

Joanna Marie Caranto

WEB DEVELOPER

Details

Muntinlupa, Philippines 0917-657-3321 caranto.jaja@yahoo.com

Links

LinkedIn

www.linkedin.com/in/joannamariecaranto

Github

https://github.com/jajacaranto

Skills

HTML & CSS

JavaScript

React

Hobbies

- Online Gaming
- Watching movies and Series
- Traveling
- Quality time with my partner and family

Profile

Former real estate sales manager and call center agent, I've transitioned into web development. My sales experience gave me strong communication and negotiation skills, while my time in a fast-paced call center sharpened my ability to multitask and solve problems.

Now, I'm proficient in HTML, CSS, JavaScript, and web frameworks. My passion is creating user-friendly websites and applications, just as I've always focused on delivering excellent customer experiences.

I bring a diverse skill set that helps me work well with teams, understand user needs, and deliver innovative web solutions that meet business goals. I'm committed to staying updated with web development trends and technologies, making me an asset to any development team. Join me as I transform my passion into pixels, one line of code at a time.

Employment History

Sales Manager at Moldex Realty Inc., Quezon City

August 2022 — April 2023

- Led and motivated sales team to exceed targets.
- Developed and implemented sales strategies and marketing plans to drive property sales.
- Conducted market research and analysis to identify opportunities and competitive trends.
- Provided mentorship to enhance agent performance.
- Built strong client relationships and negotiated transactions.
- Monitored team performance and ensured legal compliance.
- Introduced personal financial incentives for team members who reached or exceeded sales quotas.

Customer Service at Chubb Business Solution, Mandaluyong City

April 2019 — October 2019

- Assisted policyholders with insurance coverage and claims.
- Provided empathetic support and resolved customer inquiries.
- Explained policy details and claim procedures clearly.
- Collaborated with claims adjusters for efficient processing.
- Maintained accurate customer records and ensured satisfaction.
- Stayed updated on insurance regulations for informed assistance.

Property Preservation at Altisource Business Solutions, Pasay

September 2016 — April 2018

- Managed property preservation for a mortgage company, coordinating inspections, repairs, and compliance.
- Responded to inquiries, resolved issues, and maintained accurate records.
- Collaborated with field crews and clients, ensuring efficient operations and compliance.

Education

Uplift Code Camp

Web Developer

September 2023 — March 2023

I attended Uplift Code Camp bootcamp to study web development, where I gained practical skills and knowledge in front-end and back-end web development technologies.

University of Perpetual Help Laguna System

Hotel and Restaurant Management

Biñan Laguna

2005 - 2008

I pursued studies in Hotel and Restaurant Management, covering essential topics in the hospitality industry. While I didn't complete the program, I gained valuable knowledge and skills in customer service, food and beverage management, and hotel administration.

Carmona National High School, Carmona Cavite

2001 - 2005

Projects

Portfolio

https://jajacaranto.github.io/portfolio/p1.html

Crafted a dynamic portfolio with HTML, CSS, and JavaScript, ensuring a seamless user experience. Integrated interactive features to showcase projects and skills, reflecting continuous growth in web development expertise.

Quiz Game

Engineered an engaging Quiz Game using HTML, CSS, and JavaScript. Implemented randomized questions, a timer, and responsive design for optimal user experience. Demonstrated problem-solving skills and proficiency in front-end development through this hands-on project.

E-commerce

https://dapper-cart.vercel.app/

Structure: Built with React, using a component-based architecture.

State Management: Utilizes React Hooks (e.g., useState) for managing state, especially for the shopping cart.

Routing: Implements client-side routing with React Router (react-router-dom) for different pages (shop, product, cart, login/signup).

Event Handling: Handles events for adding/removing items from the cart. Supports user interactions like selecting sizes and adding items to the cart.

Styling: CSS used for styling, organized in separate files for each component.