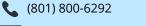
JAKE EDWARDS





PERSONAL PROFILE

React developer with exposure to backend systems. Dedicated to collaborating with cross-functional teams to drive project success. Believer that user experience should drive all aspects of development.

EDUCATION

B.S. Software Engineering, Minor in CIT BYU-Idaho April 2024 GPA: 3.97

IT Technician Program Mountainland Technical College 2016-2017

CERTIFICATIONS

- BYUI Full Stack Web Development
- CompTIA A+
- TestOut PC Pro
- TestOut Network Pro
- TestOut Security Pro

LANGUAGES/FRAMEWORKS

- JavaScript
- ReactJS
- Next1S HTML/CSS
- Java
- Spring Boot

OTHER SKILLS

- Scrum
- Microservice Architecture
- Mandarin Chinese

RELEVANT EXPERIENCE

Software Development Intern

Henry Schein One | Jul 2022 - Present

- Led development of a full-stack Next.JS web application, contributing to all lifecycle stages from requirements gathering to deployment
- Utilized Figma to create wireframes and mockups that ensured a cohesive and intuitive user experience
- Collaborated with product managers, designers, and stakeholders to refine features and prioritize development efforts
- · Utilized agile methodologies to manage tasks, continuously improving the application's functionality and user experience
- Conducted code reviews/testing to ensure high quality and reliability
- Contributed to the development of Spring Boot microservices by creating APIs with comprehensive test coverage, ensuring high-quality and reliable functionality.

Support Technician II

Henry Schein One | Jun 2020 - Jul 2022

- Investigated and resolved SQL database errors by using real-time log analysis techniques
- Used Windows command prompt to identify and resolve network
- Increased efficiency by creating batch files to automate common tasks
- Maintained a 99.3% customer satisfaction rate while reliably solving complex issues
- Trained dental offices on how to more effectively use software in order to maximize efficiency

Volunteer Missionary

The Church of Jesus Christ of Latter-day Saints | Oct 2017 - Oct 2019

- Worked with people from varying backgrounds in both English and Mandarin Chinese
- · Responsible for maintaining and repairing computers, printers, networks and smart phones for 180 missionaries
- Analyzed office technology needs, then purchased equipment to maximize quality, productivity and ease-of-use
- Coordinated and led meetings, documented feedback, then programmed extensive changes to FreeEnglishClass.com.au using HTML, CSS, and JavaScript through cPanel
- Known for patience, persistence and clear communication of technical concepts