

assesment-ans

May 3, 2024

1) Download the data from the file data source and provide possible data insights.

```
[4]: import pandas as pd
import numpy as np
import matplotlib
import seaborn as sns
from matplotlib import pyplot as plt
%matplotlib inline
matplotlib.rcParams['figure.figsize']=(8,4)
```

```
[5]: import warnings
warnings.filterwarnings('ignore')
```

```
[6]: df=pd.read_csv(r"C:\Users\jm88\Music\New folder\DataScience\Adapt_
↳Ready\complaints.csv")
df.head()
```

```
[6]:   Date received   Product \
0    2024-01-23  Credit reporting or other personal consumer re...
1    2024-01-24  Credit reporting or other personal consumer re...
2    2024-01-24  Credit reporting or other personal consumer re...
3    2024-01-23  Credit reporting or other personal consumer re...
4    2024-01-23  Credit reporting or other personal consumer re...
```

```
      Sub-product   Issue \
0  Credit reporting  Incorrect information on your report
1  Credit reporting  Incorrect information on your report
2  Credit reporting      Improper use of your report
3  Credit reporting      Improper use of your report
4  Credit reporting      Improper use of your report
```

```
      Sub-issue \
0      Information belongs to someone else
1      Information belongs to someone else
2  Credit inquiries on your report that you don't...
3      Reporting company used your report improperly
4      Reporting company used your report improperly
```

	Consumer complaint narrative \
0	NaN
1	NaN
2	NaN
3	In accordance with the Fair Credit Reporting a...
4	I have observed several deviations from mandat...

	Company public response \
0	Company has responded to the consumer and the ...
1	Company has responded to the consumer and the ...
2	Company has responded to the consumer and the ...
3	Company has responded to the consumer and the ...
4	Company has responded to the consumer and the ...

	Company State ZIP code Tags \
0	TRANSUNION INTERMEDIATE HOLDINGS, INC. ME 04005 NaN
1	TRANSUNION INTERMEDIATE HOLDINGS, INC. FL 33311 NaN
2	TRANSUNION INTERMEDIATE HOLDINGS, INC. PA 175XX NaN
3	TRANSUNION INTERMEDIATE HOLDINGS, INC. TX 79907 NaN
4	TRANSUNION INTERMEDIATE HOLDINGS, INC. NY 10075 NaN

	Consumer consent provided? Submitted via Date sent to company \
0	Consent not provided Web 2024-01-23
1	Other Web 2024-01-24
2	Other Web 2024-01-24
3	Consent provided Web 2024-01-23
4	Consent provided Web 2024-01-23

	Company response to consumer Timely response? Consumer disputed? \
0	Closed with non-monetary relief Yes NaN
1	Closed with non-monetary relief Yes NaN
2	Closed with non-monetary relief Yes NaN
3	Closed with non-monetary relief Yes NaN
4	Closed with non-monetary relief Yes NaN

	Complaint ID
0	8206605
1	8211390
2	8211362
3	8210433
4	8209430

```
[7]: df.isnull().sum()
```

```
[7]: Date received      0
     Product           0
     Sub-product      235292
```

Issue	2
Sub-issue	734684
Consumer complaint narrative	3329405
Company public response	2677245
Company	0
State	45517
ZIP code	30225
Tags	4653480
Consumer consent provided?	1024493
Submitted via	0
Date sent to company	0
Company response to consumer	14
Timely response?	0
Consumer disputed?	4366651
Complaint ID	0
dtype:	int64

```
[49]: df.shape
```

```
[49]: (5134967, 18)
```

1 EDA & Visualazation

```
[9]: df["Sub-product"].fillna('Others', inplace = True)
df["Sub-issue"].fillna('Others', inplace = True)
df["Issue"].fillna('Others', inplace = True)
df["State"].fillna('Others', inplace = True)
df["Consumer complaint narrative"].fillna('None', inplace = True)
df["Company public response"].fillna('None', inplace = True)
df["Consumer consent provided?"].fillna('None', inplace = True)
df["Company response to consumer"].fillna('None', inplace = True)
df["Consumer disputed?"].fillna('None', inplace = True)
#df['Sub-issue'].unique()
```

```
[10]: df['Tags'].unique()
```

```
[10]: array([nan, 'Older American, Servicemember', 'Servicemember',
        'Older American'], dtype=object)
```

```
[11]: df["Tags"].fillna('Others', inplace = True)
```

```
[12]: df["Tags"].unique()
```

```
[12]: array(['Others', 'Older American, Servicemember', 'Servicemember',
        'Older American'], dtype=object)
```

```
[13]: df['Tags'].replace("Older American, Servicemember", "Older American & Servicemember", inplace = True)
```

```
[14]: df["Tags"].unique()
```

```
[14]: array(['Others', 'Older American & Servicemember', 'Servicemember',  
        'Older American'], dtype=object)
```

```
[15]: df1=df.drop(['ZIP code'],axis=1)
```

```
[16]: df1.isnull().sum()
```

```
[16]: Date received          0  
      Product              0  
      Sub-product          0  
      Issue                0  
      Sub-issue            0  
      Consumer complaint narrative  0  
      Company public response  0  
      Company              0  
      State               0  
      Tags                0  
      Consumer consent provided?  0  
      Submitted via        0  
      Date sent to company  0  
      Company response to consumer  0  
      Timely response?     0  
      Consumer disputed?   0  
      Complaint ID         0  
      dtype: int64
```

