

# JACOB FAIRWEATHER

Phone: (903) 456-7964 | Email: [jacobfairweather91@gmail.com](mailto:jacobfairweather91@gmail.com) | Austin, TX

LinkedIn: <https://www.linkedin.com/in/jacob-fairweather/>

GitHub: <https://github.com/jakefair97>

Portfolio: <https://jakefair97.github.io/portfolio/>

## SUMMARY

Full Stack Web Developer leveraging a background in customer service who is able to anticipate client needs and meet their demands both in customer-facing roles as well as internally. Experienced in process improvement and leading initiatives to determine issues in company process' and proposing solutions to address them.

## TECHNICAL SKILLS

**Technical Languages:** HTML5, CSS3, JavaScript ES6+

**Libraries/Frameworks:** jQuery, Bootstrap

**Tools:** RESTful APIs, Git, Node.js

## PROJECTS

**Poké-Search** | <https://github.com/tpesti96/Project-01-group-4>  
<https://tpesti96.github.io/Project-01-group-4/>

- My team and I built a web application that displayed information about a pokémon as well as a GIF image based on a user's search utilizing RESTful APIs
- Core responsibilities: integrating the Tenor GIF API into the webpage
- JavaScript, Semantic UI library, PokèAPI, Tenor GIF API

## EXPERIENCE

### Bakery Service Team Member

Feb 2023 – Present

#### Whole Foods Market

Austin, TX

Provide customer service to shoppers while producing quality baked goods that meet our standards in a fast-paced grocery store.

Key Accomplishments:

- Assist an average of 20 customers each day by answering questions and assisting shoppers with their needs
- Manage, produce, and inventory over 200 units of product each day
- Communicate with team members across multiple departments to assist customers and complete daily tasks in a timely manner

### Sales Associate

Jul 2022 - Oct 2022

#### Hollywood Feed

Austin, TX

Assisted customers by providing recommendations of products to boost the well-being of their pets and increased productivity by efficiently stocking new supplies as well as optimizing delivery routes.

Key Accomplishments:

- Attended trainings to learn about products that we carried to recommend the best products for our customers' pets needs
- Optimized delivery routes to decrease drive times by 15%
- Generated spreadsheets detailing our sales goals for the month

**Store Manager**  
**Birds Barbershop**

Nov 2021 - May 2022  
Austin, TX

Managed a fast-paced hair salon by providing calendar and utility support to the stylists and customer support to clients.

Key Accomplishments:

- Managed an average of nine calendars each day, ensuring that each stylist received an equal amount of clientele
- Provided customer service in person, over the phone, and through SMS messaging
- Generated a report to address concerns about lost revenue due to missed appointments and proposed a solution that would reduce the loss by 15%

**Administrative Assistant**  
**Jackson School of Geosciences, UT Austin**

Feb 2020 - Oct 2021  
Austin, TX

Provided administrative support to the advising suite, including calendaring, front desk management, and event planning.

Key Accomplishments:

- Served as the first point of contact for anyone seeking to speak to the advising department
- Lead the planning and execution of a virtual commencement ceremony for 85 graduating students during the COVID-19 pandemic

**Work Control Specialist (Temp)**  
**Lock and Key Services, UT Austin**

Sep 2019 - Jan 2020  
Austin, TX

Provided support to the work control team by assisting faculty, staff, and students with key requests, organizing key authorization forms, and keeping the office space organized.

Key Accomplishments:

- Organized and filed an average of 200 key authorization forms everyday
- Identified and re-filed over 400 unidentified key returns

**EDUCATION**

**Certificate in Full-Stack Web Development:** UT Austin, Austin, TX

July 2023

**Bachelor of Arts, Sociology:** The University of Texas at Austin, Austin, TX

May 2019