

Dublin City University School of Computing ETHICS COMMITTEE

NOTIFICATION FORM FOR LOW-RISK PROJECTS AT UNDERGRADUATE OR TAUGHT MASTERS LEVELS

Application Number:		
, ipplication italinet.		

Please read the following information carefully before completing your application. Failure to adhere to these guidelines will make your submission ineligible for review.

- Download this form
- > Completed applications must be uploaded to your School of Computing GitLab repo, and must be located in "docs/ethics.pdf".
- > Your supervisor will be notified automatically and must approve your approach initially.
- > The application should consist of one electronic file (PDF) only. The completed application must include this form and also must incorporate all supplementary documentation, especially that being given to the proposed participants e.g consent forms, plain English language statement. It must be proofread and spell-checked before submission.
- ➤ All sections of the application form must be answered as instructed and within the word limits given.

Applications which do not adhere to all of these requirements will not be accepted for review and will require resubmission

Applications must be completed on this form; answers in the form of attachments will not be accepted, except where indicated. No hard copy applications will be accepted. The project <u>must not commence until written approval has been received from the School of Computing Ethics Committee.</u>

PROJECT TITLE	Elect
PRINCIPAL INVESTIGATOR(S)	Stephen Blott
The named Principal Investigator is the person with primary responsibility for the research project. In the case of Taught Masters projects and undergraduate projects the supervisor is the Principal Investigator.	
START AND END DATE	7th December 2018 - 8th March 2019
LEVEL OF RISK	Notification (Low risk)

Please indicate whether this project requires more
than a notification Justification for your choice is
required under section 3.1

Please confirm that <u>all</u> supplementary information is included in your application (in electronic copy). If questionnaire or interview questions are submitted in draft form, please indicate this by putting (draft) after YES. A copy of the final documentation must be submitted for final approval when available.

My application has been collated as one electronic file which includes the following documentation:			which INCLUDED (mark as YES)	NOT APPLICABLE (mark as N/A)
Bibliography				N/A
Recruitment adv	vertisement			N/A
Plain language s	statement/Infor	mation statement	Yes	
Informed conser	nt form		Yes	
	Data www.dcu.ie/site y_schedule.xls	Security Sch es/default/files/info/3blank_o	edule Yes	
Evidence of external approvals related to the research				N/A
Questionnaire/Survey			Yes	
Interview/Focus Group Questions			N/A	
Debriefing material			N/A	
Other (e.g. local government approval)			N/A	

Please note:

- 1. Any amendments to the original approved proposal must receive prior SCEC approval.
- 2. As a condition of approval investigators are required to document and report immediately to SCEC any adverse events, any issues which might negatively impact on the conduct of the research and/or any complaint from a participant relating to their participation in the study

1. ADMINISTRATIVE DETAILS

Project Type (select one): Undergraduate Project – Final Year

Undergraduate Project – non-final Year

Taught Masters (Practicum)

(projects at other levels, e.g. PhD or research Masters, should be approved by the University's REC if necessary)

1.1 INVESTIGATOR CONTACT DETAILS

PRINCIPAL INVESTIGATOR(S): Your supervisor and other academic staff who are assisting, it should be clear who is the person who is carrying out the research procedures.

NAME	SCHOOL/UNIT	EMAIL
Stephen Blott	School of Computing	stephen.blott@dcu.ie

OTHER INVESTIGATORS (STUDENT(S):

NAME	SCHOOL/UNIT	EMAIL
Martynas Urbanavicius	School of Computing	martynas.urbanavicius2@ mail.dcu.ie
Jake Grogan	School of Computing	jake.grogan8@mail.dcu.ie

