Jake Lovitz

Senior Quality Engineer

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LinkedIn

QA-Specific Experience

Senior QA Engineer – *Flatiron Health*, New York

March 2022 - Present

Served as a Subject Matter Expert in **multiple** functional areas, regularly assisting and supporting Engineering, Customer Support, Clinical, and Technical Support teams
Wrote comprehensive, detailed test cases covering the entirety of complex functional areas
Leveraged product knowledge to identify, prioritize, and apply testing techniques and methods to ensure quality
Developed testing schema for quarterly Regulatory testing in multiple functional areas while creating and maintaining comprehensive documentation

QA Engineer – *Flatiron Health*, New York

May 2020 - March 2022

QA Engineer – *Digital Pulp*, New York

October 2019 - March 2020

Performed hands-on testing, debugging, and design review across all platforms listed in a project's scope of work, (Chrome, Firefox, Safari, and Edge), Operating Systems, and devices, using JIRA to write and track issue reports

Wrote detailed and technical reports to facilitate effective fixes to bugs

Communicated with clients, developers, and project managers to ensure our web strategies are meeting unique organizational needs

Wrote comprehensive user guides and lead training sessions to ensure clients can navigate a multifaceted CMS

Software Tester — *Epic*, Verona

June 2015 - June 2017

Conducted testing for all of the Labor and Delivery team's patient access tools

Performed manual testing to ensure bug-free, intuitive software, and documenting my test cases in comprehensive, reproducible test plans

Collaborated regularly with testers on other teams to make sure that changes to shared code didn't have unintended consequences for each other's apps

Worked as a Software Tester on the Labor and Delivery and Admission-Discharge-Transfer modules of a leading EMR vendor

Regularly met with programmers throughout the development cycle, and participated in daily stand-up meetings

Provided on-site support to educate doctors, nurses, and other clinicians in using Epic software

Skills

Familiarity with **Ruby**, **Rails**, **JavaScript**, and **React/Redux**

Demonstrated success in explaining complex subjects in relatable terms

Managing long-term projects with high quality and adherence to timelines

A history of self-directed research across multiple disciplines

Education

Flatiron School, New York – Software Engineering Immersive

Boston College, Boston –History and Secondary Ed.

Interests

Flatiron School, New York – Software Engineering Immersive

Boston College, Boston –History and Secondary Ed.