

JACOB FAIRWEATHER

Full-Stack Developer

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<https://github.com/jakefair97> • <https://jakefair97.github.io/portfolio/>

PROJECTS

Resident Portal | Coming Soon!

- A mobile first resident portal with all the features landlords need to manage tenants
- Built utilizing VueJS on the frontend, Firebase on the backend for database management and hosting, and Stripe for payments

Hair salon CRM | [GitHub](#) | [Website](#)

- SaaS tool for hair salons to manage clientele and allow clients to review their experiences
- Created data models (e.g. clients, reviews, appointments) using Sequelize and set up API routes using Node/Express

Pokémon search tool | [GitHub](#) | [Website](#)

- Search tool for users to look up info about Pokémon, complemented with a GIF of that Pokémon
- Researched how to work with the parameters of a third-party REST API to return the most relevant result for the user's search

SKILLS

Technical Languages: HTML, CSS, JavaScript, TypeScript, SQL, Python

Libraries/Frameworks: jQuery, Bootstrap, React, Vue

Tools: RESTful APIs, GraphQL, Git, Node.js, Express, Sequelize, Jest, MongoDB, Firebase

PROFESSIONAL EXPERIENCE

Bakery Service Team Member

2023 – Present

Whole Foods Market

Austin, TX

- Maximize customer satisfaction by acquiring in-depth expertise on over 40 products, enabling personalized and effective recommendations that significantly contributed to successful purchases and heightened customer loyalty.
- Manage daily projects to ensure all tasks are completed each day, resulting in maximum productivity and profit for each day.
- Collaborate seamlessly with cross-functional teams to enhance customer satisfaction and streamline daily operations, ensuring efficient task completion and contributing to a cohesive and productive work environment

Store Manager

2021 - 2022

Birds Barbershop

Austin, TX

- Optimized team productivity by strategically managing appointment schedules and ensuring balanced client distribution, leading to increased client satisfaction and business success.
- Delivered exceptional customer service to a daily clientele of 80+ individuals through in-person interactions, phone calls, and SMS messaging, fostering strong customer satisfaction and loyalty while effectively resolving inquiries and concerns.
- Utilized POS system to generate a report to address concerns about lost revenue due to missed appointments and proposed a solution that would reduce loss by 15%.

Administrative Assistant

2020 - 2021

Jackson School of Geosciences, UT Austin

Austin, TX

- Effectively managed and directed the inquiries of over 40 daily visitors as the primary contact for the advising department, fostering a welcoming environment and ensuring prompt and accurate information delivery, thereby contributing to a positive visitor experience.
- Organized the planning and execution of a virtual commencement ceremony for 85 graduating students, ensuring a memorable and seamless event that garnered widespread positive feedback from participants and contributed to a sense of achievement and celebration.

EDUCATION

Certificate in Full-Stack Web Development: UT Austin, Austin, TX

2023

Bachelor of Arts, Sociology: The University of Texas at Austin, Austin, TX

2019