1.2	WILL THE RESEARCH BE UNDERTAKEN ON-SITE AT A Dublin City University CAMPUS ? YES or NO Yes
<mark>2.7.)</mark>	(If NO, state details of the off-campus location – provide details of the approval to gain access to that location in section
2.7.)	
1.3	IS THIS PROTOCOL BEING SUBMITTED TO ANOTHER ETHICS COMMITTEE, OR HAS IT BEEN PREVIOUSLY SUBMITTED TO AN ETHICS COMMITTEE? YES OF NO No
(If YES,	please provide details and attach copies of approval(s) received etc.)
The ir Universet of (https: Code Resea condu	ARATION BY PRINCIPAL INVESTIGATOR(S) Information contained herein is, to the best of my knowledge and belief, accurate. I have read the resity's current research ethics guidelines, and accept responsibility for the conduct of the procedures but in the attached application in accordance with the form guidelines, the SCEC guidelines of Inversity's policy on Conflict of Interest, of Good Research Practice and any other condition laid down by the Dublin City University arch Ethics Committee. I have attempted to identify all risks related to the research that may arise in acting this research and acknowledge my obligations and the rights of the participants.
other	e exists any affiliation or financial interest for researcher(s) in this research or its outcomes or any circumstances which might represent a perceived, potential or actual conflict of interest this should clared in accordance with Dublin City University policy on Conflicts of Interest.
to cor	my co-investigators or supporting staff have the appropriate qualifications, experience and facilities induct the research set out in the attached application and to deal with any emergencies and gencies related to the research that may arise.
Electro	onic Signature(s):
	al investigator(s): <u>Stephen Blott</u> d with permission, Jake Grogan)

Print Name(s) here:	STEPHEN BLOTT
---------------------	---------------

Date: 28/02/2019

2. PROJECT OUTLINE

2.1 LAY DESCRIPTION (Max. 300 words)

Please outline, in terms that any non-expert would understand, what your research project is about, including what participants will be required to do. Please explain any technical terms or discipline-specific phrases.

Elect is a website for carrying out elections and general votes by using user created polls. Participants will be required to test the Elect system by creating polls, voting on the polls and viewing poll statistics.

2.2 AIMS OF AND JUSTIFICATION FOR THE RESEARCH (Max. 400 words)

State the aims and significance of the project. Where relevant, state the specific hypothesis to be tested. Please provide a brief description of background research, a justification as to why this research project should proceed in that context and an explanation of any expected benefits to the community. NB – all references cited should be listed in an attached bibliography.

This testing will be carried out as part of the main researcher's third year project. The testing aims to gain insight into the usability and design of the system.

2.3 DESCRIBE THE METHODOLOGY BEING USED TO ACHIEVE YOUR STATED AIMS

Provide an outline of the proposed method and state who is doing which task – include details of data collection techniques, the tasks participants will be asked to do, the estimated time commitment involved, and how data will be analysed. If the project includes any procedure which is beyond already established and accepted techniques please include a description of it. There should be enough detail provided to facilitate ethical review, but applicants are encouraged to keep it as succinct as possible.

We want to observe how new users use the website, how long it takes for them to create a poll, vote on a poll and how easy it is for them to use the website.

2.4 PARTICIPANT PROFILE

Provide the number, age range and source of participants. Please provide a justification of your proposed sample size. Please provide a justification for selecting a specific gender, age, or any other group if this is done in your project.

- 3 Participants in total -
- 2 From DCU with background in Computing field
- 1 Outside DCU with no technical background in Computing field

Age group: 18 - 23

Since our web application is aimed mainly at societies who want to carry out polls (society elections), we chose a sample size that would represent the average expected user.

2.4(a) PARTICIPANT VULNERABILITY

Are some or all of participants vulnerable in any way? (e.g by virtue of the group they belong to, people who have undergone traumatic or adverse emotional events, people with diminished cognitive ability, power relations between researchers and participants etc.)? If they are, state what this vulnerability (or vulnerabilities) is and justify why this research is being done with such participants.