2 Data Insights

3 Tags

```
[17]: df1["Tags"].value_counts()
```

```
[17]: Others          4653480  
      Servicemember   283442  
      Older American  158828  
      Older American & Servicemember  39217  
      Name: Tags, dtype: int64
```

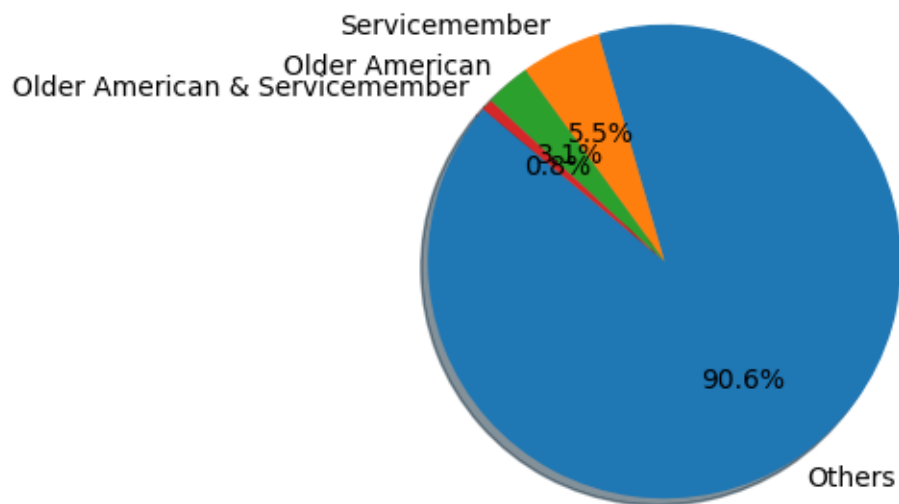
```
[18]: import matplotlib  
      matplotlib.rcParams["figure.figsize"] = (10,4)
```

```

Response = (df1["Tags"].value_counts())[:10]
lab = "Others", "Servicemember", "Older American", "Older American &
↳Servicemember"
explode = (0,0,0,0)
#create bar chart of top 10 teams
Response.plot(kind='pie', explode=explode , labels = lab, autopct='%1.1f%%',
↳shadow=True, startangle=140)
plt.ylabel("")

```

[18]: Text(0, 0.5, '')



Analyse compliants using “Tags”. 1) Service member is 5.5%. 2) Older American is 3.1%. 3) Older American & Servicemember is only 0.8% 4) Other is 90.6%. So most of the compliants from other Tags.

4 Submitted via

```
[19]: df1["Submitted via"].value_counts()
```

```

[19]: Web                4584816
      Referral           248139
      Phone             180150
      Postal mail        94538
      Fax               25658
      Web Referral       1241
      Email              425

```

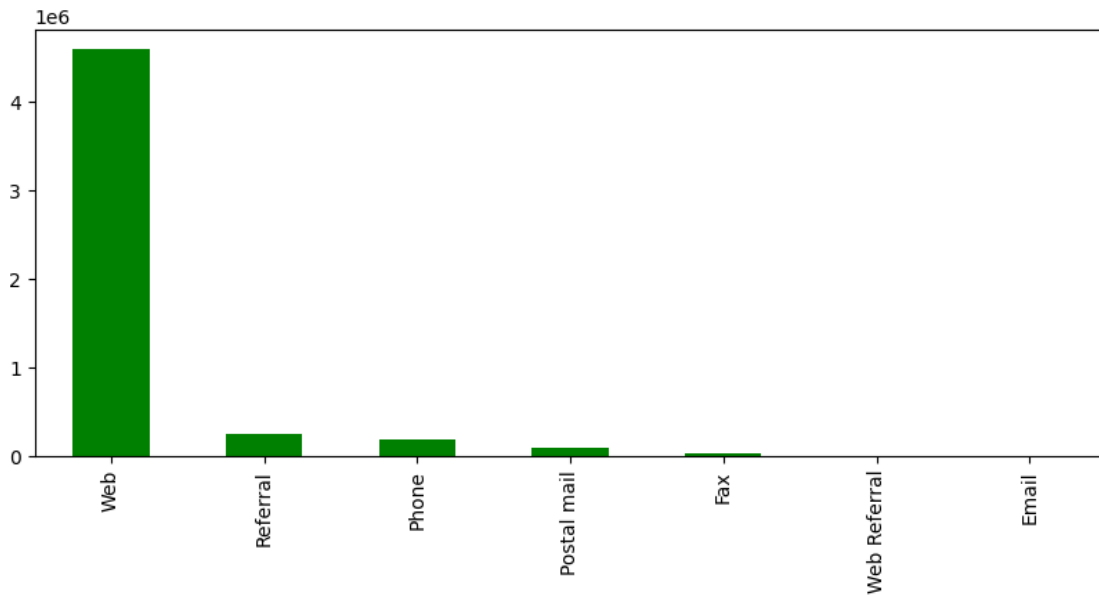
Name: Submitted via, dtype: int64

```
[20]: import matplotlib
matplotlib.rcParams["figure.figsize"] = (10,4)

top_10_teams = (df1["Submitted via"].value_counts())

#create bar chart of top 10 teams
top_10_teams.plot(kind='bar',color = "green")
```

[20]: <Axes: >



Analyse compliants using “Submitted Via”. * Most of the compliants Submitted Via “Web”. Web submitted counts “4584816”.

