



AGL electricity account.

Proudly Australian since 1837.



031/-099

CHARLES ROKER
4 Exell Dr
DANDENONG NORTH VIC 3175

Important numbers.

Enquiries: **agl.com.au** or **131 245**
Faults and emergencies: **132 099** (United Energy)

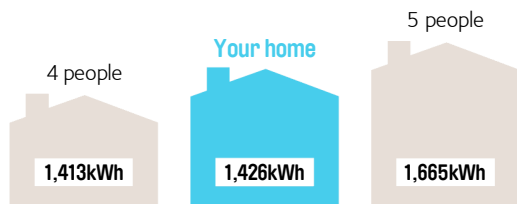
Your account details.

Name: **CHARLES ROKER**
Account number: **2094 8097**
Supply address: **4 EXELL DRIVE
DANDENONG VIC 3175**

How much energy are you using?

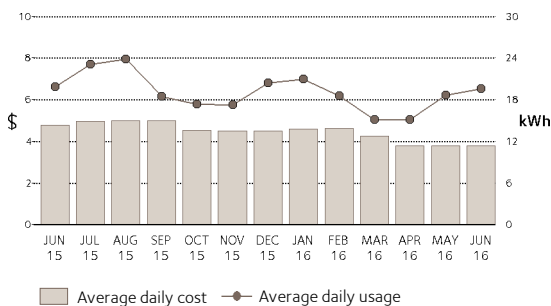
Bill period: 18 Mar 2016 to 15 Jun 2016 (90 days)

Compare with other homes in your area.



Average usage data supplied by Australian Energy Regulator based on homes with gas and no pool during winter. Visit energymadeeasy.gov.au for more information.

Average daily cost and usage.



003172143439/-00098E--99 5--98 I--98

Tax Invoice Issued: 28 Jun 2016
AGL Sales Pty Limited ABN 88 090 538 337

Snapshot.

Average daily cost: **\$3.80**
Average daily usage: **15.85kWh**
Same time last year: **18.53kWh**

Your bill overview.

Balance brought forward **\$0.00**

+

New charges **\$342.09**

=

Direct Debit amount **\$342.09**

Direct Debit date **15 Jul 2016**

Please ensure you have sufficient funds available by the Direct Debit date to avoid additional charges.

Thank you.

Cooling, hot water and heating needs?

Call us on **131 766** or visit agl.com.au for sales, service, installation and repairs.

One less thing to worry about on move-in day.

- > Get power on the day you move in, guaranteed.*
- > We can seamlessly transfer eligible energy plans over to your new house, with your account details moving with you.†

Call us anytime 24/7 on **1300 001 508**
or visit agl.com.au/movers

*For approved customers. See over for terms and conditions.
†Exclusions apply, including APG, Fixed Rate, and energy plans close to their end date. Rates and terms may differ at your new address.



Useful information.

We'd like to say thank you.

With AGL Rewards you can be rewarded in over 1,600 ways.

Join AGL Rewards today!

Visit agl.com.au/aglrewards or call **1300 135 208** anytime.

Important information.

Payment assistance. There are a number of options available to eligible customers, including Victorian Government energy concessions and rebates, AGL payment plans and the Centrepay scheme. To find out more, visit agl.com.au/Concessions

Need an interpreter? Call **1300 307 245**.
需要传译员吗? 请电上述号码。

هل تحتاج لمترجم؟ اتصل على الرقم أعلاه.
Cần có thông dịch? Gọi số trên đây.

Hearing impaired (TTY). Call **133 677** and quote 1300 664 358.

If you don't wish to receive marketing information about AGL products and services, visit agl.com.au/DoNotContact

*Move in guarantee: Eligibility criteria apply, including one business day notice to AGL, creditworthiness and safe access to the electricity meter. Customer credits for late connection available. See agl.com.au/move for more details.

Moving? Visit agl.com.au/Move to arrange an electricity connection at your new premises.

Energy efficiency. To track and help reduce your energy usage AGL offers a free online tool, My AGL IQ®. Visit agl.com.au/MyAGLIQ

Your electricity supply details.

Supply address: 4 EXELL DRIVE DANDENONG VIC 3175
Supply period: 18 Mar 2016 to 15 Jun 2016 (90 days)
NMI: 64074949171
Energy Plan: Select 13%

Meter no.	Read type	Start reference ¹	End reference ¹	kWh
876442	Actual	21,923	23,328	1,426.857

¹These reference reads are a guide only and may not reflect the total energy consumption for this billing period. Your next meter read is due between **29 Sep 16 and 5 Oct 16**. Please ensure easy access to your meter on these days.

How we've worked out your bill.

Previous balance and payments.	Total
Previous balance	\$331.58
10 May 16 payment	\$331.58cr
Balance brought forward	\$0.00

New charges and credits.

Usage and supply charges	Units	Price	Amount
Peak	1426.857kWh	\$0.225	\$321.04
Supply charge	90 days	\$1.0321	\$92.89
Other charges			
Payment processing fee			\$1.81
Total charges			+ \$415.74
Credits			
2% Direct Debit Discount			\$6.42cr
Annual Electricity Concession			\$56.60cr
9% Pay On Time Discount			\$28.89cr
4% Guaranteed Discount			\$12.84cr
Total credits			- \$104.75cr
Total new charges and credits			= \$310.99
Total GST			+ \$31.10
Direct Debit amount (includes GST)			= \$342.09

003172143439/-00098E--99 5--98 1--97

Direct Debit
amount

\$342.09

Direct Debit date

15 Jul 2016

Reference number

2094 8097 9112 7420 83

Post Billpay



*3201 209480979112742083



Direct Debit[^]
Sign up to Direct Debit at agl.com.au/Payments or call 131 245.



Visa or Mastercard[^]
Online: agl.com.au/Payments
Phone: 1300 657 386
Biller Code: 33837



Mail
Send your cheque or money order along with this section of the bill to:
AGL Sales Pty Limited
Locked Bag 20024, Melbourne VIC 3001



BPAY[^]
Make a BPAY payment via internet or phone banking. Biller Code:33837



Post Billpay^{®^}
Make a Post Billpay[®] payment.
Online: postbillpay.com.au Phone: 131 816
In person at any Post Office. Billpay Code: 3201



Centrepay
Eligible residential customers can visit humanservices.gov.au/centrepay
AGL Centrepay CRN: 555-068-319-J



PayPal
To pay via PayPal visit agl.com.au/Payments

[^]A 0.6% fee (GST incl.) may apply if we incur a fee due to your payment method, including if you pay by credit, debit, prepaid or charge cards.



How we've worked out your bill (continued).

Average daily usage & supply costs (excl. GST).

Peak	\$3.57
Supply Charge	\$1.03

Average daily usage and supply costs include discounts based on time of use, but exclude all other discounts, rebates, concessions, solar feed-in and other charges and credits.