No			

2.4(b) CHILD PARTICIPANTS (anyone under 18 year

If your participants include children, you must confirm that you are in compliance with the research specific guidelines as detailed in "Keeping Children Safe - Policies and Procedures supporting Child Protection at DCU" - available at: https://www4.dcu.ie/sites/default/files/policy/157%20-%20child protection handbook rev1%282%29%281%29.pdf

Please indicate your compliance with the following guidelines:	Mark here
We confirm that we have read and agree to act in accordance with the DCU Child	
Protection policy and procedures	
We confirm that we have put in place safeguards for the children participating in the	
research	
We confirm that we have supports in place for children who may disclose current or	
historical abuse (whether or not this is the focus of the research)	

2.5	<i>N</i> PARTICIPANTS	- DEADIUTED

Please provide specific details as to how you will be recruiting participants. How will people be informed that you are doing this research? How will they be approached and asked if they are willing to participate? If you are mailing or phoning people, please explain how you have obtained their names and contact details. If a recruitment advertisement is to be used, please ensure you attach a copy to this application.

All participants will be our friends or someone we know and will be approached either in person or via online messaging.

2.6 PLEASE EXPLAIN WHEN, HOW, WHERE, AND TO WHOM RESULTS WILL BE DISSEMINATED, INCLUDING WHETHER PARTICIPANTS WILL BE PROVIDED WITH ANY INFORMATION AS TO THE FINDINGS OR OUTCOMES OF THE PROJECT?

Users will not find out the results of the testing and information (results included) regarding the tests will not be provided to anyone other than the researchers

2.7 ARE OTHER APPROVALS REQUIRED TO GAIN ACCESS TO ANOTHER LOCATION, ORGANISATION ETC.?

YE	S	or	NO	
No)			

(If YES, please specify from whom and attach a copy of the approval documentation. If this is not yet available, please explain when this will be obtained.)

_			

2.8 HAS A SIMILAR PROPOSAL BEEN PREVIOUSLY APPROVED BY THE DCU SCEC?

, .	, t O
YES	or NO
No	

(If YES, please state both the REC Application Number and Project Title,	

3. RISK AND RISK MANAGEMENT

3.1 JUSTIFICATION OF STATED LEVEL OF RISK TO RESEARCH PARTICIPANTS

You must provide a justification for the stated level of risk, as indicated on the cover page of your application. Note that the level of risk may be influenced by the vulnerability of the research group, the methods employed and the nature of the research itself. For further information on risk levels, please refer to the Levels of Review information on the website: https://www.dcu.ie/researchsupport/researchethics.shtml

There will be no risk to participants of the testing. Users will be using testing accounts provided by us and will not be entering any personal information. The tests will also be carried out in one of the computing labs in the School of Computing

3.2 DOES THE RESEARCH INVOLVE:

	YES or NO
use of a questionnaire? (attach copy)?	Yes
interviews (attach interview questions)?	No
 observation of participants without their knowledge? 	No
 participant observation (provide details in section 2)? 	No
 audio- or video-taping interviewees or events? 	No
 access to personal and/or confidential data (including student, patient or client data) without the participant's specific consent? 	No
 administration of any stimuli, tasks, investigations or procedures which may be experienced by participants as physically or mentally painful, stressful or unpleasant during or after the research process? 	No
 performance of any acts which might diminish the self-esteem of participants or cause them to experience embarrassment, regret or depression? 	No
 investigation of participants involved in illegal activities? 	No
 procedures that involve deception of participants? 	No
administration of any substance or agent?	No
 use of non-treatment of placebo control conditions? 	No
 collection of body tissues or fluid samples? 	No
 collection and/or testing of DNA samples? 	No
participation in a clinical trial?	No
administration of ionising radiation to participants?	No

3.3 POTENTIAL RISKS TO PARTICIPANTS AND RISK MANAGEMENT PROCEDURES

Identify, as far as possible, all potential risks to participants (physical, psychological, social, legal, economic, etc.), associated with the proposed research. Please explain what risk management procedures will be put in place to minimise these risks.