5 Sub-product

```
[21]: df1["Sub-product"].value_counts()
```

```
[21]: Credit reporting          3069348
Others                235292
Checking account      227762
General-purpose credit card or charge card  197036
I do not know         133125
...
Transit card          37
```

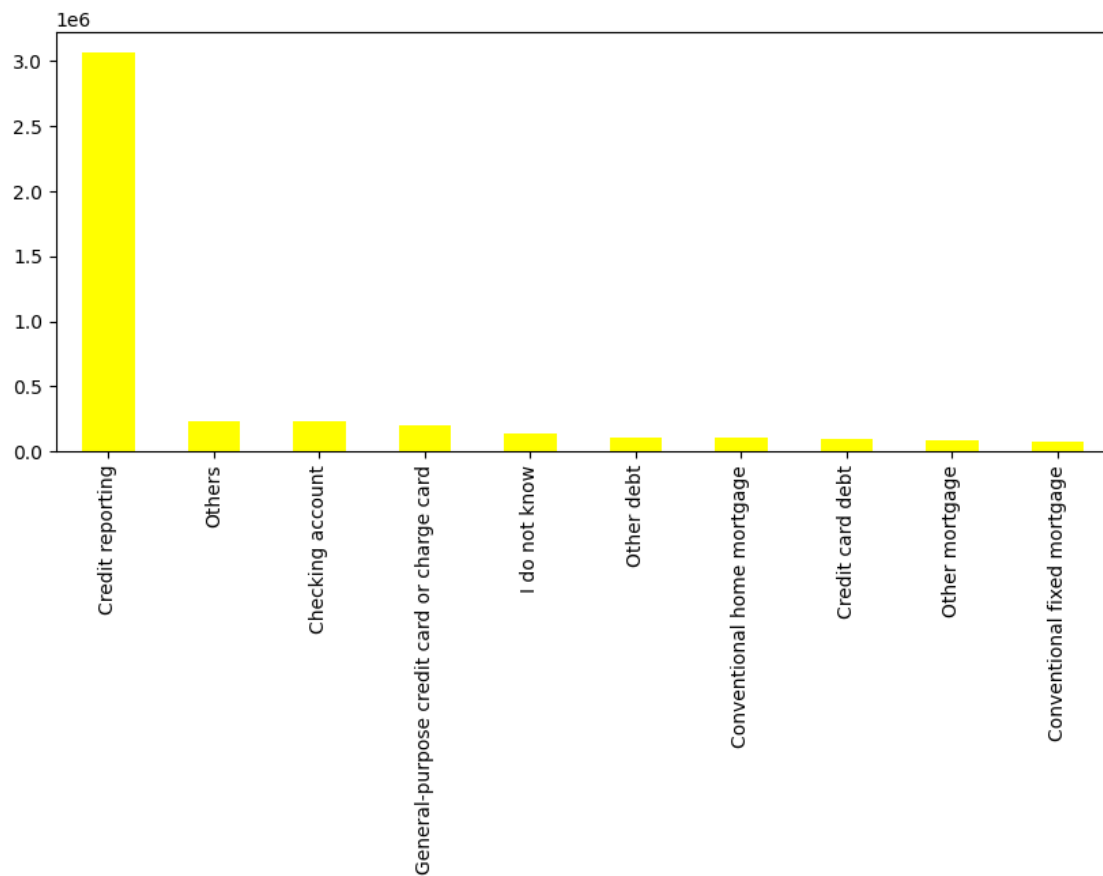
Earned wage access	36
Student loan debt relief	21
Electronic Benefit Transfer / EBT card	12
Tax refund anticipation loan or check	8
Name: Sub-product, Length: 87, dtype: int64	

```
[22]: import matplotlib
matplotlib.rcParams["figure.figsize"] = (10,4)

top_10_teams = (df1["Sub-product"].value_counts())[:10]

#create bar chart of top 10 teams
top_10_teams.plot(kind='bar',color = "yellow")
```

[22]: <Axes: >



```
[23]: Total=df1["Sub-product"].count()
value = (3069348/Total)*100
value
```

[23]: 59.773470793483185

Analyse compliants using “Sub-Product”. * Most of the compliants about “Credit reporting”. Credit reporting compliants counts “3069348”. * Credit reporting compliant is almost 60% in Sub-Product.

