#### Lecture 11: Promotions as Tournaments

Compensation in Organizations

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#### Performance Pay is Not the Norm

- 2/5 of hours worked were in jobs with performance pay
- ▶ Performance pay is more common in some industries and not others.
- It has been declining over time.
- How can firms encourage effort without explicit incentives?

# Big Question: What motivates people to

work hard when they are paid a flat salary?

## The Logic of Performance Pay

- ▶ Performance Pay: More pay when you put in more effort (on average)
  - ► I work hard to make more at my current job!

#### Three Alternatives

- We will study three alternative ways to encourage performance.
- ▶ **Relational Contracts:** The possibility of termination.
  - I work hard to keep my job!
- Career Concerns: The possibility of getting a better job at a different firm.
  - I work hard to get a better future job!
- ► Tournaments/Promotions: The possibility of getting a better job at my current firm.
  - I work hard to get promoted!

#### Changing CEOs at GE

- ▶ In 2000, Jeffrey Immelt was a VP at General Electric with a salary of \$1 million.
- ▶ In 2001, Jack Welch retired as CEO of General Electric.
- Jeffrey Immelt then became CEO, and made \$2.75 million his first year.
- Discussion: Did the value of Immelt's skills increase 3 times in 1 year?

#### Changing CEOs at GE

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- Jeffrey Immelt then became CEO, and made \$2.75 million his first year.
- Discussion: Did the value of Immelt's skills increase 3 times in 1 year?
- ▶ The job of CEO was itself a form of prize or reward.

# I may work hard to get a better job at my

current company!

#### **CEO Pay**

- ▶ CEOs already have the biggest prize in the promotion tournament.
- ► Therefore if tournament theory holds weight, they must be compensated in other ways.
- ▶ CEOs are indeed paid in large part via bonuses and stock options.
- ► This is more similar to traditional performance pay.

#### **Verbal Model: Tournaments**

- Suppose there are two workers and one firm.
- ▶ Worker output is effort plus some noise/luck:  $y_i = e_i + \epsilon_i$
- $\triangleright$  Effort has cost c(e)
- ▶ The firm gives a "prize" w to whoever has the highest output.
- Workers exert effort in order to increase the probability they get the prize:

$$\max_{e_1} w \cdot Pr(e_1 + \epsilon_1 \ge e_2 + \epsilon_2) - c(e_1)$$

▶ The chance of winning plays the role of  $\beta$  and motivates workers to exert effort.

#### Tournaments vs. Promotions

- ▶ We did not specify what *w* was.
- We only required that the workers care about it.
- ▶ It could be an actual cash prize/bonus...

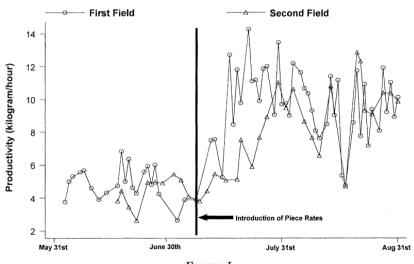
#### Tournaments vs. Promotions

- ▶ We did not specify what *w* was.
- We only required that the workers care about it.
- ▶ It could be an actual cash prize/bonus...
- Or a promotion.
- ▶ What is crucial is that there is competition: only the person who produces the most gets it!
- ► This introduces some new issues.

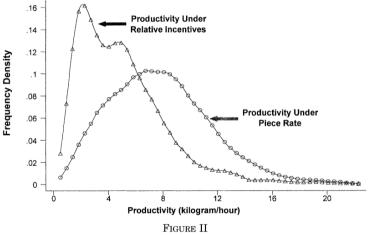
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**Issues with Tournaments** 

A leading farm in the UK switched from relative pay to piece rates.