No possible risks	

3.4 ARE THERE LIKELY TO BE ANY BENEFITS (DIRECT OR INDIRECT) TO PARTICIPANTS FROM THIS RESEARCH?

				
ΥE	So	r N	0	
No	,			

(If YES, provide details.)

l	
3.5	ARE THERE ANY SPECIFIC RISKS TO RESEARCHERS?
	es include use of dangerous materials, asking certain types of questions, research being undertaken in certain locations,
	researchers working alone in isolated areas, etc. YES or NO
	No
	(If YES, please describe and explain what risk management procedures will be put in place to minimise these risks.)
3.6	DEALING WITH ADVERSE/UNEXPECTED OUTCOMES Please describe what measures/protocols you have put in place in the event that there are any unexpected outcomes or
	adverse effects to participants arising from involvement in the project.
	There shouldn't be any adverse effects to participants
3.7	HOW WILL THE CONDUCT OF THE PROJECT BE MONITORED?
Please (explain how the principal investigator will monitor the conduct of the project (especially where several people are involved in
	recruiting or interviewing, administering procedures, etc.) to ensure that it conforms with the procedures set out in this
	application. In the case of student projects please give details of how the supervisor(s) will monitor the conduct of the project.
	Participants will be asked to carry out scenarios on the application e.g. creating a poll.
	We will monitor how participants interact with the application in order to gain an understanding
	of its ease of use. Participants will then be given a questionnaire enquiring about the
	applications ease of use.
3.8	SUPPORT FOR PARTICIPANTS
<mark>Dependi</mark>	ing on risks to participants you may need to consider having additional support for participants during/after the study.
	Consider whether your project would require additional support, e.g., external counselling available to participants. Please advise what support will be available.
	rease advise what support will be available.
	No additional support necessary.
3.9	DO YOU PROPOSE TO OFFER PAYMENTS OR INCENTIVES TO PARTICIPANTS?
3.9	YES or NO
	No
	(If YES, please provide further details.)

Į	
3.10	DO ANY OF THE RESEARCHERS ON THIS PROJECT HAVE A PERSONAL, PHILOSOPHICAL, FINANCIAL OR COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT INFLUENCE THE INTEGRITY OF THE RESEARCH, OR BIAS THE CONDUCT OR REPORTING OF THE RESEARCH, OR UNDULY DELAY OR OTHERWISE AFFECT THEIR PUBLICATION? YES OF NO No
(If YES, _I	please specify how this conflict of interest will be addressed.)

4. INVESTIGATORS' QUALIFICATIONS, EXPERIENCE AND SKILLS (Approx. 200 words)

List the academic qualifications and outline the experience and skills <u>relevant to this project</u> that the PI, other researchers and any supporting staff have in carrying out the research and in dealing with any emergencies, unexpected outcomes, or contingencies that may arise. State specifically who will be carrying out the research procedures

Jake Grogan and Martynas Urbanavicius will be carrying out the research procedures. We are undergraduate 3rd year computer application students.
Our supporting member of staff (supervisor) is Dr. Stephen Blott

5. CONFIDENTIALITY/ANONYMITY

5.1 WILL THE IDENTITY OF THE PARTICIPANTS BE PROTECTED?

YES or NO
...
Yes

(If NO, please explain why.)

IF YOU ANSWERED YES TO 5.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

5.2 HOW WILL THE ANONYMITY OF THE PARTICIPANTS BE RESPECTED?

Please bear in mind that where the sample size is very small, it may be impossible to guarantee anonymity/confidentiality of participant identity. Participants involved in such projects need to be advised of this limitation in the Plain Language Statement/Information Sheet. If you intend to fully anonymize the data, please provide details

The users will be signing into the system with testing accounts that we will provide. No personal information from the users will enter the system.

5.3 LEGAL LIMITATIONS TO DATA CONFIDENTIALITY

Participants need to be made aware that confidentiality of information provided cannot always be guaranteed by researchers and can only be protected within the limitations of the law - i.e., it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. This information should be included in your Plain Language Statement and Informed Consent Form. Depending on the research proposal and academic discipline, you may need to state additional specific limitations.