6 Product

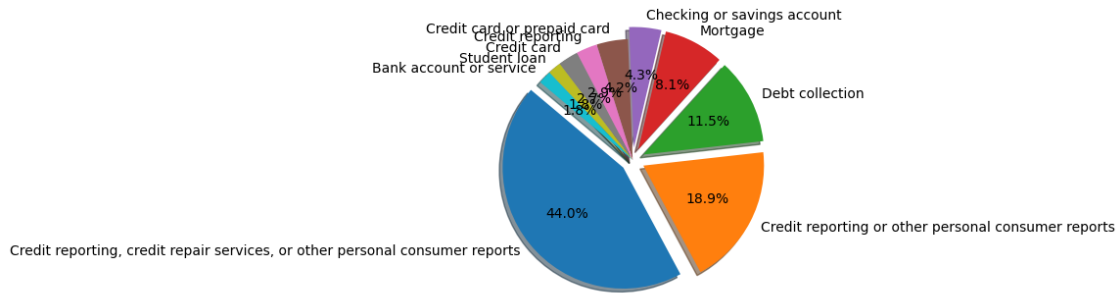
```
[39]: df1["Product"].unique()  
df1["Product"].value_counts()[:10]
```

```
[39]: Credit reporting, credit repair services, or other personal consumer reports  
2163878  
Credit reporting or other personal consumer reports  
931699  
Debt collection  
564942  
Mortgage  
397485  
Checking or savings account  
211779  
Credit card or prepaid card  
206373  
Credit reporting  
140429  
Credit card  
131953  
Student loan  
87898  
Bank account or service  
86205  
Name: Product, dtype: int64
```

```
[40]: import matplotlib  
matplotlib.rcParams["figure.figsize"] = (10,4)  
  
Responce = (df1["Product"].value_counts())[:10]  
lab = "Credit reporting, credit repair services, or other personal consumer_  
↳reports","Credit reporting or other personal consumer reports","Debt_  
↳collection","Mortgage","Checking or savings account","Credit card or prepaid_  
↳card","Credit reporting","Credit card","Student loan","Bank account or_  
↳service"  
  
explode = (0.1, 0.1, 0.1, 0.1, 0.1,0,0,0,0,0)  
#create bar chart of top 10 teams  
Responce.plot(kind='pie', explode=explode , labels = lab,autopct='%1.1f%%',  
↳shadow=True, startangle=140)  
plt.ylabel("")
```



```
[40]: Text(0, 0.5, '')
```



Analyse compliants using “Product”. * Most of the compliants about “Credit reporting, credit repair services, or other personal consumer reports”. * “Credit reporting and Debt collection” are most of the compliants Products.

7 State

```
[23]: df1["State"].value_counts()
```

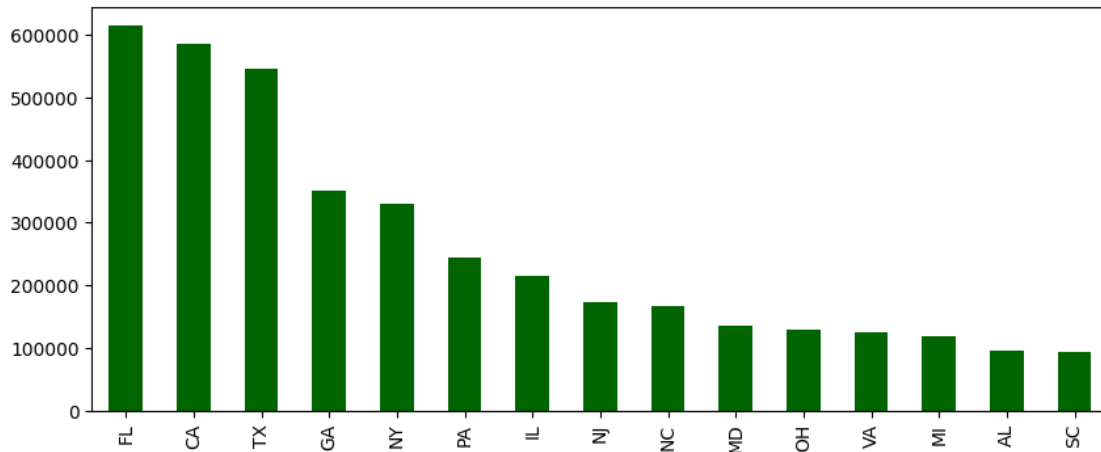
```
[23]: FL      614893
      CA      586768
      TX      546373
      GA      351669
      NY      329708
      ...
      AA         59
      MP         56
      AS         47
      MH         33
      PW         13
      Name: State, Length: 64, dtype: int64
```

```
[24]: import matplotlib
      matplotlib.rcParams["figure.figsize"] = (10,4)

      State = (df1["State"].value_counts())[:15]

      #create bar chart of top 10 teams
      State.plot(kind='bar',color = "darkgreen")
```

```
[24]: <Axes: >
```



Analyse compliants using “States”. * Most of the compliants raised from FL, CA, TX, GA, NY, PA, IL States.

8 Issue

```
[41]: df1["Issue"].value_counts()
```

```
[41]: Incorrect information on your report
1492050
Improper use of your report
790888
Problem with a credit reporting company's investigation into an existing problem
589336
Attempts to collect debt not owed
210783
Problem with a company's investigation into an existing problem
198504
...
Lender sold the property
7
Property was damaged or destroyed property
7
Lender damaged or destroyed property
3
Lost or stolen refund
2
Others
2
Name: Issue, Length: 179, dtype: int64
```

```
[42]: Total=df1["Issue"].count()
```

```
[43]: #-> Total percentage of "Incorrect information on your report"
value = (1492050/Total)*100
```

```
[44]: value
```

```
[44]: 29.056661902598403
```

Analyse compliants using "Issue". * Incorrect information on your report is 29% in Total Issues. # Top 5 issues

