

## **Mandatory Workforce HIPAA Training**

## **POLICY**

In accordance with the HIPAA Privacy & Security Rule, all members of the ComforceHealth (CFH) workforce will participate in mandatory HIPAA training and education. All members of the CFH workforce will complete the training and assessment with a score of 100%. Billable workforce members are not permitted to be deployed until they have completed the required training.

Annual workforce training deployment is February 1<sup>st</sup> and concludes two weeks after initial notification. Hiring managers and administrators will ensure that their assigned workforce members have completed all required training successfully and in a timely manner.

Annual training deployment and management is under the direction of HIM Services/ Education Division and the oversite of the VP, HIM Services. New hire onboarding training deployment is under the direction of the hiring manager and/or the hiring administrator.

## **PROCEDURE**

New Hire (billable consultant):

- 1. The onboarding manager/administrator will email the name and current email address of the new workforce member to American CyberSystems (ACS) Training & Development (T&D).
- 2. The manager of T&D will assign the ComforceHealth HIPAA Privacy & Security Training/Assessment learning module to the new workforce member and send out email notification to the member of pending HIPAA training.
- 3. New members receive notification to complete the online training within a 48-hour timeframe.
- 4. New workforce members will login and complete training; assessment completion notification is emailed to the member and the hiring manager/administrator.
- 5. The hiring manager/administrator will document the date of completion in the applicant tracking system.

New Hire (salaried employee):

- 1. The hiring manager will email the name of the new workforce member to American CyberSystems (ACS) Training & Development.
- 2. The manager of T&D will assign the ComforceHealth HIPAA Privacy & Security Training/Assessment learning module to the new workforce member and send out email notification of pending HIPAA training.
- 3. New members receive notification to complete the online training within a 48-hour timeframe.
- 4. New workforce members will login and complete training; assessment completion and score are emailed to the member and the hiring manager/administrator.

## Annual Training:

- 1. Each February 1<sup>st</sup>, annual training notification will be sent out from Training & Development for mandatory training for each member of the workforce.
- 2. Workforce members will log in and complete the assessment the training; assessment must be completed within fourteen business days.