 $\label{eq:Figure I} Figure \ I$  Productivity (kilogram/hour) over the Season



Pigure II
Distribution of Productivity (kg/hr) by Incentive Scheme

# THE EFFECT OF GROUP COMPOSITION ON PRODUCTIVITY BY INCENTIVE SCHEME DEPENDENT VARIABLE = LOG OF WORKER'S PRODUCTIVITY (KILOGRAM PICKED PER HOUR PER FIELD-DAY)

#### (KILOGRAM PICKED PER HOUR PER FIELD-DAY)

ROBUST STANDARD ERRORS REPORTED IN PARENTHESES, ALLOWING FOR CLUSTERING AT FIELD-DAY LEVEL

	(1a) Relative incentives	(1b) Relative incentives	(2a) Piece rates	(2b) Piece rates
Share of workers in the field	-1.68***	-5.52**	.072	1.17
who are friends	(.647)	(2.36)	(.493)	(1.60)
Share of workers in the field		1.60**		285
who are friends × number of workers in same field		(.684)		(.501)
Number of workers in same		.182		.085
field		(.117)		(.069)
Marginal effect of group size		.236**		.076
(at mean friends' share)		(.110)		(.065)

- ▶ Is the friends result because people are altruistic?
  - I want my friends to get paid more.
- Or is it because of collusion?
  - My friends and I work together to get more from the system?
- It turns out that the fruit company grew two types of fruit.
  - Fruit that grows in 6-7 foot dense shrubs (Type 2) where it is hard to see coworkers.
  - Fruit that grows in such a way where it is easier to see coworkers (Type 1)
- ▶ If this monitoring channel matters, this suggests collusion. If not, this suggests altruism.

# DEPENDENT VARIABLE = LOG OF WORKER'S PRODUCTIVITY (KILOGRAM PICKED PER HOUR PER FIELD-DAY)

ROBUST STANDARD ERRORS REPORTED IN PARENTHESES, ALLOWING FOR CLUSTERING AT FIELD-DAY LEVEL

	(1) Fruit type 2	(2) Fruit type 1	(3) Fruit types 1 and 2 combined
Piece rate dummy $(P_t)$	063 (.129)	.483*** (.094)	
Piece rate $\times$ fruit type 2	(.120)	(.004)	100 $(.095)$
Piece rate $\times$ fruit type 1			.490*** (.092)
Worker fixed effects	Yes	Yes	Yes
Field fixed effects	Yes	Yes	Yes
Other controls	Yes	Yes	Yes
Adjusted $R^2$ Number of observations	.3015	.3777	.6098
(worker-field-day)	934	4224	5150

#### Can Collusion be Prevented? Another Example

- Chickens raised for meat are often grown by contractors.
- ▶ These growers are often paid via a tournament.
- ▶ There is a threat of collusion because growers are located near each other.
- One method used to combat this is to rotate who competes with who.
- Broilers (the main company) does this by changing the delivery schedule.

Source: "A Real Game of Chicken," Knoeber (1989)

#### Intrinsic Differences in Productivity

- Our model assumed both workers had the same base productivity.
- But what if one worker is just more productive at every level of effort?
- ▶ The less skilled worker then may exert no effort because they have no chance.
- Knowing this, the more skilled will also exert no effort.

## The Peter Principle



# The Peter Principle

[thə 'pē-tər 'prin(t)-s(ə-)pəl]

The idea that people will be promoted up to a point where they are no longer qualified, leaving a company full of incompetent employees.



#### The Peter Principle

- ▶ We have shown that firms can use tournaments to encourage effort.
- ▶ But if promotions are the prize, then people are promoted based on performance at a different job.
- Example: becoming CEO because I am good at accounting.
- This suggests a trade-off between using jobs as prizes and using them as actually productive functions.
- ▶ Whether this trade-off is real depends on whether jobs fundamentally change as you move up.
- ▶ In economic consulting, analysts program and partners solicit clients.
- ▶ There is some empirical evidence of this (Acosta 2010)

## Promotions Discourage Helping Others: Drago and Garvey (1998)

- ► A survey of 938 Australian employees.
- A researcher visited each workplace and identified who worked together.
- Two people are said to be in a work group if they worked at the same workplace, the same occupation and in close physical proximity while performing most tasks.
- The paper proxies for a promotion or prize as the spread in wages within a group.
- ► TRhey find that larger prizes (which they interpret as bigger promotions) reduce worker's "helping efforts."
- ▶ The reduction is both economically and statistically significant.