- 1) Incorrect information on your report
- 2) Improper use of your report
- 3) Problem with a credit reporting company's investigation into an existing problem
- 4) Attempts to collect debt not owed
- 5) Problem with a company's investigation into an existing problem

```
[29]: df1["Sub-issue"].value_counts()
```

```
[29]: Information belongs to someone else
988837
Others
734684
Reporting company used your report improperly
517881
Their investigation did not fix an error on your report
452281
Credit inquiries on your report that you don't recognize
268236
...
Problem with a credit reporting company's investigation into an existing problem
5
Issues with financial aid services
4
Credit monitoring or identity theft protection services
1
Problem with fraud alerts or security freezes
1
Improper use of your report
1
Name: Sub-issue, Length: 273, dtype: int64
```

9 Timely response?

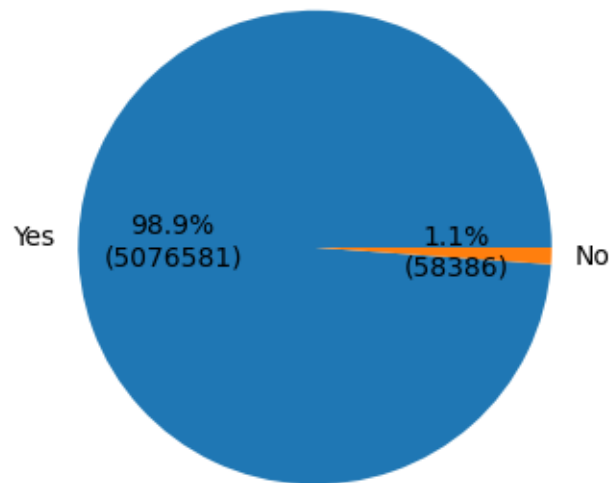
```
[30]: df1["Timely response?"].value_counts()
```

```
[30]: Yes      5076581
No        58386
Name: Timely response?, dtype: int64
```

```
[31]: import matplotlib
matplotlib.rcParams["figure.figsize"] = (8,4)
def autopct_format(values):
    def my_format(pct):
        total = sum(values)
        val = int(round(pct*total/100.0))
        return '{:.1f}%\n({v:d})'.format(pct, v=val)
    return my_format

s = df1['Timely response?'].value_counts()
plt.pie(s,labels = s.index, autopct=autopct_format(s))
```

```
[31]: ([<matplotlib.patches.Wedge at 0x27f56f5d510>,
      <matplotlib.patches.Wedge at 0x27f56f71a50>],
      [Text(-1.0992982859093792, 0.03928458472099473, 'Yes'),
       Text(1.0992982830358697, -0.039284665130162134, 'No')],
      [Text(-0.5996172468596613, 0.02142795530236076, '98.9%\n(5076581)'),
       Text(0.5996172452922925, -0.021427999161906616, '1.1%\n(58386)')])
```



Analyse compliants using “Timely Response?”. * 98.9 % percentage responded immediately.

10 Consumer disputed?

```
[32]: df1["Consumer disputed?"].value_counts()
```

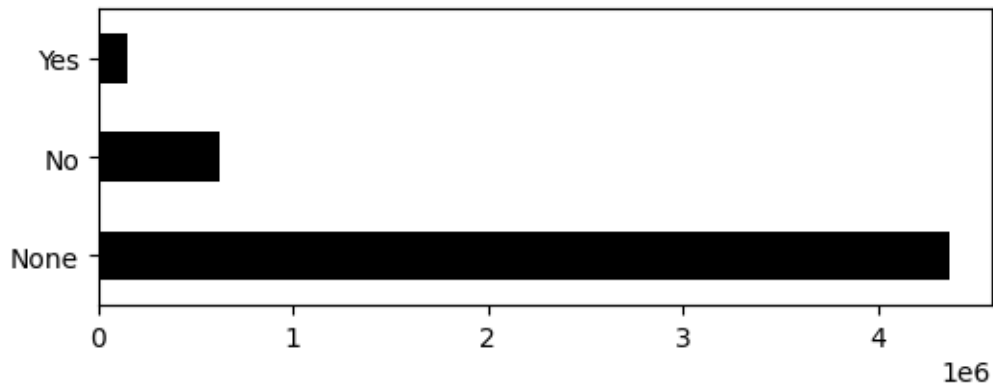
```
[32]: None      4366651
      No        619938
      Yes       148378
      Name: Consumer disputed?, dtype: int64
```

```
[33]: import matplotlib
      matplotlib.rcParams["figure.figsize"] = (6,2)

      disputed = (df1["Consumer disputed?"].value_counts())

      #create bar chart of top 10 teams
      disputed.plot(kind='barh',color = "black")
```

```
[33]: <Axes: >
```



11 Company public response?

```
[34]: df1["Company public response"].value_counts()
```

```
[34]: None
      2677245
      Company has responded to the consumer and the CFPB and chooses not to provide a
      public response                                2209207
      Company believes it acted appropriately as authorized by contract or law
      143822
      Company chooses not to provide a public response
      52473
      Company believes the complaint is the result of a misunderstanding
      13177
      Company disputes the facts presented in the complaint
      11216
      Company believes complaint caused principally by actions of third party outside
```

```

the control or direction of the company          7844
Company believes complaint is the result of an isolated error
6334
Company believes complaint represents an opportunity for improvement to better
serve consumers                                4886
Company can't verify or dispute the facts in the complaint
4511
Company believes the complaint provided an opportunity to answer consumer's
questions                                    4141
Company believes complaint relates to a discontinued policy or procedure
111
Name: Company public response, dtype: int64

