


# JAKE EDWARDS

 (801) 800-6292

 jacob.brian.edwards@gmail.com

## PERSONAL PROFILE

React developer with exposure to backend systems. Dedicated to collaborating with cross-functional teams to drive project success. Believer that user experience should drive all aspects of development.

## EDUCATION

B.S. Software Engineering,  
Minor in CIT

BYU-Idaho  
April 2024  
GPA: 3.97

IT Technician Program  
Mountainland Technical  
College 2016-2017

## CERTIFICATIONS

- BYUI Full Stack Web Development
- CompTIA A+
- TestOut PC Pro
- TestOut Network Pro
- TestOut Security Pro

## LANGUAGES/FRAMEWORKS

- JavaScript
- ReactJS
- NextJS
- HTML/CSS
- Java
- Spring Boot

## OTHER SKILLS

- Scrum
- Microservice Architecture
- Mandarin Chinese

## RELEVANT EXPERIENCE

### Software Development Intern

*Henry Schein One | Jul 2022 - Present*

- Led development of a full-stack Next.JS web application, contributing to all lifecycle stages from requirements gathering to deployment
- Utilized Figma to create wireframes and mockups that ensured a cohesive and intuitive user experience
- Collaborated with product managers, designers, and stakeholders to refine features and prioritize development efforts
- Utilized agile methodologies to manage tasks, continuously improving the application's functionality and user experience
- Conducted code reviews/testing to ensure high quality and reliability
- Contributed to the development of Spring Boot microservices by creating APIs with comprehensive test coverage, ensuring high-quality and reliable functionality.

### Support Technician II

*Henry Schein One | Jun 2020 - Jul 2022*

- Investigated and resolved SQL database errors by using real-time log analysis techniques
- Used Windows command prompt to identify and resolve network concerns
- Increased efficiency by creating batch files to automate common tasks
- Maintained a 99.3% customer satisfaction rate while reliably solving complex issues
- Trained dental offices on how to more effectively use software in order to maximize efficiency

### Volunteer Missionary

*The Church of Jesus Christ of Latter-day Saints | Oct 2017 - Oct 2019*

- Worked with people from varying backgrounds in both English and Mandarin Chinese
- Responsible for maintaining and repairing computers, printers, networks and smart phones for 180 missionaries
- Analyzed office technology needs, then purchased equipment to maximize quality, productivity and ease-of-use
- Coordinated and led meetings, documented feedback, then programmed extensive changes to FreeEnglishClass.com.au using HTML, CSS, and JavaScript through cPanel
- Known for patience, persistence and clear communication of technical concepts