

ROHIT JAISWAL

SENIOR SOFTWARE ENGINEER

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OBJECTIVE

Highly skilled and motivated technical professional with 5+ years of experience in building distributed, cloud native, microservices based systems with strong focus on scalability and performance. Passionate about solving problems, learning new technologies. Instrumental in achieving the targets on time with least supervision.

PROFILE SUMMARY

- Extensive experience in developing highly scalable, distributed, microservices-based, cloud-native applications using Node.js, with a strong focus on performance, reliability, and efficiency.
- Hands-on experience in building and scaling a low-code application development platform, enabling developers from multiple teams to quickly design and deploy
 - custom workflows. The platform is leveraged across the organization to streamline
 - process automation and accelerate project delivery, promoting efficient cross-team
 - collaboration with minimal coding effort.
- Strong understanding of database concepts and event driven architecture
- Proficiency in High Level Design & Low-Level Object-Oriented Design
- Proficient in Data Structures and Algorithms with a deep understanding of optimizing performance and solving complex problems.
- Experienced in leading cross-functional team discussions, collaborating with product managers and customers to gather requirements, and mentoring team members while fostering a collaborative and productive work environment for successful feature delivery.
- Willing to take ownership of time critical features, experience in handling customer escalations, debugging in production environments
- Good understanding of end-to-end CI/CD process and agile methodology

EXPERIENCE

December 2024 - Till date

Comviva Technologies, Bengaluru
Senior Technical Lead

December 2022 - December 2024

Comviva Technologies, Bengaluru
Technical Lead

April 2021 - November 2022

Globant, Pune
Nodejs Developer

November 2018 - March 2021

Comviva Technologies, Bengaluru
Senior Product Development Engineer

EDUCATION

- **Master of Computer Applications, NIT** Tiruchirappalli, Tamil Nadu, (2015 - 2018)
- Secured AIR 125th rank in National Institute of Technology Master of Computer Applications Common Entrance Test (NIMCET)
- Secured AIR 66th Rank in Kalinga Institute of Industrial Technology Entrance Examination (KIITEE)

KEY SKILLS

- Nodejs Development
- Low-Code Platform Development
- Performance Optimization
- Database Management
- Event-Driven Architecture
- High Level Design
- Low-level Object-Oriented Design
- Data Structures and Algorithms
- Leadership & Collaboration
- Production Debugging & Customer Handling
- Microservices
- CI/CD & Agile Methodologies

TECHNOLOGIES/TOOLS

- JAVASCRIPT, NODEJS, EXPRESS
- DOCKER
- MYSQL, REDIS, ELASTICSEARCH
- REST
- JSON, XML, YAML
- HTTP/S, WEBSOCKET
- Grafana, Elasticsearch
- GIT, JIRA, JENKINS, AZURE DEVOPS
- ACUNETIX

PROJECT DETAILS

Comviva Technologies (December 2022 - Till date)

Project: Low Code Application Development Platform

Deployment: on premise

Role: Technical Lead (Javascript , NodeJS)

Responsibilities:

- Auto Reconciliation Tool (NodeJS, MySQL) : Developed a tool to automate the process of redressal of customer grievances to reduce the load on Customer Support team
- Improved Grafana monitoring by integrating new LEAP KPIs, enhancing data visualization and operational insights, and actively expanded API integration to ensure comprehensive performance tracking.
- Led the end-to-end Global Customer Support (GCS) handover in Sudan, ensuring a seamless transition with zero disruption to operations and full knowledge transfer to the local team.
- Proactively supported Global Customer Support (GCS) by effectively managing and resolving L3 tickets, significantly reducing case volume to single digits.
- Contributed to the integration of Acunetix into the CI/CD pipeline, streamlining vulnerability scanning and assisting in the resolution of security vulnerabilities

Globant India (April 2021 – December 2022)

Project: Virtual Internal Audit Platform(NodeJS , ReactJS)

Client : EY

Role: Senior NodeJS Developer

Responsibilities:

- Developed consumable API endpoints for the Audit dashboard, enabling report generation and integration of Power BI reports for the Analytics dashboard.
- Created APIs to modify approval workflows and restricted access to files and folders, enhancing data security.
- Performed bug fixes and contributed to building the file library API.

Comviva Technologies (November 2018 - March 2021)

Project : Low code application Development Platform

Deployment: Linux Server

Role: Senior Engineer, Developer (NodeJS, ReactJS), DevOps

Responsibilities:

- Worked as Project SME of USSD application Development Platform for 3 months on Client location
- DU Project : Single handedly led the project deployment as a fresher by developing and implementing over 30+ USSD applications. Collaborated across teams to provide support for pre and post live activities like UAT, load testing, FUT , DR Drill and fixing production issues. Provided multiple trainings to development & operations team post successful Go-Live
- Menu Migration Tool (NodeJS, Commander, Sequelize) - Developed a tool to enable dynamic importing of menus from other platforms with hierarchical relationship to reduce the time required to define a menu
- User Management or Collaborative development feature (NodeJS, ReactJS, and Socket.io): Upgraded user management functionality to allow real-time collaboration and concurrent development by the users
- Deployed and maintained a Node.js-based project on a Linux server.

AWARDS

- Received Unit Leader's choice -Growth Mindset Practitioner Award for FY 2023-24
- Received Unit Leader's choice -Growth Mindset Practitioner Award for FY 2024-25
- Received Comviva Star Talent Award under Performance Management System (2020)
- Received Best Buddy award for FY 2024-25
- Received Nomination for Credo CAP under Responsiveness category at org level
- Received an onsite opportunity with only 8 months of industry experience
- Top Team Award in Comviva Technologies
- Received Second Prize in Comviva's Got Talent
- Magazine Co-Editor, Aayaam Club, Hindi Cell of NIT Trichy

PERSONAL DETAILS

DOB: 20 APR 1994

Languages: English, Hindi

Address: 1st cross , USA Apartments, Tindlu road, Vidyaranyapura, Bengaluru - 560097

INTERESTS/HOBBIES

Writing Poems/Songs

Sketching

Table-Tennis

Following Technology News