```

```

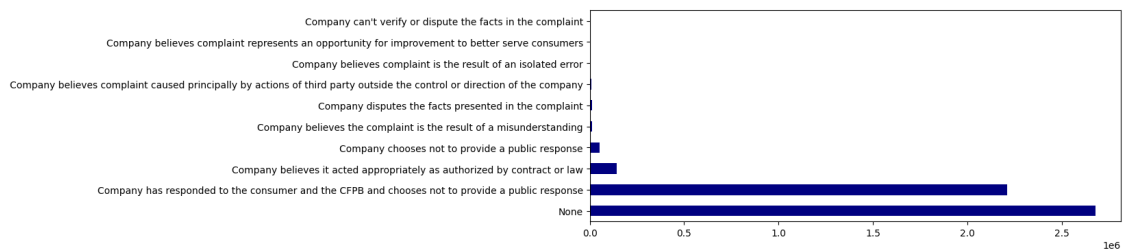
[35]: import matplotlib
matplotlib.rcParams["figure.figsize"] = (10,4)

Response = (df1["Company public response"].value_counts())[:10]

#create bar chart of top 10 teams
Response.plot(kind='barh',color = "navy")

```

[35]: <Axes: >



Analyse compliants using “Company Public Response?”. * “Company has responded to the consumer and the CFPB and chooses not to provide a public response” is a most of the public response about company.

12 Company

```

[36]: df1["Company"].value_counts()

```

```

[36]: EQUIFAX, INC.                                1063780
TRANSUNION INTERMEDIATE HOLDINGS, INC.            985391
Experian Information Solutions Inc.                897985
BANK OF AMERICA, NATIONAL ASSOCIATION             140149
WELLS FARGO & COMPANY                             128246

```

```

AutoStar Finance, Inc - D/B/A Atlanta AutoStar      ...      1
National Litigation Law Group, LLP                  1
Law Offices of Thomas B. Peterman, P.A.             1
PACIFIC FORESIGHT FINANCIAL CORPORATION             1
FHC Mortgage                                         1
Name: Company, Length: 7200, dtype: int64

```

```

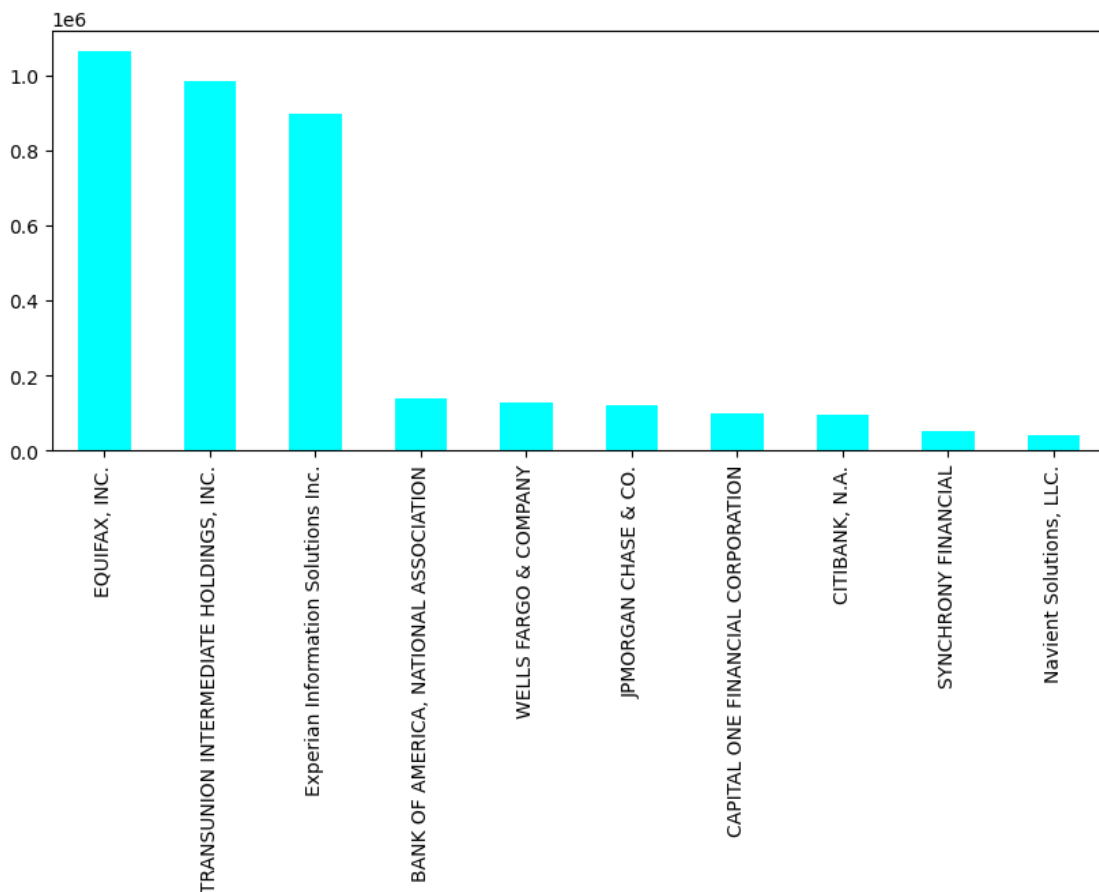
[37]: import matplotlib
matplotlib.rcParams["figure.figsize"] = (10,4)

Response = (df1["Company"].value_counts())[:10]

#create bar chart of top 10 teams
Response.plot(kind='bar',color = "cyan")

