

JAKE C. HOOD

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Summary

Dedicated Solutions Engineer with 10 years of experience bridging education, service, and performing arts technology industries providing skills to craft high-quality, well-documented, accessible, scalable, secure, optimized code in a fast-paced working environment. Successfully works as part of a team and has a history of success in leadership and handling escalated issues. Consistently recognized and commended for collaborating with upper management to support organizational objectives.

Skills

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| <ul style="list-style-type: none">• Creative Design• Project Planning• Teamwork• Collaboration | <ul style="list-style-type: none">• Organization• Security-Centered Programming• Technical Documentation• Test-Driven Development |
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Programming Languages and Tools

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| <ul style="list-style-type: none">• HTML5/CSS3/JS/XML Stack• Visual Studio Code, Git, Github, Gitlab, Gitkraken• Coral, Node.js, AWS | <ul style="list-style-type: none">• Atlassian, Jira, Confluence, Azure, Apache, Swift• Java, Python, SQL, W3.CSS, Vue.js, React.js, jQuery, Angular, JSON |
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Experience

Phantasmagoria Designs | Colorado Springs, CO

OWNER/OPERATOR

2023 - *Current*

- Led expansion within one year of opening from providing solely static 2D digital art creation to additionally include interactive 3D experience and web app design capabilities in the service catalog
- Freelance, commission, and technical drafting services provided via online interface
- Oversee budgetary and financial activities and implement strategies to grow business and profits
- Full automation of sales and delivery processes for all physical products

Rancier Middle School | Killeen, TX

DIRECTOR OF THEATRE

2021 - 2022

- Developed and maintained purchasing, accounting, ticketing, and tracking systems and processes for multiple departments
- Devised and implemented strategies to create new revenue streams and cut operational costs
- Orchestrated license agreements for script, sound, performance rights, talent media releases, and distribution contracts
- Observed tight deadlines, creative restrictions, and strict budgetary controls to avoid waste and streamline costs

Marshall ISD | Marshall, TX

TECHNICAL DIRECTOR AND UIL COORDINATOR

2019 - 2020

- Successfully coordinated a professional agreement with representatives of Mr. Jason Mraz for educational creative license usage of one of his published pieces at the height of the COVID-19 crisis

Mount Pleasant ISD | Mount Pleasant, TX
**DIRECTOR OF THEATRE ARTS,
AUDITORIUM SUPERVISOR**
2017 - 2019

- Identified and approved equipment and elements required for productions, classrooms, and programs
- Coordinated logistics and operations for multiple extracurricular programs concurrently (Teams of 2–525+)
- Developed, assisted with, and facilitated appropriate, efficient, and effective communication among competitive district coaching team of 72 while directing implementation of all applicable COVID–19 guidelines, logistics, and safety directives
- Directed and oversaw auditorium assets, inventory, functions, and logistics including production management and development, emerging brand creation, and box office marketing and operations
- Directed development of pre-pandemic hybrid, in-person, and online training courses with assistance from campus counselors for team members with limited access
- Cultivated strong professional relationships with suppliers and key clients to drive long-term business development
- Evolved outbound sales efforts by incorporating best practices and capitalizing on industry trends
- Led sales planning, development and account management to grow existing accounts and establish new sales accounts

Chili's Bar and Grill | Longview, TX
Server, Shift Leader
2016 - 2020

- Ensured customer satisfaction and handled customer complaints in a professional manner
- Provided leadership to servers and other restaurant staff members by setting an example of excellent service
- Assisted with training new servers on company policies and procedures as well as proper food handling techniques
- Resolved conflicts between customers or employees in a timely manner while following company guidelines for dispute resolution

Education and Training

Western Governors University | UT
Bachelor of Science in Software
Engineering
Anticipated 10/2024

- I.T. is Everywhere Scholarship Recipient

Texas A&M University - Commerce | TX
Bachelor of Science in Theatre
08/2017

- Cum Laude, with Honors
- GPA: 3.69
- Minor in Interdisciplinary Studies; Focus in Music and Education
- Honors College Graduate
- Valedictorian Scholarship Recipient
- Vienna, Austria Studies Abroad on Choral Arts
- Thesis: The Importance of Relative Omniscience in Successful Modern Theatre: An Academic Dissection of “Phantasmagoria,” A Theatrical Production Written and Designed by Jake C. Hood (Neé Jace Sturgill)

Languages

English:

Fluent

German:

Limited

Spanish:

Professional

American Sign Language:

Polite

Websites, Portfolios, Profiles

- <https://jakehood.com>
- <https://github.com/jakehood>
- <https://www.linkedin.com/in/jake-sturgill-874755179/>

Certifications

- WGU Front End Developer: https://api.badgr.io/public/assertions/5f_21AMOTU2wQ0rqxC2Jrg?identity_email=jstur80%40wgu.edu
- AWS Certified Cloud Practitioner: <https://cp.certmetrics.com/amazon/en/public/verify/credential/9f98d6a03cf1485ab9cf4d44f3ba4149>
- ITILv4 Foundation Certified: Candidate Number 9980016826939808
- Google Foundations of Project Management: <https://coursera.org/verify/LUGLGHFR35YI>
- Google Foundations of Cybersecurity: <https://coursera.org/verify/T2FZUKU25B7U>
- Learn to Program: The Fundamentals, University of Toronto: <https://coursera.org/verify/U7RRP88775C>
- Google Connect and Protect: Networks and Network Security: <https://coursera.org/verify/RSRHWZFCFLMB>
- Google Play It Safe: Manage Security Risks: <https://coursera.org/verify/8LTHLD55QGAX>

Accomplishments

- Employee of the Month Dec. 2019, Chili's Grill and Bar in Longview, Tx
- Director of Advancing Play and Best Technical Crew, 2022 UIL Theatre Competition