State how and where participants will be informed of these limitations

Participants will be informed in the plain language statement we will provide to them prior to testing.

6. PERSONAL DATA - COMPLIANCE WITH THE GENERAL DATA PROTECTION REGULATION

Personal data is data relating to a living individual (i.e. the 'Data Subject') who is, or can be, identified either from the data itself or from the data in conjunction with other information that is in, or is likely to come into, the possession of the 'Data Controller' (i.e. DCU and its constituent units e.g. research teams etc.). Further information on personal data is available from the DCU Data Protection Unit at https://www.dcu.ie/ocoo/dp/guides.shtml

6.1	IS PERSONAL	DATA	BEING	PROCESSED	AS PAR	T OF TH	IIS PRC	JECT?
-----	-------------	------	-------	-----------	--------	---------	---------	-------

YE	ES	or	NO	
No)			

If YES, Please indicate your compliance with the following guidelines:	Mark here
We confirm that we have read and agree to act in accordance with DCU Data	
Protection Unit guidance and procedures regarding personal data	
We confirm that we have put in place a Personal Data Security Schedule (PDSS)	
for the project and have attached it to this application	

Please see the GDPR and the Research Ethics Process section of the <u>SCEC main webpage</u> for quidance

IF YOU ANSWERED YES TO 6.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

6.2 WHAT KIND OF PERSONAL DATA IS BEING PROCESSED?

Note special categories of personal data include health data, genetic data and/or data relating to ethnicity/race of participants, their sex lives and/or sexual orientation

None, we are using testing accounts set up by the researchers. Participants do not enter any personal data into the system.

6.3 WILL ANONYMISATION/PSEUDONYMISATION OF THE PERSONAL DATA BE UNDERTAKEN?

WILL AROUT								
YES or NO								
Yes								

 (If NO, please explain why.)

7. DATA/SAMPLE STORAGE, SECURITY AND DISPOSAL

For the purpose of this section, "Data" includes that in a raw or processed state (e.g. interview audiotape, transcript or analysis). "Samples" include body fluids or tissue samples.

7.1 HOW AND WHERE WILL THE DATA/SAMPLES BE STORED?

Note that the SCEC recommends that all data be stored on campus – please justify any off-site storage.

Data will be stored on one of our local machines and will be deleted after we have gathered metrics from the user tests. All of this will take place on DCU Glasnevin campus.

7.2 WHO WILL HAVE ACCESS TO DATA/SAMPLES?

If people other than the main researchers have access, please name who they are and explain for what purpose.

Only the main researchers will have access to this data

7.3 HOW LONG IS THE DATA TO BE HELD/RETAINED FOR?

Note that with very few exceptions **personal data** may not be retained indefinitely. It is up to the unit or research team to establish an upper retention limit for each category of personal data under its control.

Data is stored for the period of the user tests and will be deleted after metrics have been gathered. It will be stored for no more than two days.

7.4 IF DATA/SAMPLES ARE TO BE DISPOSED OF, PLEASE EXPLAIN <u>HOW, WHEN</u> AND <u>BY WHOM</u> THIS WILL BE DONE?

Note that simply deleting files is not sufficiently secure. The additional steps to be taken to maintain data security should be given.

Personal data must be disposed of in a safe and secure manner at the end of its retention period. If the data is stored in a: a) paper based format then shredding or disposal via a secure bin is recommended; or b) if it is stored in an electronic based format then deletion of the record or full anonymization of the data is recommended. If data/samples are NOT being disposed of, please justify this decision.