```

[37]: <Axes: >



Analyse compliants using “Company”. # Top 5 Company get most compliants. 1)

EQUIFAX, INC.
 2) TRANSUNION INTERMEDIATE HOLDINGS, INC.
 3) Experian Information Solutions
 Inc. 4) BANK OF AMERICA, NATIONAL ASSOCIATION
 5) WELLS FARGO & COMPANY

13 Date sent to company

```
[61]: df["Date sent to company"].value_counts()
```

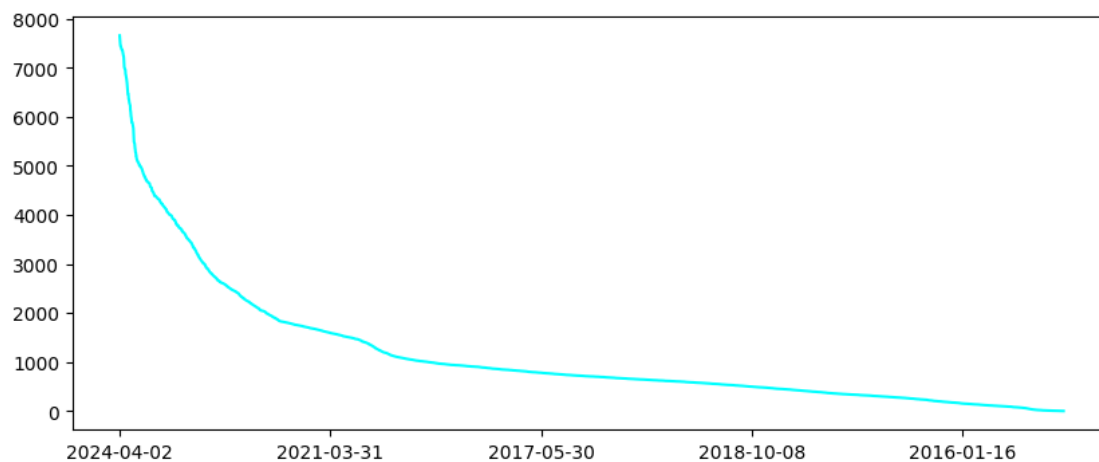
```
[61]: 2024-04-02    7657
      2024-03-07    7588
      2024-04-11    7532
      2024-03-21    7485
      2024-03-05    7443
      ...
      2012-02-19      1
      2012-03-18      1
      2012-11-11      1
      2012-01-16      1
      2012-02-11      1
      Name: Date sent to company, Length: 4482, dtype: int64
```

```
[65]: import matplotlib
      matplotlib.rcParams["figure.figsize"] = (10,4)

      Responce = (df1["Date sent to company"].value_counts())

      #create bar chart of top 10 teams
      Responce.plot(kind='line',color = "cyan")
```

```
[65]: <Axes: >
```



Analyse compliants using “Date sent to company”. * Between 30-05-2017 to 02-04-2024
most of the compliants sent to the companies.

14 Consumer consent provided?

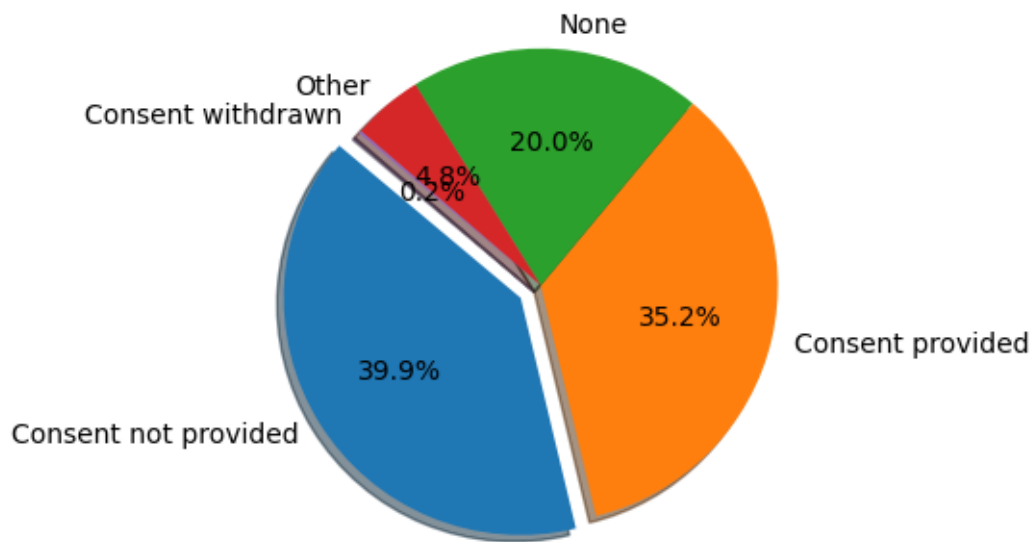
```
[66]: df1["Consumer consent provided?"].value_counts()
```

```
[66]: Consent not provided    2046457
      Consent provided      1807111
      None                  1024493
      Other                  248001
      Consent withdrawn      8905
      Name: Consumer consent provided?, dtype: int64
```

```
[39]: import matplotlib
      matplotlib.rcParams["figure.figsize"] = (10,4)

      Responce = (df1["Consumer consent provided?"].value_counts())[:10]
      lab = "Consent not provided", "Consent provided", "None","Other", "Consent_
      ↪withdrawn"
      explode = (0.1, 0, 0, 0, 0)
      #create bar chart of top 10 teams
      Responce.plot(kind='pie', explode=explode , labels = lab,autopct='%1.1f%%',
      ↪shadow=True, startangle=140)
      plt.ylabel("")
```

```
[39]: Text(0, 0.5, '')
```



