

Beverage Booker	
Short Use-Case Descriptions	Date: 29/03/2020

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Short Use-Case Descriptions

Actor: Customer

1. Create Account

When a customer
Wants to join the app they create an account
So that they can use account features for placing an order

2. View Account

When a customer
Wants to see their account details they view their account
So that they can check these details visually

3. Sign In

When a customer
Wants to access their account they sign into the app
So that all their actions are recorded to their account

4. Sign Out

When a customer
Wants to stop using their account they sign out of the app
So that all their actions are no longer recorded under their account

5. Search Menu

When a customer
Wants to find an item on the cafe menu they can use the search function
So they don't have to manually select the item from the menu

6. View Menu Item

When a customer
Wants to look at an item on the cafe menu they can view the menu item
So they can then see more details and decide whether they would like to add it to their cart

Beverage Booker	
Short Use-Case Descriptions	Date: 29/03/2020

7. Fill Cart

When a customer

Wants to make purchases from the cafe they fill their cart

So that they can later buy these items by placing an order

8. Empty Cart

When a customer

Wants to discard the items in their cart they empty their cart

So that they can later add different items for purchase

9. View Cart

When a customer

Wants to see the items in their cart they view their cart

So that they can then decide if they would like to place an order or empty the cart

10. Place an Order

When a customer

Wants food/drink from the cafe they place an order

So that they can pick up their food/drink or have it delivered when it is ready

11. Book Delivery

When a customer

Wants their order brought to them they can book delivery

So that when the order is ready it will be delivered to them

12. Book Pick-up

When a customer

Wants to collect their order from the cafe they can book pick-up

So that they can then collect the order from the cafe once it is ready

13. View Order

When a customer

Wants to see an order they have placed they can view their order

So that they can then see the details of their order, such as how long until it is ready

Beverage Booker	
Short Use-Case Descriptions	Date: 29/03/2020

14. Apply Student Discount

When a customer
is also a current student they can apply a student discount
So that they will receive their order at a discounted price

15. Apply Loyalty Reward

When a customer
has loyalty reward points saved to their account they can apply the loyalty reward
So that they will receive their coffee for free

16. View Loyalty Reward Balance

When a customer
wants to know how many loyalty reward points they have they can view their loyalty reward balance
So that they can see when they will get their next free coffee

17. Add Favourite Order

When a customer
has a favourite menu item or order they can add a favourite order
So that they can quickly order that favourite item again from the cafe

18. View Favourite Order

When a customer
Wants to see their favourite order they can view their favourite order
So that they can decide if they want to order that menu item again

19. Delete Favourite Order

When a customer
Wants to change their favourite order they can delete their favourite order
So that they can add a different menu item as their new favourite

20. Book a Table

When a customer
Wants to dine at the cafe they can book a table
So that they can know in advance that they have a table at that time and date

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21. Edit Table Booking

When a customer

Wants to change their table booking details they can edit their table booking

So that they can update or change things such as the number of people and the time/date

22. Delete Table Booking

When a customer

Wants to no longer dine at the cafe they can delete their table booking

So that someone else can book that table at that time/date

23. View Table Booking

When a customer

Wants to see the details of their table booking they can view their table booking

So that they confirm the details of the booking visually

24. Book an Event

When a customer

Wants to hold an event at the cafe they can book an event

So that they can know in advance that they can hold their event at the cafe

25. View Event

When a customer

Wants to see the details of an event they can view that event

So that they can confirm that the event is booked for the right date/time

Actor: Barista

26. View Active Order

When a barista

Wants to find what coffee needs to be made they view active orders

So that they can see what orders need attention

27. Fill Order

When a barista

Wants to make the coffee for an order they fill that order

So that the customer can then collect the order when it is ready

Beverage Booker	
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Actor: Cafe Manager

28. Book a Table

When the Cafe Manager

Wants to book a table on the customers behalf (customer phone booking) they add that table booking to the app

So that the table booking system is updated

29. View Table Booking

When the Cafe Manager

Wants to see a table booking they view that table booking

So that they can view the booking details

30. Search Table Booking

When the Cafe Manager

Wants to find a table booking they search for that booking

So that they can view the booking details

31. Delete Table Booking

When the Cafe Manager

Want to cancel a table booking for a customer they delete that booking

So that the table booking system is updated

32. Edit Table Booking

When the Cafe Manager

Want to change table booking details for a customer they edit that booking

So that the table booking system is updated

33. Add Menu Item

When the Cafe Manager

Wants to add a new product available at the cafe they add a menu item

So that the menu is updated for customers

Beverage Booker	
Short Use-Case Descriptions	Date: 29/03/2020

34. View Menu Item

When the Cafe Manager

Wants to look at a product available at the cafe they view that menu item

So that they can then see the item in greater detail

35. Search Menu Item

When the Cafe Manager

Wants to find a products available at the cafe they search that menu item

So that the menu is updated for customers

36. Delete Menu Item

When the Cafe Manager

Wants to remove a products availability at the cafe they delete that menu item

So that the menu is updated for customers

37. Edit Menu Item

When the Cafe Manager

Wants to change details of a product available at the cafe they edit the menu item

So that the menu is updated for customers

38. Book an Event

When the Cafe Manager

Wants to host an event at the cafe they book an event

So that the event is added to the booking system

39. View Event

When the Cafe Manager

Wants to see the details of an event at the cafe they view that event

So that they confirm the details of the event visually

40. Search Event

When the Cafe Manager

Wants to find an event at the cafe they search for that event

So that they can view the event details

Beverage Booker	
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41. Delete Event

When the Cafe Manager

Wants to remove an event at the cafe they delete that event

So that the event is removed from the booking system

42. Edit Event

When the Cafe Manager

Wants to change the details of an event at the cafe they edit that event

So that the event is updated in the booking system

43. View Inventory

When the Cafe Manager

Wants to see stock levels at the cafe they view the inventory

So that they know how much of everything they have for sale

44. Update Inventory

When the Cafe Manager

Wants to update the stock levels at the cafe they update the inventory

So that the levels are updated in the inventory system

45. Delete Inventory Item

When the Cafe Manager

Wants to remove an item that is no longer in stock they delete that inventory item

So that the details are updated in the inventory system

46. Add Inventory Item

When the Cafe Manager

Wants to add an item that is new to the cafe they add that inventory item

So that the new item appears in the inventory system