The data will be disposed of by the main researchers and will be deleted from the hard disk on which it is stored

8.	FUNDING OF THE RESEARCH
8.1	HOW IS THIS WORK BEING FUNDED, IF IT IS EXTERNALLY FUNDED?
	No funding
8.2	PROJECT GRANT NUMBER (If relevant and/or known – otherwise mark as N/A)
	N/A
8.3	DOES THE PROJECT REQUIRE APPROVAL BEFORE CONSIDERATION FOR FUNDING BY A GRANTING BODY? YES or NO No
8.4.1	HOW WILL PARTICIPANTS BE INFORMED OF THE SOURCE OF THE FUNDING? (e.g. included in the Plain Language Statement)
	No funding
8.5	DO THE FUNDERS OF THIS PROJECT HAVE A PERSONAL, FINANCIAL OR COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT COMPROMISE THE INDEPENDENCE AND INTEGRITY OF THE RESEARCH, OR BIAS THE CONDUCT OR REPORTING OF THE RESEARCH, OR UNDULY DELAY OR OTHERWISE AFFECT THEIR PUBLICATION? YES OF NO
(If YES.	No please specify how this conflict of interest will be addressed.)
(/ 20,	

9. PLAIN LANGUAGE STATEMENT (Attach to this document. Approx. 400 words)

A Plain Language Statement (PLS) should be used in all cases. This is written information in plain language that you will be providing to participants, outlining the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. Please note that the language used must reflect the participant age group and corresponding comprehension level – if your participants have different comprehension levels (e.g. both adults and children) then separate forms should be prepared for each group. The PLS can be embedded in an email to which an online survey is attached, or handed/sent to individuals in advance of their consent being sought. See link to sample templates on the website:

https://www.dcu.ie/researchsupport/ethicsapproval.shtml

PLEASE CONFIRM WHETHER THE FOLLOWING ISSUES HAVE BEEN ADDRESSED IN YOUR PLAIN LANGUAGE STATEMENT/ INFORMATION SHEET FOR PARTICIPANTS:

	YES or NO
Introductory Statement (PI and researcher names, school, title of the research)	YES
What is this research about?	YES
Why is this research being conducted?	YES
What will happen if the person decides to participate in the research study?	YES
How will their privacy be protected?	YES
How will the data be used and subsequently disposed of?	YES
What are the legal limitations to data confidentiality?	YES
What are the benefits of taking part in the research study (if any)?	YES
What are the risks of taking part in the research study?	YES
Confirmation that participants can change their mind at any stage and withdraw from the study	YES
How will participants find out what happens with the project?	YES
Contact details for further information (including SCEC contact details)	YES
Details relating to GDPR Compliance if Personal Data is being sought	YES

10. INFORMED CONSENT FORM (Attach to this document. Approx. 300 words)

In most cases where interviews or focus groups are taking place, an Informed Consent Form is required. This is an important document requiring participants to indicate their consent to participate in the study, and give their signature. If your participants are minors (under 18), it is best practice to provide them with an assent form, while their parents/guardians will be given the Informed Consent Form. In cases where an anonymous questionnaire is being used, it is enough to include a tick box in the questionnaire (underneath the information section for participant), where participants can indicate their consent.

See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

NB - IF AN INFORMED CONSENT FORM IS NOT BEING USED, THE REASON FOR THIS MUST BE JUSTIFIED HERE.

Our questionnaires are anonymous and a tick-box will be provided to the users in the information section of said questionnaire.

DUBLIN CITY UNIVERSITY

Plain Language Statement

Researchers:

Dr. Stephen Blott (supervisor)

L1.02, School of Computing, Dublin City University, ph: 01 700 5984

Jake Grogan (student)

School of Computing,
Dublin City University
Email: jake.grogan8@mail.dcu.ie

Martynas Urbanavicius (student)

School of Computing,
Dublin City University
Email: martynas.urbanavicius2@mail.dcu.ie

Project: "Elect - Voting made simple"

Introduction

You are invited to participate in testing of the above project, which is being developed as part of a third year project in the School of Computing, Dublin City University. The aim of this testing is to investigate the usability of the system in question. We are interested in you carrying out scenarios set by us followed by a short, anonymous questionnaire.