15 Company response to consumer

```
[47]: df1["Company response to consumer"].value_counts()
```

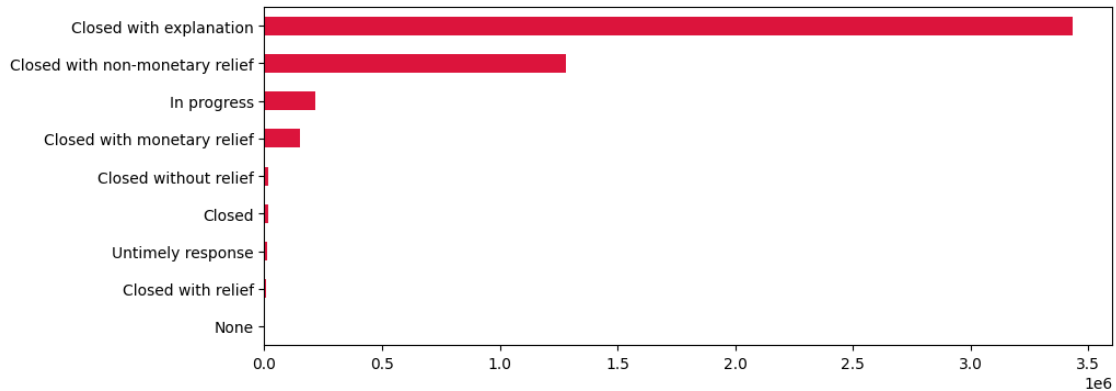
```
[47]: Closed with explanation          3432407
      Closed with non-monetary relief  1282308
      In progress                     215027
      Closed with monetary relief      153016
      Closed without relief             17868
      Closed                          17611
      Untimely response                11412
      Closed with relief                 5304
      None                             14
      Name: Company response to consumer, dtype: int64
```

```
[41]: import matplotlib
      matplotlib.rcParams["figure.figsize"] = (10,4)

      Response = (df1["Company response to consumer"].value_counts())
      Response= Response.sort_values(ascending=True)

      Response.plot(kind='barh',y= Response, color = "crimson" )
```

```
[41]: <Axes: >
```



```
[48]: Total=df1["Company response to consumer"].count()
value = (3432407/Total)*100
value
```

[48]: 66.84379860669017

Analyse compliants using “Company response to consumer”. # 66.8 % Companies are Closed the compliants with explanation.

```
[52]: df2=df1.sample(n=1048576)
df2.to_csv("complaints_EDA.csv")
```

2. Given an unsorted array of integers, find the length of the longest continuous increasing subsequence (subarray).

```
[54]: def find_len_sub(nums):
    if not nums:
        return 0

    max_length = 1
    current_length = 1

    for i in range(1, len(nums)):
        if nums[i] > nums[i - 1]:
            current_length += 1
            max_length = max(max_length, current_length)
        else:
            current_length = 1

    return max_length

# get the input
```

```
input1 = list(map(int,input().split())) #[1, 3, 5, 4, 7],[2, 2, 2, 2, 2]

print("Output:", find_len_sub(input1))
```

2 2 2 2 2

Output: 1

3. Given a list of non negative integers, arrange them such that they form the largest number.

```
[57]: from functools import cmp_to_key

def largest_number(nums):
    def compare(a, b):
        # Concatenate and compare as strings
        return int(b + a) - int(a + b)
    # Convert integers to strings
    nums_str = [str(num) for num in nums]
    nums_str.sort(key=cmp_to_key(compare))
    # Handle case when the input list contains only zeros
    if nums_str[0] == '0':
        return '0'
    return ''.join(nums_str)

# Get the input
input1 = list(map(int,input().split())) #[10,2], [3, 30, 34, 5, 9]

print("Output:", largest_number(input1))
```

3 30 34 5 9

Output: 9534330

4. Store all the “servlet-name”, and “servlet-class” to a csv file from the attached sample_json.json file using Python.

```
[58]: import json
import csv

with open(r"C:\Users\jm88\Music\New folder\DataScience\Adapt Ready\DT A1_
sample_json.json", 'r') as json_file:
    data = json.load(json_file)

# get "servlet-name" and "servlet-class" from each entry
servlet_data = []
for servlet in data['web-app']['servlet']:
```

```
servlet_name = servlet['servlet-name']
servlet_class = servlet['servlet-class']
servlet_data.append((servlet_name, servlet_class))

with open('servlet_data.csv', 'w', newline='') as csvfile:
    writer = csv.writer(csvfile)
    # Write the header
    writer.writerow(['servlet-name', 'servlet-class'])
    # Write the data
    writer.writerows(servlet_data)

print("CSV file created successfully.")
```

CSV file created successfully.

[]: