

JAKE NGUYEN

Seattle, WA

(206)-605-6036 | jaken0502@gmail.com | [LinkedIn](#)

SKILLS/CORE COMPETENCIES

Core Competencies: Research and Analysis, Active Listening, Consulting, Technology Curiosity, Technology Risk
Technical: Microsoft Office, SQL., ASP.Net, Python, Nmap, OWASP, OpenVAS, Social, Power BI, Linux, ISO/IEC 27001:2002, SOC 2 Audit
Personal Projects: Keylogger, Mass email spamming, Remote Access Trojan, Geolocator through cookies
Languages: Bilingual in English and Vietnamese

EDUCATION

Washington State University Pullman, WA
B.A in Business Administration, Management Information Systems (with a focus in Cybersecurity) August 2018 – May 2022
• GPA: 3.6/4.0
• Extracurricular Activities: Adopt-A-Highway Litter Removal Service of America, Inc., Lambda Phi Epsilon International Fraternity Inc., Pacific Islander Club, West Seattle Food Bank, Hope Lutheran, Vietnamese Student Association.

Seattle Lutheran High School Pullman, WA
September 2016 – June 2018
• GPA: 3.69/4.0 (Dean's List - Spring 2017)
• Achievement: Rotary Club of West Seattle: Student of the month (Spring 2017)

PROFESSIONAL EXPERIENCE

A-LIGN Compliance and Security Inc. Tampa, FL
Experienced IT Consultant Jan 2023 – May 2023
• Plan and execute ISO/IEC 27001 audit engagements, under the direction of a Senior Consultant and members of the management team.
• Communicate effectively with the client, prior to, during, and post on-site visit. Foster positive client relationships through proactive and positive communication.
• Report the non-conformity of the products specifications with the ISO requirements. Accountable to check compliance of organization's goods with the ISO standards.

Ernst & Young Seattle, WA
Technology Risk Consultant May 2022 – Jan 2023
• Improved client's business processes by identify technology risks, system improvements, testing related processes and controls for Enterprise Resource Planning System using SOC 2 Compliance Standards.
• Identified network and application firewalls vulnerabilities and provided recommendations that improved client's mainframe security by 48%.
• Collaborate with 5 – 6 team members to plan and execute the engagement and develop work program timelines, risk assessments, and other planning documents.

Olafcandles Seattle, WA
Co-Owner May 2019 – Present
• Bootstrapped the business with a vision to bring a high quality and eco-friendly local candle brand made with 100% soy wax, free from harmful preservatives, additives, and dyes.
• 650+ sales made through promotions, cultivated a loyal customer base of 250+ admirers on Etsy through swift shipping time and constant communication to ensure excellent customer experience and a high level of customer satisfaction.
• Revenue year-to-date is \$14,000+ at a 0.4% conversion rate.

Carson Business Solutions Pullman, WA
Business Consultant January 2022 – May 2022
• Consulted Hawaiiiverse under the professional guidance of a Managing Director from Slalom.
• Implemented Google Ads and Google Analytics to streamline marketing campaigns with metrics to produce data-driven marketing decisions for the client. Successfully confirmed
• Developed accurate prediction of the ROI of Google Ads based on real-life data collected to ensure a practical implementation with profitability, scalability, and sustainability in mind.