Details of what involvement in the testing will require

You will be involved in carrying out a set of scenarios given by us (students) followed by a short, anonymous questionnaire. The entire process should not exceed 20 minutes.

Potential risks:

You are not at any risks greater than those encountered in everyday life.

Benefits from involvement in the testing:

None

Confidentiality and privacy protection:

To protect your privacy and confidentiality of data, we have set up testing accounts which you will use throughout the testing. You will not input any personal data into the system.

We would also like to make you aware that it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. We can only protect the data you input into the system within the limitations of the law.

Data retention period and destruction:

All data collected by the system throughout the testing will not contain any personal data and as an extra measure will be deleted from the system within 2 days of completing the testing. The questionnaire feedback will be used to gain an understanding of the systems usability and will be completely anonymous.

Involvement in the testing is voluntary:

Involvement in the study is completely voluntary and you are free to change your mind at any point and withdraw from the study.

Other relevant information:

If you are in a dependant relationship with any of the researchers with respect to your studies, your involvement in this testing will not affect any of your ongoing assessments, grades or management.

You will not find out the results of the testing. It is purely for our own understanding of the systems usability.

If participants have concerns about this study and wish to contact an independent person, please contact:

The Secretary, Dublin City University Research Ethics Committee,

c/o Research and Innovation Support, Dublin City University, Dublin 9. Tel 01-7008000 2/28/2019

TYP Elect - User Evaluation

We're conducting user testing for our third year project "Elect". Elect is an online voting application aimed at clubs, societies, business and other organizations that wish to conduct votes. The motivation behind this application came from a clubs and socs EGM. At the EGM votes were conducted on pieces of paper then the votes were added up. It was a lengthy and unnecessary process.

This questionnaire will help us make improvements to the design and usability of the application in question

The questionnaire should take no more than 5 minutes to fill out and all responses are completely anonymous.

We would also like to make you aware that it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. We can only protect the data generated from this questionnaire within the limitations of the law.

Thank you for participating and we really appreciate your input!

1. Confirma	ation of	particin	ation							
Do you a	gree to p	articipat plain la	ing in th			uestionna ded to you			the data a	nd tha
I ag	ree									
2. Trying to	log in									
Mark only			now did	you find	d logging	into your	account'	?		
	1	2	3	4	5					
Difficult	\bigcirc	\bigcirc	\bigcirc		\bigcirc	Simple!				
3. Create a How, on Mark only	a scale o	f 1 to 5,		find cre	eating a p	ooli?				
	1	2	3	4	5					
Difficult	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Simple!				
4. Vote on How, on Mark only	a scale fr	om 1 to			casting a	vote?				
	1	2	3	4	5					
Difficult		\bigcirc	\bigcirc			Simple!				

	1	2	3	4	5	
Difficult	\bigcirc	\bigcirc		\bigcirc		Simple!
Viewing t How, on a Mark only	scale fr	om 1 to		ou find v	/lewing a	nd making
	1	2	3	4	5	
Difficult						Simple!
How, on a Mark only	one ove	9/.				g the encr
			3	4	5	g the encr
Mark only Difficult Creating	1 an Xtra	Secure	3 poll	4	5	
Mark only Difficult Creating How, on a	1 an Xtra	Secure	3 poll	4	5	Simple!
Mark only Difficult Creating How, on a	1 an Xtra	Secure om 1 to	poll 5, did y	4 ou find o	5 creating	Simple!
Difficult Creating How, on a Mark only Difficult	an Xtra- scale from over an extra scale from over an extra scale from over	Secure om 1 to al.	poll 5, did y	ou find o	5 creating 5	Simple!
Difficult Creating How, on a Mark only Difficult Voting or How, on a	an Xtra- scale from over an extra scale from over an extra scale from over	Secure om 1 to al.	poll 5, did y	ou find o	5 creating 5	Simple! an Xtra-Se Simple!

Powered by

