

Experience

Senior Software Engineer

[QuintoAndar](#)

Remote, Brazil

Mar 2022–Present

- Reduced ticket rate by 16.74% through Single Door initiatives.
- Increased Chat In App CSAT from 64% to 72.95%.
- Scaled post-contract in-app calls, achieving 90% DSAT compliance.
- Led the support and chat transition, delivering documentation, roadmap, and bug prioritization with 100% completion.
- Reduced misuse of verification inspections during offboarding by 53%.
- Contributed to increasing the share of offboardings without mediation (with repairs), driving efficiency improvements.
- Skills: Java, Spring Boot, Dart/Flutter, REST APIs, Microservices, Docker, Kubernetes, CI/CD, Instana, Kibana

Senior Software Engineer

[Picpay](#)

Remote, Brazil

Aug 2021–Feb 2022

- Led the development of Open Banking solutions, ensuring compliance with Banco Central standards and enabling secure third-party integrations.
- Designed and maintained RESTful APIs that supported thousands of daily financial transactions with high reliability.
- Improved API performance and scalability, allowing the platform to handle increased transaction volumes without service degradation.
- Strengthened data security by implementing encryption and aligning systems with strict Open Banking protocols.
- Increased development efficiency by creating comprehensive unit test coverage, which reduced production incidents and improved release confidence.
- Technologies: Java, Spring Boot, REST APIs, PostgreSQL, Docker, Kubernetes, CI/CD

Software Engineer

[Invillia](#)

Remote, Brazil

May 2020 – Jul 2021

- Developed and maintained **mission-critical features** for prepaid, credit, and account card systems used by millions
- Participated in **sprint planning and technical refinements**, aligning engineering initiatives with business priorities and delivery timelines.
- Collaborated with **cross-functional teams** to enhance system performance, achieving improvements in stability and long-term scalability.
- Improved **code quality and engineering productivity** by establishing best practices and streamlining processes across development teams.
- Delivered **secure and compliant solutions** in a regulated financial context, ensuring smooth integrations with external partners.
- **Technologies:** Java, Spring Boot, Microservices, REST APIs, PostgreSQL, Kafka, Docker, Kubernetes, Agile/Scrum

Education

- **MBA in Software Architect**, [Full Cycle](#), Brazil. In Progress.
- **Bachelor's Degree (Technology) in Systems Analysis and Development**, [UNOPAR](#), Brazil.

2024–
2020–2023