Technologies

Figma, HTML, CSS, JavaScript

Projects

All the projects are available in the given portfolio link.

<https://jainyux.github.io/jainymaryjoy.github.io/>

PROFILE

"As a new UI/UX Designer and Front-End Developer, I'm excited to learn and grow in this field and apply my passion for design and technology to create great user experiences."

PROFESSIONAL EXPERIENCE

Senior Associate

Alight Solutions(formerly known as NGA HR (India) Pvt. Ltd)
April 2021 – Dec 2021

- Identifying and resolving various issues related to Learning and Development team.
- Handling issues using the HRX ticket management system.
- Following up with clients to ensure the product issues are fully resolved after troubleshooting.

Senior Business Analyst

Fragomen Immigration Services India Pvt. Ltd.
Nov 2021 – Aug 2020

- Acting as an interface between business immigration teams and development teams to customize business related software and applications based on requirements.
- Assisting in the customization of organization specific tools for fully functional business immigration assistance to clients and providing suggestions.
- Assisting in the integration and management of third-party platforms for business productivity requirements.
- Overseeing the daily reports and mails.
- Attending various meetings and calls with clients.
- Providing training to the junior team members.